

Jaslin Kok (LKK Auto)

From: Admin-D (LKKAuto)
Sent: Friday, 18 September 2020 3:26 PM
To: 'Motor Claim - III'; 'Kong Charmaine (VGS - SG/Singapore)'; SUR; Admin A
Cc: 'Wong Meiy (VGS - SG/Singapore)'; 'Cheong Pearlyn (VGS - SG/Singapore)'; 'Chee Steven (VGS - SG/Singapore)'; 'Sundari Nagarajan - III'
Subject: RE: [EXT] RE: REQUEST FOR DIRECT SETTLEMENT FOR ACCDT INVOLVING SML5209R & SHD4283H ON 17.9.2020

Dear Sir/Madam,

Thank you for the assignment.

Please be informed that vehicle currently not in the workshop, repairer will arrange.

Best Regards,
Summer Lee | Admin
LKK Auto Consultants Pte Ltd
Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Motor Claim - III <motorclaim@iii.com.sg>
Sent: Friday, 18 September, 2020 3:08 PM
To: Kong Charmaine (VGS - SG/Singapore) <charmaine.kong@vw.com.sg>; 'sur@lkkauto.com' <sur@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; 'Admin A' <admin-a@lkkauto.com>
Cc: Wong Meiy (VGS - SG/Singapore) <meiy.wong@vw.com.sg>; Cheong Pearlyn (VGS - SG/Singapore) <Pearlyn.cheong@vw.com.sg>; Chee Steven (VGS - SG/Singapore) <steven.chee@vw.com.sg>; Sundari Nagarajan - III <sundari@iii.com.sg>
Subject: RE: [EXT] RE: REQUEST FOR DIRECT SETTLEMENT FOR ACCDT INVOLVING SML5209R & SHD4283H ON 17.9.2020

Dear Sir / Mdm,

Please conduct a survey on TP vehicle [SML5209R](#) and let us have your report urgently.

This claim will be handled by [Ms Sundari](#).

*Kindly upload this survey request email to merimen.

***We started using audatex since 1st dec 2019. Please do adjustments throught Audatex and upload the report onto Merimen.**

Thank You.

Best Regards,
Gabriel Wee



64 Cecil Street; #05 - IOB Building
Singapore 049711
Tel: 6347 6100, Ext – 248

From: Kong Charmaine (VGS - SG/Singapore) <charmaine.kong@vw.com.sg>
Sent: Friday, 18 September 2020 11:40 am
To: Motor Claim - III <motorclaim@iii.com.sg>
Cc: Wong Mei (VGS - SG/Singapore) <meiy.wong@vw.com.sg>; Cheong Pearlyn (VGS - SG/Singapore) <Pearlyn.cheong@vw.com.sg>; Chee Steven (VGS - SG/Singapore) <steven.chee@vw.com.sg>
Subject: RE: [EXT] RE: REQUEST FOR DIRECT SETTLEMENT FOR ACCDT INVOLVING SML5209R & SHD4283H ON 17.9.2020

Hi,

Please assign to LKK.

Thanks.

Best regards,

Charmaine Kong
Insurance Service Advisor
Aftersales

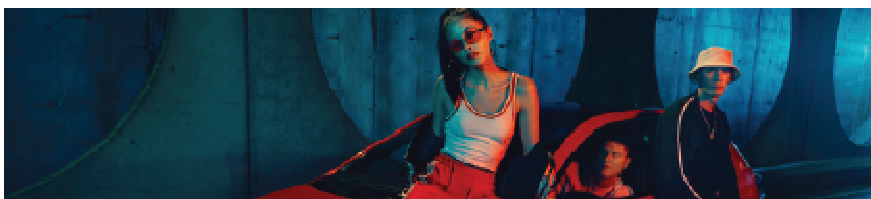
Volkswagen Group Singapore Pte Ltd
247 Alexandra Road
Singapore 159934

Direct line: +65 6305 7176
Main Line: +65 6305 7299
Main Fax: +65 6474 3643
charmaine.kong@vw.com.sg
<http://www.vw.com.sg>

VOLKSWAGEN
GROUP SINGAPORE



Das **Wohlfühl**Auto.



From: Motor Claim - III <motorclaim@iii.com.sg>
Sent: Friday, 18 September 2020 10:51 AM
To: Kong Charmaine (VGS - SG/Singapore) <charmaine.kong@vw.com.sg>
Cc: Wong MeiY (VGS - SG/Singapore) <meiy.wong@vw.com.sg>; Cheong Pearlyn (VGS - SG/Singapore) <Pearlyn.cheong@vw.com.sg>; Chee Steven (VGS - SG/Singapore) <steven.chee@vw.com.sg>
Subject: [EXT] RE: REQUEST FOR DIRECT SETTLEMENT FOR ACCDT INVOLVING SML5209R & SHD4283H ON 17.9.2020

Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using one of the following motor surveyors:

- LKK Auto Consultants Pte Ltd
- Vicom Assessment Centre Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

We started using audatex since 1st dec 2019. Please submit your estimate/quotation through Audatex so that our surveyors can make the adjustments according.

Best Regards,
Gabriel Wee



64 Cecil Street; #05 - IOB Building
Singapore 049711
Tel: 6347 6100, Ext – 248

From: Kong Charmaine (VGS - SG/Singapore) <charmaine.kong@vw.com.sg>
Sent: Friday, 18 September 2020 9:43 am
To: Motor Claim - III <motorclaim@iii.com.sg>
Cc: Wong MeiY (VGS - SG/Singapore) <meiy.wong@vw.com.sg>; Cheong Pearlyn (VGS - SG/Singapore) <Pearlyn.cheong@vw.com.sg>; Chee Steven (VGS - SG/Singapore) <steven.chee@vw.com.sg>
Subject: REQUEST FOR DIRECT SETTLEMENT FOR ACCDT INVOLVING SML5209R & SHD4283H ON 17.9.2020

Dear Claims,

Please revert on liability & survey arrangements.

Thanks.

Best regards,

Charmaine Kong
Insurance Service Advisor
Aftersales

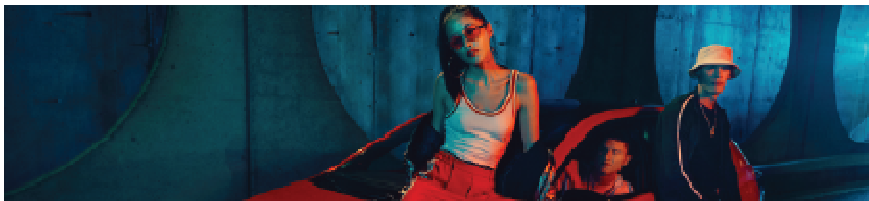
Volkswagen Group Singapore Pte Ltd
247 Alexandra Road
Singapore 159934

Direct line: +65 6305 7176
Main Line: +65 6305 7299
Main Fax: +65 6474 3643
charmaine.kong@vw.com.sg
<http://www.vw.com.sg>

VOLKSWAGEN
GROUP SINGAPORE



Das WeltAuto.



From: Kong Charmaine (VGS - SG/Singapore) <charmaine.kong@vw.com.sg>

Sent: Friday, 18 September 2020 9:39 AM

To: Kong Charmaine (VGS - SG/Singapore) <charmaine.kong@vw.com.sg>

Subject: Scan Image

Internal

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Registration No. 198703792-K

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India International Insurance Pte Ltd.

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