



FW: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SMP5497D AND SLU2213L ON 16/09/2020

From: Teo, Ericweihong
To: admin-a@lkkauto.com, assignments@lkkauto.com
Cc: Hor, Yinrul, Abu Kassim, Noor Mariesa, Subramaniam, Divyashni
Sent: Friday, 18 September, 2020 3:16:23 PM
Attachments:  [2020.09.17-PRI letter to AIG for SLU 2213L.pdf](#)  [GIA accident report of SLU 2213L.pdf](#)

Hi LKK,

Kindly assist on attached PRI.
Thank you.

Kind regards,

Eric Teo Wei Hong

AIG

Claim Adjuster II,
Singapore– Auto Express & FNOL
Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.
Tel 8001206556 | Ext: 1002213

Ericweihong.Teo@aig.com | www.aig.com

Advance Leave Notification: 21/09/2020 - 25/09/2020

From: Teo, Ericweihong
Sent: Friday, September 18, 2020 3:15 PM
To: 'kitty_tan@rssolomon.com' <kitty_tan@rssolomon.com>
Cc: natalie_ng@rssolomon.com; lua_siewhui@rssolomon.com; wendy_jiang@rssolomon.com; Lim, Kok-Chong <Kok-Chong.Lim@aig.com>; Abu Kassim, Noor Mariesa <NoorMariesa.AbuKassim@aig.com>; Hor, Yinrul <Yinrul.Hor@aig.com>; Subramaniam, Divyashni <Divyashni.Subramaniam@aig.com>
Subject: aigencrypt PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SMP5497D AND SLU2213L ON 16/09/2020

Without Prejudice

Your Reference: RSS/2009-7730 (KW)(PD)
Our Reference : 0328444513SG003

Dear Sir/Madam,

We refer to your email below. We disagree with the list of your nominated surveyors.
Pursuant to Appendix C of Pre-Action Protocol for NIMA cases, citation 2.9. We will proceed to appoint our appointed surveyor for the pre-repair inspection.

Thank you.

Kind regards,

Eric Teo Wei Hong

AIG

Claim Adjuster II,
Singapore– Auto Express & FNOL
Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.

Tel 8001206556 | Ext: 1002213
Ericweihong.Teo@aig.com | www.aig.com

Advance Leave Notification: 21/09/2020 - 25/09/2020

From: kitty_tan@rssolomon.com <kitty_tan@rssolomon.com>
Sent: Friday, September 18, 2020 2:57 PM
To: Teo, Ericweihong <Ericweihong.Teo@aig.com>
Cc: natalie_ng@rssolomon.com; lua_siewhui@rssolomon.com; wendy_jiang@rssolomon.com; Lim, Kok-Chong <Kok-Chong.Lim@aig.com>

Chong.Lim@aig.com>; Abu Kassim, Noor Mariesa <NoorMariesa.AbuKassim@aig.com>; Hor, Yinrul <Yinrul.Hor@aig.com>; Subramaniam, Divyashni <Divyashni.Subramaniam@aig.com>; kitty_tan@rssolomon.com

Subject: RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SMP5497D AND SLU2213L ON 16/09/2020

Dear Mr. Teo,

We refer to your email of 18 September 2020.

We write to inform that our client will be appointing its own Surveyor.

In this respect, please arrange your surveyors to contact Mr. Paul Ngooi (Ah Liang) of Kok Wang Car Grooming at mobile no. 91839633 for a pre-repair survey of our clients' vehicle located at 1 Soon Lee Street #06-40 Pioneer Centre S(627603).

Thank you and best regards,

Kitty Tan | Legal Secretary

R. S. Solomon LLC | 正氣律師事務所

300 Beach Road The Concourse #12-02/03/04 Singapore 199555

t +65 6817 7498 | f +65 6292 2665 | e kitty_tan@rssolomon.com | w www.rssolomon.com

The contents of this email (including any attachment) are strictly confidential and may contain privileged information.

If you are not the intended recipient, please notify us IMMEDIATELY and delete this email (including attachment) from your computer system. Thank you.

From: Teo, Ericweihong

Sent: Fri, 18 Sep 2020 03:58:12 +0000

To: kitty_tan@rssolomon.com

Cc: Natalie Ng, Lua Siew Hui, Wendy Jiang, Lim, Kok-Chong, Abu Kassim, Noor Mariesa, Hor, Yinrul, Subramaniam, Divyashni

Subject: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SMP5497D AND SLU2213L ON 16/09/2020

Without Prejudice

Your Reference: RSS/2009-7730 (KW)(PD)

Our Reference : 0328444513SG003

Dear Sir/Madam,

We refer to your Notice of Accident of even date.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert:

Name of Surveyor	Company Name
Lawrence Ng Chun Kee	Priority Services
Jeffrey Ong Leng Kiat	Priority Services
Jimmy Lee	Priority Services
EC Looi	Automobile Inspection Services Pte Ltd
Pang Kiah Keen (Frankie)	Formteam Adjusters Pte Ltd
Ng You Han	Formteam Adjusters Pte Ltd
Soon HanXin (Gary)	Formteam Adjusters Pte Ltd

Chow Bo Xiong	Formteam Adjusters Pte Ltd
Chua Soo Teck (Benjamin)	Formteam Adjusters Pte Ltd
Kalvin Ang	LKK Auto Consultants Pte Ltd
Xing Guo Qiang	LKK Auto Consultants Pte Ltd
Marcus Chua	LKK Auto Consultants Pte Ltd
Mohamad Taufikh	LKK Auto Consultants Pte Ltd
Adrian Ling	LKK Auto Consultants Pte Ltd
Mohammed Rasul	LKK Auto Consultants Pte Ltd
Kenneth Kong	LKK Auto Consultants Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Thank you.

Kind regards,

Eric Teo Wei Hong
AIG

Claim Adjuster II,
Singapore– Auto Express & FNOL

Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.

Tel 8001206556 | Ext: 1002213

Ericweihong.Teo@aig.com | www.aig.com

Advance Leave Notification: 21/09/2020 - 25/09/2020

From: Kitty Tan <kitty_tan@rssolomon.com>
Sent: Thursday, September 17, 2020 7:38 PM
To: Hor, Yinrul <Yinrul.Hor@aig.com>
Cc: Natalie Ng <natalie_ng@rssolomon.com>; Lua Siew Hui <lua_siewhui@rssolomon.com>; Wendy Jiang <wendy_jiang@rssolomon.com>
Subject: [EXTERNAL] RE: Pre-repair Survey Traffic Accident involving SLU 2213L & SMP 5497D on 16th September 2020 at about 0950 hrs [2009-7730 (KW)(PD)]

This message is from an external sender; be cautious with links and attachments.

Dear Sirs,

We act for the owner ('our Client') of vehicle no. SLU 2213L.

Our Client's vehicle was involved in the aforesaid accident with your insured's vehicle no. SMP 5497D at the material time. As a result, our Client's vehicle was damaged and before our Client proceeds to repair its vehicle, please let us know within 2 working days upon receipt of this notice whether you intend to conduct a pre-repair survey of our Client's vehicle within the stipulated timeline, our Client will proceed to repair the vehicle without further reference to you.

Please see below, the following documents for your necessary action:-

1. Our letter of even date; and
2. GIA Report lodged by our Client.

Please be informed that the said vehicle can be inspected at:

Name of workshop: **Kok Wang Car Grooming**

Address : 1 Soon Lee Street #06-40 Pioneer Centre S(627603)

Contact : Mr. Paul Ngooi (Ah Liang) Mobile no. 91839633

Kindly let us hear from you soonest.

Thank you and best regards,

Kitty Tan | Legal Secretary



R. S. SOLOMON LLC
ADVOCATES & SOLICITORS

R. S. Solomon LLC | 正氣律師事務所

300 Beach Road The Concourse #12-02/03/04 Singapore 199555

t +65 6817 7498 | f +65 6292 2665 | ekitty_tan@rssolomon.com | w www.rssolomon.com

The contents of this email (including any attachment) are strictly confidential and may contain privileged information. If you are not the intended recipient, please notify us IMMEDIATELY and delete this email (including attachment) from your computer system. Thank you.

This email has been scanned by the Symantec Email Security.cloud service.
For more information please visit <http://www.symanteccloud.com>

IMPORTANT NOTICE:

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.

IMPORTANT NOTICE:

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.