

AH LIM MOTOR COMPANY

No. 10 Ang Mo Kio Ind. Park 2A #01-09 AMK Autopoint Singapore 568047
TEL: 6483 1244 (4 lines) FAX: 6483 6170 Email: ahlimmc@singnet.com.sg
GST:M9-0009639-E RCB NO:06470300B

Our Ref : MC1901417

Your Ref : SHC1687B

Date : 28/01/2021

MS FIRST CAPITAL INSURANCE LTD
36 ROBINSON ROAD
#16-01 CITY HOUSE
SINGAPORE 068877

Dear Sir/Madam,

Request for Direct Settlement for Accident involving our client's vehicle GBF3530L and your Insured SHC1687B ON 15/09/2020 13:45 ALONG EAST COAST RD

We refer to the above matter.

Please assess through your Insured's (SHC1687B) report and our Client (GBF3530L) – JIE SENG ENTERPRISE PTE LTD's report as attached and advise whether there are possibilities of direct settlement.

Please find attached the following :

- 1) Final Bill
- 2) GIA Motor Accident Report form
- 3) Certificate of Insurance
- 4) LTA Search

The above vehicle was surveyed by Mr Kenneth from LKK as appointed by MS 1ST CAP on 22/09/2020.

We would quantify our claim as below:-

Cost of Repair : \$1,519.08

Loss Of Use : \$270.00(3 X \$90) Surveyor recommend 3 days

LTA Search : \$7.45

=====

Total : \$1,796.53

Kindly acknowledge and revert on the possibility of direct settlement within 14 days.

Thank You.

Yours faithfully,

AH LIM MOTOR COMPANY
No. 10 Ang Mo Kio Industrial Park 2A
#01-09 AMK Autopoint Singapore 568047
TEL: 6483 1244 FAX: 6483 6170

Kee Mui Hong

Authorization to Act

I, JIE SENG ENTERPRISE PTE LTD. (the third party claimant) of 5025 AMK IND PK 2 #01-51 (S) 569528 (address), owner of GBF3530L (Vehicle No) hereby authorize **Ah Lim Motor Company** (the workshop) to act for me in respect to my claim for the repair cost and / or rental and / or loss of use (Claim) for my vehicle no GBF3530L that was damaged pursuant to the accident which occurred on 15/09/20 (date) along East Coast Rd (location) involving the vehicle no SHL1687B (the accident).

I further authorize the workshop to settle the above-mentioned claim in a manner that they deem fit and the workshop is further authorized to receive the payment further to settlement of my claim with payment cheque/s made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle is concerned.

Dated this 15th day of Sept (month) 20 20 (year)



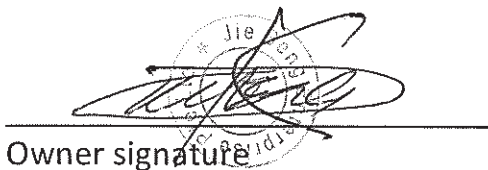
Signed by Third party claimant
Owner vehicle no:

AH LIM MOTOR COMPANY
No. 10 Ang Mo Kio Industrial Park 2A
#01-09 Ang Mo Kio point Singapore 568047
Tel: 6483 1244 Fax: 6483 0170

Signed by the workshop

Personal Data Protection Act 2012

I/ we acknowledge and consent to Ah Lim Motor Company collecting, using and disclosing and / or processing my/our personal data to Third Party service providers and/or Insurance company my / our personal data for the purpose of processing the claims and related insurance / claim matters.



Owner signature

DISCHARGE RECEIPT

CLAIM REFERENCE : D20003780MFSH
ACCIDENT DATE : 15/09/2020
ACCIDENT LOCATION : EAST COAST ROAD
INSURED : COMFORT TRANSPORTATION PTE LTD
INSURED DRIVER : QUEK HONG GEOK
INSURED VEHICLE : SHC 1687B
INVOLVED PARTY : GBF 3530L
SETTLEMENT SUM : \$1,796.53

I/We, the undernoted CLAIMANT being the person/entity entitled to receive the compensation in relation to the accident, hereby agree to accept the SETTLEMENT SUM as full and final settlement of all claims for damages, costs & disbursements arising out of the ACCIDENT, and I/WE also agree that the said settlement sum:

1. is paid without admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and/or its INSURED DRIVER in respect of the said loss and for damage whether now or hereafter to become manifest,

2. is accepted by me/us to the intent that the said MS First Capital Insurance Limited and /or its INSURED and/or its INSURED DRIVER be absolutely and finally discharged from all claims whatsoever which I/WE now or hereafter may have arising out of or connected with or traceable to the said accident.

I/WE acknowledge that this DISCHARGE RECEIPT is not to be construed as an admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and /or its INSURED DRIVER and it shall not be used as evidence in any claims or actions which may be made against them or any of them.

CLAIMANT : **JIE SENG ENTERPRISE PTE LTD**

Signature and Date:



26/3/21

WITNESS : *Yvonne Tan*

Signature and Date:

26/3/21

AH LIM MOTOR COMPANY

No. 10 Ang Mo Kio Ind. Park 2A #01-09 AMK Autopoint Singapore 568047
TEL: 6483 1244 (4 lines) FAX: 6483 6170 Email: ahlmmc@singnet.com.sg
GST:M9-0009639-E RCB NO:06470300B

M/S : MS FIRST CAPITAL INSURANCE LTD
36 ROBINSON ROAD
#16-01 CITY HOUSE
SINGAPORE 068877

TEL: 62222311 FAX: 62223542
ATTN: Motor Claim Department

Your Ref No: GBF3530L
Claim Type: Third Party
Accident Date: 15/09/2020

Claim No: MC1901417
Final No: AL1904364
Date: 28 Jan 2021
Policy No: P2164472
Veh Reg No: GBF3530L
Make/Model: TOYOTA HIACE VAN
TURBO
Chassis No: JTFHT02P100203619
TP Ins Co: MS 1ST CAP

Tax Invoice-Final Repair Cost to Vehicle No :GBF3530L

| Description | Quantity | List Price S\$ | Amount S\$ |
|---|----------|-------------------|---------------|
| SPARE PARTS | | | |
| 1 TAILAMP LH | 1 PC | 306.40 | |
| 2 TAILAMP LOWER COVER LH | 1 PC | 93.20 | |
| | | 399.60 | |
| | Less 25% | 99.90 | 299.70 |
| Special Nett | | | |
| 3 REAR FENDER COMPANY STICKER | 1 PC | 250.00 | |
| | | 250.00 | 250.00 |
| LABOUR | | | |
| 4 TO DISCONNECT AND CHECK ELECTRICAL WIRING, WIRE SOCKETS AND ETC. TO REMOVE AND REINSTALL DAMAGED ELECTRICAL UNITS, TEST AND RECTIFY FOR PROPER FUNCTIONING. | 1 PC | 20.00 | |
| 5 TO DISMANTLE ALL DAMAGED PARTS.TO CUT & WELD.TO KNOCK & REPAIR REAR FENDER INNER PANELS AND AFFECTED AREAS. TO REFIT LISTED PARTS BACK SAME. | 1 PC | 350.00 | |
| 6 TO SPRAY REAR BUMPER,REAR FENDER LH,TAILAMP LOWER COVER LH. | 1 PC | 500.00 | |
| | | 870.00 | 870.00 |
| Total | | | S\$ 1,419.70 |
| Add GST @ 7% | | | 99.38 |
| Total Amount Payable | | | S\$ 1,519.08 |

TOTAL: SINGAPORE DOLLAR ONE THOUSAND FIVE HUNDRED NINETEEN AND CENTS EIGHT ONLY

The above vehicle was surveyed by KENNETH KONG -LKK on 22/09/2020

For AH LIM MOTOR COMPANY

AH LIM MOTOR COMPANY
No. 10 Ang Mo Kio Industrial Park 2A
#01-09 AMK Autopoint Singapore 568047
Tel: 6483 1244 Fax: 6483 6170

E. & O. E.

AUTHORISED SIGNATURE



Land Transport Authority

10 Sin Ming Drive

Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 16 Sep 2020 / 14:57:11

Receipt Date/Time : 16 Sep 2020 / 14:57:11

Tax Invoice/Receipt

Receipt No. : ITNET-00000-200916-002585

Previous Receipt No. :

| S/N | Item Description/ Business Transaction Reference No. | Amount Before GST (S\$) | GST Amount (S\$) | Amount After GST (S\$) |
|-----|--|-------------------------------|------------------------|------------------------------|
| | Result of Insurance Enquiry - SHC1687B As at 15 Sep 2020/13:45:00 Insurance Co: MS FIRST CAPITAL INSURANCE LIMITED | | | |
| 1 | Insurance Enquiry - SHC1687B Enquiry Fee 20200916145616729882 | 7.00 | 0.49 | 7.49 |
| | Sub-Total | 7.00 | 0.49 | 7.49 |
| | Total Before Rounding | 7.00 | 0.49 | 7.49 |
| | Rounding Difference | | | 0.04 |
| | Total Amount Payable | | | 7.45 |
| | Paid By | | | |
| | 400610XXXXXX7963 eNETS Credit Card | | | 7.45 |
| | Total | | | 7.45 |
| | Cash Change | | | 0.00 |
| | Tendered Amount | | | 7.45 |
| | Excess Refundable Amount | | | 0.00 |

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Enquire Vehicle's Insurance Particulars

Thank You!

The insurance details of the vehicle you enquired can be found below. If you have entered a valid email address, a copy would have been sent to you.

Vehicle No.

SHC1687B

Incident Date/Time

15 Sep 2020 / 13:45:00

Insurance Company Name

MS FIRST CAPITAL INSURANCE LIMITED

Save as PDF

OK →

Print

Asher Sng (LKKAUTO)

From: Lim Gan Koon (Chris) <ChrisLim@msfirstcapital.com.sg>
Sent: Friday, 12 March 2021 5:15 PM
To: Asher Sng (LKKAUTO)
Cc: Admin A
Subject: RE: [MANDATE REQUEST] RE: Our Ref : D20003780MFSH / Your Ref : MC1901417 / Accident involving SHC1687B & GBF3530L on 15/09/20. // EXPRESS SETTLEMENT


Dear Asher,

Pls offer as per below :

COR - \$1,519.08
LOU - \$120 to \$270 (\$60 to \$90 x 2 to 3 days)
LTA Fee - \$7.45
Total - \$1,646.53 to \$1,796.53

Regards

Chris Lim
Motor Claims Dept.

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877
| Tel: 6507 3848 | DID : 6507 3853 | Fax No. : 6507 3849 | Email: ChrisLim@msfirstcapital.com.sg | Company Regn. No. 195000106C
A Member of  Insurance Group

Personal Data Protection Act 2012 ("PDPA"):
Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to <http://www.msfirstcapital.com.sg> for details of PDPA Personal Data Collection Statement.

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From: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>
Sent: Friday, 12 March 2021 4:41 pm
To: Lim Gan Koon (Chris) <ChrisLim@msfirstcapital.com.sg>
Cc: Admin A <admin-a@lkkauto.com>
Subject: [MANDATE REQUEST] RE: Our Ref : D20003780MFSH / Your Ref : MC1901417 / Accident involving SHC1687B & GBF3530L on 15/09/20. // EXPRESS SETTLEMENT

Your ref : **D20003780MFSH**
Our ref : CC4/FCI20010038/Kes3q2

Dear Sirs,

ACCIDENT INVOLVING SHC 1687B (OI) AND GBF 3530L (TP) ON 15/09/2020

We refer to the above matter.

The accident occurred when our insured rear ended third party vehicle while changing lane.

Basing on the reports of the circumstance of the accident, we propose to settle third-party claim at 100% liability.

We seek your approval to offer repairer " AH LIM MOTOR COMPANY " at \$ 1,796.53 (all-in).

The summary is as follows: -

| | Amount Claimed | Amount Revised |
|------------------------------|--------------------|---------------------------|
| 1. Cost of Repairs (w/GST) | \$ 2,226.05 | \$ 1,519.08 |
| 2. Loss of Use(3days x \$90) | \$ 270.00 | \$ 270.00 (3days x \$90) |
| 3. LTA Search Fee | \$ 7.45 | \$ 7.45 |
| Total | \$ 2,503.50 | <u>\$ 1,796.53</u> |

Surveyor recommended 3days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly let us have your approval / instruction.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Lim Gan Koon (Chris) <ChrisLim@msfirstcapital.com.sg>

Sent: Thursday, 11 March 2021 10:25 AM

To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: FW: Our Ref : D20003780MFSH / Your Ref : MC1901417 / Accident involving SHC1687B & GBF3530L on 15/09/20. // EXPRESS SETTLEMENT

Dear Asher,

We refer to our email below.

Is the mandate offer for approval ready?

Regards

Chris Lim

Motor Claims Dept.

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877

| Tel: 6507 3848 | DID : 6507 3853 | Fax No. : 6507 3849 | Email: ChrisLim@msfirstcapital.com.sg | Company Regn. No. 195000106C

A Member of **MS&AD** Insurance Group

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From: Lim Gan Koon (Chris)

Sent: Wednesday, 3 March 2021 10:44 am

To: 'Asher Sng (LKKAUTO)' <AsherSng@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: FW: Our Ref : D20003780MFSH / Your Ref : MC1901417 / Accident involving SHC1687B & GBF3530L on 15/09/20. // EXPRESS SETTLEMENT

Dear Asher,

Kindly put up mandate offer for approval.

Regards

Chris Lim

Motor Claims Dept.

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877

| Tel: 6507 3848 | DID : 6507 3853 | Fax No. : 6507 3849 | Email: ChrisLim@msfirstcapital.com.sg | Company Regn. No. 195000106C

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From: Lim Gan Koon (Chris)

Sent: Friday, 29 January 2021 10:00 am

To: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: Our Ref : D20003780MFSH / Your Ref : MC1901417 / Accident involving SHC1687B & GBF3530L on 15/09/20. // EXPRESS SETTLEMENT

Dear Asher,

We have received the LOD from TP and had acknowledge it.

Attached herewith the said documents for your necessary action.

Regards

Chris Lim

Motor Claims Dept.

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877
| Tel: 6507 3848 | DID : 6507 3853 | Fax No. : 6507 3849 | Email: ChrisLim@msfirstcapital.com.sg | Company Regn.
No. 195000106C

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From: Lim Gan Koon (Chris)
Sent: Thursday, 22 October 2020 5:05 pm
To: Su Li (LKK Auto) <suli@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Karen Tan <karentan@msfirstcapital.com.sg>
Subject: RE: SURVEY ASSESSMENT - D20003780MFSH/1 // EXPRESS SETTLEMENT

Dear Su Li,

Attached herewith our insured GIA report.

Liability is clear. Pls proceed with Express Settlement.

Regards

Chris Lim
Motor Claims Dept.

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to <http://www.msfirstcapital.com.sg> for details of PDPA Personal Data Collection Statement.

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From: Su Li (LKK Auto) <suli@lkkauto.com>
Sent: Thursday, 22 October 2020 4:50 pm
To: Lim Gan Koon (Chris) <ChrisLim@msfirstcapital.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Karen Tan <karentan@msfirstcapital.com.sg>
Subject: RE: SURVEY ASSESSMENT - D20003780MFSH/1 // EXPRESS SETTLEMENT

Dear Sir / Madam,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

** Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

Phone: 6841 1467 Email: SuLi@lkkauto.com | Fax : 6271 8802

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Branch : Blk 1007, Bukit Merah Lane 3, #01-11 | S(159721)

From: Su Li (LKK Auto)

Sent: Thursday, 24 September 2020 2:34 PM

To: CHRISLIM@MSFIRSTCAPITAL.COM.SG

Cc: Admin A; Asher Sng (LKKAuto); Karen Tan

Subject: RE: SURVEY ASSESSMENT – D20003780MFSH/1 // EXPRESS SETTLEMENT

YOUR REF: D20003780MFSH

LKK REF: CC4/FCI20010038/Kes3

Dear Sirs / Madam,

We refer to the above matter.

We have inspected third party vehicle GBF 3530L at M/s AH LIM MOTOR COMPANY on a WP basis and TP repairer proposed for a EXPRESS SETTLEMENT.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- TP GIA report

Meanwhile, kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Kindly take note that the case handler in-charge is Asher.

To check availability of the case handler, you may contact the undersigned.

** Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

Phone: 6841 1467 Email: SuLi@lkkauto.com | Fax : 6271 8802

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Branch : Blk 1007, Bukit Merah Lane 3, #01-11 | S(159721)

From: Admin-D (LKKAUTO)
Sent: Friday, 18 September 2020 2:44 PM
To: 'Claim Workflow System'; assignments; Admin A
Cc: CHRISLIM@MSFIRSTCAPITAL.COM.SG
Subject: RE: SURVEY ASSESSMENT - D20003780MFSH/1

Dear Sir/Madam,

Thank you for the assignment.

Please be informed that vehicle currently not in the workshop, repairer will arrange.

Best Regards,
Summer Lee | Admin
LKK Auto Consultants Pte Ltd
Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park,
Ubi Avenue 1, #02-25 | S(408933)

From: Claim Workflow System <cwsmotorclaims@msfirstcapital.com.sg>
Sent: Friday, 18 September, 2020 2:41 PM
To: ASSIGNMENTS@LKKAUTO.COM
Cc: CWSMOTORCLAIMS@MSFIRSTCAPITAL.COM.SG; CHRISLIM@MSFIRSTCAPITAL.COM.SG
Subject: PRI: SURVEY ASSESSMENT - D20003780MFSH/1

Dear Sir/Mdm,

We refer to the above reference.

Please find attached the necessary documents for survey.

Kindly submit your report via CWS within the next 14 days.

Note: All the accident reports are uploaded into CWS for your perusal.

Best Regards,
Admin Team
Claim Workflow System
Motor Claims Department
MS First Capital Insurance Limited
Tel : 6507 3848
Fax : 6507 3849

PS: This is a system generated mail. Please do not reply to this mail.