

Jaslin Kok (LKK Auto)

From: Jaslin Kok (LKK Auto)
Sent: Thursday, 24 September 2020 2:20 PM
To: RACHELWU@MSFIRSTCAPITAL.COM.SG
Cc: Admin A; Jia Le (LKK Auto)
Subject: RE: PRI: SURVEY ASSESSMENT - D20003397MFSH/1 // EXPRESS SETTLEMENT - Accident Involving SHA7828H (OI : FCI - D20003397MFSH) and FBJ1788C (TP : LKK REF - CC4/FCI20010031/Qda3) on 25/08/2020
Attachments: TP_ESTIMATE-MARKED.pdf; Preliminary_Advice.pdf

YOUR REF: D20003397MFSH
LKK REF: CC4/FCI20010031/Qda3

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle FBJ 1788C on a WP basis and TP repairer proposed for express settlement.

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary advice

Please take note that the case handler in-charge is Jia Le and she can be contacted at DID: 6749 5792

To check availability of the case handler, you may contact the undersigned.

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

Jaslin Kok | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Friday, 18 September 2020 12:15 PM

To: 'Rachel Wu' <RachelWu@msfirstcapital.com.sg>; 'CWS Motor Claims' <cwsmotorclaims@msfirstcapital.com.sg>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: PRI: SURVEY ASSESSMENT - D20003397MFSH/1

Dear Sir/Madam,

Thank you for the assignment.

Best Regards,

Summer Lee | Admin
LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Rachel Wu <RachelWu@msfirstcapital.com.sg>

Sent: Friday, 18 September, 2020 12:07 PM

To: CWS Motor Claims <cwsmotorclaims@msfirstcapital.com.sg>; ASSIGNMENTS@LKKAUTO.COM

Subject: RE: PRI: SURVEY ASSESSMENT - D20003397MFSH/1

Dear Mei kwan,

As per our tele-conversation, please find attached jobsheet for your attention.
Kindly assist to contact third party as soon as possible to conduct the survey.
And submit your report via CWS within the next 14 days.

Note: All the accident reports are uploaded into CWS for your perusal.

Thank you

Best Regards

Rachel Wu
Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Tel: 6507 3848 | DID : 6507 3862
| Fax No. : 6507 3849 | Email: rachelwu@msfirstcapital.com.sg | Company Regn. No. 195000106C
A Member of  Insurance Group

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Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to <http://www.msfirstcapital.com.sg> for details of PDPA Personal Data Collection Statement.

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From: CWS Motor Claims <cwsmotorclaims@msfirstcapital.com.sg>

Sent: Tuesday, September 15, 2020 12:24 PM

To: ASSIGNMENTS@LKKAUTO.COM

Cc: Rachel Wu <RachelWu@msfirstcapital.com.sg>; CWS Motor Claims <cwsmotorclaims@msfirstcapital.com.sg>

Subject: PRI: SURVEY ASSESSMENT - D20003397MFSH/1

Dear Sir/Mdm,

We refer to the above reference.
Please find attached the necessary documents for survey.
Kindly submit your report via CWS within the next 14 days.

Note: All the accident reports are uploaded into CWS for your perusal.

Best Regards,

Admin Team
Claim Workflow System
Motor Claims Department
MS First Capital Insurance Limited
Tel : 6507 3848
Fax : 6507 3849

PS: This is a system generated mail. Please do not reply to this mail.