

## Cecilia Chong (LKK Auto)

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**From:** Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis) <LeeGek@smrt.com.sg>  
**Sent:** Friday, 13 November 2020 3:31 PM  
**To:** CS A Team; Admin A  
**Subject:** LOD Re: Accident on 15/9/2020 involving SHB 5452R, SMA 1511B (AIG's insured) & SLE 3445L (Our Ref: TAX/09/20/2037/lg)  
**Attachments:** 2074\_001.pdf

Dear All,

We quantify our claim as follows:-

|                |                                     |
|----------------|-------------------------------------|
| Cost of Repair | \$3,000.00                          |
| Loss of Rental | \$1,317.50 ( 12.5 days x \$105.40 ) |
| Loss of Income | \$750.00 ( 12.5 day x \$60.00 )     |
| LTA Search Fee | \$7.00                              |
| <b>Total</b>   | <b>\$5,074.50</b>                   |

We enclose the following documents:

- 1) Repair invoice
- 2) Proof of rental rate
- 3) GIA report
- 4) Accident vehicle laid-up report
- 5) LTA search
- 6) Hirer's letter of authorisation

**Our hirer is using his own lawyer to claim for his injury only.**

Please let us have your offer soon. Thanks.

Regards

Tan Lee Gek (DID: 6556 3548)

Claims Department

SMRT Automotive Services Pte Ltd



## **AUTHORISATION TO ACT**

We, **SMRT TAXIS PTE LTD** (“the third party claimant”) of **No. 60 Woodlands Industrial Park E4, Singapore 757705** (address), owner of **SHB 5452R** (vehicle no.) hereby authorize **SMRT Automotive Services Pte Ltd** (“the workshop”) to act for us with respect to our claim for repair costs and/or rental and/or loss of use (“claim”) for our vehicle no. **SMA 1511B** was damaged pursuant to the accident which occurred on **15/9/2020** (date) along **Dunearn Rd at junction of Vanda Rd** (location) involving vehicle no/s. **SHB 5452R** (“the accident”).

I further authorize the workshop to settle the above mentioned claim in a manner as they deem fit and the cheque is to be made in favour of **SMRT TAXIS PTE LTD**.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 30 (day) of Dec (month) 2020 (year)



Signed by “the third party claimant”  
(with company stamp if applicable)



Signed by “the workshop”  
(with company stamp)

**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

"We/I, **SMRT AUTOMOTIVE SERVICES PTE LTD** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$4,330.00** (Global Sum) for vehicle no. **SHB5452R** that was damaged pursuant to the accident which occurred on **15/09/2020** (date) along **DUNEARN RD AT JUNCTION OF VANDA RD** (location) involving vehicle no/s **SMA1511B**.

This is pursuant to the inspection conducted on **16/09/2020** (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **SMRT TAXIS PTE LTD** ("the third party claimant") of vehicle no. **SHB5452R** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SHB5452R** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 30 (day) of Dec (month) 2020 (year)



Signed by appointed surveyor



Signed by "the workshop" (with chop)

\*\*\* This Discharge Voucher applies only to the claimant's claim or his property damage and will not affect his personal injuries claim and/or uninsured losses claim in a later date. Further, the settlement terms herein should not be used as an evidence to prejudice to the claimant's personal injuries claim and/or other uninsured losses claim arising of the subject matter in this action.

SMRT Automotive Services Pte Ltd  
2 Tanjong Katong Road, Tower 3, Paya  
Lebar Quarter, #08-01, Singapore 437161  
Tel: 65 69083530 Fax: 65 69083592

## Tax Invoice

GST Reg No. : MR-8500001-7  
CRN : 199004280Z  
Invoice No. : IV201100077  
Date : 05.11.2020  
Vehicle No. : SHB5452R  
Your Ref No. : TAX/09/20/2037  
Our Ref No. : 24108164  
Terms : 30 Days



Customer Code: 3000063

SMRT TAXIS PTE LTD

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4  
SINGAPORE 757705

| Description                                                    | Qty  | Unit<br>Cost | Add<br>% | (Discount)<br>Amount | Amount      |
|----------------------------------------------------------------|------|--------------|----------|----------------------|-------------|
| LUMP SUM AMOUNT FOR REPAIR<br>AS PER SURVEYOR'S RECOMMENDATION | 1.00 |              |          |                      | \$ 3,000.00 |
| GRAND TOTAL                                                    |      |              |          |                      | \$ 3,000.00 |

Remark :

Make/Model : TOYOTA PRIUS  
Accident Date : 15.09.2020

### Payment Instructions

By Cheque: Crossed and made payable to "SMRT Automotive Services Pte Ltd" with invoice no. indicated on the reverse side. No receipt will be issued unless requested.

By Bank Transfer:

Account Name : SMRT Automotive Services Pte Ltd  
Bank Name : DBS Bank Ltd - SGD  
Bank Account No.: 018-008617-4  
Swift Code : DBSSSGSG

*Koo Yew Chung*

Koo Yew Chung (Nov 5, 2020 15:54 GMT+8)

Authorised Signature  
for SMRT Automotive Services Pte Ltd



**SMRT Taxis Pte Ltd**

**MEMORANDUM**

To: Claims Dept

Our Ref: TAX/09/20/2037

From: SMRT Taxis Pte Ltd

Date: 24/9/2020

**ACCIDENT ON 15/09/2020 INVOLVING SHB 5452R, SMA 1511B & SLE 3445L  
ALONG DUNEARN ROAD**

This is to confirm that the daily rental rate for SHB 5452R is \$105.40 per day.

Please proceed to recover any rental loss from the third party as a result of the above accident.

Thank you.

Yours sincerely  
SMRT TAXIS PTE LTD



for Manager

## Enquire Transaction History

### Transaction History Details

|                   |                                        |                                     |                      |
|-------------------|----------------------------------------|-------------------------------------|----------------------|
| Log Date/Time:    | 16 Sep 2020 / 09:24:16                 | Transaction Amount:                 | \$7.49               |
| Asset Type:       | Vehicle                                |                                     |                      |
| Asset ID:         | SMA1511B                               |                                     |                      |
| Transaction Type: | 18.32 Insurance Enquiry (GIRO Payment) | Channel:                            | External Agency      |
| User ID:          | ESASBAH0 - BALQISH BINTE ABDUL HALIL   | Business Transaction Reference No.: | 20200916092416167340 |

Search Date / Time: 15 Sep 2020 14:30:00  
Insurance Company: AIG ASIA PACIFIC INSURANCE PTE. LTD.  
Information displayed is correct as at the log date and time.

Enquire Related Logs

OK



## Laid Up Report

Accident Start Date : 15/09/2020

Accident End Date : 05/10/2020

Date Generated : 05/10/2020

User Name : LeeGek

| Case Reference Number | Vehicle Registration Number | Company Type       | Vehicle Make | Vehicle Model | Job Card Number | Date and Time (Accident Repair) | Date and Time (Repair Completed) |
|-----------------------|-----------------------------|--------------------|--------------|---------------|-----------------|---------------------------------|----------------------------------|
| TAX/09/20/2037        | SHB5452R                    | SMRT Taxis Pte Ltd | TOYOTA       | PRIUS         | 24108164        | 15/09/2020 3:42 PM              | 28/09/2020 11:02 AM              |

## Cecilia Chong (LKK Auto)

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**From:** Cecilia Chong (LKK Auto)  
**Sent:** Tuesday, 13 October 2020 10:35 AM  
**To:** 'JESSIE-LIM@OUTLOOK.COM'  
**Subject:** <STANDARD LETTER> OUR REF: CC3/AIG20010026/Qga3 \*\*\* ACCIDENT INVOLVING SMA1511B / SHB5452R / OTHERS ON 15/09/2020 \*\*\*

Our Ref: CC3/AIG20010026/Qga3

13 OCTOBER 2020

**JESSIE LIM WEI CHIN (LIN HUIJUN)**  
**DRIVER: TAN SEN HIEN**

Dear Sir/Madam,

### **ACCIDENT INVOLVING SMA1511B / SHB5452R / OTHERS ON 15/09/2020**

We refer to the above accident. We are the Appointed Surveyor and Loss Adjuster Company by your Motor Insurer (AIG Asia Pacific Insurance Pte Ltd.) to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

This is to inform you that we received a Third Party Claim from **SHB 5452R**.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

c.c. AIG Asia Pacific Insurance Pte Ltd  
(Motor Claims Dept)

**"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."**

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

Best Regards,

Cecilia Chong | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6749-4274 | email: [CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com) fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



*Save the Earth. Print only when necessary.*

## Print Received Message

This mail is associated with :

**\*SHB5452R (9181813081SG)**  
**[SMA1511B]**

TP

SMRT TAXIS PTE LTD

Sep 15 2020 2:00PM

[JESSIE LIM WEI CHIN (LIN HUIJUN)]  
SMRT Automotive Services Pte Ltd

**From**      **AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG\_SG\_EXPRESS)**, sent on **28/12/2020 17:03 PM**.  
**To**         LKK\_HQ  
**Subject**   **Alert - Adj Mandate Approved (\$\$4330.20) - SHB5452R - Claim Handler: Yong, Joanne**

Approved:4330.20.