

## Summer Lee (LKK Auto)

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**From:** Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>  
**Sent:** Friday, 18 September, 2020 10:18 AM  
**To:** Kitty Tan; 'assignments'  
**Cc:** Claims Dept of CTI; Natalie Ng; Lua Siew Hui; Wendy Jiang; 'SUR'  
**Subject:** RE: SNM20D203388/C04/TANKL / FW: Pre-repair Survey Traffic Accident involving SCK 3662B, GR 9734D & others on 14th September 2020 at about 2000 hrs [2009-7729 (KW)(PD)]  
**Attachments:** 2020.09.17-PRI letter to China Taiping for SCK 3662B.pdf; GIA accident report of SCK 3662B.pdf

### WITHOUT PREJUDICE SAVE AS TO COSTS

Dear Kitty,

We regret to inform that we are not agreeable to your list of proposed surveyors and will be assigning our panel surveyor, M/s LKK Auto Consultants to conduct the Pre-repair survey.

Please contact our surveyor to conduct the post repair inspection before returning the repaired vehicle to the claimant.

Aside to LKK,

Please refer to the email below and liaise with third party workshop accordingly.

Thank you.

### **NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards

**Tan Kah Leong**  
Assistant Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6193 | F: (65) 6222 7175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/)

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**From:** Kitty Tan <kitty\_tan@rssolomon.com>  
**Sent:** Friday, September 18, 2020 9:41 AM  
**To:** Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>  
**Cc:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Natalie Ng <natalie\_ng@rssolomon.com>; Lua Siew Hui <lua\_siewhui@rssolomon.com>; Wendy Jiang <wendy\_jiang@rssolomon.com>

**Subject:** RE: SNM20D203388/C04/TANKL / FW: Pre-repair Survey Traffic Accident involving SCK 3662B, GR 9734D & others on 14th September 2020 at about 2000 hrs [2009-7729 (KW)(PD)]

Dear Mr. Tan,

We refer to your email of 18 September 2020.

We write to inform that our client will be appointing its own Surveyor.

In this respect, please arrange your surveyors to contact Mr. Paul Ngooi (Ah Liang) of Kok Wang Car Grooming at mobile no. 91839633 for a pre-repair survey of our clients' vehicle located at 1 Soon Lee Street #06-40 Pioneer Centre S(627603).

Thank you and best regards,

Kitty Tan | Legal Secretary



**R. S. Solomon LLC | 正氣律師事務所**

300 Beach Road The Concourse #12-02/03/04 Singapore 199555

t +65 6817 7498 | f +65 6292 2665 | e [kitty\\_tan@rssolomon.com](mailto:kitty_tan@rssolomon.com) | w [www.rssolomon.com](http://www.rssolomon.com)

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**From:** Tan Kah Leong <[KahLeong.Tan@sg.cntaiping.com](mailto:KahLeong.Tan@sg.cntaiping.com)>

**Sent:** Friday, September 18, 2020 9:10 AM

**To:** Kitty Tan <[kitty\\_tan@rssolomon.com](mailto:kitty_tan@rssolomon.com)>; Natalie Ng <[natalie\\_ng@rssolomon.com](mailto:natalie_ng@rssolomon.com)>; Lua Siew Hui <[lua\\_siewhui@rssolomon.com](mailto:lua_siewhui@rssolomon.com)>; Wendy Jiang <[wendy\\_jiang@rssolomon.com](mailto:wendy_jiang@rssolomon.com)>

**Subject:** RE: SNM20D203388/C04/TANKL / FW: Pre-repair Survey Traffic Accident involving SCK 3662B, GR 9734D & others on 14th September 2020 at about 2000 hrs [2009-7729 (KW)(PD)]

**Without Prejudice**

Dear Kitty,

We refer to your email below.

Please see attached and let us know if you agree with SJE.

Thank you.

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Regards

**Tan Kah Leong**  
Assistant Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Sent:** Friday, September 18, 2020 9:05 AM  
**To:** [kitty\\_tan@rssolomon.com](mailto:kitty_tan@rssolomon.com); Natalie Ng <[natalie\\_ng@rssolomon.com](mailto:natalie_ng@rssolomon.com)>; [lua\\_siewhui@rssolomon.com](mailto:lua_siewhui@rssolomon.com); [wendy\\_jiang@rssolomon.com](mailto:wendy_jiang@rssolomon.com); Tan Kah Leong <[KahLeong.Tan@sg.cntaiping.com](mailto:KahLeong.Tan@sg.cntaiping.com)>  
**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Subject:** O/R: SNM20D203388/GR9734D/TANKL / FW: Pre-repair Survey Traffic Accident involving SCK 3662B, GR 9734D & others on 14th September 2020 at about 2000 hrs [2009-7729 (KW)(PD)]

Dear Kah Leong

Please **conduct** PRS for **SCK 3662B**.

Note: officer in charge – Kah Leong.

**\*\*\* Kindly quote our reference number when replying.**

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Thank you

**Chong Boon Sen**

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 Taiping SG

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**From:** Kitty Tan <[kitty\\_tan@rssolomon.com](mailto:kitty_tan@rssolomon.com)>

**Sent:** Thursday, September 17, 2020 6:35 PM

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Cc:** Natalie Ng <[natalie\\_ng@rssolomon.com](mailto:natalie_ng@rssolomon.com)>; Lua Siew Hui <[lua\\_siewhui@rssolomon.com](mailto:lua_siewhui@rssolomon.com)>; Wendy Jiang <[wendy\\_jiang@rssolomon.com](mailto:wendy_jiang@rssolomon.com)>

**Subject:** RE: Pre-repair Survey Traffic Accident involving SCK 3662B, GR 9734D & others on 14th September 2020 at about 2000 hrs [2009-7729 (KW)(PD)]

Dear Sirs,

We act for the owner ('our Client') of vehicle no. SCK 3662B.

Our Client's vehicle was involved in the aforesaid accident with your insured's vehicle no. GR 9734D at the material time. As a result, our Client's vehicle was damaged and before our Client proceeds to repair his vehicle, please let us know within 2 working days upon receipt of this notice whether you intend to conduct

a pre-repair survey of our Client's vehicle within the stipulated timeline, our Client will proceed to repair the vehicle without further reference to you.

Please see below, the following documents for your necessary action:-

1. Our letter of even date; and
2. GIA Report lodged by our Client.

Please be informed that the said vehicle can be inspected at:

Name of workshop: **Kok Wang Car Grooming**

Address : 1 Soon Lee Street #06-40 Pioneer Centre S(627603)

Contact : Mr. Paul Ngooi (Ah Liang) Mobile no. 91839633

Kindly let us hear from you soonest.

Thank you and best regards,

Kitty Tan | Legal Secretary



**R. S. Solomon LLC | 正氣律師事務所**

300 Beach Road The Concourse #12-02/03/04 Singapore 199555

t +65 6817 7498 | f +65 6292 2665 | e [kitty\\_tan@rssolomon.com](mailto:kitty_tan@rssolomon.com) | w [www.rssolomon.com](http://www.rssolomon.com)

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