

Asher Sng (LKKAUTO)

From: Asher Sng (LKKAUTO)
Sent: Tuesday, 22 February 2022 10:09 AM
To: Goh, Jeremy
Subject: RE: <file review> AIG ref: #3030618897SG003#027# || Accident between EL 202 L and SMB 3043 S on 15 Sept 2021 LKK REF : CC4/AIG20010009/R1es3
Attachments: ACCIDENT INVOLVING SMB 3043S AND EL 202L ON 15/09/2020

Hi Jeremy,

We refer to the email below.

We have requested third party for video footage, however third party did not response till date.

In view no development to the case, we will prepare and submit our wp report.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | did: 6841-6051 | Mobile: 8839 9816

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Goh, Jeremy <Jeremy.Goh@aig.com>
Sent: Tuesday, 22 February 2022 9:29 AM
To: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>
Subject: RE: <file review> AIG ref: #3030618897SG003#027# || Accident between EL 202 L and SMB 3043 S on 15 Sept 2021 LKK REF : CC4/AIG20010009/R1es3

Hi Asher,

Any updates from the TP workshop on this matter?

Otherwise, can you submit report and close off case in Merimen.

If there is any LOD submitted by the Third Party, please forward them to me and I will take over the case from here.

Regards

Jeremy Goh

Complex Claims Examiner – Auto Property Damage Claims
AIG Asia Pacific Insurance Pte. Ltd.

AIG Building
78 Shenton Way, Level 10
Singapore 079120
Tel +(65) 6419 1767
Jeremy.goh@aig.com | www.AIG.com.sg

If you have received this message outside of your usual work hours, I do not expect that you will read, respond to or action it until appropriate for you.

From: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Sent: Wednesday, October 13, 2021 4:45 PM

To: Goh, Jeremy <Jeremy.Goh@aig.com>; Su Li (LKK Auto) <suli@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: [EXTERNAL] RE: <file review> AIG ref: #3030618897SG003#027# || Accident between EL 202 L and SMB 3043 S on 15 Sept 2021 LKK REF : CC4/AIG20010009/R1es3

This message is from an external sender; be cautious with links and attachments.

Hi Jeremy,

We refer to the email below.

So far there is still no response from third party on the video / finalization.

Our surveyor have survey the vehicle and revised the repair cost at \$4,990.60 including check item before GST.

Estimated amount of claim about \$6,500.

Please be informed that we are currently deployed to work from home in view of the current COVID-19 situation may reach me at 8839 9816 for any urgent matters.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Goh, Jeremy <Jeremy.Goh@aig.com>

Sent: Wednesday, 13 October 2021 4:27 PM

To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Su Li (LKK Auto) <suli@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: <file review> AIG ref: #3030618897SG003#027# || Accident between EL 202 L and SMB 3043 S on 15 Sept 2021 LKK REF : CC4/AIG20010009/R1es3

Hi Asher,

Any updates on the matter.

Any video from the Third Party

Any LOD from the Third Party.

How much should we set in reserve in anticipation of payout?

I still have not received note from the OI lawyers on this matter, will keep you posted once they replied.

Regards

Jeremy Goh

Complex Claims Examiner – Auto Property Damage Claims
AIG Asia Pacific Insurance Pte. Ltd.

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78 Shenton Way, Level 10
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Tel +(65) 6419 1767
Jeremy.goh@aig.com | www.AIG.com.sg

If you have received this message outside of your usual work hours, I do not expect that you will read, respond to or action it until appropriate for you.

From: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Sent: Wednesday, September 8, 2021 1:17 PM
To: Su Li (LKK Auto) <suli@lkkauto.com>; Goh, Jeremy <Jeremy.Goh@aig.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: [EXTERNAL] RE: AIG ref: #3030618897SG003#027# || Accident between EL 202 L and SMB 3043 S on 15 Sept 2021 LKK REF : CC4/AIG20010009/R1es3

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Hi Jeremy,

We refer to the email below.

We have yet not contact insured on the matter, we are requesting video footage from third party to review the matter.

Please be informed that we are currently deployed to work from home in view of the current COVID-19 situation may reach me at 8839 9816 for any urgent matters.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Su Li (LKK Auto) <suli@lkkauto.com>
Sent: Thursday, 2 September 2021 12:55 PM
To: Goh, Jeremy <Jeremy.Goh@aig.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: Re: AIG ref: #3030618897SG003#027# || Accident between EL 202 L and SMB 3043 S on 15 Sept 2021 LKK REF : CC4/AIG20010009/R1es3

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

Hi Asher,

FYNA, CC4/AIG20010009/R1es3

To check availability of the case handler, you may contact the undersigned.

****Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

From: Goh, Jeremy <Jeremy.Goh@aig.com>

Sent: Thursday, September 2, 2021 11:57 AM

To: Admin A <admin-a@lkkauto.com>

Subject: AIG ref: #3030618897SG003#027# || Accident between EL 202 L and SMB 3043 S on 15 Sept 2021

Dear LKK team,

I make reference to the case above.

Can I check if insured has been informed?

Do note that insured is making a Third Party claim and have engaged a law firm to represent him.

At this juncture, if possible, try to stall the settlement of the claim until EL 202 L Third Party claim has been concluded.

Let me know if there is anything else.

Regards

Jeremy Goh

Complex Claims Examiner – Auto Property Damage Claims
AIG Asia Pacific Insurance Pte. Ltd.

AIG Building
78 Shenton Way, Level 10
Singapore 079120

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