





PRE-REPAIR INSPECTION REQUEST – SMB3043S vs EL202L (OI) on D...

From: Teo, Ericweihong
To: admin-a@lkkauto.com, assignments@lkkauto.com
Cc: Lim, Kok-Chong, Abu Kassim, Noor Mariesa, Hor, Yinrul, Subramaniam, Divyashni
Sent: 17/9/2020 5:18:28 PM

Attachments:  [SMB3043S ESTIMATE .pdf](#)  [SMB3043S GIA REPORT.PDF](#)
 [SMB3043S GIA REPORT.PDF](#)  [SMB3043S ESTIMATE .pdf](#)

Hi,

Please refer to the enclosed request from **Tower Transit Singapore Pte Ltd.**

Kindly carry out Policy coverage verification **first** before conducting the pre-repair inspection within 48 hours

If you have any queries/concerns, please let us know.

*Kindly assist to assign **Rasul** as Single Joint Expert as requested.*

Thank you.

Kind regards,

Eric Teo Wei Hong

AIG

Claim Adjuster II,
Singapore– Auto Express & FNOL
Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.
Tel 8001206556 | Ext: 1002213
Ericweihong.Teo@aig.com | www.aig.com

Advance Leave Notification: 21/09/2020 -25/09/2020

From: Bazlin Ahmad <Bazlin.Ahmad@towertransit.sg>

Sent: Thursday, September 17, 2020 5:04 PM

To: Teo, Ericweihong <Ericweihong.Teo@aig.com>

Cc: Wu Tzu Ying <Wu.Zy@towertransit.sg>; Subramanian Kasi <Subramanian.kasi@towertransit.sg>; Wei Siong Liam <weisiong.liam@towertransit.sg>; Lim, Kok-Chong <Kok-Chong.Lim@aig.com>; Abu Kassim, Noor Mariesa <NoorMariesa.AbuKassim@aig.com>; Hor, Yinrul <Yinrul.Hor@aig.com>; Subramaniam, Divyashni <Divyashni.Subramaniam@aig.com>; Wei Siong Liam <weisiong.liam@towertransit.sg>; Wu Tzu Ying <Wu.Zy@towertransit.sg>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; Rasul (LKKAuto) <Rasul@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: [EXTERNAL] RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE EL202L AND SMB3043S ON 15/09/2020

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Dear Officers

Kindly arrange Rasul from LKK Auto Consultants to conduct the survey.

Please arrange for morning slot between 0900 – 1200hrs.

Thank You

Best Regards

Lynn Ahmad (Ms)

Senior Executive, Claims

Office +65 6248 0987 | Mobile +65 9199 0025

Email bazlin.ahmad@towertransit.sg

Working hours : Mon – Fri ~ 9am – 6pm

Close on Sat, Sun & PH

Tower Transit Singapore Pte Ltd

21 Bulim Drive, Bulim Bus Depot, Singapore 648170

Registration number 201419417K

www.towertransit.sg

From: Teo, Ericweihong <Ericweihong.Teo@aig.com>

Sent: Thursday, 17 September, 2020 3:11 PM

To: Bazlin Ahmad <Bazlin.Ahmad@towertransit.sg>

Cc: Wu Tzu Ying <Wu.Zy@towertransit.sg>; Subramanian Kasi <Subramanian.kasi@towertransit.sg>; Wei Siong Liam <weisiong.liam@towertransit.sg>; Lim, Kok-Chong <Kok-Chong.Lim@aig.com>; Abu Kassim, Noor Mariesa <NoorMariesa.AbuKassim@aig.com>; Hor, Yinrul <Yinrul.Hor@aig.com>; Subramaniam, Divyashni <Divyashni.Subramaniam@aig.com>

Subject: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE EL202L AND SMB3043S ON 15/09/2020

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นี่คือการรักษาความปลอดภัยข้อความที่เข้ารหัสลับ เพื่ออ่านมันให้เปิดไฟล์ที่

แนบมา

이것은 안전하고 암호화된 메시지입니다. 그것을 읽으려면 첨부 파일을 엽니다.

Ini adalah pesan, aman terenkripsi. Untuk membacanya, membuka attachment.

[Click here](#) by 2020-09-24 15:11 +08 to read your message.
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From: Ericweihong.Teo@aig.com

To: Bazlin.Ahmad@towertransit.sg

Cc: Wu.Zy@towertransit.sg ,Subramanian.kasi@towertransit.sg ,weisiong.liam@towertransit.sg ,Kok-Chong.Lim@aig.com ,NoorMariesa.AbuKassim@aig.com ,Yinrul.Hor@aig.com ,Divyashni.Subramaniam@aig.com

Subject: aigencrypt PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE EL202L AND SMB3043S ON 15/09/2020

Date: Thu, 17 Sep 2020 07:10:50 +0000

Without Prejudice

Your Reference: SMB3043S

Our Reference : EL202L

Dear Sir/Madam,

We refer to your Notice of Accident of even date.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert:

Name of Surveyor	Company Name
Lawrence Ng Chun Kee	Priority Services
Jeffrey Ong Leng Kiat	Priority Services
Jimmy Lee	Priority Services
EC Looi	Automobile Inspection Services Pte Ltd
Pang Kiah Keen (Frankie)	Formteam Adjusters Pte Ltd
Ng You Han	Formteam Adjusters Pte Ltd
Soon HanXin (Gary)	Formteam Adjusters Pte Ltd
Chow Bo Xiong	Formteam Adjusters Pte Ltd
Chua Soo Teck (Benjamin)	Formteam Adjusters Pte Ltd
Kalvin Ang	LKK Auto Consultants Pte Ltd
Xing Guo Qiang	LKK Auto Consultants Pte Ltd
Marcus Chua	LKK Auto Consultants Pte Ltd
Mohamad Taufikh	LKK Auto Consultants Pte Ltd
Adrian Ling	LKK Auto Consultants Pte Ltd
Mohammed Rasul	LKK Auto Consultants Pte Ltd
Kenneth Kong	LKK Auto Consultants Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.
Thank you.

Kind regards,

Eric Teo Wei Hong

AIG

Claim Adjuster II,

Singapore– Auto Express & FNOL

Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.

Tel 8001206556 | Ext: 1002213

Ericweihong.Teo@aig.com | www.aig.com

Advance Leave Notification: 21/09/2020 -25/09/2020

From: Bazlin Ahmad <Bazlin.Ahmad@towertransit.sg>

Sent: Thursday, September 17, 2020 2:22 PM

To: Claims Admin Support <ClaimsAdminSupport@aig.com>; AIG SGP, Claims-Survey

<AIGSGP_ClaimsSurvey@aig.com>; Tan, Lily (AIG) <Lily.Tan@aig.com>; Fong, Andy-SY <Andy-SY.Fong@aig.com>;

Chin, Lee-Ying <Lee-Ying.Chin@aig.com>; Kaur, Baljit <Baljit.Kaur@aig.com>; Lim, Sheng

Yang <ShengYang.Lim@aig.com>; Abu Kassim, Noor Mariesa <NoorMariesa.AbuKassim@aig.com>; Hor, Yinrul <Yinrul.Hor@aig.com>

Cc: Wu Tzu Ying <Wu.Zy@towertransit.sg>; Subramanian Kasi <Subramanian.kasi@towertransit.sg>; Wei Siong Liam <weisiong.liam@towertransit.sg>

Subject: [EXTERNAL] PRS FOR ACCIDENT INVOLVING SMB3043S & EL202L ON 15/09/2020 AT HILLVIEW AVENUE - THE PETALS CONDO

This message is from an external sender; be cautious with links and attachments.

WITHOUT PREJUDICE

Dear Sir / Mdm,

We would like notify you of a road accident on 15/09/2020 at about 17:20hrs along Hillview Avenue – The Petals Condo involving our bus, SMB3043S & your insured vehicle EL202L.

As a result of this accident, our bus has been damaged. Before we proceed to repair the damaged bus, please let us know within the next 48 hours if you wish to conduct a pre-repair survey of our bus. If we do not receive any reply from you within the stipulated timeline, we shall proceed to repair the bus without any further reference to you.

Please advise if the survey appointment could be arranged tomorrow 18/09/2020 ~ morning slot between 0900 – 1200hrs.

**Survey Location : Tower Transit Singapore Pte Ltd
21 Bulim Drive, Bulim Bus Depot, Singapore 648170**

Contact Person : Lynn @ +65 9199 0025 / Jason Liam @ +65 8691 9663

Thank You

Best Regards

Lynn Ahmad (Ms)

Senior Executive, Claims

Office +65 6248 0987 | Mobile +65 9199 0025

Email bazlin.ahmad@towertransit.sg

Working hours : Mon – Fri ~ 9am – 6pm

Close on Sat, Sun & PH

Tower Transit Singapore Pte Ltd

21 Bulim Drive, Bulim Bus Depot, Singapore 648170

Registration number 201419417K

www.towertransit.sg

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