

Su Li (LKK Auto)

From: Irene Tay <irene.tay@sg.cntaiping.com>
Sent: Wednesday, 23 September 2020 9:11 AM
To: Su Li (LKK Auto); Admin A; Jia Le (LKK Auto)
Subject: RE: OUR REF: SNM20D203396/C02/SLH1671Y/TAYHP & YOUR REF: SHD 9567G (TP : LKK REF - CC3/CTI20010006/Kds3) D.O.A 14.09.2020
Attachments: GIA REPORT SLH1671Y.pdf

Dear Su Li,

Enclosed herewith our insured GIA REPORT as requested by you.

Regards,

Irene Tay
Executive
Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896192 | F:(65) 62247478/62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Claims Dept of CTI
Sent: Tuesday, September 22, 2020 6:23 PM
To: Irene Tay <irene.tay@sg.cntaiping.com>; suli@lkkauto.com; Admin A <admin-a@lkkauto.com>; JiaLe@lkkauto.com
Subject: OUR REF: SNM20D203396/C02/SLH1671Y/TAYHP & YOUR REF: SHD 9567G (TP : LKK REF - CC3/CTI20010006/Kds3) D.O.A 14.09.2020

Dear Irene,

Please assist on LKK Auto on D/S

Note: officer in charge –Irene Tay – 6389 6192

***** Kindly quote our reference number when replying.**

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you & Best regards.

Angie Foo

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Su Li (LKK Auto) <suli@lkkauto.com>

Sent: Monday, September 21, 2020 3:39 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Jia Le (LKK Auto) <JiaLe@lkkauto.com>

Subject: Direct Settlement - Accident Involving SLH 1671Y (OI : CTI - TBA) and SHD 9567G (TP : LKK REF - CC3/CTI20010006/Kds3) on 14/09/2020

Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle SHD 9567G at M/s TRANS-CAB AUTO SERVICES PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP estimated cost of repair
- TP GIA report
- Preliminary advice

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Jia Le.

To check availability of the case handler, you may contact the undersigned.

** Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

Phone: 6841 1467 Email: SuLi@lkkauto.com Fax : 6271 8802

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Branch : Blk 1007, Bukit Merah Lane 3, #01-11 | S(159721)