## Summer Lee (LKK Auto)

From: LEE KATIE <katielee@uoi.com.sg>
Sent: Thursday, 17 September, 2020 4:51 PM

To: Admin-D (LKKAuto); SUR

**Subject:** FW: REQUEST FOR PRS - SMM3418L

Importance: High

Dear All,

Kindly proceed to carry out pre-repair inspection at the third party workshop and acknowledge receipt of this new assignment.

Due to the COVID-19 situation, most of our staff are working from home. While we remain committed to serving you, there may be delay in our customer services. We thank you for your kind understanding under such challenging circumstances.

Regards,

## **Katie Lee**

Manager Claims

United Overseas Insurance Limited

3 Anson Road, #28-01 Springleaf Tower, Singapore 079909

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From: Thiam Heng Huat <thh176@yahoo.com> Sent: Thursday, 17 September 2020 4:49 PM

To: LEE KATIE <katielee@uoi.com.sg>
Subject: Re: REQUEST FOR PRS - SMM3418L

Dear Katie,

We agree LKK Auto Consultant as SJE. Please arrange accordingly.

Warmest regards, Steven Thiam Heng Huat Pte Ltd 82636295

On Thursday, 17 September 2020, 04:41:04 pm SGT, LEE KATIE <katielee@uoi.com.sg> wrote:

## WITHOUT PREJUDICE Dear Steven, We propose to appoint LKK Auto Consultant as SJE. Kindly advise. Due to the COVID-19 situation, most of our staff are working from home. While we remain committed to serving you, there may be delay in our customer services. We thank you for your kind understanding under such challenging circumstances. Regards, **Katie Lee** Manager Claims United Overseas Insurance Limited 3 Anson Road, #28-01 Springleaf Tower, Singapore 079909 **UOB EMAIL DISCLAIMER** Any person receiving this email and any attachment(s) contained, shall treat the information as confidential and not misuse, copy, disclose, distribute or retain the information in any way that amounts to a breach of confidentiality. If you are not the intended recipient, please delete all copies of this email from your computer system. As the integrity of this message cannot be guaranteed, neither UOB nor any entity in the UOB Group shall be responsible for the contents. Any opinion in this email may not necessarily represent the opinion of UOB or any entity in the UOB Group. From: Thiam Heng Huat <thh176@yahoo.com> Sent: Thursday, 17 September 2020 4:37 PM To: LEE KATIE <katielee@uoi.com.sg> Subject: Fw: REQUEST FOR PRS - SMM3418L

Dear Katie.

Please assist. Many thanks!
Warmest regards,
Steven
Thiam Heng Huat Pte Ltd
82636295
Forwarded message
From: Thiam Heng Huat < thh176@yahoo.com >
To: Wong Josephine < josephinewong@uoi.com.sg >
Sent: Thursday, 17 September 2020, 04:31:32 pm SGT
Subject: REQUEST FOR PRS - SMM3418L
Dear Motor Claims Team,
We refer to the attachments.
Kindly assist to register our client's TP claim and let us have your list of nominated surveyors within the next 2 working days from date of this email.
Please respond soonest possible.
Warmest regards,
Steven
Thiam Heng Huat Pte Ltd
82636295