

Veron Chen (LKKAUTO)

From: WONG JOSEPHINE <josephinewong@uoi.com.sg>
Sent: Tuesday, 8 December 2020 11:56 AM
To: Veron Chen (LKKAUTO)
Subject: RE: REQUEST FOR PRS - SMM 3418L

M11D10842010

Due to the COVID-19 situation, most of our staff are working from home.
While we remain committed to serving you, there may be delay in our customer services.
We thank you for your kind understanding under such challenging circumstances.

Josephine Wong

Executive
Claims

United Overseas Insurance Limited

3 Anson Road, #28-01 Springleaf Tower, Singapore 079909
Main • (65) 6222 7733 | DID • (65) 6490 9329 | Fax • (65) 6327 3869 | Email • josephinewong@uoi.com.sg

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From: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>
Sent: Tuesday, December 8, 2020 11:16 AM
To: WONG JOSEPHINE <josephinewong@uoi.com.sg>
Subject: FW: REQUEST FOR PRS - SMM 3418L

Dear Josephine,

Can assist?

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAUTO)
Sent: Tuesday, 8 December 2020 10:07 AM
To: Admin-D (LKKAUTO) <admin-d@lkkauto.com>; 'LEE KATIE' <katielee@uoi.com.sg>; SUR <sur@lkkauto.com>;

assignments <assignments@lkkauto.com>

Subject: RE: REQUEST FOR PRS - SMM 3418L

Dear Katie,

Kindly provides us claim number

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Thursday, 17 September 2020 5:00 PM

To: 'LEE KATIE' <katielee@uoi.com.sg>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>

Subject: RE: REQUEST FOR PRS - SMM3418L

Dear Sir/Madam,

Thank you for the assignment.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: LEE KATIE <katielee@uoi.com.sg>

Sent: Thursday, 17 September, 2020 4:51 PM

To: Admin-D (LKKAuto) <admin-d@lkkauto.com>; SUR <sur@lkkauto.com>

Subject: FW: REQUEST FOR PRS - SMM3418L

Importance: High

Dear All,

Kindly proceed to carry out pre-repair inspection at the third party workshop and acknowledge receipt of this new assignment.

Due to the COVID-19 situation, most of our staff are working from home. While we remain committed to serving you, there may be delay in our customer services. We thank you for your kind understanding under such challenging circumstances.

Regards,

Katie Lee

Manager
Claims

United Overseas Insurance Limited

3 Anson Road, #28-01 Springleaf Tower, Singapore 079909

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From: Thiam Heng Huat <thh176@yahoo.com>

Sent: Thursday, 17 September 2020 4:49 PM

To: LEE KATIE <katielee@uoi.com.sg>

Subject: Re: REQUEST FOR PRS - SMM3418L

Dear Katie,

We agree LKK Auto Consultant as SJE. Please arrange accordingly.

Warmest regards,
Steven
Thiam Heng Huat Pte Ltd
82636295

On Thursday, 17 September 2020, 04:41:04 pm SGT, LEE KATIE <katielee@uoi.com.sg> wrote:

WITHOUT PREJUDICE

Dear Steven,

We propose to appoint LKK Auto Consultant as SJE. Kindly advise.

Due to the COVID-19 situation, most of our staff are working from home. While we remain committed to serving you, there may be delay in our customer services. We thank you for your kind understanding under such challenging circumstances.

Regards,

Katie Lee

Manager

Claims

United Overseas Insurance Limited

3 Anson Road, #28-01 Springleaf Tower, Singapore 079909

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From: Thiam Heng Huat <thh176@yahoo.com>
Sent: Thursday, 17 September 2020 4:37 PM
To: LEE KATIE <katielee@uoi.com.sg>
Subject: Fw: REQUEST FOR PRS - SMM3418L

Dear Katie,

Please assist. Many thanks!

Warmest regards,

Steven

Thiam Heng Huat Pte Ltd

82636295

----- Forwarded message -----

From: Thiam Heng Huat <thh176@yahoo.com>

To: Wong Josephine <josephinewong@uoi.com.sg>

Sent: Thursday, 17 September 2020, 04:31:32 pm SGT

Subject: REQUEST FOR PRS - SMM3418L

Dear Motor Claims Team,

We refer to the attachments.

Kindly assist to register our client's TP claim and let us have your list of nominated surveyors within the next 2 working days from date of this email.

Please respond soonest possible.

Warmest regards,

Steven

Thiam Heng Huat Pte Ltd

82636295