

Summer Lee (LKK Auto)

From: Jenny Lew <jenny.lew@sg.cntaiping.com>
Sent: Thursday, 17 September, 2020 3:03 PM
To: June Phua (Cheng Hoe Motor); SUR; assignments
Cc: Claims Dept of CTI
Subject: RE: PRI - SNM20D203382/PA6538G/LEWLC / FW: ENQUIRY OF LIABILITY - SMQ9412S, doa 16/09/2020 (Yr insured PA6538G)
Attachments: PA6538G- CHINA REPORTING.PDF; SMQ9412S.PDF

WITHOUT PREJUDICE

Dear June,

We would like to appoint Kenneth Kong (as the Single Joint Expert) to attend to the pre-repair survey of damaged vehicle.

Aside to LKK,

Please proceed to survey the vehicle.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

Jenny Lew

Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6116 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: June Phua (Cheng Hoe Motor) <chmotor@singnet.com.sg>
Sent: Thursday, September 17, 2020 2:55 PM
To: Jenny Lew <jenny.lew@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: PRI - SNM20D203382/PA6538G/LEWLC / FW: ENQUIRY OF LIABILITY - SMQ9412S, doa 16/09/2020 (Yr insured PA6538G)

Hi Jenny,

Thank you for calling and informed us no issue on filing third party claims (both parties are belongs to same owner).

Our selection of PRI as below :-

7. Kenneth Kong (LKK)

Kindly assist.

Thank you.

Rgds
June
Cheng Hoe Motor Pte Ltd
Tel : 67556142
Fax : 67557719
Email- chmotor@singnet.com.sg

From: June Phua (Cheng Hoe Motor)
Sent: Thursday, September 17, 2020 2:36 PM
To: Jenny Lew
Cc: Claims Dept of CTI
Subject: RE-SEND - SNM20D203382/PA6538G/LEWLC / FW: ENQUIRY OF LIABILITY - SMQ9412S, doa 16/09/2020 (Yr insured PA6538G)

RE-SEND

Thank you.

Rgds
June
Cheng Hoe Motor Pte Ltd
Tel : 67556142
Fax : 67557719
Email- chmotor@singnet.com.sg

From: June Phua (Cheng Hoe Motor)
Sent: Wednesday, September 16, 2020 5:08 PM
To: Jenny Lew
Cc: Claims Dept of CTI
Subject: Re: SNM20D203382/PA6538G/LEWLC / FW: ENQUIRY OF LIABILITY - SMQ9412S, doa 16/09/2020 (Yr insured PA6538G)

Hi Jenny,

OUR CLIENT – SGJ9402D (STARLIGHT TRANSPORTATION)
DOA – 16.09.2020 @0535HRS
CHINA INSURED - PA6538G (STARLIGHT TRANSPORTATION)

Both parties are belongs to same company. Kindly advise can this case file against the **AT FAULT PARTY?**

Pls advise .
Thank you.

Rgds

June
Cheng Hoe Motor Pte Ltd
Tel : 67556142
Fax : 67557719
Email- chmotor@singnet.com.sg

From: Jenny Lew
Sent: Wednesday, September 16, 2020 4:57 PM
To: June Phua (Cheng Hoe Motor)
Cc: Claims Dept of CTI
Subject: RE: SNM20D203382/PA6538G/LEWLC / FW: ENQUIRY OF LIABILITY - SMQ9412S, doa 16/09/2020 (Yr insured PA6538G)

Without Prejudice

Our reference: SNM20D203382C02/ PA6538G/lewlc
Your reference: SMQ9412S

Dear Sirs / Madam,

ACCIDENT INVOLVING PA6538G & SMQ9412S on 16/09/2020

We refer to your email of 16/09/2020

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Jenny Lew at 63896116 and email us at claimsdept@sg.cntaiping.com

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Regards,

Jenny Lew
Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Wednesday, September 16, 2020 4:12 PM

To: June Phua (Cheng Hoe Motor) <chmotor@singnet.com.sg>; Jenny Lew
<jenny.lew@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM20D203382/PA6538G/LEWLC / FW: ENQUIRY OF LIABILITY - SMQ9412S, doa
16/09/2020 (Yr insured PA6538G)

Dear Jenny,

Please conduct PRS for SMQ9412S.

Note: officer in charge – Jenny Lew.

*** Kindly quote our reference number when replying.

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Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
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From: Efeeda (Cheng Hoe) <chmotor@singnet.com.sg>
Sent: Wednesday, September 16, 2020 1:41 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>
Subject: ENQUIRY OF LIABILITY - SMQ9412S, doa 16/09/2020 (Yr insured PA6538G)

Dear Sir,

OUR CLIENT – SMQ9402S (STARLIGHT TRANSPORTATION)
DOA - 16.09.2020 @0535HRS
YR INSURED - PA6538G (STARLIGHT TRANSPORTATION)

Attached accident report of both vehicles.

Please be informed that both parties are under same company (STARLIGHT TRANSPORTATION)

Kindly advise on liability and are you agree on **DIRECT SETTLEMENT ?**

Thank you.

Regards
Efeeda
Cheng Hoe Motor Pte Ltd
Tel :67556142
Fax : 67557719