

Summer Lee (LKK Auto)

From: Alfred Toh <alfred.toh@sg.cntaiping.com>
Sent: Thursday, 17 September, 2020 10:42 AM
To: Pila Ng; Minoko Chan; Baldoz Juan Paulo Bongon; Vermogen Ace; Luis Tan; 'assignments'; SUR
Cc: Claims Dept of CTI; Alfred Toh
Subject: RE: Accident involving vehicle SKK7732L & SML2545P DOA : 11/09/2020 - PLEASE ARRANGE TP SURVEY SNM20D203331C02/SKK7732L/tohhs

CLAIM NO: [SNM20D203331C02/SKK7732L/tohhs](#)

M/s LKK Auto Consultants Pte Ltd

Dear Sirs

Please assist to arrange survey on SML2545P.

Merimen folder shall be created shortly and/or soonest possible.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). . Any inconvenience caused is much regretted.

Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Email: claimsdept@sg.cntaiping.com
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From: Pila Ng <pila@vermogen-group.com>
Sent: Thursday, September 17, 2020 10:37 AM
To: Alfred Toh <alfred.toh@sg.cntaiping.com>
Cc: Minoko Chan <minoko@vermogen-group.com>; Baldoz Juan Paulo Bongon <paulo.b@vermogen-group.com>; Vermogen Ace <ace@vermogen-group.com>; Luis Tan <luis@vermogen-group.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: Re: Accident involving vehicle SML2545P & SKK7732L & SML2545P DOA : 11/09/2020 - PLEASE ARRANGE TP SURVEY SNM20D203331C02/SKK7732L/tohhs

Without Prejudice

Dear Alfred,

We would like to choose [Kenneth Kong \(LKK\)](#) to conduct the PRS matter.

Kindly arrange.

Thanks & regards,
Pila
Vermogen Ace Pte Ltd
Tel ; 9128 8559

On Thu, Sep 17, 2020 at 10:33 AM Alfred Toh <alfred.toh@sg.cntaiping.com> wrote:

Without Prejudice

Your Ref: SML2545P

Our Ref: SNM20D203331C02/SKK7732L/tohhs

We refer to your email of 15 September 2020 at 7.06pm pertaining to the above matter.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.

5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please email us at claimsdept@sg.cntaiping.com

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Best Regards

Alfred Toh

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Minoko Chan <minoko@vermogen-group.com>

Sent: Tuesday, September 15, 2020 7:06 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Pila Ng <pila@vermogen-group.com>; Baldoz Juan Paulo Bongon <paulo.b@vermogen-group.com>; Vmg admin <vmg@vermogen-group.com>; Vermogen Ace <ace@vermogen-group.com>; Luis Tan <luis@vermogen-group.com>

Subject: Accident involving vehicle SML2545P & SKK7732L (Your Insured) DOA : 11/09/2020 - PLEASE ARRANGE TP SURVEY

Dear officer in-charge,

Refer to above attachment kindly arrange our client's vehicle for pre-repair survey at **Vermogen Ace Pte Ltd** here at **60 Jalan Lam Huat #03-35/36 Singapore 737869**.

Beside, we would like to check for the liability on this matter.

Kindly check & revert to us as soon as possible.

Thank you.

Best Regards,

Minoko

Vermogen Ace Pte Ltd

Operation Address:

60 Jalan Lam Huat # 03-35/36

Carros Centre Singapore 737869

Tel: 6904 4596

Fax: 6694 4929

Mailing Address:

60 Jalan Lam Huat # 03-35/36

Carros Centre Singapore 737869