

Veron Chen (LKKAuto)

From: WONG JOSEPHINE <josephinewong@uoi.com.sg>
Sent: Wednesday, 4 November 2020 9:34 AM
To: Veron Chen (LKKAuto)
Cc: LEE KATIE
Subject: RE: Pre-repair survey! Accident involving SGN3348X (our client) & SBY11M (UOI insured) on 15/09/2020

Our ref: M12D13942010

Due to the COVID-19 situation, most of our staff are working from home.
While we remain committed to serving you, there may be delay in our customer services.
We thank you for your kind understanding under such challenging circumstances.

Josephine Wong

Executive
Claims

United Overseas Insurance Limited

3 Anson Road, #28-01 Springleaf Tower, Singapore 079909
Main • (65) 6222 7733 | DID • (65) 6490 9329 | Fax • (65) 6327 3869 | Email • josephinewong@uoi.com.sg

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From: Veron Chen (LKKAuto) <veronchen@lkkauto.com>
Sent: Wednesday, November 4, 2020 8:51 AM
To: WONG JOSEPHINE <josephinewong@uoi.com.sg>
Subject: FW: Pre-repair survey! Accident involving SGN3348X (our client) & SBY11M (UOI insured) on 15/09/2020

Dear Josephine,

Kindly provides us claim number.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAuto)
Sent: Wednesday, 4 November 2020 8:34 AM
To: Admin-D (LKKAuto) <admin-d@lkkauto.com>; 'LEE KATIE' <katielee@uoi.com.sg>; SUR <sur@lkkauto.com>;
assignments <assignments@lkkauto.com>

Cc: 'WONG JOSEPHINE' <josephinewong@uoi.com.sg>

Subject: RE: Pre-repair survey! Accident involving SGN3348X (our client) & SBY11M (UOI insured) on 15/09/2020

Dear Katie,

Kindly provides us claim number.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Thursday, 17 September 2020 10:57 AM

To: 'LEE KATIE' <katielee@uoi.com.sg>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>

Cc: 'WONG JOSEPHINE' <josephinewong@uoi.com.sg>

Subject: RE: Pre-repair survey! Accident involving SGN3348X (our client) & SBY11M (UOI insured) on 15/09/2020

Dear Sir/Madam,

Thank you for the assignment.

Please be informed that vehicle currently not in the workshop, repairer will arrange.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: LEE KATIE <katielee@uoi.com.sg>

Sent: Thursday, 17 September, 2020 10:41 AM

To: SUR <sur@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>

Cc: WONG JOSEPHINE <josephinewong@uoi.com.sg>; Aunteng <aunteng@premiumcarz.com.sg>

Subject: RE: Pre-repair survey! Accident involving SGN3348X (our client) & SBY11M (UOI insured) on 15/09/2020

Importance: High

Dear All,

Kindly proceed to carry out pre-repair inspection at the workshop and acknowledge receipt of this new assignment.

Due to the COVID-19 situation, most of our staff are working from home. While we remain committed to serving you, there may be delay in our customer services. We thank you for your kind understanding under such challenging circumstances.

Regards,

Katie Lee

Manager
Claims

United Overseas Insurance Limited

3 Anson Road, #28-01 Springleaf Tower, Singapore 079909

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From: Aunteng <aunteng@premiumcarz.com.sg>

Sent: Thursday, 17 September 2020 10:40 AM

To: LEE KATIE <katielee@uoi.com.sg>

Cc: WONG JOSEPHINE <josephinewong@uoi.com.sg>

Subject: Re: Pre-repair survey! Accident involving SGN3348X (our client) & SBY11M (UOI insured) on 15/09/2020

Dear Katie,

We counter propose to appoint LKK Auto Consultants Pte Ltd as SJE.

Regards

Aun Teng

Premium Carz Services Pte Ltd

Tel: 6636 9100 Fax: 6636 9113

1 Kaki Bukit Avenue 6

#01-90 Autobay@Kaki Bukit

Singapore 417883

From: LEE KATIE <katielee@uoi.com.sg>

Sent: 17 September 2020 10:20

To: Aunteng <aunteng@premiumcarz.com.sg>

Cc: WONG JOSEPHINE <josephinewong@uoi.com.sg>

Subject: RE: Pre-repair survey! Accident involving SGN3348X (our client) & SBY11M (UOI insured) on 15/09/2020

WITHOUT PREJUDICE

Dear Aun Teng,

We propose to appoint Priority Services as SJE for this case. Please advise.

Due to the COVID-19 situation, most of our staff are working from home. While we remain committed to serving you, there may be delay in our customer services. We thank you for your kind understanding under such challenging circumstances.

Regards,

Katie Lee

Manager

Claims

United Overseas Insurance Limited

3 Anson Road, #28-01 Springleaf Tower, Singapore 079909

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From: Aunteng <aunteng@premiumcarz.com.sg>

Sent: Thursday, 17 September 2020 10:07 AM

To: WONG JOSEPHINE <josephinewong@uoi.com.sg>; LEE KATIE <katielee@uoi.com.sg>

Cc: CORPORATE SERVICES <contactus@uoi.com.sg>

Subject: Pre-repair survey! Accident involving SGN3348X (our client) & SBY11M (UOI insured) on 15/09/2020

Dear Officer-in-charge

Refer to the above matter.

Attached our client's accident report for you to create a third-party file.

A copy of estimate will be ready and made available to surveyor upon site inspection at our workshop. Please indicate whether you are sending your surveyor to our workshop.

Please forward us a list of surveyors of your choice for our selection.

Regards

Aun Teng

Premium Carz Services Pte Ltd

Tel: 6636 9100 Fax: 6636 9113

1 Kaki Bukit Avenue 6

#01-90 Autobay@Kaki Bukit

Singapore 417883