

## Shiau Chan (LKKAUTO)

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**From:** Shiau Chan (LKKAUTO)  
**Sent:** Thursday, 14 January 2021 2:52 PM  
**To:** jiayee.yap@premiumauto.com.sg; 'Boo seng yak'; 'Carrine Leong'; 'Claims Dept'  
**Cc:** SUR  
**Subject:** RE: FINAL REVISION - SMR6727Z - OD AIG - SURVEYED 17 SEP 20

Dear Jia Yee,

WITHOUT PREJUDICE

Confirm final fig \$13,078.88 before excess \$0/- & GST and 7 repair days.

Kindly expedite the discharge voucher and tax invoice to us for close case.

Best Regards,

**Shiau Chan (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [siewsc@lkkauto.com](mailto:siewsc@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** jiayee.yap@premiumauto.com.sg <jiayee.yap@premiumauto.com.sg>  
**Sent:** Thursday, 17 December 2020 10:21 AM  
**To:** Shiau Chan (LKKAUTO) <siewsc@lkkauto.com>; 'Boo seng yak' <boojohnny@gmail.com>; 'Carrine Leong' <carrine.leong@premiumauto.com.sg>; 'Claims Dept' <claims@premiumauto.com.sg>  
**Cc:** SUR <sur@lkkauto.com>  
**Subject:** RE: FINAL REVISION - SMR6727Z - OD AIG - SURVEYED 17 SEP 20

Hi Shiau Chan,

Please find attachment file as per your request.

Thanks & Best Regard

JiaYee Yap

Claims Administrator

**Premium Automobiles Pte Ltd** (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9925 f. +65 6841 1183

e. [jiayee.yap@premiumauto.com.sg](mailto:jiayee.yap@premiumauto.com.sg) w. [www.audi.com.sg](http://www.audi.com.sg)

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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**From:** Shiau Chan (LKKAuto) <[siewsc@lkkauto.com](mailto:siewsc@lkkauto.com)>  
**Sent:** Monday, 14 December 2020 12:29 PM  
**To:** 'Boo seng yak' <[boojohnny@gmail.com](mailto:boojohnny@gmail.com)>; Carrine Leong <[carrine.leong@premiumauto.com.sg](mailto:carrine.leong@premiumauto.com.sg)>; Claims Dept <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>; [jiayee.yap@premiumauto.com.sg](mailto:jiayee.yap@premiumauto.com.sg)  
**Cc:** SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Subject:** RE: FINAL REVISION - SMR6727Z - OD AIG - SURVEYED 17 SEP 20

Dear Sir/Madam,

Kindly provide us the sales agreement or form of document to prove vehicle panels is treated with paint protectant coating and highlight it.

*"Best Wishes for Merry Christmas & Happy New Year 2021"*

Best Regards,

**Shiau Chan (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [siewsc@lkkauto.com](mailto:siewsc@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** [jiayee.yap@premiumauto.com.sg](mailto:jiayee.yap@premiumauto.com.sg) [<mailto:jiayee.yap@premiumauto.com.sg>]  
**Sent:** Friday, October 23, 2020 5:53 PM  
**To:** Adrian Ling (LKKAuto) <[adrianling@lkkauto.com](mailto:adrianling@lkkauto.com)>; Yvonne Wong (LKK Auto) <[yvonnewong@lkkauto.com](mailto:yvonnewong@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Cc:** 'Boo seng yak' <[boojohnny@gmail.com](mailto:boojohnny@gmail.com)>; 'Carrine Leong' <[carrine.leong@premiumauto.com.sg](mailto:carrine.leong@premiumauto.com.sg)>; 'Chang Chee Sing' <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>  
**Subject:** FINAL REVISION - SMR6727Z - OD AIG - SURVEYED 17 SEP 20

Hi Adrian and all,

Revised estimate and photographs is attached.

Please confirm repair cost of \$13,078.88 @ 7 days exclude 1 Sunday.

Your early closure is well appreciated.

**Thanks & Best Regard**

**JiaYee Yap**

Claims Administrator

**Premium Automobiles Pte Ltd** (Reg No 199902271W)

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**Audi Showroom, Audi Centre** 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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