## SUPER-ZEE MOTOR SERVICE

BLK 14 DEFU LANE 10 #01-402 SINGAPORE 539195 TEL: 6383 1913 FAX: 6383 9565 EMAIL: superzeemotor@gmail.com

31 Oct 2020

AIG Asia Pacific Insurance Pte Ltd AIG Building 78 Shenton Way #07-16 Singapore 079120

THIRD PARTY CLAIM

OWNER NAME : ONG WOO THIAM

VEHICLE REG NO : SJT1259R DATE OF ACCIDENT : 15 SEP 2020

PLACE OF ACCIDENT : BLK 219 PASIR RIS ST 21

INVOLVING VEH NO : SLE5137M

We have been authorised by the owner of Vehicle No SJT1259R to claim for damages and expenses from your insured owner of Vehicle No SLE5137M as follows:

Repair cost as per our Invoice No CTP524/20	S\$1,800.00
Loss of Use for 2 days @ S\$150.00 per day	S\$ 300.00
Loss of Income for 2 days (Pte hire driver) @ S\$200.00 per day	S\$ 400.00
	S\$2,500.00
80% liability of S\$2,500.00	S\$2,000.00
LTA Search Fee	S\$ 7.45
	S\$2,007.45

Kindly revert at your earliest convenience. Thank you.

Yours faithfully
SUPER-ZEE MOTOR SERVICE

## **AUTHORIZATION TO ACT**

### (AIG Asia Pacific - Express Third Party Claim)

(1)	¥
I, Ung Nos Many	(the third party claimant") of
Blk 981 B Branglolc Gescart # 10-27 Spon	<u>ve 532981</u> (address), owner of <u>STJ 1259</u> R
I, Ong Wos /hlam  Blk 9818 Bhanglolc Gescent # 10-27 Spon  (vehicle no.) hereby authorize Super- Zee Mo	For Service ("the workshop")
to act for me with respect to my claim for repair costs	s and/or rental and/or loss of use ("claim") for
my vehicle no STT 1259R that was damaged po	ursuant to the accident which occurred on
my vehicle no STT 1259R that was damaged por 15 Sep 2020 (date) along Blk 219 Pasir	Ris St 2/
(location) involving vehicle no/s SLEJISM ("the ac	ccident").
I further authorize the workshop to settle my above me	entioned claim in a manner that they deem fit
and the workshop is further authorized to receive pay	yment further to settlement of my claim with
payment cheque/s being made in favour of the worksh	iop.
I further acknowledge that any settlement the worksh	hop may reach on my behalf is on a without
prejudice and without admission of liability basis inso	ofar as the driver/owner/insurers of the other
vehicle/s is concerned.	
vomete/b is concerned.	
Dated this 17 (day) of Sep (month)	20_20 (year)
	SUPER ZEÈ MOTOR SERVICE
Signed by "the third party claimant"	Signed by "the workshop"
(with chop if applicable)	(with chop)

(with chop)

# RELEASE VOUCHER (AIG Asia Pacific - Express Third Party Claim)

"We/I, <u>SUPER-ZEE MOTOR SERVICE</u> ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd <u>LKK AUTO CONSULTANTS PTE LTD</u> (name of surveyor) with respect to the amount claimed for <u>S\$1,600.00</u> (Global Sum) for vehicle no. <u>SJT 1259R</u> that was damaged pursuant to the accident which occurred on <u>15/09/2020</u> (date) along <u>BLK 219 PASIR RIS ST 21</u> involving vehicle no/s <u>SLE 5137M</u>.

This is pursuant to the inspection conducted on 17/09/2020 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner <u>ONG WOO THIAM</u> (the third party claimant") of vehicle no. <u>SJT 1259R</u> make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SJT 1259R** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

## SUPER-ZEE MOTOR SERVICE

BLK 14 DEFU LANE 10 #01-402 SINGAPORE 539195 TEL: 6383 1913 FAX: 6383 9565 EMAIL: superzeemotor@gmail.com

31 Oct 2020

AIG Asia Pacific Insurance Pte Ltd AIG Building 78 Shenton Way #07-16 Singapore 079120

**INVOICE NO CTP524/20** 

THIRD PARTY CLAIM

OWNER NAME **ONG WOO THIAM** 

VEHICLE REG NO **SJT1259R** DATE OF ACCIDENT 15 SEP 2020

PLACE OF ACCIDENT **BLK 219 PASIR RIS ST 21** 

INVOLVING VEH NO **SLE5137M** 

To cost of repairs to Vehicle No SJT1259R which was involved in the accident on 15 Sep 2020, including the supply of necessary auto spare parts, labour charges and spraypainting at a lumpsum price of ..... S\$1,800.00

SINGAPORE DOLLARS ONE THOUSAND AND EIGHT HUNDRED ONLY

Please make your cheque payable to "Super-Zee Motor Service"

SERVICE

#### > Back to OneMotoring



Land Transport Authority 10 Sin Ming Drive Singapore 575701

GST Registration No.: M4-0006529-2

Print Date/Time:

15 Sep 2020 / 15:49:27

Receipt Date/Time: 15 Sep 2020 / 15:49:27

#### Tax Invoice/Receipt

Receipt No.: ITNET-00000-200915-002675

Previous Receipt No.:

S/N Item Description/ Business Transaction Reference No.		Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SLE5137M				
As at 15 Sep 2020/07:00:00				
Insurance Co: AIG ASIA PACIFIC INSURAI	NCE PTE. LTD.			
1 Insurance Enquiry - SLE5137M				
Enquiry Fee 20200915154754847128		7.00	0.49	7.49
20200310104704047120	Sub-Total	7.00	0.49	7.49
	Total Before Rounding	7.00	0.49	7.49
	Rounding Difference			0.04
	Total Amount Payable			7.45
	Paid By			
	434922XXXXXX6069	eNETS Credit Car	rd	7.45
	Total			7.45
	Cash Change			0.00
	Tendered Amount			7.45
	Excess Refundable Amount			0.00

#### THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.



51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL: (065) 62563561 FAX: (065) 62564315

Our Ref: CC6/AIG20009963/Upa3

22 Sept 2020

SIM CHOON YEN GINA BLK 219 PASIR RIS ST 21 #12-104 SINGAPORE 510219

Dear Sir/Madam,

## ACCIDENT INVOLVING SLE 5137M(AIG) AND SJT 1259R ALONG/AT DRIVEWAY OF BLK 219 PASIR RIS ST 21 ON 15/09/2020

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SJT 1259R against your motor insurance policy.

Both parties involved have given conflict of version. Based on the circumstances of accident and both parties damage profile, there is no conclusive evidence to substantiate either's parties version. Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

If you have evidence/information to proof that we should not settle the third party claim, kindly let us have them in writing within the next 10 days i.e. by <u>02/10/2020</u>, after we shall proceed with negotiation with Third Party claimant on the without prejudice basis and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

CHEW HSIAO TONG (Ms)

Case Handler DID: 6742 3197 FAX: 6741 4108

Email: chewht@lkkauto.com

c.c. AIG Asia Pacific Insurance Pte Ltd (Motor Claims Dept)

#### **Claim Audit**

	AUDIT .			
No.		Audit	Remarks	Ву
1	17 Sep 2020 10:04	Clm Dtl Modified	Claimant's Name: ->	[A] Jaslin Kok Chin Yi
2	17 Sep 2020 10:04	Clm Veh Model Changed	(202017) MERCEDES-BENZ E250 1.8 CGI (A).	[A] Jaslin Kok Chin Yi
3	17 Sep 2020 10:04	Clm Created	Reg No: SJT1259R. Acct Date: 2020/09/15. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Lt d. (SG). Workshop: Super-zee Motor Service (HQ)	[A] Jaslin Kok Chin Yi
4	17 Sep 2020 10:04	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] Jaslin Kok Chin Yi
5	17 Sep 2020 10:04	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2020/09/28	[A] Jaslin Kok Chin Yi
6	17 Sep 2020 10:04	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] Jaslin Kok Chin Yi
7	17 Sep 2020 10:04	Clm Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[I] Merimen Administrator
8	17 Sep 2020 10:05	Label Added	(19):Fastlane.	[A] Jaslin Kok Chin Yi
9	17 Sep 2020 10:05	Adj Adjuster Assigned	[None] -> MARCUS CHUA	[A] Jaslin Kok Chin Yi
10	17 Sep 2020 17:18	Clm Dtl Modified	Claimant's Name:> ONG WOO THIAM.	[A] Jaslin Kok Chin Yi
11	17 Sep 2020 17:18		Init.Est.:8,000 - 9,000->4,000 - 5,000.	[A] Jaslin Kok Chin Yi
12	21 Sep 2020 15:03	Video Downloaded	Downloaded Video - Accident	[A] CHEW HSIAO TONG
13	21 Sep 2020 15:06	Video Downloaded	Downloaded Video - Accident	[A] CHEW HSIAO TONG
14	21 Sep 2020 15:34	Video Downloaded	Downloaded Video - Accident	[A] CHEW HSIAO TONG
15	21 Sep 2020 15:35		Downloaded Video - Accident	[A] CHEW HSIAO TONG
16	21 Sep 2020 15:54	Video Downloaded	Downloaded Video - Accident	[I] Goh, Jeremy-CX
17	2020 16:24		Downloaded Video - Accident	[I] Subramaniam, Divyashni
18	24 Sep 2020 17:46	Video Downloaded	Downloaded Video - Accident	[A] MARCUS CHUA
19	2020	Adj Im. Advice Submitted	Next Rpt:Final Rpt.Due Date:2020/09/28	[A] CHEW HSIAO TONG
20	03 Nov 2020 12:16	Adj Mandate Request	Cur.Req:2107.05:Liability:100%(Insured driver reversed and collided with 3rd party). (a)COR: \$1,800. 00 + (b)LOU(2days $\times$ \$100.00): \$200.00/ LORw/GST(2days $\times$ \$140.00):\$299.60 + (c)LTA/GIA search fee: \$7.45 = Total: \$2,000.00/ \$2,107.05	[A] CHEW HSIAO TONG
21	2020 11:22	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2020/09/28. Mandate Remarks: Can prepare the Interim assessment report and reseek mandate	[I] Goh, Jeremy-CX
22	20 Nov 2020 11:22	Adj Mandate Set	Maintained:Can prepare the Interim assessment report and reseek mandate	[I] Goh, Jeremy-CX
23	16 Dec 2020 10:58	Adj Rpt Initiated		[A] CHEW HSIAO TONG

	AUDIT	TRAIL		
No.	On	Audit	Remarks	Ву
24	2020	Insured Phone No Updated	[None] -> [+6597590889]	[A] CHEW HSIAO TONG
25	16 Dec 2020 10:58	Clm Dtl Modified	Claim Conclusion: -> 1.	[A] CHEW HSIAO TONG
26	16 Dec 2020 10:58	Clm Dtl Modified	JPJ Reg. Date: -> 2009/09/24.	[A] CHEW HSIAO TONG
27	16 Dec 2020 10:58	Clm Details Notified		[A] CHEW HSIAO TONG
28	16 Dec 2020 11:10	Mandate	Cur.Req: $2007.45$ : Liability: $100\%$ (Insured driver reversed and collided with 3rd party). (a) COR: \$1,800. 00 + (b) LOU(2days x \$100.00): \$200.00 + (c) LTA/GIA search fee: \$7.45 = Total: \$2,007.45. For your approval.	[A] CHEW HSIAO TONG
29	23 Dec 2020 16:16		Downloaded Video - Accident	[I] Goh, Jeremy-CX
30	23 Dec 2020 16:31		Cur Rpt:Final Rpt. Cur Due Date:2020/09/28. Mandate Remarks: Mandate approved. Subject to all documents in order. Please double check identity of insured with insured driver.	[I] Goh, Jeremy-CX
31	23 Dec 2020 16:31	Aaj	Approved:2007.45:Mandate approved. Subject to all documents in order. Please double check identity of insured with insured driver.	[I] Goh, Jeremy-CX

**Date From** 

Date To





#### ACTIVITY

[30/12/2020 10:22] CHEW HSIAO TONG: The driver is the owner's mother

erimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Асс Туре	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2589968	19 Sep 2020 20:18:01	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SJT1259R	Subramaniam, Divyashni	xx.xx
2589969	19 Sep 2020 20:21:57	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SJT1259R	SLE5137M	11.00
2627495	03 Nov 2020 12:14:26	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SJT1259R	SLE5137M	11.00