

Our Ref : T 0920 / SHA5318B /KS(st)  
Your Ref:  
Date : 8-Oct-2020

## COMFORTDELGRO ENGINEERING

**AIG ASIA PACIFIC INSURANCE PTE LTD**  
**AIG Building**

**78 Shenton Way**

**#07-16**

**Singapore 079120**

**Attn : Motor Claims Department**

Dear Sir

**ACCIDENT INVOLVING OUR TAXI SHA5318B YOUR INSURED SFL 658T**  
**AND OTHER ON 16-Sep-2020**

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of motor Vehicle No **SHA5318B** which was involved in the captioned accident with your insured vehicle. The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving : **SFL 658T** we are submitting these claim for your consideration on behalf of the claimants.

### TAXI OWNER'S CLAIM

1	Cost of Repair	\$	2,835.50
2	3 days Loss of Rental @ \$ 112.67 per day	\$	338.01
3	Survey Report Fees (Surveyed by M/s LKK)	\$	-
4	GIA / LTA Search Fees	\$	2.00
5	GIA / Police Report Fees	\$	-
6	Towing Fee	\$	-
		\$	3,175.51

### HIRER'S CLAIM

7	3 days Loss of Income @ \$ 80.00 per days	\$	240.00
	<b>Total Claims :</b>	\$	3,415.51

We enclose herewith the following documents to support the claims: -

- a) Original repair bill :
- b) LTA search slip/s of : SFL 658T
- c) GIA / Police report/s of : SHA5318B
- d) Letter of authority from owner / hirer / operator
  - ( ) Photograph/s of Accident Scene
  - ( ) Certificate of Insurance
  - ( ) Witness statement/s ( ) PIR ( x ) Downtime/Mileage record

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully

*Kazali Hj Selahudin*

CDGE Taxi Claims Department

Tel : 6214 8736 Fax : 6214 1843 Email : kazali@cdge.com.sg

This is a computer generated letter. No signature is required.

CDGE Taxi Claims Dept  
59 Loyang Drive 4th Floor  
Singapore 508969

ComfortDelGro Engineering Pte Ltd  
205 Braddell Road Singapore 579701

Mainline +65 6383 6280  
Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 199506048W

### Workshops

#### Braddell

205 Braddell Road  
Singapore 579701

#### Loyang

59 Loyang Drive  
Singapore 508969

#### Sin Ming

383 Sin Ming Drive  
Singapore 575717

#### Pandan

45 Pandan Road  
Singapore 609286

#### Ubi

320 Ubi Road 3  
Singapore 408649

#### Sungei Kadut

7 Sungei Kadut Way  
Singapore 728791

A member of

**COMFORTDELGRO**

## LETTER OF AUTHORISATION

(NAF:/ PAF)

ACCIDENT INVOLVING  
ALONGi 40 SHA5318B , SFL658T  
LOWER DELTA RD TWDS JLN BUKIT MERAH

ON 16-Sep-20 13:05

I / We

LIM POH KWEE

(Hirer) NRIC No.: SXXXX058E

and/or

ANG THIAN YONG

(Relief) NRIC No.: SXXXX788C

Taxi Number

SHA5318B

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of income (Pending successful recovery), loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of "ComfortDelGro Engineering Pte Ltd".

Date

16-Sep-2020

Name of Hirer

LIM POH KWEE

Hirer NRIC

SXXXX058E

Signature :



Address

693 HOUGANG STREET 61 #10-102  
530693

Contact No.

94652612

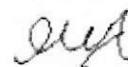
Name of Relief

ANG THIAN YONG

Relief NRIC

SXXXX788C

Signature :



Address

290A COMPASSVALE CRESCENT 09-02  
541290

Contact No.

96921425

**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

"We/I, **COMFORTDELGRO ENGINEERING PTE LTD** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$1,417.75** (Repair Cost), **S\$244.01** (Loss of Use/Rental), **S\$ 2.00** (Disbursement) for vehicle no. **SHA 5318B** that was damaged pursuant to the accident which occurred on **16/09/2020** (date) along **JCT OF LOWER DELTA RD TO JALAN BUKIT MERAH** (location) involving vehicle no/s **SFL 658T**. This is pursuant to the inspection conducted on **17/09/2020** (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **COMFORT TRANSPORTATION PTE LTD** (the third party claimant") of vehicle no. **SHA 5318B** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SHA 5318B** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 25<sup>th</sup> (day) of June (month) 2021 (year)



MTH

Signed by appointed surveyor

CLAIMS DEPARTMENT  
COMFORTDELGRO ENGINEERING PTE LTD  
59 LOYANG DRIVE  
SINGAPORE 508969

Signed by "the workshop" (with chop)

"The contents of this document apply to vehicle damages only  
All personal injuries and damages arising therefrom are excluded  
from the ambit and application of this document"

Please forward your cheque made payable to:  
**COMFORTDELGRO ENGINEERING PTE LTD**

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

78 SHENTON WAY, AIG BUILDING #07-16  
SINGAPORE 079120

CONTACT NO: 64193000 3225094

Description : 3P 16.09.20020

Invoice for Lump Sum Repair

TAX INVOICE

ComfortDelGro Engineering Pte Ltd

205 Braddell Road Singapore 579701

Mainline + 65 6383 6280 Facsimile + 65 6280 9755

Workshops

59 Loyang Drive Singapore 508969

383 Sin Ming Drive Singapore 575717

45 Pandan Road Singapore 609286

320 Ubi Road 3 Singapore 408649

24 Senoko Loop Singapore 758156

7 Sungei Kadut Way Singapore 726

501 Yishun Industrial Park A Singapore

COMPANY REG. NO.: 1995060  
Page:

VEHICLE NO  
SHA5318B

MAKE  
HYUNDAI

MODEL  
I-40

DATE OF REG  
25.01.2017

CHASSIS CODE  
KMHLB41UMHU098297

NO/DATE  
91526086 29.09.20

JOB NO.  
305423028

ODOMETER READING

JOB TYPE

Total Lump Sum Repair Amt 7.000 %  
Add GST @  
Total Invoice amount

2,650.00  
185.50  
2,835.50

Issued by : KATHERINETAN 29.09.2020 14:08:44  
Repair Type : CLS0/57/57  
Payment Type/Term : /Credit 30 days

WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED AT OWNERS' RISK. CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY GIVE NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER. INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE INVOICE) FOR THE PERIOD OF DEFAULT. PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd  
A member of COMFORTDELGRO

Office:  
205 Braddell Road  
Singapore 579701

Note that no receipt shall be issued unless requested.  
CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.

Our Ref: CT20090242

Date: 29 September 2020



## TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON	16/09/2020 @ 13:05 hrs
ALONG	LOWER DELTA RD TWDS JLN BUKIT MERAH
INVOLVING	SFL658T

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHA5318B** (the "Taxi"). The Taxi was hired to **LIM POH KWEE IC NO SXXXX058E** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate \$112.67 per day (inclusive of GST).

Please be advised that the Taxi was insured with **MS First Capital Insurance Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Philip Chia  
Manager, Fleet Safety

This is a computer generated letter. No signature is required.





RECORDS MANAGEMENT CENTRE

GENERAL INSURANCE ASSOCIATION OF SINGAPORE  
RECORDS MANAGEMENT CENTRE

6 Raffles Quay #18-00, Singapore 048580  
Phone: +65 6224 0010 Fax: +65 6224 0030  
Operating Hours: Monday to Friday 9am to 5pm  
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-20-111467  
Date of Request: 16/09/2020

Your Ref No: Online Purchase

ComfortDelGro Engineering Pte Ltd  
205 Braddell Road  
Singapore 579701

Dear Sir/Madam,

Enquiry Date 16/09/2020  
Enquiry By Catherine Por Moy Juan  
TP Vehicle No. SFL658T  
Accident Date 16/09/2020

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque

## Jaslin Kok (LKK Auto)

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**From:** Jaslin Kok (LKK Auto)  
**Sent:** Wednesday, 25 November 2020 12:41 PM  
**To:** 'TOH.CHOON.HWEE@GMAIL.COM'  
**Cc:** Admin A; Hsiao Tong (LKKAuto)  
**Subject:** ACCIDENT INVOLVING SFL 658T & SHA 5318B ALONG/AT JCT OF LOWER DELTA RD TO JALAN BUKIT MERAH ON 16/09/2020

Our Ref: CC4/AIG20009958/T1ra3

**TOH CHOON HWEE- BY EMAIL ONLY**  
[POLICY HOLDER]

Dear Sir/Madam,

**ACCIDENT INVOLVING SFL 658T & SHA 5318B ALONG/AT JCT OF LOWER DELTA RD TO JALAN BUKIT MERAH ON 16/09/2020**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SHA 5318B against your motor insurance policy.

Based on the accident report and accident scenario, liability is not in your favour as your vehicle changed lane and collided with third party who is moving in his own lane. Under Motor Accident Guide, vehicles should keep in the proper lane and change lane only when it is safe. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

*c.c. AIG Asia Pacific Insurance Pte Ltd*  
*(Motor Claims Dept)*

Thank you.

Best Regards,

**Jaslin Kok** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841 2157 | email: [JaslinKok@lkkauto.com](mailto:JaslinKok@lkkauto.com) | fax: 6741 4108



## Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	17 Sep 2020 10:37	<b>Clm Dtl Modified</b>	Claimant's Name: -> COMFORT TRANSPORTATION PTE LTD. Claimant's ID: -> 199303821R.	[A] HOW MEI KWAN
2	17 Sep 2020 10:37	<b>Clm Veh Model Changed</b>	(204577) HYUNDAI I40 1.7 D CRDI F/L ABS AIRBAG 4DR (A).	[A] HOW MEI KWAN
3	17 Sep 2020 10:37	<b>Clm Created</b>	Reg No: SHA5318B. Acct Date: 2020/09/16. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Lt d. (SG). TP Insurer: MS First Capital Insurance Ltd (HQ). Workshop: ComfortDelGro Engineering Pte Ltd (Loyang)	[A] HOW MEI KWAN
4	17 Sep 2020 10:37	<b>Adj Co Assigned</b>	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	17 Sep 2020 10:37	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2020/09/28	[A] HOW MEI KWAN
6	17 Sep 2020 10:37	<b>Adj Mandate Set</b>	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	17 Sep 2020 10:37	<b>Clm Ins Co Changed</b>	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Ex press)	[I] Merimen Administrator
8	17 Sep 2020 10:37	<b>Label Added</b>	(23):Express.	[A] HOW MEI KWAN
9	17 Sep 2020 10:37	<b>Adj Adjuster Assigned</b>	[None] -> MOHD TAUFIKH BIN HAMID	[A] HOW MEI KWAN
10	25 Nov 2020 15:05	<b>Video Downloaded</b>	Downloaded Video - Accident	[A] CHEW HSIAO TONG
11	25 Nov 2020 15:05	<b>Video Downloaded</b>	Downloaded Video - Accident	[A] CHEW HSIAO TONG
12	05 Jan 2021 09:34	<b>Video Downloaded</b>	Downloaded Video - Accident	[I] Lee, Ming-Yao
13	05 Jan 2021 09:35	<b>Video Downloaded</b>	Downloaded Video - Accident	[I] Lee, Ming-Yao
14	18 Jan 2021 16:37	<b>Video Downloaded</b>	Downloaded Video - Accident	[A] Jaslin Kok Chin Yi
15	18 Jan 2021 16:40	<b>Video Downloaded</b>	Downloaded Video - Accident	[A] Jaslin Kok Chin Yi
16	16 Feb 2021 11:38	<b>Video Downloaded</b>	Downloaded Video - Accident TP VIDEO.	[I] Tan, Grace
17	25 Mar 2021 13:03	<b>Adj Rpt Initiated</b>		[A] JOANNE LEE KHANG MIN
18	25 Mar 2021 13:04	<b>Clm Dtl Modified</b>	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
19	25 Mar 2021 13:04	<b>Clm Dtl Modified</b>	JPJ Reg. Date: -> 2017/01/25.	[A] JOANNE LEE KHANG MIN
20	25 Mar 2021 13:04	<b>Clm Details Notified</b>		[A] JOANNE LEE KHANG MIN
21	25 Mar 2021 18:08	<b>Adj Mandate Request</b>	Cur.Reg:1663.76:Lia:50%*Quantum:(a)CORw/GST:\$2,835.50+(b)LOR(3days x \$112.67):\$338.01+(c) LOI(3days x \$50):\$150= Total(50%):\$1,661.76+(d)LTA/GIA search fee:\$2 = Total:\$1,663.76 *Vehicle Model:Hyundai I40 *Recommended 3 repair days.	[A] Jaslin Kok Chin Yi
22	09 Jun 2021 09:54	<b>Video Downloaded</b>	Downloaded Video - Accident TP VIDEO.	[I] Lee, Ming-Yao
23	09 Jun 2021 09:55	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2020/09/28	[I] Lee, Ming-Yao
24	09 Jun 2021 09:55	<b>Adj Mandate Set</b>	Approved:1663.76.	[I] Lee, Ming-Yao

Date From     Date To     Audit Type  

### ACTIVITY

No record