

Fw: Survey Report of Vehicle SMM 8162R Ref: 20/20/20/VP05/023662

Denise Tay (LKKAuto) <denisetay@lkkauto.com>

Mon 7/2/2022 4:10 PM

To: Admin A <admin-a@lkkauto.com>; 'MT_Claim_SG' <mt_claim@lonpac.com>; CS A Team <cs-a@lkkauto.com>

Cc: Huey Yon (LKKAuto) <hueyyon@lkkauto.com>; SUR <sur@lkkauto.com>

Dear Li Li,

We will get our CS Team to handle this case under direct settlement

Dear Admin/Cs Team,

CS/LPC20009942/Kqf3n2

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: [6256-3561](tel:6256-3561) | email: denisetay@lkkauto.com | fax: [6256-4315](tel:6256-4315)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ONG LI LI <llong@lonpac.com>**Sent:** Monday, 7 February 2022 4:05 pm**To:** Huey Yon (LKKAuto) <hueyyon@lkkauto.com>**Cc:** MT_Claim_SG <mt_claim@lonpac.com>; SUR <sur@lkkauto.com>**Subject:** RE: Survey Report of Vehicle SMM 8162R Ref: 20/20/20/VP05/023662

Lonpac External - General

Dear Huey Yon

Can your side handle this case under direct settlement?

Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse

Singapore 199555

Tel : (65) 6250 7388 Fax: (65) 6296 2706

"In view of the revised measures for transition under Phase 2 COVID-19 restrictions effective 19 August 2021, 50% of our staff will be working from home. Please expect delays in our replies, payments and claims settlements during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused".

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We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Huey Yon (LKKAuto) <hueyyon@lkkauto.com>
Sent: Monday, 7 February 2022 3:51 PM
To: ONG LI LI <llong@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; SUR <sur@lkkauto.com>
Subject: Survey Report of Vehicle SMM 8162R Ref: 20/20/20/VP05/023662

Dear Li Li,

Enclose Survey Report of SMM 8162R

"Wishing You Happiness & Prosperity Chinese New Year 2022"

Best Regards,

Huey Yon | Reports

LKK Auto Consultants Pte.Ltd.

Phone: 6256-3561 Ext.111 Fax: 6741-4108 email: report@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #01-25 Singapore 408933