

FW: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SKW4518X AND SMH6530B ON 11/09/2020

From: Teo, Ericweihong
To: admin-a@lkkauto.com, assignments@lkkauto.com
Cc: Hor, Yinrul, Abu Kassim, Noor Mariesa, Subramaniam, Divyashni
Sent: Wednesday, 16 September, 2020 2:42:43 PM

Hi LKK,

Kindly assist on attached PRI.
Thank you.

Kind regards,

Eric Teo Wei Hong
AIG

Claim Adjuster II,
Singapore– Auto Express & FNOL
Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.
Tel 8001206556 | Ext: 1002213
Ericweihong.Teo@aig.com | www.aig.com

Advance Leave Notification: 21/09/2020 - 25/09/2020

From: Teo, Ericweihong
Sent: Wednesday, September 16, 2020 2:41 PM
To: cindykoh_kkcheng@yahoo.com
Cc: Lim, Kok-Chong <Kok-Chong.Lim@aig.com>; Abu Kassim, Noor Mariesa <NoorMariesa.AbuKassim@aig.com>; Hor, Yinrul <Yinrul.Hor@aig.com>; Subramaniam, Divyashni <Divyashni.Subramaniam@aig.com>
Subject: aigencrypt PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SKW4518X AND SMH6530B ON 11/09/2020

Without Prejudice

Your Reference: OAP/SMH 6530B
Our Reference : 1129967211SG003

Dear Sir/Madam,

We refer to your email below. We disagree with the list of your nominated surveyors.
Pursuant to Appendix C of Pre-Action Protocol for NIMA cases, citation 2.9. We will proceed to appoint our appointed surveyor for the pre-repair inspection.

Thank you.

Kind regards,

Eric Teo Wei Hong
AIG

Claim Adjuster II,
Singapore– Auto Express & FNOL
Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.
Tel 8001206556 | Ext: 1002213
Ericweihong.Teo@aig.com | www.aig.com

Advance Leave Notification: 21/09/2020 - 25/09/2020

From: cindykoh_kkcheng@yahoo.com <cindykoh_kkcheng@yahoo.com>
Sent: Wednesday, September 16, 2020 1:48 PM
To: Teo, Ericweihong <Ericweihong.Teo@aig.com>
Cc: Lim, Kok-Chong <Kok-Chong.Lim@aig.com>; Abu Kassim, Noor Mariesa <NoorMariesa.AbuKassim@aig.com>; Hor, Yinrul <Yinrul.Hor@aig.com>; Subramaniam, Divyashni <Divyashni.Subramaniam@aig.com>
Subject: [EXTERNAL] Re: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SKW4518X AND SMH6530B ON 11/09/2020

This message is from an external sender; be cautious with links and attachments.

Our Ref: OAP/SMH 6530B
 Your Ref: SKW 4518X
 (Please quote our reference number when replying)

16 September 2020

AIG ASIA PACIFIC INSURANCE PTE LTD
 Singapore

Dear Sirs

NOTICE OF ACCIDENT

Claimant: OH KHIANG JUAY (HU QIANGRUI)

Pre-action Protocol for Non-injury Motor Accident Cases involving motor accident occurring on or after 1st April 2016 ["Protocol"]

We refer to your letter dated 16 September 2020.

Firstly, we object to the appointment of any of the motor surveyors proposed by in your List as a single joint expert. We have already stated this at para 4 of our Notice of Accident dated 15 September 2020.

Secondly, we have also given you our proposed list of proposed motor surveyors at para 4 of our Notice of Accident dated 15 September 2020 .

Thirdly, if you object to our proposed list of proposed motor surveyors, this matter shall proceed on the basis of para 2.9 of the Protocol. Accordingly, our client shall appoint a surveyor of his choice to conduct the pre-repair survey. And our client shall have his motor vehicle repaired after the pre-repair survey had been done by your appointed surveyor.

Fourthly, for the sake of clarity, we do not agree to your appointed surveyor conducting the Pre-Repair Survey as the single joint expert.

If you wish to conduct a post-repair inspection, please instruct your appointed surveyor to inform our client's repairer of the same during the pre-repair survey.

Finally, the location and contact person of the workshop are as follows:

Name of Workshop : Ong Ah Pee Motor Works Pte Ltd
 Address : Block 1001 Bukit Merah Lane 3
 #01-43, Singapore 159718
 Contact person : Mrs Ong
 Telephone No : 62782220

REGARDS

CINDY

KK CHENG AND CO

DID :6227 1272

IMPORTANT NOTICE:

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.

From: Ericweihong.Teo@aig.com
To: cindykoh_kkcheng@yahoo.com
Cc: Kok-Chong.Lim@aig.com ,NoorMariesa.AbuKassim@aig.com ,Yinrul.Hor@aig.com ,Divyashni.Subramaniam@aig.com
Subject: aigencrypt PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SKW4518X AND SMH6530B ON 11/09/2020
Date: Tue, 15 Sep 2020 09:20:10 +0000
Without Prejudice

-
 Your Reference: OAP/SMH 6530B
 Our Reference : 1129967211SG003

Dear Sir/Madam,

We refer to your Notice of Accident of even date.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert:

Name of Surveyor	Company Name
Lawrence Ng Chun Kee	Priority Services
Jeffrey Ong Leng Kiat	Priority Services
Jimmy Lee	Priority Services
EC Looi	Automobile Inspection Services Pte Ltd
Pang Kiah Keen (Frankie)	Formteam Adjusters Pte Ltd
Ng You Han	Formteam Adjusters Pte Ltd
Soon HanXin (Gary)	Formteam Adjusters Pte Ltd
Chow Bo Xiong	Formteam Adjusters Pte Ltd
Chua Soo Teck (Benjamin)	Formteam Adjusters Pte Ltd
Kalvin Ang	LKK Auto Consultants Pte Ltd
Xing Guo Qiang	LKK Auto Consultants Pte Ltd
Marcus Chua	LKK Auto Consultants Pte Ltd
Mohamad Taufikh	LKK Auto Consultants Pte Ltd
Adrian Ling	LKK Auto Consultants Pte Ltd
Mohammed Rasul	LKK Auto Consultants Pte Ltd
Kenneth Kong	LKK Auto Consultants Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Thank you.

Kind regards,

Eric Teo Wei Hong
AIG

Claim Adjuster II,
Singapore– Auto Express & FNOL
Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.
Tel 8001206556 | Ext: 1002213

Ericweihong.Teo@aig.com | www.aig.com

Advance Leave Notification: 21/09/2020 - 25/09/2020

From: cindykoh_kkcheng@yahoo.com <cindykoh_kkcheng@yahoo.com>
Sent: Tuesday, September 15, 2020 3:44 PM
To: ClaimsDocManagement <ClaimsDocManagement@aig.com>
Subject: [EXTERNAL] REQUEST FOR PRI ; Our Ref: OAP/SMH 6530B Your Ref: SKW 4518X

This message is from an external sender; be cautious with links and attachments.

Our Ref: OAP/SMH 6530B

Your Ref: SKW 4518X

(Please quote our reference number when replying)

15 September 2020

AIG ASIA PACIFIC INSURANCE PTE LTD
Singapore

Dear Sirs

NOTICE OF ACCIDENT

Claimant: OH KHIANG JUAY (HU QIANGRUI)

Pre-action Protocol for Non-injury Motor Accident Cases involving motor accident occurring on or after 1st April 2016
["Protocol"]

Our abovenamed client's vehicle has been damaged in a road traffic accident on 11 September 2020 @ 1120 hours along Bukit Timah Plaza involving our client's vehicle SMH 6530B and vehicle SKW 4518X driven by your insured driver at the material time. A copy of the Singapore Accident Statement/Traffic Police report filed is enclosed.

Firstly, would you or your insured like to conduct a pre-repair survey of our client's abovesaid vehicle?

Our client shall proceed to repair the said vehicle if we do not receive any reply from you within 2 days of this Notice.

Secondly, as regards paras 2.4 & 2.6 of the Protocol, **our client objects** to appointment of any of the motor surveyors in your List [**List**] **if the following surveyors are not in your List** and **proposes** the following motor surveyors instead:

(1) Foo Philip. (2) Amas Ong. (3) TT Rajan (4) Dylan Lee

Thirdly, if you object to any of our proposed motor surveyors, this matter shall proceed on the basis of para 2.9 of the Protocol. In this event, our client shall appoint a surveyor of his choice to conduct the pre-repair survey. And our client shall have his motor vehicle repaired after the pre-repair survey had been done by your appointed surveyor.

Fourthly, if you wish to conduct a post-repair inspection, please instruct your appointed surveyor to inform our client's repairer of the same during the pre-repair survey.

REGARDS
CINDY
KK CHENG AN CO