

Summer Lee (LKK Auto)

From: Alfred Toh <alfred.toh@sg.cntaiping.com>
Sent: Wednesday, 16 September, 2020 11:59 AM
To: FONG MOTORS; 'assignments'; SUR
Cc: Claims Dept of CTI; Alfred Toh; sales
Subject: RE: ALLEGED ACCIDENT INVOLVING GBJ5508T & SKF2611L ON 13 SEPTEMBER 2020 ALONG SYNERGY BUILDING MSCP (SNM20D203358C02/GBJ5508T/tohhs)

CLAIM NO: [SNM20D203358C02/GBJ5508J/tohhs](#)

M/s LKK Auto Consultants Pte Ltd

Dear Sirs

Please assist to arrange survey on **SKF2611L** while waiting for mutual client to file Accident Report (email below refers)

Merimen folder shall be created shortly and/or soonest possible.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
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From: FONG MOTORS <fongmotors@gmail.com>
Sent: Wednesday, September 16, 2020 10:57 AM
To: Alfred Toh <alfred.toh@sg.cntaiping.com>
Subject: Re: ALLEGED ACCIDENT INVOLVING GBJ5508T & SKF2611L ON 13 SEPTEMBER 2020 ALONG SYNERGY BUILDING MSCP (SNM20D203358C02/GBJ5508T/tohhs)

Dear Alfred,

Kindly arrange [Adrian Ling \(LKK\)](#)
Thank you.

Regards Siew Cheng
Fong Motors

On Wed, Sep 16, 2020 at 10:41 AM Alfred Toh <alfred.toh@sg.cntaiping.com> wrote:

Without Prejudice

YOUR REF: SKF2611L

OUR REF: SNM20D203358C02/GBJ5508T/tohhs – accident NOT reported

Dear Sirs

While waiting for our client to file Accident Report, kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please email us at [**claimsdept@sg.cntaiping.com**](mailto:claimsdept@sg.cntaiping.com)

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Best Regards

Alfred Toh

Senior Executive

Claims Department

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From: FONG MOTORS <fongmotors@gmail.com>
Sent: Tuesday, September 15, 2020 1:25 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: PRI for SKF2611L

Dear Sir,

Attach accident report for your reference.

Kindly let us have your list of surveyor.

Thank you.

Regards

Siew Cheng

Fong Motors

1 Kaki Bukit Ave 6

#01-45

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67485648

81820548