

Summer Lee (LKK Auto)

From: Pauline Tham <pauline.tham@sg.cntaiping.com>
Sent: Wednesday, 16 September, 2020 9:14 AM
To: admin@mycar.sg
Cc: Claims Dept of CTI; Chong Boon Sen; SUR; Admin-D (LKKAuto); assignments
Subject: RE: SNM20D203352/SML7655Y/THAMYL / FW: OUR REF: SMC2819Y YOUR REF: SML7655Y PRE REPAIR INSPECTION FOR SMC2819Y

[Confidential]

Without Prejudice

Dear Huiqin

Thanks for reply.

Dear LKK

Please conduct PRS

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). . Any inconvenience caused is much regretted

Thanks.

Pauline Tham

Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6541 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: My Car Consultant <admin@mycar.sg>
Sent: Tuesday, September 15, 2020 6:03 PM
To: Pauline Tham <pauline.tham@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Chong Boon Sen <boonsen.chong@sg.cntaiping.com>
Subject: RE: SNM20D203352/SML7655Y/THAMYL / FW: OUR REF: SMC2819Y YOUR REF: SML7655Y PRE REPAIR INSPECTION FOR SMC2819Y

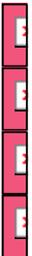
Dear Pauline,

Please appoint Adrian or Taufikh for survey

Best Regards,

Huiqin

Claims | My Car Consultant Pte Ltd

 **+65 88668832**
 Admin@mycar.sg
 Mycar.sg
 53 Ubi Ave 1, Paya Ubi Industrial Park, 01-33, S408934

This Email, including attached files, may contain confidential information and is intended only for the use of the individual and/or entity to which it is addressed. If you have received this message in error, please notify the sender of the error and delete the message. Thank you.

From: Pauline Tham <pauline.tham@sg.cntaiping.com>
Sent: 9/15/20 2:53 PM
To: "admin@mycar.sg" <admin@mycar.sg>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>, Chong Boon Sen <boonsen.chong@sg.cntaiping.com>
Subject: RE: SNM20D203352/SML7655Y/THAMYL / FW: OUR REF: SMC2819Y YOUR REF: SML7655Y PRE REPAIR INSPECTION FOR SMC2819Y

Without Prejudice

Dear Sirs

We refer to your email of even date.

We intend to conduct a Pre-Repair Survey of your client's vehicle jointly with your client/your motor workshop.

We propose to use one of the following motor surveyors to conduct the survey as a single joint expert.

LKK / FTA

Marcus Chua
Gary Soon
Kenneth Kong
Chow Bo Xiong
Adrian Ling
Ben Chua
Mohd Taufikh
Ng You Han
Steve Chen
Henry Ng

You may select one of the listed motor surveyors and we will bear the cost of the pre-repair survey carried out by the single joint expert.

If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted

Thanks.

Pauline Tham

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6541 | F: (65) 6224 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: ??? Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Chong Boon Sen
Sent: Tuesday, September 15, 2020 2:36 PM
To: admin@mycar.sg; Pauline Tham <pauline.tham@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: O/R: SNM20D203352/SML7655Y/THAMYL / FW: OUR REF: SMC2819Y YOUR REF: SML7655Y
PRE REPAIR INSPECTION FOR SMC2819Y

Dear Pauline

Please **conduct** PRS for **SMC2819Y**.

Note: officer in charge - Pauline Tham.

***** Kindly quote our reference number when replying.**

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: ??? Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: My Car Consultant <admin@mycar.sg>
Sent: Tuesday, September 15, 2020 10:53 AM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: OUR REF: SMC2819Y YOUR REF: SML7655Y PRE REPAIR INSPECTION FOR SMC2819Y

WITHOUT PREJUDICE

*Survey location: 60 Jalan Lam Huat, Carros Centre #05-68

OUR REF: SMC2819Y

YOUR REF: SML7655Y

Dear Sir/Madam,

PRE-REPAIR INSPECTION FOR SMC2819Y
ACCIDENT INVOLVING SMC2819Y AND SML7655Y

We refer to the above matter and enclosed herewith our client's GIA report and Notification of Pre-repair inspection for your attention.

Best Regards,

Huiqin

Claims | My Car Consultant Pte Ltd

 [+65 88668832](tel:+6588668832)

 Admin@mycar.sg

 Mycar.sg

 53 Ubi Ave 1, Paya Ubi Industrial Park, 01-33, S408934

This Email, including attached files, may contain confidential information and is intended only for the use of the individual and/or entity to which it is addressed. If you have received this message in error, please notify the sender of the error and delete the message. Thank you.