

Summer Lee (LKK Auto)

From: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Sent: Wednesday, 16 September, 2020 9:37 AM
To: jiarong@roypartners.com.sg; assignments@lkkauto.com
Cc: Irene Tay; 'SUR'
Subject: RE: SNM20D202874/SLP4572M/TAYHP / / FW: Pre repair Inspection
Attachments: 09092020151927.pdf

WITHOUT PREJUDICE

Dear Jia Rong,

We refer to your email below.

We will be assigning M/s LKK Auto Consultants to survey your client's vehicle on a without prejudice basis.

Aside to LKK,

Please refer to the email below & proceed to survey the third party vehicle.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards

Tan Kah Leong
Assistant Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6193 | F: (65) 6222 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/

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From: jiarong@roypartners.com.sg <jiarong@roypartners.com.sg>
Sent: Tuesday, September 15, 2020 10:40 AM
To: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Cc: Irene Tay <irene.tay@sg.cntaiping.com>
Subject: RE: SNM20D202874/SLP4572M/TAYHP / / FW: Pre repair Inspection

Dear Sir,

Our client is agreeable to use Adrian Ling as the single joint expert for the above accident.

In view of the latest advisory on COVID-19 announced on 3rd April 2020, our office is operating on 100% telecommuting via email. Please do not send any letter, document and notice to our fax number 6536 1963 with immediate effect. We will not be able to answer any calls too. **Please direct all correspondence to us by email.**

With regards,

Chia Jia Rong

M/s Roy & Partners
133 New Bridge Road
#08-09

China Town Point

Singapore 059413

Tel : 6536 8466 Fax : 6536 1963

Email : jiarong@roypartners.com.sg

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From: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>

Sent: Friday, 11 September 2020 9:45 AM

To: jiarong@roypartners.com.sg

Cc: Irene Tay <irene.tay@sg.cntaiping.com>

Subject: RE: SNM20D202874/SLP4572M/TAYHP / / FW: Pre repair Inspection

Without Prejudice

Dear Jia Rong,

We refer to your email below.

Please see attached and let us know if you agree with SJE.

Thank you.

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Regards

Tan Kah Leong

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Wednesday, September 9, 2020 6:59 PM
To: jiarong@roypartners.com.sg; Irene Tay <irene.tay@sg.cntaiping.com>; Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: O/R: SNM20D202874/SLP4572M/TAYHP / / FW: Pre repair Inspection

Dear Kah Leong,

Please conduct PRS for **FBG9673M**.

Note: officer in charge – Irene Tay.

*** Kindly quote our reference number when replying.

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Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

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From: jiarong@roypartners.com.sg <jiarong@roypartners.com.sg>
Sent: Wednesday, September 9, 2020 3:22 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: Pre repair Inspection

Our Ref: MKR/307/9713/2020/jr

Your Ref: Your insured vehicle no. SLP 4572M

Dear Sirs,

CLAIMANT: Toh Lai Seng (OWNER OF FBG 9673M)

**ROAD TRAFFIC ACCIDENT INVOLVING VEHICLE NOS. FBG 9673M AND SLP 4572M
ALONG PIE ON 12.08.2020 AT ABOUT 1640 HOURS.**

We refer to the above matter.

We act for Toh Lai Seng, the owner of motor vehicle No **FBG 9673M**.

We are instructed by our client to notify you of a road traffic accident on 12.08.2020 at about 1640 hours along PIE involving our client's motor vehicle registration number **FBG 9673M** and motor vehicle registration number **SLP 4572M** driven by your insured at the material time. A copy of our client's Singapore Accident Statement is attached.

As a result of the accident, our client's motor vehicle **FBG 9673M** has been damaged. Before our client proceed to **repair** the damaged motor vehicle, please let us know within two (2) working days of your receipt of this notice whether you would like to conduct a **pre-repair** survey of our client's motor vehicle **FBG 9673M** at our client's **repairer** workshop, MS Car Auto Pte Ltd at **No. 8 Kaki Bukit Ave 4 #01-07 Premier @ Kaki Bukit Singapore 415875**. Your said surveyor may contact **Desmond or June at 6385 1838**. If we do not receive any reply from you within the stipulated timeline, our client shall proceed to **repair** the motor vehicle without further reference to you.

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With regards,

Chia Jia Rong

M/s Roy & Partners
133 New Bridge Road
#08-09

China Town Point
Singapore 059413

Tel : 6536 8466 Fax : 6536 1963

Email : jiaorong@roypartners.com.sg

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