

Jia Le (LKK Auto)

From: Goh, Jeremy <Jeremy.Goh@aig.com>
Sent: Wednesday, 11 November 2020 10:51 AM
To: Jia Le (LKK Auto)
Subject: AIG Ref: #4188234279SG003#027# [ACCIDENT INVOLVING VEHICLES GBJ3080Y AND SKW4503M ON 05/09/2020]

Hi Jia Le,

Agreed with your analysis of the situation. Although, there is a possibility that Insured could have change lane, collided, lost control and resulted in Insured mounting curb.

However, before you reject, can you confirm with Insured there is no video footage?

Insured GIA report states there is video footage captured.

If insured resist in providing the footage, tell insured that base on the current evidence, if there is no video we will settle the claim, but with his video, we can confirm his story as reported.

Make sure you upload all correspondence, especially such evidence gathering into Merimen. I don't want to repeat myself.

Thanks and Regards

Jeremy Goh
AIG

Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore 079120
Tel +(65) 6419 1767

Jeremy.Goh@aig.com | www.aig.sg

Advanced Leave Notification:

From: Jia Le (LKK Auto) <JiaLe@lkkauto.com>
Sent: Wednesday, November 11, 2020 9:25 AM
To: Goh, Jeremy <Jeremy.Goh@aig.com>
Subject: [EXTERNAL] Your ref: 4188234279SG [ACCIDENT INVOLVING VEHICLES GBJ3080Y AND SKW4503M ON 05/09/2020]

This message is from an external sender; be cautious with links and attachments.

Dear Jeremy,

We refer to the above captioned accident whereby both parties are given conflicting version and there is no video footage/evidence. However, we are of the view that the damage of insured's vehicle is tally with his scenario with right front tyre punctured which is as a result of hitting into road kerb, right front portion hitting into iron grill. If third party alleged that insured cut into his lane and caused the collision, it is entirely not possible his scenario might cause damage to right front portion and right front tyre.

In view of the above opinion, kindly let us have your instruction on whether we could go ahead to reject third party claim.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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