

Our ref: SLG1001L
Your ref: _____

Date: 29 DEC 2020

Direct Settlement

To: MS First Capital

Singapore _____

Attn: Motor Claims Department

Re: Accident Involving Motor Vehicle Nos. SLG1001L & SHC284L
At/Along Queensway On 4 SEP 2020 @ 1020

I am the owner of vehicle no. SLG1001L that was involved in an accident with your insured vehicle no. SHC284L of the above accident.

As the accident was caused by your insured negligent/inconsiderate driving, thus I am claiming from you for the following: -

1. Cost of Repairs	\$ <u>24902.99k</u>
2. Loss of Use / Rental (<u>15</u> days @ \$ <u>107</u> per day)	\$ <u>1605 k</u>
3. LTA/GIA Search Fee	\$ _____
4. GIA Report Fee	\$ _____
5. Others	\$ _____
Total:	\$ <u>26507.99k</u>

I hereby give you fourteen (14) days to comply with the above, failing which, I shall instruct my solicitor to commence legal action against you. If you have any queries, please contact the representative of **CYCLE & CARRIAGE INDUSTRIES PTE LTD** at Telephone No: 67714336 (Mr Mr Go Chee Han) / 67714304 (Ms Amanda Ang).

I hereby give full authority to CYCLE & CARRIAGE INDUSTRIES PTE LTD and their representative to negotiate/comprise settlement of the above claim on my behalf.

Your co-operation and immediate attention to the above is greatly appreciated. I hereby look forward to hearing from you soon.

Yours faithfully


Name & Signature



Address: C/o. 188 Pandan Loop Singapore 128378
Cc: Mr Go Chee Han/ Ms Amanda Ang
E-mail: cheehan.go@cyclecarriage.com.sg / amanda.ang@cyclecarriage.com.sg
Fax No. 67795383

LETTER OF AUTHORIZATION

POSTED
- 5 MAR 2021

To: MS First Capital

Singapore _____

Attn.: Motor Claims Department

Dear Sir / Mdm,

MOTOR ACCIDENT INVOLVING SLG1001L (OWNER'S
VEHICLE NO.) AND SHC284L (3RD PARTY'S VEHICLE NO.)
ON 4 SEP 2020 (DATE) AT 1020 (TIME)
AT/ALONG Queensway (ROAD)

I am the registered owner of SLG1001L (Vehicle No.).

I hereby authorise CYCLE & CARRIAGE INDUSTRIES PTE LIMITED and its agents or any person(s) authorised by Cycle & Carriage Industries Pte Limited to do all or any of the following:-

- Submit, resolve and make any claims which I may have against the 3rd party insurers; and/or
- Execute and sign discharge voucher, indemnity forms and all necessary documents in connection with and arising from the above claim.

All payment towards settlement of my claim should be made in favour of CYCLE & CARRIAGE INDUSTRIES PTE LIMITED.



Registered Owner's Signature
(Company stamp & authorized signature if it is a company-registered vehicle)

Name : Tan Guan Peow
NRIC No. : Sxxxx9413
Date : 7/9/2020

RECEIVED

17 MAR 2021



MS First Capital Insurance Limited Co.Reg. No. 195000106C GST Reg. No. M2-
0001676-9

6 Raffles Quay #21-00 Singapore 048580
Tel: (65) 6222 2311 Fax: (65) 6222 3547

Claims & Motor Underwriting Dept: 36 Robinson Road #16-01 Citu House Singapore

DISCHARGE RECEIPT

CLAIM REFERENCE : D20003641MFSH
ACCIDENT DATE : 04/09/2020
ACCIDENT LOCATION : ALONG QUEENSWAY RD JUNCTION COMMONWEALTH DRIVE
INSURED : CITYCAB PTE LTD
INSURED DRIVER : SOH KWEE SENG
INSURED VEHICLE : SHC 284L
INVOLVED PARTY : SLG 1001L
SETTLEMENT SUM : \$ 26,507.99

I/We, the undernoted CLAIMANT being the person/entity entitled to receive the compensation in relation to the accident, hereby agree to accept the SETTLEMENT SUM as full and final settlement of all claims for damages, costs & disbursements arising out of the ACCIDENT, and I/WE also agree that the said settlement sum:

1. is paid without admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and/or its INSURED DRIVER in respect of the said loss and for damage whether now or hereafter to become manifest,

2. is accepted by me/us to the intent that the said MS First Capital Insurance Limited and /or its INSURED and/or its INSURED DRIVER be absolutely and finally discharged from all claims whatsoever which I/WE now or hereafter may have arising out of or connected with or traceable to the said accident.

I/WE acknowledge that this DISCHARGE RECEIPT is not to be construed as an admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and /or its INSURED DRIVER and it shall not be used as evidence in any claims or actions which may be made against them or any of them.

CLAIMANT : TAN SUAN PEOW

Signature and Date :

17/3/2021

WITNESS : BODY CARE & REPAIR CENTER

Signature and Date :

17/3/2021

AMANDA ANG
OFFICER - ADMIN
DID: 6771 4304
FAX: 6779 5383
EMAIL: amanda.ang@cyclecarrriage.com.sg



Mercedes-Benz

Cycle & Carriage
Industries Pte Limited
Authorised Dealer
Company No. 196400367W
GST Reg No. MR-8500111-X

TAX INVOICE

Invoice Name & Address	Owner Name & Vehicle Info
MS FIRST CAPITAL INSURANCE LIMITED	Cust No/Name /Tan Suan Peow
MOTOR CLAIM DEPARTMENT	Reg No/Reg Date SLG1001L / 20/10/2016
36 ROBINSON ROAD #16-01	Date In/Mileage 18/09/2020/ 100288
CITY HOUSE	Chassis No WDD2053402F363274
SINGAPORE 068877	Engine No 27491030647613
Contact No 65073848	Make/Model MB/MB C 180 COUPE (C205)
	Colour/Trim 027 799 Diamond Whi/ 041 101 ARTICO Blac



Account No	Terms	Date/Time Printed	CSE	Operator	WIP No	Invoice/Credit Note No	
WF001862	Credit	15/12/2020/ 13:03	CH	371 / Go Chee Han	44921	28168526	
Description of Goods / Services					Qty	Unit Price S\$	Amount S\$
Z REQUEST							
Customer Request							F.O.C.
M BPNSUN							
POLICY NO/ACC DATE : PNPV2017-00008210-02 // 4-9-2020							
DRIVE IN/TP VEH NUMBER : 14-9-2020 // SHC284L - FIRST CAPITAL							
DATE IN/DATE SURVEY: 18-9-2020@1100 // STEVE - LKK							
DIRECT SETTLEMENT BY: 15-9-2020@1629 // MERINA - FIRST CAPITAL							3840.00
A BPILAB							
STRAIGHTEN, REMOVE SUPPORT ASSY FROM FRAME IMPACT							
DISASSEMBLE AND REPLACE ATTACHED DAMAGED PARTS & REFINISH.							2700.00
A BPIRES							
RESPRAY REAR BUMPER & TRUNK LID & END PANEL					0.10		380.00
A BPILAB							
USING XENTRY DIAGNOSTIC TO CHECK ON CONTROL UNIT RESET MEMORY TO							
IDENTIFICATION STANDARD. NETT							120.00
A BPILAB							
CHECK REAR LIGHTING SYSTEM AND WATER TEST FOR ANY LEAKAGE. NETT							480.00
A 54124001							
PARTIALLY REMOVE FUSE AND RELAY MODULE IN REAR WELL COMPARTMENT FOR							
NECESSARY AND INSTALL.NETT					0.07		1000.00
A BPILAB							
PLACE VEHICLE ON-TO CELLETTE BENCH & CONDUCT CHASSIS ALIGNMENT. NETT							480.00
A BPILAB							
TRANSFER TRUNK LID MECHANICAL & ELETRICAL COMPONENT TO NEW TRUNK LID.							
NETT							60.00
S BPNSUB							
SUPPLY 1 PC NO PLATE							960.00
A BPILAB							
REMOVE & REFIT LUGGAGE COMPARTMENT,TRIM, GARNISH-							
CARPET FOR NECESSARY REPAIR.NETT							1920.00
A BPILAB							
REMOVE CARRIAGE ASSY FROM FRAME, IMPACT.REPLACE AND ASSEMBLE							
WHEEL BASE & ADJUST TO VEHICLE.							

Payment should be made strictly by cash, NETS or credit cards. Thank you.

Any dispute to the invoice must be made within 3 days. This is a computer generated document, no signature is required.

Pandan Loop Service Center
188 Pandan Loop
Singapore 128378
Tel: 6777 8388
Fax: 6779 5383
www.mercedes-benz.com.sg



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Mercedes-Benz

Cycle & Carriage
Industries Pte Limited
Authorised Dealer
Company No. 196400367W
GST Reg No. MR-8500111-X

TAX INVOICE

Invoice Name & Address	Owner Name & Vehicle Info
MS FIRST CAPITAL INSURANCE LIMITED	Cust No/Name /Tan Suan Peow
MOTOR CLAIM DEPARTMENT	Reg No/Reg Date SLG1001L / 20/10/2016
36 ROBINSON ROAD #16-01	Date In/Mileage 18/09/2020/ 100288
CITY HOUSE	Chassis No WDD2053402F363274
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	Colour/Trim 027 799 Diamond Whi/ 041 101 ARTICO Blac

Account No	Terms	Date/Time Printed	CSE	Operator	WIP No	Invoice/Credit Note No	
WF001862	Credit	15/12/2020/ 13:03	CH	371 / Go Chee Han	44921	28168526	
Description of Goods / Services					Qty	Unit Price S\$	Amount S\$
A BPILAB							540.00
TO INSPECT & CONDUCT WHEEL ALIGNMENT.NETT							
X	REAR BUMPER				1.00	1457.45	1457.45
X	LOWER BLACK TRIM BUMPER				1.00	349.10	349.10
X	REAR BUMPER CHROME MOULDING				1.00	264.29	264.29
X	REAR SWITCH MODULE CODE A				1.00	126.22	126.22
X	REAR SWITCHING MODULE CODE B				1.00	126.22	126.22
X	REAR SWITCHING MODULE				1.00	318.51	318.51
X	REAR SWITCHING MODULE BRACKET				1.00	43.07	43.07
X	ELECTRICAL WIRING HARNESS				1.00	153.05	153.05
X	LEFT REFLECTOR LENSE				1.00	29.00	29.00
X	RIGHT REFLECTOR LENSE				1.00	29.00	29.00
X	CTR/LOWER COVER BUMPER AREA				1.00	108.57	108.57
X	LH/BOTTOM BRACKET				1.00	37.82	37.82
X	RH/BOTTOM BRACKET				1.00	38.23	38.23
X	LH/DAMPING, SIDE WALL				1.00	27.08	27.08
X	RH/DAMPING, SIDE WALL				1.00	24.16	24.16
X	RIVET FOR BUMPER				10.00	4.59	45.90
X	SPACER RING				6.00	6.35	38.10
X	TRUNK LID				1.00	2273.75	2273.75
X	C180 MODEL PLATE				1.00	91.04	91.04
X	TRUNK LID MERCEDES STAR				1.00	95.12	95.12
X	GROMMET				3.00	2.61	7.83
X	REAR CROSS MEMBER				1.00	712.25	712.25
X	RH/LOWER COVER, REAR-END FLOOR				1.00	50.95	50.95
X	LOAD COMPARTMENT WELL				1.00	556.81	556.81
X	EXPANSION RIVET				8.00	5.87	46.96
X	REAR END PANEL				1.00	1166.28	1166.28
X	BLIND RIVET 6.4 X 12				14.00	1.35	18.90
X	BLIND RIVET W CSK. HEAD				6.00	1.95	11.70
X	ONE-COMPONENT ADHESIVE				1.00	156.83	156.83
X	TS TWO-COMPONENT ADHESIVE				1.00	776.81	776.81
X	TWO-COMPONENT ADHESIVE				1.00	102.00	102.00

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MOTOR CLAIM DEPARTMENT	Reg No/Reg Date SLG1001L / 20/10/2016
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Account No	Terms	Date/Time Printed	CSE	Operator	WIP No	Invoice/Credit Note No
WF001862	Credit	15/12/2020/ 13:03	CH	371 / Go Chee Han	44921	28168526
Description of Goods / Services				Qty	Unit Price S\$	Amount S\$
X	WHITE SEAM SEALING COMPOUND			1.00	104.99	104.99
X	LICENSE PLATE LAMP			2.00	27.46	54.92
X	SHIELDING			1.00	164.36	164.36
X	RIGHT OUTER REAR LAMP COMBINATION			1.00	630.75	630.75
X	SPRING DAMPER			2.00	10.15	20.30
X	DISTANCE SENSOR			2.00	178.75	357.50
X	TRIM PANEL LOADING SPACE			1.00	72.72	72.72
X	TRIM, LOAD COMPARTMENT			1.00	72.72	72.72
X	CABLE DUCT			1.00	16.40	16.40
X	HEXAGON NUT W COLLAR			4.00	2.58	10.32
X	TAPPING SCREW			2.00	2.92	5.84

Guarantee Your Warranty, Maintain with Cycle & Carriage!

Parts	10,793.82	Nett	23,273.82
Labour	12,420.00	7% GST on	1629.17
Standard Menu	0.00		
Specialist Job	60.00	Total Payable	24,902.99
Diagnostics Job	0.00	Paid	0.00
Sundry/Others	0.00	Total Due	24,902.99
Total(w/o GST)	23,273.82		

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CHAN'S & SONS ENTERPRISE

363 Sembawang Road
Singapore 758379
Tel: 67532536 Fax: 67567565
GST Reg No: 51-936900-M

chan's
www.chans.com.sg

han

TAX INVOICE**TAN SUAN PEOW**

INVOICE : AR2010-0063
DATE : 05/10/2020
TERMS : C.O.D
STAFF ID : AMIRA
AGREEMENT NO. : HA202009-0086

ATTN : ACCOUNTS PAYABLE

DESCRIPTION	AMOUNT (SGD)
Vehicle Reg No : SMR5365R	1,500.00
Make / Model :	
Rental Dates : Rental Billing From 18/09/2020 To 02/10/2020 (INCLUSIVE)	
Period : 15 days	
Rental Rate : S\$ 107.00 Per Day (Including GST)	
Reference No : SLG1001L	

AMOUNT : S\$
ONE THOUSAND SIX HUNDRED FIVE DOLLARS
ONLY

NON-TAXABLE VALUE : 0.00
TAXABLE VALUE : 1,500.00
GST 7% : 105.00
TOTAL S\$: 1,605.00

Please make your cheques payable to : **CHAN'S & SONS ENTERPRISE**

For Official Use Only

Payment Date :	F / Amt
CS / CC / CH :	
CS / CC / CH :	

RENTAL AGREEMENT

202009 - 0086

Hirer's Name TAN SUAN PEOW		Date of Birth 01. DEC 1968	Passport/ Nric No. S6941941J	Nationality
Address 31 HOLLAND CLOSE		Occupation	Driving Licence No.	Date of Expiry
Postal Code 10-227		Contact No. 977031	Mobile Phone No. 97461001	
Joint Hirer's / Guarantor's Name CHENY HEE		Date of Birth 06.02.2000	Passport/ Nric No.	Nationality
Address		Occupation	Driving Licence No. 9	Date of Expiry
Postal Code		Contact No.	Mobile Phone No. 96548089	

CHECK OUT

Date 18.9.20	Time 10.10am	Mileage KM	E 1/4 1/2 3/4 F
Date 2.10.20	Time 6pm	Mileage KM	Remarks 1st CAR

IMPORTANT NOTES:-

- Car is restricted to SINGAPORE use. See clause 1(f) for non-compliance.
- No refund will be given for vehicle that returns early.
- Own Damage Liability - First \$1500 for damage to vehicle plus loss of earnings while damaged vehicle is under repair.
- Third Party Liability - First \$2000 for any Third Party Accident Claim.
- Additional Excess of \$3000 for drivers under 24yrs old or above 70yrs and/or less than 2yrs driving experience.
- Hirer is responsible for all parking fines & traffic summons.
- Extension:- One day's advance notice is required otherwise no extension will be allowed.
- Vehicle should be returned at the same time as collection except on Saturday where return time is before 10am.
- Vehicle returned after office hour will be charged to the next working day.
- Hourly extension is charged at 1/5 of the daily rate.
- As preventive maintenance, please check water & engine oil daily.
- Please check that you have not left any of your personal belongings in the vehicle. Our company and staff will not be responsible for any loss of belongings after the vehicle is returned.
- For the comfort of other users, please refrain from smoking, eating or carrying of pets in the car. A cleaning charge of \$200 will be imposed for smoky, smelly or dirty vehicle.
- Carrying of PASSENGERS in commercial vehicle is strictly prohibited. Only WORKERS covered under hirer's workmen compensation are allowed.

	UNIT		RATE (\$)	TOTAL (\$)
RATE	15	@	100 + GST	1500
DISCOUNT				
GST @ 7%				105
TOTAL				1605
EXTENSION			AR2010 - 0063	
ASL				
SLH (001)				
DEPOSIT (refundable) S\$				
CHANGED OVER FROM VEH.				DATE



I/We have read and agree to the terms and conditions of the rental agreement above and as set overleaf.
I/We declare that all information given on this form is true and accurate.

[Signature]

Hirer's Signature

Joint Hirer's/ Guarantor's Signature

[Signature]

for CHAN'S & SONS ENTERPRISE

VEHICLE NO. SMR 5365 n	MODEL
FROM	RETURN

*Estimate Date. For actual return see CHECK IN

Jaslin Kok (LKK Auto)

From: Merina Chia <MerinaChia@msfirstcapital.com.sg>
Sent: Wednesday, 17 February 2021 4:11 PM
To: Jaslin Kok (LKK Auto)
Cc: Admin A
Subject: RE: Accident involving motor vehicle nos. SLG1001L & SHC284L (ALONG QUEENSWAY) Accident date: 4-9-2020 *** LKK REF: CC4/FCI20009900/da3

Dear Jaslin,

Please proceed to negotiate from **\$26,002.99-\$26,507.99**.

- Loss of rental - \$100-\$107 x 11-15 days
- To get letter of authorisation

Thank you.

Best Regards,
Merina Chia (Ms)
Motor Claims Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Tel: 6507 3848 | DID : 6507 3856 | Fax No. : 6507 3849 | Email: merinachia@msfirstcapital.com.sg | Company Regn. No. 195000106C
A Member of  Insurance Group

As a response to the COVID19 outbreak, we are observing staggered working hours and some of us are on Work From Home arrangement. However, we are actively working to support our clients and partners. We have access to e-mails and will work to respond in a timely manner.
We appreciate your kind understanding. Stay safe.

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to <http://www.msfirstcapital.com.sg> for details of PDPA Personal Data Collection Statement.

Confidentiality Notice: This e-mail is confidential. It may also be legally privileged. If you are not the addressee or to whom it is intended, you may not copy, forward, disclose or use any part of it. If you have received this message in error, please delete the message and all copies from your system and notify the sender immediately by return e-mail.

From: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>
Sent: Tuesday, 9 February 2021 5:45 PM
To: Merina Chia <MerinaChia@msfirstcapital.com.sg>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: Accident involving motor vehicle nos. SLG1001L & SHC284L (ALONG QUEENSWAY) Accident date: 4-9-2020 *** LKK REF: CC4/FCI20009900/da3

Dear Sirs/Mdm,

ACCIDENT INVOLVING SHC 284L (FCI) AND SLG 1001L (TP) ON 04/09/2020

We refer to the above matter.

We seek your approval to offer repairer "**CYCLE & CARRIAGE INDUSTRIES PL**" at **\$ 26,507.99 (all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 29,508.55	\$ 24,902.99 (\$23,273.82 +7%GST)
2. Loss of Rental (15days x \$107.00)	\$ 1,605.00	\$ 1,605.00 (15days x \$107.00)
Total	\$ 31,113.55	\$ 26,507.99

Surveyor recommended 11 days for repair + 2 Sundays + 2 PRS = 15Days

Enclosed here with all the relevant documents for your perusal.

Kindly let us have your approval / instruction.

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Merina Chia <MerinaChia@msfirstcapital.com.sg>

Sent: Friday, 18 September 2020 8:47 AM

To: Go Chee Han <cheehan.go@cyclecarriage.com.sg>; Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>; Jia Le (LKK Auto) <JiaLe@lkkauto.com>

Subject: RE: Accident involving motor vehicle nos. SLG1001L & SHC284L (ALONG QUEENSWAY) Accident date: 4-9-2020
*** LKK REF: CC4/FCI20009900/da3

WITHOUT PREJUDICE
SAVE AS TO COST

Dear Chee Han,

You may directly liaise with LKK on direct settlement for this case.

Thank you.

Best Regards,

Merina Chia (Ms)

Motor Claims Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Tel: 6507 3848 | DID : 6507 3856 | Fax No. : 6507 3849 | Email: merinachia@msfirstcapital.com.sg | Company Regn. No. 195000106C

A Member of **MS&AD** Insurance Group

As a response to the COVID19 outbreak, we are observing staggered working hours and some of us are on Work From Home arrangement. However, we are actively working to support our clients and partners. We have access to e-mails and will work to respond in a timely manner.
We appreciate your kind understanding. Stay safe.

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From: Go Chee Han <cheehan.go@cyclecarriage.com.sg>

Sent: Thursday, 17 September 2020 4:00 PM

To: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>; Merina Chia <MerinaChia@msfirstcapital.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>; Jia Le (LKK Auto) <JiaLe@lkkauto.com>

Subject: RE: Accident involving motor vehicle nos. SLG1001L & SHC284L (ALONG QUEENSWAY) Accident date: 4-9-2020

*** LKK REF: CC4/FCI20009900/da3

Dear Jaslin & Ms Merina,

Please advise the direct settlement is handle by FIRST CAPITAL OR LKK.

([please refer to attached email](#))

Thanks

Your Sincerely,

GO CHEE HAN

Service Advisor - Body Care & Repair

Mercedes-Benz Body Care & Repair Center

Cycle & Carriage Industries Pte Ltd

188 Pandan Loop Service Center

Mobile: 9181 7717 | DID: 6771 4336 | Fax: 6872 1272

Website: www.mercedes-benz.com.sg

From: Jaslin Kok (LKK Auto) [<mailto:jaslinkok@lkkauto.com>]

Sent: Thursday, 17 September, 2020 12:46 PM

To: Go Chee Han

Cc: Admin A; assignments; Jia Le (LKK Auto)

Subject: RE: Accident involving motor vehicle nos. SLG1001L & SHC284L (ALONG QUEENSWAY) Accident date: 4-9-2020

*** LKK REF: CC4/FCI20009900/da3

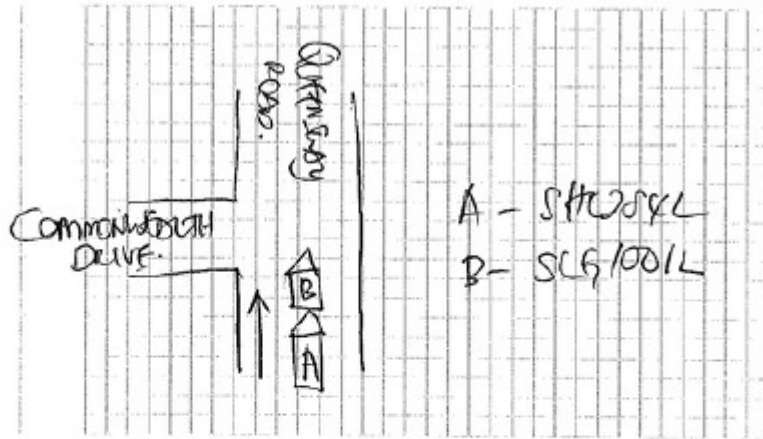
This email was sent from outside of your organisation

Dear Sir / Madam,

We refer to the above matter.

Please be informed that OI has reported. Please refer to the below OI's sketch plan and statement.

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

ON 4/9/2020 ABOUT 22:30HRS I WAS DRIVING
MY TAXI ALONG QUEENSWAY ROAD. JUST AT QUEENSWAY
ROAD JUNCTION COMMONWEALTH DRIVE, MY FRONT VEHICLE
(SLG1001L) SUDDENLY STOPPED. AT TIME I COULDN'T
BRACE IN TIME AND COLLIDED INTO SAID VEHICLE.
NO INJURED INVOLVED. AMBULANCE AND POLICE AT
SCENE BUT NO BODY CONVEY BY AMBULANCE.

Please provide us evidence i.e. video/ scene photo and arrange for TP survey..

Kindly note that for liability, claim negotiation and settlement, please contact Jia le via email

To check availability of the case handler, you may contact the undersigned.

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

Jaslin Kok | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Go Chee Han <cheehan.go@cyclecarriage.com.sg>

Sent: Tuesday, September 15, 2020 10:12 AM

To: Motor_Claims <Motor_Claims@msfirstcapital.com.sg>

Subject: Accident involving motor vehicle nos. SLG1001L & SHC284L (ALONG QUEENSWAY) Accident date: 4-9-2020

Dear Officer In-Charge,

This email is with regards to the above accident which has been reported by our customer. We have since been instructed by him/her (motor vehicle number SLG1001L), to submit a claim on his/her behalf as we are the authorised repair workshop for his/her car.

We note that you are the insurer (3rd party) of the (motor vehicle number SHC284L) involved. As such we are proposing for a Direct Settlement with regards to the repair costs and other consequential losses.

We appreciate your assistance in this matter and look forward to your agreement on this direct settlement.

I can be reached at cheehan.go@cyclecarriage.com.sg

Your Sincerely,

GO CHEE HAN

Service Advisor - Body Care & Repair
Mercedes-Benz Body Care & Repair Center
Cycle & Carriage Industries Pte Ltd
188 Pandan Loop Service Center
Mobile: 9181 7717 | DID: 6771 4336 | Fax: 6872 1272

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