

BIFROST AUTO PTE. LTD.

GST. Reg. No. : 201929175W

WITHOUT PREJUDICE

Our Ref : **SHA 1369 E**
Your Ref : **GBK 44 S**

India International Insurance Pte Ltd
64 Cecil Street
#04/ #05 IOB Building
Singapore 049711

Attention: Motor Claims Department

Dear Sir/Mdm.

Accident on 10.09.2020 @ 04:30 hours along Yishun Street 51 involving vehicles SHA 1369 E and GBK 44 S

We refer to the above-mentioned accident.

We are claiming as per below:-

1. Repair Cost-Lump Sum(With GST)	\$ 19,795.00
2. Loss of Income for 15 Days x \$80/- per day	\$ 1,200.00
3. Loss of Rental for 15 Days x \$125.40/- per day(With GST)	\$ 1,881.00
4. LTA/GIA Search fee(With GST)	\$ 7.49
5. Towing Fee	\$ 80.00
TOTAL	\$ 22,963.49

Enclosed herewith a copy each of relevant GIA report, LTA, Proforma Tax invoice, Rental Agreement/Tax invoice, Mileage Record, Towing Fee and Letter of Authorization for your attention. Kindly let us have your reply with the next 14 days upon receipt of this letter.

If you have any enquiries, please contact us @ 9648-8228 or you may email to us at claims@bifrostauto.com

Yours faithfully,
BIFROST AUTO PTE. LTD.

NOTE: # Please note that the Loss of Use will be paid based on negotiation and on the NIMA Protocol (Court Guideline).

This is a computer generated letter and does not need a signature.

The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.

GST at 7% is charged where applicable

BIFROST AUTO PTE. LTD.

Co. Reg. No. : 201929175W

LETTER OF AUTHORISATION

Accident on 10.09.2020 @ 04:30 hours along Yishun Street 51 involving vehicles SHA 1369 E and GBK 44 S

In consideration of **Bifrost Auto Pte Ltd, 6001 Beach Road #22-01, Golden Mile Tower Singapore 199589**, repairing my/our motor vehicle no **SHA 1369 E** at my request, I/We, **Leo Teng Fong Vincent** ("the claimant") of **Blk 255 Bangkit Road # 12 - 416 Singapore 670255** (address) bearing NRIC No **S xxxx401J** the owner / hirer of motor vehicle no **SHA 1369 E**, hereby authorize them to demand claim, settle and receive whatever amount settle payable by the insurance company or third party or commence legal proceeding for cost of repairs, loss of use / income and etc to any of their appointed solicitors to act for me/us in respect of the said accident/claim and all the amount claimed or settled shall belong and make payable to them absolutely by the insurance company of the third party. I/We further authorized them to give an absolute discharge on my/our behalf and to sign discharge voucher(s) and any other documents necessary or incidentals to the conduct and disposal of my/our above claims.

I/We further agree to fully co-operate and attend all court hearings that are necessary to prosecute the claims maintained by **Bifrost Auto Pte Ltd**.

I/We further agree and undertake to indemnify them against my/our claim for costs which arise therewith.

In the event that my/our claim is unsuccessful, I/we undertake to pay to **Bifrost Auto Pte Ltd** the cost of repairs to my/our vehicle.

In the event that settlement cheque were to be drawn in my/our favour, I/we hereby give my/our instructions to clear the said cheque on my/our behalf by presenting the same for payment directly into **Bifrost Auto Pte Ltd** account. Upon clearance of the said cheque, I/we further authorize **Bifrost Auto Pte Ltd** and/or their appointed law firm to utilize the monies to pay their charges without further reference to me. I confirm that the payment to **Bifrost Auto Pte Ltd** shall amount to a good discharge of **Bifrost Auto Pte Ltd** and/or their appointed law firm's obligation to me in respect of the settlement monies.

Dated this 24 day of 09 (month) 20 20 (year)





Signed by "the claimant"

Name: **Leo Teng Fong Vincent**

NRIC No: **S xxxx401J**



Signed by Bifrost Auto Pte Ltd

Name: Raymond

EXPRESS SETTLEMENT

DISCHARGE VOUCHER III-Direct Settlement (PODS)

my execution of this Discharge Voucher is only for my claim for property damage and not prejudicial to any other claims arising from the same accident.

India Ref: MFL2020D0001757
Claimant Ref: SHA1369E

We/I, Bifrost Auto Pte Ltd ("the workshop") hereby confirm that we/I have reached an agreement with the appointed Surveyor of India International Insurance Pte Ltd LKK Auto Consultants Pte Ltd (name of Surveyor) with respect to the amount claimed for S\$ 19,795.00 (repair cost), S\$ 2,481.00 (loss of use/rental), S\$ 87.45 (search fee), vehicle no. SHA1369E that was damaged pursuant to the accident which occurred on 10/09/2020 (date) at Yishun St 51 (location) involving vehicle no. GBK44S (insured vehicle). This is pursuant to the inspection conducted on 15/09/2020 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner COMFORT TRANSPORTATION PTE LTD ("the third party claimant") of vehicle no. SHA1369E to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify India International Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to cost of repairs and/or rental and/or loss of use pursuant to the damage to SHA1369E (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of all claims of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

We/I authorize you to pay the total amount of S\$ 22,363.45 to Bifrost Auto Pte Ltd.

Dated this 18 day of May, 2021

CLAIMANT:

Signature: _____

Signed by "the workshop" (with chop)

Name: _____

NRIC: _____

Address: _____

Nationality: _____

Occupation: _____

WITNESS:

Signature: _____

Signed by appointed Surveyor

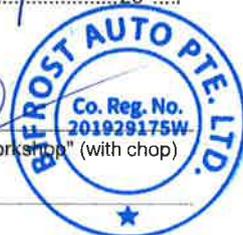
Name: _____

NRIC: _____

Address: _____

Nationality: _____

Occupation: _____



6001 Beach Rd
02-01 SC199189

199607198R

51 Ubi Avenue 1

#01-25 Paya Ubi Ind. Park S(408933)

BIFROST AUTO PTE. LTD.

GST. Reg. No. : 201929175W

Tax Invoice

India International Insurance Pte Ltd
64 Cecil Street
#04/ #05 IOB Building
Singapore 049711

Inv. No. : BA.LT.2105013
Inv. Date : 18-05-2021
Ref : 10.09.2020
Terms : 30 Days
Veh. No. : SHA 1369 E
Make & Model : Prius

#	Description	Qty	Rate	Total	Tax
1	LUMP SUM REPAIR AS RECOMMEDED BY SURVEYOR	1.0	\$18,500.00	\$18,500.00	\$1,295.00

Subtotal for invoice : S\$18,500.00
GST (7.0%) : S\$1,295.00
Total : S\$19,795.00

I agree to the price as listed above and affirm that the goods are received in good condition.

On behalf of **BIFROST AUTO PTE. LTD.**



(Customer's Signature and Company Stamp)

(Authorised Signature)

Please make cheque payable to "BIFROST AUTO PTE LTD" and mail to **6001 BEACH ROAD #22-01, GOLDEN MILE TOWER Singapore 199589** or direct bank transfer to **DBS Bank Current Account 070-902-886-1.**

Our Ref: CT20090161

Date: 15 September 2020



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 10/09/2020 @ 04:30 hrs
ALONG YISHUN ST 51
INVOLVING GBK44S

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHA1369E** (the "Taxi"). The Taxi was hired to **LEO TENG FONG VINCENT IC NO SXXXX401J** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$125.40** per day (inclusive of GST).

Please be advised that the Taxi was insured with **MS First Capital Insurance Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay
Manager, Fleet Safety

This is a computer generated letter. No signature is required.

> Back to OneMotoring



Land Transport Authority
10 Sin Ming Drive
Singapore 575701
GST Registration No. : M4-0006529-2

Print Date/Time : 14 Sep 2020 / 15:48:17

Receipt Date/Time : 14 Sep 2020 / 15:48:17

Tax Invoice/Receipt

Receipt No. : ITNET-00000-200914-002882

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
	Result of Insurance Enquiry - GBK44S As at 10 Sep 2020/04:30:00 Insurance Co: INDIA INT'L INS PTE LTD			
1	Insurance Enquiry - GBK44S Enquiry Fee 20200914154718579756	7.00	0.49	7.49
	Sub-Total	7.00	0.49	7.49
	Total Before Rounding	7.00	0.49	7.49
	Rounding Difference			0.04
	Total Amount Payable			7.45
	Paid By			
	411911XXXXXX7094	eNETS Credit Card		7.45
	Total			7.45
	Cash Change			0.00
	Tendered Amount			7.45
	Excess Refundable Amount			0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

高 GAO Express Towing Services



You Call, We Tow - Fast . Secured . Reliable

47 Jalan Pemimpin Halcyon 2 #C01-02 Singapore 577200 Co. Reg. No. 53152603L HP: 900 900 92 Email: jim.koh@hotmail.com Website: http://www.gaoexpresstowing.sg

CASH SALE/WORK ORDER

No. 190000

Date: 10/09/20

寶號 Messrs: LTM

車號 Vehicle No: SHA 1369E 車型 Model No: Prius

時間(日/夜) Time (day/night): Contact No:

由 Location: Fishan Street 51

到 To: Loyang

Cash \$: 80/- 其他 Others:

經手人 Authorised By: Tow Truck Driver Name: A

注意本公司對所拖之車輛,在進行中如有任何損失或破壞,一概由車主自行負責。
Note: Vehicle is towed at owner's risk. The company accepts no responsibility for damages or other misdemeanour to your vehicle whilst being towed.

- Jump Start/Changing of battery
- Tyre Replacement
- Accident/Breakdown
- Multi/Basement
- With Load/Cargo Box
- King Dolly
- Transport Charge
- Low Body Kit
- Door Opening Service
- Crane Up/Winch Out
- Collect Doc/Key
- Repo
- Woodlands and Tuas Checkpoint

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	15 Sep 2020 15:49	Clm Dtl Modified	Claimant's Name: -> COMFORT TRANSPORTATION PTE LTD.	[A] Jaslin Kok Chin Yi
2	15 Sep 2020 15:49	Clm Veh Model Changed	(201861) TOYOTA PRIUS 1.8 HYBRID CVT (A).	[A] Jaslin Kok Chin Yi
3	15 Sep 2020 15:49	Clm Created	Reg No: SHA1369E. Acct Date: 2020/09/10. Claim Type: TP. Insurer: India International Insurance Pte Ltd (HQ). TP Insurer: MS First Capital Insurance Ltd (HQ). Workshop: Bifrost Auto Pte Ltd (Kaki Bukit)	[A] Jaslin Kok Chin Yi
4	15 Sep 2020 15:49	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] Jaslin Kok Chin Yi
5	15 Sep 2020 15:49	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2020/09/24	[A] Jaslin Kok Chin Yi
6	15 Sep 2020 15:49	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] Jaslin Kok Chin Yi
7	15 Sep 2020 15:52	Label Added	(30653):Direct Settlement.	[A] Jaslin Kok Chin Yi
8	15 Sep 2020 15:52	Adj Adjuster Assigned	[None] -> BRYAN TANI	[A] Jaslin Kok Chin Yi
9	16 Sep 2020 08:48	Clm Dtl Modified	Insured Name: -> PAN PACIFIC VAN & TRUCK LEASIN. Insured ID: -> 201511635R.	[A] Jaslin Kok Chin Yi
10	17 Sep 2020 09:38	Adj Mandate Request	Cur Req:0.00:PODS Liability: 100%(BOLA 27) Remarks:Kindly uploaded insured video in Merimen for our viewing.	[A] CHEW HSIAO TONG
11	17 Sep 2020 12:22	Clm Registration Modified	Acct Time:04:00:00->00:00:00.	[I] Bhargavi Purushothaman Dhanya
12	17 Sep 2020 12:29	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2020/09/24. Mandate Remarks: Video uploaded	[I] Bhargavi Purushothaman Dhanya
13	17 Sep 2020 12:29	Adj Mandate Set	Maintained:Video uploaded	[I] Bhargavi Purushothaman Dhanya
14	18 Sep 2020 07:54	Video Downloaded	Downloaded Video - Accident-iIV	[A] CHEW HSIAO TONG
15	18 Sep 2020 07:56	Adj Mandate Request	Cur Req:0.00:PODS Liability: 100%. Insured video shows that our driver had hit onto 3rd party station ary taxi.	[A] CHEW HSIAO TONG
16	18 Sep 2020 09:56	Video Downloaded	Downloaded Video - Accident-iIV	[I] Bhargavi Purushothaman Dhanya
17	18 Sep 2020 10:29	Video Downloaded	Downloaded Video - Accident-iIV	[I] Priya
18	18 Sep 2020 10:30	Adj Mandate Set	Approved:0.00.	[I] Priya
19	07 Nov 2020 12:16	Video Downloaded	Downloaded Video - Accident-iIV	[A] BRYAN TANI
20	13 Nov 2020 09:43	Clm Registration Modified	Rep:205965->206089.	[A] HOW MEI KWAN
21	15 Nov 2020 16:03	Video Downloaded	Downloaded Video - Accident-iIV	[I] Mekavathanan Sarangapani
22	25 Feb 2021 12:23	Video Downloaded	Downloaded Video - Accident-iIV	[A] BRYAN TANI
23	26 Mar 2021 09:53	Adj Rpt Initiated		[A] Elaine Kuan Hwa Meen
24	26 Mar 2021 09:53	Clm Dtl Modified	Claim Conclusion: -> 3.	[A] Elaine Kuan Hwa Meen
25	26 Mar 2021 09:53	Clm Dtl Modified	JPJ Reg. Date: -> 2017/06/15.	[A] Elaine Kuan Hwa Meen
26	26 Mar 2021 09:53	Clm Details Notified		[A] Elaine Kuan Hwa Meen

AUDIT TRAIL				
No.	On	Audit	Remarks	By
27	30 Mar 2021	Adj Mandate Request	Cur.Req:22363.45:PODS Liability: 100% *Quantum: (a)CORw/GST: \$19,795.00+ (b)LOR(15days x \$125.40): \$1,881.00 + (c)LOI(15days x \$50):\$600.00 + (d)LTA/GIA search fee: \$7.45+(e)Towing Fee:\$80.00 = Total: \$22,363.45 *Vehicle Model: Toyota Prius (1798c	[A] CHEW HSIAO TONG
28	31 Mar 2021	Video Downloaded	Downloaded Video - Accident-iIV	[I] Bhargavi Purushothaman Dhanya
29	06 Apr 2021	Adj Mandate Set	Approved:22363.45.	[I] Mekavathanan Sarangapani

Date From Date To Audit Type

ACTIVITY
No record

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2586735	16 Sep 2020 08:38:35	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	India International Insurance Pte Ltd (HQ)	SHA1369E	GBK44S	11.00
2588389	17 Sep 2020 12:28:59	Video Upload	Motor	India International Insurance Pte Ltd (HQ)	India International Insurance Pte Ltd (HQ)	SHA1369E	Bhargavi Purushothaman Dhanya	xx.xx
2680705	26 Mar 2021 09:53:25	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SHA1369E	GBK44S	11.00