

**Re: SHA 1369 E / DOA: 10.09.2020/ LOD \*\*\* LKK REF: CC4/III20009889/Dpa3 / Settlement Acceptance**

Hsiao Tong (LKKAuto) &lt;chewht@lkkauto.com&gt;

Thu 13/5/2021 12:34 PM

To: Claims Dept &lt;claims\_ltr@bifrostauto.com&gt;

Cc: claims\_ltv@bifrostauto.com &lt;claims\_ltv@bifrostauto.com&gt;; claims\_ltm@bifrostauto.com &lt;claims\_ltm@bifrostauto.com&gt;; Joseph Koh &lt;claims@bifrostauto.com&gt;; Claims Dept &lt;claims\_lts@bifrostauto.com&gt;

 1 attachments (604 KB)

DV\_SHA1369E.pdf;

**Without Prejudice**

Dear Sirs/Mdm,

Thank you for your acceptance.

Please duly sign the **DV** enclosed and return together with your repair tax invoice to us (LKK) for our necessary action.

**“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.**

**In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”**

Best Regards,

**Hsiao Tong, Chew** | Case Handler**LKK Auto Consultants Pte Ltd**Phone: 6742 3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Claims Dept <claims\_ltr@bifrostauto.com>**Sent:** Wednesday, 12 May 2021 9:56 AM**To:** Hsiao Tong (LKKAuto) <chewht@lkkauto.com>**Cc:** claims\_ltv@bifrostauto.com <claims\_ltv@bifrostauto.com>; claims\_ltm@bifrostauto.com <claims\_ltm@bifrostauto.com>; Joseph Koh <claims@bifrostauto.com>; Claims Dept <claims\_lts@bifrostauto.com>**Subject:** Re: SHA 1369 E / DOA: 10.09.2020/ LOD \*\*\* LKK REF: CC4/III20009889/Dpa3 / Settlement Acceptance

Without Prejudice

Dear Hsiao Tong

Thank you for your revised settlement email.

We accept your settlement offer as per email dated Tue, 11 May 2021 at 12:17.

Please send us your DV and advise if you require additional information/documentation for payment clearance.

Thank you & Best Regards

Mr Yee  
Bifrost Auto Pte Ltd  
Accident Claims Dept

On Tue, 11 May 2021 at 12:17, Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)> wrote:

**Without Prejudice**

Dear Sirs/Mdm,

Thank you for your email.

We are prepared to revise our offer as follows: -

1. Cost of Repair (w/GST)	\$ 19,795.00
2. Loss of Rental (15days x \$125.40)	\$ 1,881.00
3. Loss of Income (15days x \$40.00)	\$ 600.00
4. LTA/GIA Search Fee	\$ 7.45
5. Towing Fee	\$ 80.00
<b>Total</b>	<b>\$ 22,363.45</b>

Please confirm acceptance.

**"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.**

**In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."**

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** Claims Dept <[claims\\_ltr@bifrostauto.com](mailto:claims_ltr@bifrostauto.com)>

**Sent:** Wednesday, 28 April 2021 2:25 PM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** [claims\\_ltv@bifrostauto.com](mailto:claims_ltv@bifrostauto.com); [claims\\_ltm@bifrostauto.com](mailto:claims_ltm@bifrostauto.com); Joseph Koh <[claims@bifrostauto.com](mailto:claims@bifrostauto.com)>; Claims Dept <[claims\\_lts@bifrostauto.com](mailto:claims_lts@bifrostauto.com)>  
**Subject:** Re: SHA 1369 E / DOA: 10.09.2020/ LOD \*\*\* LKK REF: CC4/III20009889/Dpa3 、 Settlement Pending

Without Prejudice

Dear Hsiao Tong

Thank you for your settlement email.

We cannot accept your offer at a global sum of \$22,300.00(all-in).

Please refer to our LOD.

Hope to hear from you soon and bring closure to this matter soon.

On Sun, 25 Apr 2021 at 12:32, Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)> wrote:

**Without Prejudice**

Dear Sirs/Mdm,

We refer to the above matter.

We have our principal instruction to offer at a global sum of **\$22,300.00(all-in)**.

Please confirm acceptance.

**“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.**

**In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”**

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742 3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Hsiao Tong (LKKAuto)

**Sent:** Wednesday, 31 March 2021 8:51 AM

**To:** Claims Dept <[claims\\_ltr@bifrostauto.com](mailto:claims_ltr@bifrostauto.com)>

**Cc:** [claims\\_ltv@bifrostauto.com](mailto:claims_ltv@bifrostauto.com) <[claims\\_ltv@bifrostauto.com](mailto:claims_ltv@bifrostauto.com)>; [claims\\_ltm@bifrostauto.com](mailto:claims_ltm@bifrostauto.com) <[claims\\_ltm@bifrostauto.com](mailto:claims_ltm@bifrostauto.com)>; Joseph Koh <[claims@bifrostauto.com](mailto:claims@bifrostauto.com)>

**Subject:** RE: SHA 1369 E / DOA: 10.09.2020/ LOD \*\*\* LKK REF: CC4/III20009889/Dpa3

Without Prejudice

Hi,

We are seeking mandate from III.

We will expedite the matter and get back to you.

**“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.**

**In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”**

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** Claims Dept <[claims\\_ltr@bifrostauto.com](mailto:claims_ltr@bifrostauto.com)>

**Sent:** Saturday, 27 March 2021 12:56 PM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** [claims\\_ltv@bifrostauto.com](mailto:claims_ltv@bifrostauto.com); [claims\\_ltm@bifrostauto.com](mailto:claims_ltm@bifrostauto.com); Joseph Koh  
<[claims@bifrostauto.com](mailto:claims@bifrostauto.com)>

**Subject:** Re: SHA 1369 E / DOA: 10.09.2020/ LOD \*\*\* LKK REF: CC4/III20009889/Dpa3

WITHOUT PREJUDICE

Dear Hsiao Tong

Following our email dated Fri, 12 Mar 2021 at 10:23 regarding LOD issuance to you, we have not heard from you yet.

We appreciate your kind attention to this matter and hope to hear from you soon.

Thank you & Best Regards

*Miss Leong*

Bifrost Auto Pte Ltd

Accident Claims Dept

On Fri, 12 Mar 2021 at 10:23, Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)> wrote:

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

***Hi HT,***

***Kindly assist.***

***To check availability of the case handler, you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Claims Dept <[claims\\_ltr@bifrostauto.com](mailto:claims_ltr@bifrostauto.com)>

**Sent:** Thursday, 11 March, 2021 4:51 PM

**To:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Cc:** [claims\\_ltv@bifrostauto.com](mailto:claims_ltv@bifrostauto.com); [claims\\_ltm@bifrostauto.com](mailto:claims_ltm@bifrostauto.com); Joseph Koh <[claims@bifrostauto.com](mailto:claims@bifrostauto.com)>

**Subject:** Re: SHA 1369 E / DOA: 10.09.2020/ LOD

**WITHOUT PREJUDICE**

Dear Sir/Mdm,

Enclosed herewith our client's letter of demand with supporting documents.

Kindly let us have your reply within the next 14 days upon receipt of this letter.

To add on, based on NIMA protocol, since the work/repair process for the above-said vehicle falls into 02 weekends & PRI of 02 days, therefore, there will be a **total of 15 days including repair days** as stated in my LOD, kindly issue your DV for this closure.

If you have any inquiries, please contact us @ 9648-8228 or you may email to us at [claims@bifrostauto.com](mailto:claims@bifrostauto.com)

Thank you & Best Regards

*Miss Leong*

Bifrost Auto Pte Ltd

Accident Claims Dept

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On Thu, 21 Jan 2021 at 17:18, Claims Dept <[claims\\_lts@bifrostauto.com](mailto:claims_lts@bifrostauto.com)> wrote:

**Without Prejudice**

Dear Bryan

We appreciate it if you were able to forward us the finalisation for the said taxi.

Looking forward to hearing from you soon.

Thank you & Best Regards

*Miss Leong*

Bifrost Auto Pte Ltd

Accident Claims Dept

On Wed, 23 Dec 2020 at 13:04, Claims Dept <[claims\\_ltr@bifrostauto.com](mailto:claims_ltr@bifrostauto.com)> wrote:

Thanks & Regards

Mr Lee, PBM

Bifrost Auto Pte Ltd

Accident Claims Dept

----- Forwarded message -----

From: **Assessment Dept** <[assessment\\_ltc@bifrostauto.com](mailto:assessment_ltc@bifrostauto.com)>

Date: Tue, 15 Sept 2020 at 09:31

Subject: PRS FOR our client's vehicle SHA 1369 E and your insured's vehicle GBK 44 S on 10.09.2020

To: <[gabriel@iii.com.sg](mailto:gabriel@iii.com.sg)>, <[motorclaim@iii.com.sg](mailto:motorclaim@iii.com.sg)>, Ms Lim <[claims\\_ltm@bifrostauto.com](mailto:claims_ltm@bifrostauto.com)>, Claims Dept <[claims\\_ltr@bifrostauto.com](mailto:claims_ltr@bifrostauto.com)>, <[claims@bifrostauto.com](mailto:claims@bifrostauto.com)>, Claims Dept <[claims\\_ltv@bifrostauto.com](mailto:claims_ltv@bifrostauto.com)>

Without Prejudice

Dear Sir/ Mdm,

We refer to the above matter.

We represent our client, Leo Teng Fong Vincent, to notify you of the aforesaid accident involving our client's vehicle SHA 1369 E and your insured's vehicle GBK 44 S on 10.09.2020.

Please find enclosed our client's GIA report for your necessary action.

This serves as a **NOTICE** that we are claiming against GBK 44 S for damages, costs and disbursements.

Please let us know within **2 working days** from today, your client's and your intention to conduct a pre-repair survey of our client's vehicle.

**PLEASE LET US HAVE A LIST OF YOUR EXTERNAL SURVEYORS FOR OUR SELECTION AS A SINGLE JOINT EXPERT.**

If we do not receive any reply from you within the stipulated timeline, we shall proceed to appoint our own surveyor and proceed with the necessary repair for our client's vehicle without further reference to your insured or you.

**Premises for the Pre-repair inspection:** Blk 9 Sector C #01-42, Sin Ming Industrial Estate, Singapore 575644

**Contact Person:** Ms Lim / Ms Lee / Regina / Wilson

**Contact Email:** [claims\\_ltv@bifrostauto.com](mailto:claims_ltv@bifrostauto.com) / [claims\\_ltm@bifrostauto.com](mailto:claims_ltm@bifrostauto.com) / [assessment\\_ltc@bifrostauto.com](mailto:assessment_ltc@bifrostauto.com)

VEH IN (Date & Time) : **15.09.2020**

PRS ARRANGEMENT (Date & Time) : **AS SOON AS POSSIBLE**

Kindly cc a copy of this letter to your insured for his/her acknowledgement.

We look forward to hearing from you soon.

To avoid incurrence of any unnecessary cost on both our end, kindly confirm liability status within 7 days from this to minimize time wastage and incurrence of any unnecessary cost(s) on both our end, we seek your kind advice, within 7 days working days, on liability status for subject claim. If we do not hear from you within the stipulated period, we shall proceed with the purchase of your insured GIA report and this cost or any other cost incurred for confirmation of liability status shall be included in our LOD for reimbursement purpose.

Thank you.

**You can protect our environment. Think before you print.**

**CONFIDENTIALITY NOTICE**

This e-mail (including any attachments) may contain information that is privileged or confidential.

The sending of this e-mail to any person other than the intended recipient is not a waiver of the privilege or confidentiality that attaches to it.

If you are not the intended recipient, please notify the sender immediately, delete the email and do not copy, distribute or disclose its contents.

Best Regards

Regina / Wilson

Assessment Dept

BIFROST AUTO PTE LTD



O: 62436687