

Re: OUR REF:BUS/09/20/1007(AIG) - ACCIDENT ON 08/09/20 INVOLVING SMB1415R AND SLQ5907U ALONG THOMSON ROAD BEFORE BS:51079 (OPP MACRITCHIE RESERVOIR * LKK REF: CC3/AIG20009885/Qpa3**

Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Thu 19/8/2021 10:14 AM

To: Karen Chan Siau Chin (Auto Svcs/FM&SuppSvcs/Claims & IA/Claims & IA) <ChanSiauChin@smrt.com.sg>

Cc: Tan Wei Teck (Auto Svcs/FM&SuppSvcs/Claims & IA/Claims & IA) <TanWeiTeck@smrt.com.sg>; Admin A <admin-a@lkkauto.com>

 1 attachments (264 KB)

Mutual Settlement form.JPG;

Without Prejudice

Dear Sirs/Mdm,

We refer to your below email.

We have reviewed the matter and we noted that this is a non-reporting. Our driver did not lodge accident report and he went to do mutual settlement with your good office. Both parties signed on mutual settlement form.

In view of this, we regret to inform you that we are unable to assist further.

Please liaise with the driver directly. Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Karen Chan Siau Chin (Auto Svcs/FM&SuppSvcs/Claims & IA/Claims & IA)

<ChanSiauChin@smrt.com.sg>

Sent: Monday, 19 July 2021 3:49 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Tan Wei Teck (Auto Svcs/FM&SuppSvcs/Claims & IA/Claims & IA) <TanWeiTeck@smrt.com.sg>; Admin A <admin-a@lkkauto.com>

Subject: RE: OUR REF:BUS/09/20/1007(AIG) - ACCIDENT ON 08/09/20 INVOLVING SMB1415R AND SLQ5907U ALONG THOMSON ROAD BEFORE BS:51079 (OPP MACRITCHIE RESERVOIR *** LKK REF: CC3/AIG20009885/Qpa3

WITHOUT PREJUDICE

Dear Hsiao Tong,

No payment received from your insured driver till date.
Please check & to keep us posted of the outcome in due course, thanks.

Best Regards,
Karen Chan
Claims Department
Tel : 6556 3523

From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]
Sent: Friday, July 16, 2021 1:18 PM
To: Karen Chan Siau Chin (Auto Svcs/FM&SuppSvcs/Claims & IA/Claims & IA)
Cc: Tan Wei Teck (Auto Svcs/FM&SuppSvcs/Claims & IA/Claims & IA); Admin A
Subject: Re: OUR REF:BUS/09/20/1007(AIG) - ACCIDENT ON 08/09/20 INVOLVING SMB1415R AND SLQ5907U ALONG THOMSON ROAD BEFORE BS:51079 (OPP MACRITCHIE RESERVOIR *** LKK REF: CC3/AIG20009885/Qpa3

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Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter and your email dated 29 Oct 2020.

Kindly advise if any response/payment had been done by our insured driver. Thanks.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

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Best Regards,
Hsiao Tong, Chew | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)
Sent: Friday, 26 February 2021 11:26 AM
To: Karen Chan Siau Chin (Auto Svcs/Claims & IA/Claims & IA/Buses) <ChanSiauChin@smrt.com.sg>
Cc: Tan Wei Teck (Auto Svcs/Claims & IA/Claims & IA/Buses) <TanWeiTeck@smrt.com.sg>; Admin A <admin-a@lkkauto.com>
Subject: RE: OUR REF:BUS/09/20/1007(AIG) - ACCIDENT ON 08/09/20 INVOLVING SMB1415R AND SLQ5907U ALONG THOMSON ROAD BEFORE BS:51079 (OPP MACRITCHIE RESERVOIR *** LKK REF: CC3/AIG20009885/Qpa3

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In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Thursday, 25 February 2021 5:53 PM

To: Karen Chan Siau Chin (Auto Svcs/Claims & IA/Claims & IA/Buses) <ChanSiauChin@smrt.com.sg>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Tan Wei Teck (Auto Svcs/Claims & IA/Claims & IA/Buses) <TanWeiTeck@smrt.com.sg>; Admin A <admin-a@lkkauto.com>

Subject: RE: OUR REF:BUS/09/20/1007(AIG) - ACCIDENT ON 08/09/20 INVOLVING SMB1415R AND SLQ5907U ALONG THOMSON ROAD BEFORE BS:51079 (OPP MACRITCHIE RESERVOIR *** LKK REF: CC3/AIG20009885/Qpa3

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

Hi HT,

Kindly assist.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Karen Chan Siau Chin (Auto Svcs/Claims & IA/Claims & IA/Buses) <ChanSiauChin@smrt.com.sg>

Sent: Thursday, 25 February, 2021 4:54 PM

To: Admin A <admin-a@lkkauto.com>

Cc: Tan Wei Teck (Auto Svcs/Claims & IA/Claims & IA/Buses) <TanWeiTeck@smrt.com.sg>

Subject: FW: OUR REF:BUS/09/20/1007(AIG) - ACCIDENT ON 08/09/20 INVOLVING SMB1415R AND SLQ5907U ALONG THOMSON ROAD BEFORE BS:51079 (OPP MACRITCHIE RESERVOIR)

WITHOUT PREJUDICE

Dear Sir / Madam,

We refer to the above & our LOD dated 14.10.2020.

Please look into the matter & let us have your offer soon.

Thanks,

Karen Chan

Claims Department

From: Ong Hua Yen (Auto Svcs/Claims & IA/Claims & IA/Buses)

Sent: Wednesday, October 14, 2020 5:22 PM

To: Admin A; cs-a@lkkauto.com

Cc: Chong Fei Yuan (Auto Svcs/Claims & IA/Claims & IA); Balqish Binte Abdul Halil (Auto Svcs/Claims & IA/Claims & IA/Buses); Tan Wei Teck (Auto Svcs/Claims & IA/Claims & IA/Buses); Karen Chan Siau Chin (Auto Svcs/Claims & IA/Claims & IA/Buses); Foo Chit Yan (Auto Svcs/Claims & IA/Claims & IA)

Subject: OUR REF:BUS/09/20/1007(AIG) - ACCIDENT ON 08/09/20 INVOLVING SMB1415R AND SLQ5907U ALONG THOMSON ROAD BEFORE BS:51079 (OPP MACRITCHIE RESERVOIR)

Dear Sirs,

We claim on behalf of SMRT Buses Ltd, owner of the vehicle registration number SMB1415R. Your client's negligent driving has caused the above accident. As a result, my client has suffered the following losses,

Cost of Repair	\$2,250.00
Loss of Use	\$1,512.50 (5.5 days x \$275.00)
LTA search fee	\$7.00
Total	\$3,769.50

We enclose the following documents,

- 1) 1) Repair Invoice
- 2) 2) GIA report
- 3) LTA Search Fee

We look forward to your confirmation to settle our claims within 15 days from the date of this email. Payment by cheque shall be crossed and made payable to SMRT Buses Ltd.

Thanks & Regards

Hua Yen

