

RE: ACCIDENT INVOLVING SMB1415R AND SLQ5907U ON 08/09/2020 * LKK REF: CC3/AIG20009885/Qka3**

Tan Wei Teck (Auto Svcs/Claims & IA/Claims & IA/Buses) <TanWeiTeck@smrt.com.sg>

Thu 29/10/2020 5:05 PM

To: Khanchna (LKK Auto) <khanchna@lkkauto.com>

Cc: Karen Chan Siau Chin (Auto Svcs/Claims & IA/Claims & IA/Buses) <ChanSiauChin@smrt.com.sg>; Admin A <admin-a@lkkauto.com>

 1 attachments (99 KB)

Mutual Settlement form.jpeg;

WITHOUT PREJUDICE

Dear Khanchna

The driver has not turn up to settle the 1st instalment, thanks.

Regards,

Patrick Tan

Claims and Insurance Agency

Direct line +65 6556 3522 | tanweiteck@smrt.com.sg

6 Ang Mo Kio Street 62

Singapore 569140

From: Khanchna (LKK Auto) [mailto:khanchna@lkkauto.com]

Sent: Thursday, October 29, 2020 11:40 AM

To: Tan Wei Teck (Auto Svcs/Claims & IA/Claims & IA/Buses)

Cc: Karen Chan Siau Chin (Auto Svcs/Claims & IA/Claims & IA/Buses); Admin A

Subject: RE: ACCIDENT INVOLVING SMB1415R AND SLQ5907U ON 08/09/2020 *** LKK REF: CC3/AIG20009885/Qka3

WITHOUT PREJUDICE

Your ref: BUS/09/20/1007

Dear Patrick,

We refer to the above matter.

According to our Insured, their hirer had already mutually settled with you and had attached the mutual settlement form (as attached) to us.

Please assist to include your name and affix the workshop chop and e-mail them back to us.

Thank you.

Best Regards,

Khanchna | Case Handler
LKK Auto Consultants Pte Ltd
DID: **6841 2360** | email: khanchna@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Khanchna (LKK Auto)
Sent: 12 October 2020 5:30 PM
To: 'Tan Wei Teck (Auto Svcs/Claims & IA/Claims & IA/Buses)' <TanWeiTeck@smrt.com.sg>
Cc: 'Karen Chan Siau Chin (Auto Svcs/Claims & IA/Claims & IA/Buses)' <ChanSiauChin@smrt.com.sg>; Admin A <admin-a@lkkauto.com>
Subject: RE: ACCIDENT INVOLVING SMB1415R AND SLQ5907U ON 08/09/2020 *** LKK REF: CC3/AIG20009885/Qka3

WITHOUT PREJUDICE

Your ref: BUS/09/20/1007

Dear Patrick,

We refer to the above matter.

According to our Insured, their hirer had already mutually settled with you and had attached the mutual settlement form (as attached) to us.

Please assist to include your name and affix the workshop chop and e-mail them back to us.

Thank you.

Best Regards,
Khanchna | Case Handler
LKK Auto Consultants Pte Ltd
DID: **6841 2360** | email: khanchna@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Khanchna (LKK Auto)
Sent: 24 September 2020 4:11 PM
To: 'Tan Wei Teck (Auto Svcs/Claims & IA/Claims & IA/Buses)' <TanWeiTeck@smrt.com.sg>
Cc: Karen Chan Siau Chin (Auto Svcs/Claims & IA/Claims & IA/Buses) <ChanSiauChin@smrt.com.sg>; Admin A <admin-a@lkkauto.com>
Subject: RE: ACCIDENT INVOLVING SMB1415R AND SLQ5907U ON 08/09/2020 *** LKK REF: CC3/AIG20009885/Qka3

Without Prejudice

Dear Patrick,

Please refer to the attachments herein.

According to our surveyor, the repair amount has been finalised.

Please revise and revert.

Thank you.

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan Wei Teck (Auto Svcs/Claims & IA/Claims & IA/Buses) <TanWeiTeck@smrt.com.sg>

Sent: 21 September 2020 12:14 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Karen Chan Siau Chin (Auto Svcs/Claims & IA/Claims & IA/Buses) <ChanSiauChin@smrt.com.sg>; Khanchna (LKK Auto) <Khanchna@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: ACCIDENT INVOLVING SMB1415R AND SLQ5907U ON 08/09/2020 *** LKK REF: CC3/AIG20009885/Qka3

WITHOUT PREJUDICE

Dear Mei Kwan,

My bus captain reported No Injury and our repair cost as follows :-

Labour	\$ 1,060.00
Spray Painting	\$ 1,048.00
Parts	\$ 200.00
Loss of use (4 days @ \$250.00/DAY)	\$ 1,000.00
Total	\$ 3,308.00

Kindly let us hear from you soon on the settlement, thanks.

Regards,

Patrick Tan

Claims and Insurance Agency

Direct line +65 6556 3522 | tanweiteck@smrt.com.sg

6 Ang Mo Kio Street 62

Singapore 569140

From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]

Sent: Monday, September 21, 2020 9:42 AM

To: Tan Wei Teck (Auto Svcs/Claims & IA/Claims & IA/Buses)

Cc: Karen Chan Siau Chin (Auto Svcs/Claims & IA/Claims & IA/Buses); Khanchna (LKK Auto); Admin A

Subject: ACCIDENT INVOLVING SMB1415R AND SLQ5907U ON 08/09/2020 *** LKK REF: CC3/AIG20009885/Qka3

Your ref: BUS/09/20/1007

Dear Patrick,

We refer to our tele conversation this morning.

As spoken, our insured is proposed for a private settlement.

Kindly assist with below request:

- To check any BI involved
- Provide video footage
- Finalize cost of repair

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted