

Khanchna (LKK Auto)

From: Khanchna (LKK Auto)
Sent: 24 September 2020 5:46 PM
To: 'Lydia Tiong'
Cc: Kenneth Tan; Admin A; Lim Gee Yong
Subject: RE: ACCIDENT INVOLVING SLQ 5907U AND SMB 1415R ON 08/09/2020 ALONG/ AT THOMSON ROAD BFORE BS : 51079 AT THOMSON ROAD BFORE BS : 51079
Attachments: AIG MUTUAL SETTLEMENT FORM.pdf

Our Ref: CC3/AIG20009885/Qka3

Dear Lydia,

As spoken a moment ago, we have discussed with the Third party workshop/case handler PIC (SMRT/**Patrick Tan - 65 6556 3522**) and he is agreeable with the vehicle owner calling him to discuss.

The total breakdown of Third-Party's claim and our survey fee if you would like to settle the matter privately is now as follows:

1.	Cost of Repair	\$ 2,250.00
2.	Loss of Use (3 days x \$250)	\$ 750.00
	Total	\$ 3,000.00
3.	LKK Professional Fee (w/GST)	\$ 342.40

Please issue the following 2 cheques:

- \$ 3,000.00 payable to SMRT BUSES LTD**
- \$ 342.40 payable to LKK AUTO CONSULTANTS PTE LTD**

You may send your payment by post to:

LKK AUTO CONSULTANTS PTE LTD
51 Ubi Avenue 1
#01-25 Paya Ubi Industrial Park
Singapore 408933

With the following attachments:

- your cheque payment;
- the signed Mutual settlement Form (scan copy will do) to protect your No Claim Discount (NCD).

Kindly call the undersigned should you need further assistance.

Please let us have your decision within the next 10 days.

Thank you.

Best Regards,
Khanchna | Case Handler
LKK Auto Consultants Pte Ltd
DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Lydia Tiong <lydia.tiong@bkw.sg>
Sent: 24 September 2020 5:15 PM
To: Khanchna (LKK Auto) <khanchna@lkkauto.com>
Cc: Kenneth Tan <kenneth.tan@bkw.sg>; Admin A <admin-a@lkkauto.com>; Lim Gee Yong <geeyong.lim@bkw.sg>
Subject: RE: ACCIDENT INVOLVING SLQ 5907U AND SMB 1415R ON 08/09/2020 ALONG/ AT THOMSON ROAD BFORE BS : 51079 AT THOMSON ROAD BFORE BS : 51079

Dear Khanchna,

Appreciate for you assist. Will revert asap.

Any possible if we able to have the third party workshop/case handler contact no to directly liaise with ?

Have a nice day.

Thanks & Regards
Lydia Tiong (Ms)
120 Lower Delta Road #02-15 Cendex Centre Singapore 169208
Tel: 6738 7777
Fax: 6738 6666

IMPORTANT NOTICE:

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From: Khanchna (LKK Auto) <khanchna@lkkauto.com>
Sent: Thursday, 24 September 2020 4:42 pm
To: Lydia Tiong <lydia.tiong@bkw.sg>
Cc: Kenneth Tan <kenneth.tan@bkw.sg>; Admin A <admin-a@lkkauto.com>
Subject: ****SPAM**** RE: ACCIDENT INVOLVING SLQ 5907U AND SMB 1415R ON 08/09/2020 ALONG/ AT THOMSON ROAD BFORE BS : 51079 AT THOMSON ROAD BFORE BS : 51079

Our Ref: CC3/AIG20009885/Qka3

Dear Lydia,

We refer to the above matter and your e-mail below.

Below is the total breakdown of Third-Party's claim and our survey fee if you would like to settle the matter privately:

1.	Cost of Repair	\$ 2,250.00
2.	Loss of Use (4 days x \$250)	\$ 1,000.00
	Total	\$ 3,250.00
3.	LKK Professional Fee (w/GST)	\$ 342.40

Please issue the following 2 cheques:

- \$ 3,250.00 payable to SMRT BUSES LTD**
- \$ 342.40 payable to LKK AUTO CONSULTANTS PTE LTD**

You may send your payment by post to:

LKK AUTO CONSULTANTS PTE LTD
51 Ubi Avenue 1
#01-25 Paya Ubi Industrial Park
Singapore 408933

With the following attachments:

- your cheque payment;
- the signed Mutual settlement Form (scan copy will do) to protect your No Claim Discount (NCD).

Kindly call the undersigned should your need further assistance.

Please let us have your decision within the next 10 days.

Thank you.

Best Regards,
Khanchna | Case Handler
LKK Auto Consultants Pte Ltd
DID: 6841 2360 | email: Khanchna@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Lydia Tiong <lydia.tiong@bkw.sg>

Sent: 21 September 2020 11:06 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Kenneth Tan <kenneth.tan@bkw.sg>; Khanchna (LKK Auto) <khanchna@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: **SPAM** RE: ACCIDENT INVOLVING SLQ 5907U AND SMB 1415R ON 08/09/2020 ALONG/ AT THOMSON ROAD BFORE BS : 51079 THOMSON ROAD BFORE BS : 51079 AT THOMSON ROAD BFORE BS : 51079 THOMSON ROAD BFORE BS : 51079

Dear Mei Kwan,

Kindly let us know the claim amount for this case as well. Appreciate for your soonest advise

Have a nice day.

Thanks & Regards
Lydia Tiong (Ms)
120 Lower Delta Road #02-15 Cendex Centre Singapore 169208
Tel: 6738 7777
Fax: 6738 6666

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-----Original Message-----

From: Lydia Tiong
Sent: Monday, 21 September 2020 9:22 am
To: 'Mei Kwan (LKKAuto)' <Meikwan@lkkauto.com>
Cc: Kenneth Tan <kenneth.tan@bkw.sg>; 'Khanchna (LKK Auto)' <khanchna@lkkauto.com>; 'Admin A' <admin-a@lkkauto.com>
Subject: RE: **SPAM** RE: ACCIDENT INVOLVING SLQ 5907U AND SMB 1415R ON 08/09/2020 ALONG/ AT THOMSON ROAD BFORE BS : 51079 THOMSON ROAD BFORE BS : 51079 AT THOMSON ROAD BFORE BS : 51079 THOMSON ROAD BFORE BS : 51079

Dear Mei Kwan,

For your update , we are still pending advise from our case handler regards the case.

Meanwhile , appreciate if you are able to check with the third party company if we are able to do a Private settlement for this case. Please let us have the settlement amount if they willing to do so.

Have a nice day.

Thanks & Regards
Lydia Tiong (Ms)
120 Lower Delta Road #02-15 Cendex Centre Singapore 169208
Tel: 6738 7777
Fax: 6738 6666

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responsibility of the recipient to ensure that it is virus free and we shall not be liable for any loss or damage arising in any way from its use.

Please consider the environment before printing this e-mail!

-----Original Message-----

From: Lydia Tiong

Sent: Friday, 18 September 2020 2:32 pm

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Kenneth Tan <kenneth.tan@bkw.sg>; Khanchna (LKK Auto) <khanchna@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: **SPAM** RE: ACCIDENT INVOLVING SLQ 5907U AND SMB 1415R ON 08/09/2020 ALONG/ AT THOMSON ROAD BFORE BS : 51079 THOMSON ROAD BFORE BS : 51079 AT THOMSON ROAD BFORE BS : 51079 THOMSON ROAD BFORE BS : 51079

Dear Mei Kwan,

Well noted . Will revert asap.

Have a nice day.

Thanks & Regards

Lydia Tiong (Ms)

BKW Rent A Car Pte Ltd

120 Lower Delta Road #02-15 Cendex Centre Singapore 169208

Tel: 6738 7777

Fax: 6738 6666

Our business hours:

Mon-Fri 0900-1800hrs

Sat 0900-1300hrs

We are closed on every Sun and Public Holidays

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Please consider the environment before printing this e-mail!

-----Original Message-----

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Friday, 18 September 2020 2:28 pm

To: Lydia Tiong <lydia.tiong@bkw.sg>

Cc: Kenneth Tan <kenneth.tan@bkw.sg>; Khanchna (LKK Auto) <khanchna@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: **SPAM** RE: ACCIDENT INVOLVING SLQ 5907U AND SMB 1415R ON 08/09/2020 ALONG/ AT THOMSON ROAD BFORE BS : 51079 THOMSON ROAD BFORE BS : 51079 AT THOMSON ROAD BFORE BS : 51079 THOMSON ROAD BFORE BS : 51079

Dear Lydia,

Accident happened on 08/09/2020 11:55.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: <mailto:MeiKwan@lkkauto.com> | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted

From: Mei Kwan (LKKAuto)

Sent: Friday, 18 September, 2020 2:25 PM

To: Lydia Tiong <lydia.tiong@bkw.sg>

Cc: Kenneth Tan <kenneth.tan@bkw.sg>; Khanchna (LKK Auto) <khanchna@lkkauto.com>

Subject: RE: **SPAM** ACCIDENT INVOLVING SLQ 5907U AND SMB 1415R ON 08/09/2020 ALONG/ AT THOMSON ROAD BFORE BS : 51079 THOMSON ROAD BFORE BS : 51079

Dear Lydia,

Accident happened on 08/09/2020 11:55.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: <mailto:MeiKwan@lkkauto.com> | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted

From: Mei Kwan (LKKAuto) <<mailto:Meikwan@lkkauto.com>>

Sent: Friday, 18 September, 2020 2:24 PM

To: Lydia Tiong <<mailto:lydia.tiong@bkw.sg>>

Cc: Kenneth Tan <<mailto:kenneth.tan@bkw.sg>>; Khanchna (LKK Auto) <<mailto:khanchna@lkkauto.com>>; Admin A <<mailto:admin-a@lkkauto.com>>

Subject: RE: **SPAM** ACCIDENT INVOLVING SLQ 5907U AND SMB 1415R ON 08/09/2020 ALONG/ AT THOMSON ROAD BFORE BS : 51079 THOMSON ROAD BFORE BS : 51079

Dear Lydia,

Accident happened on 08/09/2020 11:55.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: <mailto:MeiKwan@lkkauto.com> | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted

From: Lydia Tiong <<mailto:lydia.tiong@bkw.sg>>

Sent: Friday, 18 September, 2020 2:13 PM

To: Mei Kwan (LKKAuto) <<mailto:Meikwan@lkkauto.com>>

Cc: Kenneth Tan <<mailto:kenneth.tan@bkw.sg>>; Khanchna (LKK Auto) <<mailto:khanchna@lkkauto.com>>; Admin A <<mailto:admin-a@lkkauto.com>>

Subject: RE: **SPAM** ACCIDENT INVOLVING SLQ 5907U AND SMB 1415R ON 08/09/2020 ALONG/ AT THOMSON ROAD BFORE BS : 51079 THOMSON ROAD BFORE BS : 51079

Dear Mei Kwan,

Please provide us the accident timing .

Have a nice day.

Thanks & Regards

Lydia Tiong (Ms)

120 Lower Delta Road #02-15 Cendex Centre Singapore 169208

Tel: 6738 7777

Fax: 6738 6666

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From: Mei Kwan (LKKAuto) <<mailto:Meikwan@lkkauto.com>>

Sent: Friday, 18 September 2020 12:51 pm

To: Lydia Tiong <<mailto:lydia.tiong@bkw.sg>>

Cc: Kenneth Tan <<mailto:kenneth.tan@bkw.sg>>; Khanchna (LKK Auto) <<mailto:khanchna@lkkauto.com>>; Admin A <<mailto:admin-a@lkkauto.com>>

Subject: **SPAM** ACCIDENT INVOLVING SLQ 5907U AND SMB 1415R ON 08/09/2020 ALONG/ AT THOMSON ROAD BFORE BS : 51079 THOMSON ROAD BFORE BS : 51079

Our Ref: CC3/AIG20009885/Qka3

Dear Sir / Madam,

ACCIDENT INVOLVING SLQ 5907U AND SMB 1415R ON 08/09/2020 ALONG/ AT THOMSON ROAD BFORE BS : 51079

We, LKK Auto Consultants Pte Ltd has been appointed to act on the behalf of your insurer, AIG Asia Pacific Insurance Pte Ltd (AIG) to settle a THIRD PARTY claim against you for an accident which happened on the above-mentioned date and location.

Kindly proceed to lodge your GIA report within five (05) working days of receipt of this letter, giving the version of the accident amongst other things related to the accident. The GIA report can be lodged at any of AIG reporting centres. You may refer to your Certificate of Insurance for the list of the reporting centres.

If you have any information to add or any amendments to make, please contact the undersigned within five days from the date of this letter.

Please note that the standing of your insurance policy such as NCD, premium & etc would be affected.

Yours faithfully,

Khanchna
Claims
Tel : 6841 2360
Fax: 6741 4108
Email : <mailto:khanchna@lkkauto.com>

c.c. Claims Manager
 AIG Asia Pacific Insurance Pte Ltd
 (Motor Claims Dept)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted