

Su Li (LKK Auto)

From: Jenny Lew <jenny.lew@sg.cntaiping.com>
Sent: Tuesday, 15 September 2020 4:25 PM
To: Su Li (LKK Auto); Admin A; Asher Sng (LKKAuto)
Cc: Claims Dept of CTI
Subject: RE: SNM20D203357/SLN5477J/LEWLC / FW: Direct Settlement - Accident Involving SLN 5477J (OI : CTI - TBA) and SHD 7213R (TP : LKK REF - CC3/CTI20009884/T1es3) on 12/09/2020
Attachments: bill - 2020-09-15T162436.140.pdf

Dear Suli,

We refer to your email.

We attached herewith the insured accident report.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

Jenny Lew

Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6116 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Tuesday, September 15, 2020 4:05 PM
To: suli@lkkauto.com; Admin A <admin-a@lkkauto.com>; AsherSng@lkkauto.com; Jenny Lew <jenny.lew@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: O/R: SNM20D203357/SLN5477J/LEWLC / FW: Direct Settlement - Accident Involving SLN 5477J (OI : CTI - TBA) and SHD 7213R (TP : LKK REF - CC3/CTI20009884/T1es3) on 12/09/2020

Dear all,

Please note that officer in charge for this case is Jenny Lew 63896172.

Claim no. SNM20D203357/SLN5477J/LEWLC.

Dear Jenny,

Pls revert LKK.

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Thank you

Chong Boon Sen

Claims Department

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From: Su Li (LKK Auto) <suli@lkkauto.com>

Sent: Tuesday, September 15, 2020 3:27 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: Direct Settlement - Accident Involving SLN 5477J (OI : CTI - TBA) and SHD 7213R (TP : LKK REF - CC3/CTI20009884/T1es3) on 12/09/2020

Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle SHD 7213R at M/s COMFORTDELGRO ENGINEERING PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- **TP estimated cost of repair**
- **TP GIA report**
- **Preliminary advice**

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher.

To check availability of the case handler, you may contact the undersigned.

** Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

Phone: 6841 1467 Email: SuLi@lkkauto.com | Fax : 6271 8802

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Branch : Blk 1007, Bukit Merah Lane 3, #01-11 | S(159721)