

## Su Li (LKK Auto)

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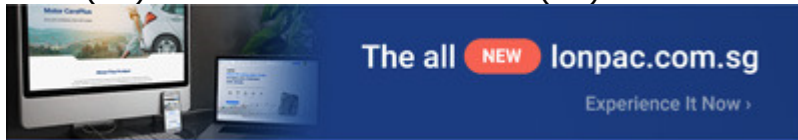
**From:** ONG LI LI <llong@lonpac.com>  
**Sent:** Wednesday, 16 September 2020 4:32 PM  
**To:** Su Li (LKK Auto); MT\_Claim\_SG  
**Cc:** Admin A; Jasper Chua (LKK Auto)  
**Subject:** RE: Direct Settlement - Accident Involving SMA 473J (OI : LPC - 20/20/20/VP05/023654) AND SJW 797U (TP : LKK REF - CC6/LPC20009858/Ubs3) on 11/09/2020 [External General]  
**Attachments:** SAS2818982.PDF

## Lonpac External - General

Dear Su Li

Please see attached for our Insured's GIA report.

Regards,  
Ong Li Li  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road #17-04/07 The Concourse  
Singapore 199555  
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



*We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.*

*Lonpac External - General data is for internal / external use.*

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**From:** Su Li (LKK Auto) [mailto:suli@lkkauto.com]  
**Sent:** Wednesday, 16 September 2020 4:15 PM  
**To:** MT\_Claim\_SG <mt\_claim@lonpac.com>  
**Cc:** Admin A <admin-a@lkkauto.com>; Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>  
**Subject:** Direct Settlement - Accident Involving SMA 473J (OI : LPC - TBA) AND SJW 797U (TP : LKK REF - CC6/LPC20009858/Ubs3) on 11/09/2020

Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle SJW 797U at M/s FASTECH AUTO PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

**Enclosed for your perusal is:**

- **TP GIA report**

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly assist to verify validity of our insured's policy and let us have a copy of insured's accident report for our necessary action.

Kindly take note that the case handler in-charge is Jasper.

***To check availability of the case handler, you may contact the undersigned.***

***\* Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

**Su Li** | Admin Support

**LKK Auto Consultants Pte Ltd**

Phone: 6841 1467 Email: [SuLi@lkkauto.com](mailto:SuLi@lkkauto.com) Fax : 6271 8802

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