

Shirley Hiew (LKK Auto)

From: Shirley Hiew (LKK Auto)
Sent: Tuesday, 22 September 2020 2:55 pm
To: Chan, Shu Hui Agnes
Cc: SUR; assignments
Subject: RE: CMTD2002573/AGC - CMTD2002573/AGC - GBC3421J & SLX1865X Accident on 31/08/2020 @ 06:50HR at along PIE towards Bedok North Avenue 3 involving Vehicle Number SLX 1865 X & GBC 3421 J

Dear Agnes,

Surveyor noted that point of contact was only at rear left of TP vehicle and will adjust accordingly in due course.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Chan, Shu Hui Agnes <agnes.chan@sompo.com.sg>
Sent: Monday, 21 September 2020 12:01 pm
To: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>
Cc: SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>
Subject: RE: CMTD2002573/AGC - CMTD2002573/AGC - GBC3421J & SLX1865X Accident on 31/08/2020 @ 06:50HR at along PIE towards Bedok North Avenue 3 involving Vehicle Number SLX 1865 X & GBC 3421 J

Dear Shirley

We herewith enclosed 2 GIA reports for your attention.

Working From Home with effect from 03 April 2020 till further notice.

Thank you.

Best Regards

Agnes Chan

Claims Divison

D: 6329 5327 | T: 6461 6555



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From: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>

Sent: Monday, September 21, 2020 11:49 AM

To: Chan, Shu Hui Agnes <agnes.chan@sompo.com.sg>

Cc: SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>

Subject: RE: CMTD2002573/AGC - CMTD2002573/AGC - GBC3421J & SLX1865X Accident on 31/08/2020 @ 06:50HR at along PIE towards Bedok North Avenue 3 involving Vehicle Number SLX 1865 X & GBC 3421 J

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Dear Agnes,

Our surveyor request your insured GIA report, kindly provide us.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: [Sur@lkkauto.com](mailto:sur@lkkauto.com) | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Chan, Shu Hui Agnes <agnes.chan@sompo.com.sg>

Sent: Monday, 21 September 2020 10:49 am

To: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>

Cc: SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>

Subject: RE: CMTD2002573/AGC - CMTD2002573/AGC - GBC3421J & SLX1865X Accident on 31/08/2020 @ 06:50HR at along PIE towards Bedok North Avenue 3 involving Vehicle Number SLX 1865 X & GBC 3421 J

Dear Shirley

We refer to the above matter.

We herewith enclosed SLX1865X footage for your attention.

Please advise whether the damages are consistent.

Working From Home with effect from 03 April 2020 till further notice.

Thank you.

Best Regards

Agnes Chan
Claims Division
D: 6329 5327 | T: 6461 6555



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From: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>
Sent: Wednesday, September 16, 2020 9:24 AM
To: Chan, Shu Hui Agnes <agnes.chan@sompo.com.sg>
Cc: Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg>; Teo, Grace <grace.teo@sompo.com.sg>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>
Subject: RE: CMTD2002573/AGC - CMTD2002573/AGC - GBC3421J & SLX1865X Accident on 31/08/2020 @ 06:50HR at along PIE towards Bedok North Avenue 3 involving Vehicle Number SLX 1865 X & GBC 3421 J

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Dear Agnes,

Please be informed that we have inspected the vehicle SLX 1865X on 15.09.2020 .

We are pending estimate from repairer.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Admin-D (LKKAuto) <admin-d@lkkauto.com>
Sent: Tuesday, 15 September 2020 10:37 am
To: 'Ye, Yong Kang Melvin' <melvin.ye@sompo.com.sg>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>
Cc: 'Teo, Grace' <grace.teo@sompo.com.sg>; 'Chan, Shu Hui Agnes' <agnes.chan@sompo.com.sg>; 'Zoom Autowerks' <zoomautowerks@gmail.com>

Subject: RE: CMTD2002573/AGC - CMTD2002573/AGC - GBC3421J & SLX1865X Accident on 31/08/2020 @ 06:50HR at along PIE towards Bedok North Avenue 3 involving Vehicle Number SLX 1865 X & GBC 3421 J

Dear Sir/Madam,

Thank you for the assignment.

Best Regards,
Summer Lee | Admin
LKK Auto Consultants Pte Ltd
Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg>
Sent: Tuesday, 15 September, 2020 10:32 AM
To: SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>
Cc: Teo, Grace <grace.teo@sompo.com.sg>; Chan, Shu Hui Agnes <agnes.chan@sompo.com.sg>; Zoom Autowerks <zoomautowerks@gmail.com>
Subject: RE: CMTD2002573/AGC - CMTD2002573/AGC - GBC3421J & SLX1865X Accident on 31/08/2020 @ 06:50HR at along PIE towards Bedok North Avenue 3 involving Vehicle Number SLX 1865 X & GBC 3421 J

Our Reference : CMTD2002573/AGC

Dear Elin,

We refer to your email today.

Please be informed that Ms Agnes is the handler of this case.

We will appoint LKK AUTO to survey the above vehicle.

Aside to LKK AUTO,

Please arrange Mr. Marcus to conduct the survey for SLX1865X on a without Prejudice and any admission of liability basis.

Please submit with your report upon completion of survey to my colleague, Ms Agnes

Thank you.

Working From Home with effect from 06 April 2020 till further notice

Best Regards
Melvin Ye
Claims Division
D: 6322 4667 | T: 6461 6555



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From: Zoom Autowerks <zoomautowerks@gmail.com>
Sent: Tuesday, September 15, 2020 9:19 AM
To: Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg>
Cc: Teo, Grace <grace.teo@sompo.com.sg>; Chan, Shu Hui Agnes <agnes.chan@sompo.com.sg>
Subject: Re: CMTD2002573/AGC - CMTD2002573/AGC - GBC3421J & SLX1865X Accident on 31/08/2020 @ 06:50HR at along PIE towards Bedok North Avenue 3 involving Vehicle Number SLX 1865 X & GBC 3421 J

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Dear Melvin,

Kindly arrange Marcus Chua from LKK.

On Tue, Sep 15, 2020, 08:42 Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg> wrote:

Our Reference: CMTD2002167/AGC

Your Reference: SLX1865X

Without Prejudice

Date: 15.09.2020

Attention:

ZOOM AUTOWERKS PTE LTD

Dear Elin,

ACCIDENT INVOLVING GBC3421J & SLX1865X ON 31.08.2020

We refer to your Notice of Accident dated 11/09/2020.

Please be informed that Agnes Chan the handler of this case.

We intend to conduct a pre-repair survey of the damage to your client’s/your customer’s vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert.

Pre-Repair Survey			
	Motor Surveyor	Surveyor	Selection (Indicate as tick)
1	Raleigh Services	Andrew Ow Yong	
		Vincent Ng	
2	LKK Auto Consultants	Kenneth Kong Seng Cheong	
		Marcus Chua Kang Seng	
3	Priority Services	Jimmy Lee(EAST AREA)	
		Lawrence Ng(EAST AREA)	
4	In House surveyor	Teo See Ling	

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Working From Home with effect from 06 April 2020 till further notice

Best Regards

Melvin Ye

Claims Division

D: 6322 4667 | T: 6461 6555



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From: Zoom Autowerks <zoomautowerks@gmail.com>
Sent: Friday, September 11, 2020 9:34 PM
To: Teo, Grace <grace.teo@sompo.com.sg>
Cc: Chan, Shu Hui Agnes <agnes.chan@sompo.com.sg>
Subject: Re: CMTD2002573/AGC - CMTD2002573/AGC - GBC3421J & SLX1865X Accident on 31/08/2020 @ 06:50HR at along PIE towards Bedok North Avenue 3 involving Vehicle Number SLX 1865 X & GBC 3421 J

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Dear All,

Client has already withdrawn from Hock Wah Motor, kindly assist.

Warmest Regards,

Elin Cai

Zoom Autowerks Pte Ltd

130 Bedok Reservoir Road
#08-1339 Singapore 470130
☎9450 7920
✉zoomautowerks@gmail.com

- Please note our change in mailing/registered address with effect from 1st July 2018 -

On Fri, Sep 11, 2020 at 11:32 AM Teo, Grace <grace.teo@sompo.com.sg> wrote:

Without Prejudice

Our Reference: CMTD2002573/AGC
Your Reference: SLX1865X

Dear Elin,

We have received 2 pre- repair survey notifications from 2 different workshop.

Please let us have your client’s confirmation repair at which workshop before we revert the list of surveyor.

[Working From Home with effect from 06 April 2020]

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg



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From: Zoom Autowerks <zoomautowerks@gmail.com>
Sent: Thursday, September 10, 2020 11:12 PM
To: Claims - Motor Survey <MotorSurvey@sompo.com.sg>
Subject: Pre-Repair Inspection for SLX 1865 X // Accident on 31/08/2020 @ 06:50HR at along PIE towards Bedok North Avenue 3 involving Vehicle Number SLX 1865 X & GBC 3421 J

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Dear Sir/Madam,

We are instructed by Wee Yew Chong to notify you of a road traffic accident on 31
/08/2020

at about 06:50HR at along PIE towards Bedok North Avenue 3 involving our client's vehicle registration number SLX 1865 X and vehicle registration number GBC 3421 J driven by your insured at the material time.

A copy of the Singapore Accident Statement/Traffic Police Report filed is enclosed. As a result of the accident, our client's vehicle has been damaged. Before our client proceeds to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated time, our client shall proceed to repair the vehicle without further reference to you.

Please contact me @ 9450 7920, should you require more information.

Kindly arrange survey at Blk 15 Kaki Bukit Road 4, Bartley Biz Centre, #01-53, Singapore 4178 08.

Warmest Regards,

Elin Cai

Zoom Autowerks Pte Ltd

130 Bedok Reservoir Road

#08-1339 Singapore 470130

☎9450 7920

✉zoomautowerks@gmail.com

- Please note our change in mailing/registered address with effect from 1st July 2018 -