

## Shirley Hiew (LKK Auto)

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**From:** Shirley Hiew (LKK Auto)  
**Sent:** Wednesday, 16 September 2020 9:24 am  
**To:** 'Chan, Shu Hui Agnes'  
**Cc:** 'Ye, Yong Kang Melvin'; 'Teo, Grace'; SUR; assignments  
**Subject:** RE: CMTD2002573/AGC - CMTD2002573/AGC - GBC3421J & SLX1865X Accident on 31/08/2020 @ 06:50HR at along PIE towards Bedok North Avenue 3 involving Vehicle Number SLX 1865 X & GBC 3421 J

Dear Agnes,

Please be informed that we have inspected the vehicle SLX 1865X on 15.09.2020 .

We are pending estimate from repairer.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [Sur@lkkauto.com](mailto:Sur@lkkauto.com) | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

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**From:** Admin-D (LKKAuto) <admin-d@lkkauto.com>  
**Sent:** Tuesday, 15 September 2020 10:37 am  
**To:** 'Ye, Yong Kang Melvin' <melvin.ye@sompo.com.sg>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>  
**Cc:** 'Teo, Grace' <grace.teo@sompo.com.sg>; 'Chan, Shu Hui Agnes' <agnes.chan@sompo.com.sg>; 'Zoom Autowerks' <zoomautowerks@gmail.com>  
**Subject:** RE: CMTD2002573/AGC - CMTD2002573/AGC - GBC3421J & SLX1865X Accident on 31/08/2020 @ 06:50HR at along PIE towards Bedok North Avenue 3 involving Vehicle Number SLX 1865 X & GBC 3421 J

Dear Sir/Madam,

Thank you for the assignment.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Ye, Yong Kang Melvin <[melvin.ye@sompo.com.sg](mailto:melvin.ye@sompo.com.sg)>  
**Sent:** Tuesday, 15 September, 2020 10:32 AM  
**To:** SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Cc:** Teo, Grace <[grace.teo@sompo.com.sg](mailto:grace.teo@sompo.com.sg)>; Chan, Shu Hui Agnes <[agnes.chan@sompo.com.sg](mailto:agnes.chan@sompo.com.sg)>; Zoom Autowerks <[zoomautowerks@gmail.com](mailto:zoomautowerks@gmail.com)>  
**Subject:** RE: CMTD2002573/AGC - CMTD2002573/AGC - GBC3421J & SLX1865X Accident on 31/08/2020 @ 06:50HR at along PIE towards Bedok North Avenue 3 involving Vehicle Number SLX 1865 X & GBC 3421 J

Our Reference : CMTD2002573/AGC

Dear Elin,

We refer to your email today.

Please be informed that Ms Agnes is the handler of this case.

We will appoint LKK AUTO to survey the above vehicle.

Aside to LKK AUTO,

Please arrange Mr. Marcus to conduct the survey for SLX1865X on a without Prejudice and any admission of liability basis.

Please submit with your report upon completion of survey to my colleague, Ms Agnes

Thank you.

**Working From Home with effect from 06 April 2020 till further notice**

Best Regards

**Melvin Ye**

Claims Division

D: 6322 4667 | T: 6461 6555



**Sompo Insurance Singapore Pte. Ltd.**

50 Raffles Place, #05-01/06 Singapore Land Tower, Singapore 048623

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**From:** Zoom Autowerks <[zoomautowerks@gmail.com](mailto:zoomautowerks@gmail.com)>

**Sent:** Tuesday, September 15, 2020 9:19 AM

**To:** Ye, Yong Kang Melvin <[melvin.ye@sompo.com.sg](mailto:melvin.ye@sompo.com.sg)>

**Cc:** Teo, Grace <[grace.teo@sompo.com.sg](mailto:grace.teo@sompo.com.sg)>; Chan, Shu Hui Agnes <[agnes.chan@sompo.com.sg](mailto:agnes.chan@sompo.com.sg)>

**Subject:** Re: CMTD2002573/AGC - CMTD2002573/AGC - GBC3421J & SLX1865X Accident on 31/08/2020 @ 06:50HR at along PIE towards Bedok North Avenue 3 involving Vehicle Number SLX 1865 X & GBC 3421 J

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Dear Melvin,

Kindly arrange Marcus Chua from LKK.

On Tue, Sep 15, 2020, 08:42 Ye, Yong Kang Melvin <[melvin.ye@sompo.com.sg](mailto:melvin.ye@sompo.com.sg)> wrote:

Our Reference: CMTD2002167/AGC

Your Reference: SLX1865X

Without Prejudice

Date: 15.09.2020

**Attention:**

**ZOOM AUTOWERKS PTE LTD**

Dear Elin,

**ACCIDENT INVOLVING GBC3421J & SLX1865X ON 31.08.2020**

We refer to your Notice of Accident dated 11/09/2020.

Please be informed that Agnes Chan the handler of this case.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert.

**Pre-Repair Survey**

	<b>Motor Surveyor</b>	<b>Surveyor</b>	<b>Selection (Indicate as tick)</b>
1	Raleigh Services	Andrew Ow Yong	
		Vincent Ng	
2	LKK Auto Consultants	Kenneth Kong Seng Cheong	
		Marcus Chua Kang Seng	
3	Priority Services	Jimmy Lee(EAST AREA)	
		Lawrence Ng(EAST AREA)	
4	In House surveyor	Teo See Ling	

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

**Working From Home with effect from 06 April 2020 till further notice**

Best Regards

**Melvin Ye**

Claims Division

**D:** 6322 4667 | **T:** 6461 6555



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50 Raffles Place, #05-01/06 Singapore Land Tower, Singapore 048623

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**From:** Zoom Autowerks <[zoomautowerks@gmail.com](mailto:zoomautowerks@gmail.com)>  
**Sent:** Friday, September 11, 2020 9:34 PM  
**To:** Teo, Grace <[grace.teo@sompo.com.sg](mailto:grace.teo@sompo.com.sg)>  
**Cc:** Chan, Shu Hui Agnes <[agnes.chan@sompo.com.sg](mailto:agnes.chan@sompo.com.sg)>  
**Subject:** Re: CMTD2002573/AGC - CMTD2002573/AGC - GBC3421J & SLX1865X Accident on 31/08/2020 @ 06:50HR at along PIE towards Bedok North Avenue 3 involving Vehicle Number SLX 1865 X & GBC 3421 J

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Dear All,

Client has already withdrawn from Hock Wah Motor, kindly assist.

Warmest Regards,

**Elin Cai**

**Zoom Autowerks Pte Ltd**

130 Bedok Reservoir Road

#08-1339 Singapore 470130

☎9450 7920

✉[zoomautowerks@gmail.com](mailto:zoomautowerks@gmail.com)

**- Please note our change in mailing/registered address with effect from 1st July 2018 -**

On Fri, Sep 11, 2020 at 11:32 AM Teo, Grace <[grace.teo@sompo.com.sg](mailto:grace.teo@sompo.com.sg)> wrote:

Without Prejudice

Our Reference: CMTD2002573/AGC

Your Reference: SLX1865X

Dear Elin,

We have received 2 pre- repair survey notifications from 2 different workshop.

Please let us have your client's confirmation repair at which workshop before we revert the list of surveyor.

[Working From Home with effect from 06 April 2020]

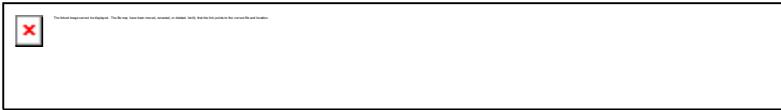
Best Regards

**Grace Teo**

Claims Division

D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to [motorsurvey@sompo.com.sg](mailto:motorsurvey@sompo.com.sg)



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**From:** Zoom Autowerks <[zoomautowerks@gmail.com](mailto:zoomautowerks@gmail.com)>

**Sent:** Thursday, September 10, 2020 11:12 PM

**To:** Claims - Motor Survey <[MotorSurvey@sompo.com.sg](mailto:MotorSurvey@sompo.com.sg)>

**Subject:** Pre-Repair Inspection for SLX 1865 X // Accident on 31/08/2020 @ 06:50HR at along PIE towards Bedok North Avenue 3 involving Vehicle Number SLX 1865 X & GBC 3421 J

**EXTERNAL SENDER:** Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir/Madam,

We are instructed by Wee Yew Chong to notify you of a road traffic accident on 31

/08/2020

at about 06:50HR at along PIE towards Bedok North Avenue 3 involving our client's vehicle registration number SLX 1865 X and vehicle registration number GBC 3421 J driven by your insured at the material time.

A copy of the Singapore Accident Statement/Traffic Police Report filed is enclosed. As a result of the accident, our client's vehicle has been damaged. Before our client proceeds to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated time, our client shall proceed to repair the vehicle without further reference to you.

Please contact me @ 9450 7920, should you require more information.

**Kindly arrange survey at Blk 15 Kaki Bukit Road 4, Bartley Biz Centre, #01-53, Singapore 4178**

**08.**

Warmest Regards,

**Elin Cai**

**Zoom Autowerks Pte Ltd**

130 Bedok Reservoir Road

#08-1339 Singapore 470130

☎9450 7920

✉[zoomautowerks@gmail.com](mailto:zoomautowerks@gmail.com)

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