

RE: SNM20D203399/SKE2060G/LEWLC / FW: Direct Settlement - Accident Involving SKE 2060G (OI : CTI - TBA) and SKU 9223Z (TP : LKK REF - CC6/CTI20009856/Ues3) on 13/09/2020

Jenny Lew <jenny.lew@sg.cntaiping.com>

Tue 11/24/2020 11:00 AM

To: Su Li (LKK Auto) <suli@lkkauto.com>; **Admin A** <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Dear Suli,

Our insured had sold the vehicle on 10.06.2020.

The vehicle is not insured with us upon the accident happened on 13.09.2020.

We are unable to consider the claim.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

Jenny Lew

Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6116 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Jenny Lew

Sent: Monday, November 23, 2020 5:27 PM

To: Su Li (LKK Auto) <suli@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM20D203399/SKE2060G/LEWLC / FW: Direct Settlement - Accident Involving SKE 2060G (OI : CTI - TBA) and SKU 9223Z (TP : LKK REF - CC6/CTI20009856/Ues3) on 13/09/2020

Dear Suli,

Insured still yet to lodge the accident report.

Thank you.

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From: Su Li (LKK Auto) <suli@lkkauto.com>

Sent: Monday, November 23, 2020 5:22 PM

To: Jenny Lew <jenny.lew@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM20D203399/SKE2060G/LEWLC / FW: Direct Settlement - Accident Involving SKE 2060G (OI : CTI - TBA) and SKU 9223Z (TP : LKK REF - CC6/CTI20009856/Ues3) on 13/09/2020

Dear Sir / Madam,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

** Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

Phone: 6841 1467 Email: SuLi@lkkauto.com | Fax : 6271 8802

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Branch : Blk 1007, Bukit Merah Lane 3, #01-11 | S(159721)

From: Jenny Lew [<mailto:jenny.lew@sg.cntaiping.com>]
Sent: Thursday, 17 September 2020 11:07 AM
To: Su Li (LKK Auto); Admin A; Asher Sng (LKKAuto)
Cc: Claims Dept of CTI
Subject: RE: SNM20D203399/SKE2060G/LEWLC / FW: Direct Settlement - Accident Involving SKE 2060G (OI : CTI - TBA) and SKU 9223Z (TP : LKK REF - CC6/CTI20009856/Ues3) on 13/09/2020

Dear Suli,

Insured yet to lodge the accident report.

Thank you.

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Regards,

Jenny Lew

Executive

Claims Department

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Thursday, September 17, 2020 10:41 AM
To: suli@lkkauto.com; Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Jenny Lew <jenny.lew@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: O/R: SNM20D203399/SKE2060G/LEWLC / FW: Direct Settlement - Accident Involving SKE 2060G (OI : CTI - TBA) and SKU 9223Z (TP : LKK REF - CC6/CTI20009856/Ues3) on 13/09/2020

Dear all,

Please note that officer in charge for this case is Jenny Lew 63896172.

Claim no. SNM20D203399/SKE2060G/LEWLC.

Dear Jenny,

Pls revert LKK.

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Thank you

Chong Boon Sen

Claims Department

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From: Su Li (LKK Auto) <suli@lkkauto.com>

Sent: Thursday, September 17, 2020 8:52 AM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: Direct Settlement - Accident Involving SKE 2060G (OI : CTI - TBA) and SKU 9223Z (TP : LKK REF - CC6/CTI20009856/Ues3) on 13/09/2020

Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle SKU 9223Z at M/s FASTECH AUTO PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- **TP GIA report**

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher.

To check availability of the case handler, you may contact the undersigned.

**** Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

Phone: 6841 1467 Email: SuLi@lkkauto.com | Fax : 6271 8802

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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