

N-51 AUTOMOTIVE PTE LTD

Kaki Bukit Autohub,
2 Kaki Bukit Ave 2
#01-17 / #01-18 / Heavy Vehicle #01-08 / Spray Painting #02-27
Singapore 417921
Tel No. : +65 6842 0051 / 6744 0510 Fax No. : +65 6741 0510
Company Reg. No. : 200616038C
GST Registration No. : 200616038C

10 May 2021

Our Ref : CLM16420 / SLH5925P / SEPT-15/2020

INDIA INTERNATIONAL INSURANCE PTE LTD

64 CECIL STREET
#04-00 & #05-00 IOB BUILDING
SINGAPORE 049711
ATTN: MOTOR CLAIMS DEPARTMENT

Dear Sir @ Madam,

Re: Accident involving SLH5925P & SHD3134L on 12/09/2020
Along Junc of Newton Circus / Dunearn Road

We refer to the above accident which was caused due to the negligence of your insured driver of vehicle No: **SHD3134L** whose vehicle was insured with you at the material date of the accident.

We are proposing for a direct settlement on the claims as following EXCLUDE personal injury in respect of claim arising out of the above mentioned accident.

Cost of repairs	\$ 20,330.00	(Include 7% GST)
Loss of rental	\$ 549.45	(\$49.95 X 11 Days)
Additional 2 days loss of use for pre repair	\$ 99.90	(\$49.95 X 2 Days)
LTA Search	\$ 7.45	
	S \$ 20,986.80	

We enclosed herein the following documents for your necessary attention.

- 1) Our Final Bill No: CLM16420
- 2) Grab Rentals Pte Ltd - Letter of Understanding
- 3) LTA search
- 4) Letter of Authorisation to Act
- 5) GIA report of SLH5925P

We look forward to your prompt reply.

Yours faithfully,



N-51 AUTOMOTIVE PTE LTD
S.Y.NEO
Director



bizSAFE₃

P.I.C - Melody Chin
Reply to :huixin@n51.com.sg

AUTHORISATION TO ACT

I, Grab Rentals Pte Ltd of 18 Sin Ming Lane #01-08 Midview City Singapore 573960, owner of SLH5925P hereby authorize N-51 Automotive Pte Ltd to act for me with respect to my claim for repair costs and / or rental and / or loss of use ('claim') for my vehicle no. SLH5925P that was damaged pursuant to the accident which occurred on 12/09/2020 along Junc of Newton Circus / Dunearn Road involving vehicle no/s SHD3134L.

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 12 of SEPT 2020



Signed by 'the third party claimant'
(with chop if applicable)



Signed by 'the workshop'
(with chop)

EXPRESS SETTLEMENT

DISCHARGE VOUCHER III-Direct Settlement (PODS)

India Ref: MCT20090166
Claimant Ref: SLH5925P

Provide always that this discharge of my claim for damages relating to the damage to my vehicle shall not prejudice or affect or preclude me from making a further claim for general and special damages for my personal injuries sustained in the same accident.

We/I, N-51 Automotive Pte Ltd ("the workshop") hereby confirm that we/I have reached an agreement with the appointed Surveyor of India International Insurance Pte Ltd LKK Auto Consultants Pte Ltd (name of Surveyor) with respect to the amount claimed for S\$ 20,900.00 (Global Sum) (repair cost), S\$ (loss of use/rental), S\$ (search fee), vehicle no. SLH5925P that was damaged pursuant to the accident which occurred on 12/09/2020 (date) at Junc of Newton Circus/ Dunearn Road (location) involving vehicle no. SHD3134L (insured vehicle). This is pursuant to the inspection conducted on 15/09/2020 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner GRAB RENTALS PTE LTD ("the third party claimant") of vehicle no. SLH5925P to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify India International Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to cost of repairs and/or rental and/or loss of use pursuant to the damage to SLH5925P (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of all claims of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

We/I authorize you to pay the total amount of S\$ 20,900.00 to N-51 Automotive Pte Ltd.

Dated this 3 day of June 20 21

CLAIMANT:

Signature: _____

Name: _____

NRIC: _____

Address: _____

Nationality: _____

Occupation: _____



Signed by "the workshop" (with chop)

N-51 AUTOMOTIVE PTE LTD

200616039C

2 KAKI BUKIT AVE 2 #04/8

KAKI BUKIT AUTOMOB S(41991)

WITNESS:

Signature: _____

Name: _____

NRIC: _____

Address: _____

Nationality: _____

Occupation: _____



Signed by appointed Surveyor

LKK Auto Consultants Pte Ltd

199607198R

51 Ubi Avenue 1

#01-25 Paya Ubi Ind. Park S(408933)

N-51 AUTOMOTIVE PTE LTD

Kaki Bukit AutoHub
2 Kaki Bukit Ave 2
#01-17 / #01-18 / Heavy Vehicle #01-08 / Spray Painting #02-27
Singapore 417921
Tel No. : +65 6842 0051 Fax No. : +65 6741 0510
E-Mail : sales@n51.com.sg
Company Reg. No. : 200616038C
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INDIA INTERNATIONAL INSURANCE PTE LTD
64 CECIL STREET
#04-00 & #05-00 IOB BUILDING
SINGAPORE 049711

GRAB RENTALS PTE LTD
18 SIN MING LANE #01-08 MIDVIEW CITY
SINGAPORE 573960

TAX INVOICE

Date : 29/01/2021
Date in : 12/09/2020
Vehicle Num. : SLH5925P
Make/Model : HONDA VEZEL HYBRID 1.5X AUTO-2016
Chassis/Eng# : RU31218320/LEB5918332
Accident Date : 12/09/2020
Claim No : CLM16420
Reference : SEPT-15/2020
Policy No. : A29141713MKF (31/12/2020)

LUMPSUM REPAIR BILL
REF : CLM16420-N51 DATED 15/09/2020
BY DIRECT

Amount S\$
19,000.00

E. & O.E.	Sub S\$:	19,000.00
	Add GST (7%) S\$:	1330.00
	Total Amount S\$:	20,330.00



for N-51 AUTOMOTIVE PTE LTD



bizSAFE₃

CONFIDENTIAL



Grab Rentals Pte Ltd
201617200G
18 Sin Ming Lane
#01-08 Midview City
Singapore 573960

Date of Accident:	12/09/2020	Time:	00:15 HRS
Accident Location: JUNC OF NEWTON CIRCUS / DUNEARN ROAD.			

Rental information of the accident vehicle

Registered Owner:	Grab Rentals Pte Ltd
Vehicle Number:	SLH 592SP
Hirer Name:	GUI CHOON MENG
Hirer NRIC last 4 Digit: (XXXXB)	248H
Rental Rate: (inclusive GST)	\$49.95

Details of repair

Date in:	12/09/2020
Date out:	22/09/2020

We hereby authorize our appoint workshop, N51 Automotive Ptd Ltd to handle any settlement of claims and receiving settlement payments in respect of the said accident.



Grab Rentals - Accident Team

> Back to OneMotoring



Land Transport Authority
10 Sin Ming Drive
Singapore 575701
GST Registration No. : M4-0006529-2

Print Date/Time : 14 Sep 2020 / 10:09:09

Receipt Date/Time : 14 Sep 2020 / 10:09:09

Tax Invoice/Receipt

Receipt No. : ITNET-00000-200914-000770

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SHD3134L As at 12 Sep 2020/00:15:00 Insurance Co: INDIA INT'L INS PTE LTD				
1	Insurance Enquiry - SHD3134L Enquiry Fee 20200914100833293497	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Total Before Rounding		7.00	0.49	7.49
Rounding Difference				0.04
Total Amount Payable				7.45
Paid By				
411911XXXXXX0379		eNETS Credit Card		7.45
Total				7.45
Cash Change				0.00
Tendered Amount				7.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	14 Sep 2020 18:05	Clim Dtl Modified	Claimant's Name: -> GRAB RENTALS PTE LTD.	[A] Jaslin Kok Chin Yi
2	14 Sep 2020 18:05	Clim Veh Model Changed	(204907) HONDA VEZEL 1.5 HYBRID X (A).	[A] Jaslin Kok Chin Yi
3	14 Sep 2020 18:05	Clim Created	Reg No: SLH5925P. Acct Date: 2020/09/12. Claim Type: TP. Insurer: India International Insurance Pte Ltd (HQ). TP Insurer: MSIG Insurance (Singapore) Pte. Ltd. (HQ). Workshop: An-51 Automotive (HQ)	[A] Jaslin Kok Chin Yi
4	14 Sep 2020 18:05	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] Jaslin Kok Chin Yi
5	14 Sep 2020 18:05	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2020/09/23	[A] Jaslin Kok Chin Yi
6	14 Sep 2020 18:05	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] Jaslin Kok Chin Yi
7	14 Sep 2020 18:05	Adj Adjuster Assigned	[None] -> ADRIAN LING	[A] Jaslin Kok Chin Yi
8	14 Sep 2020 18:07	Clim Registration Modified	Rep:205610->205415.	[A] Jaslin Kok Chin Yi
9	16 Sep 2020 08:27	Adj Mandate Request	Cur.Req:0.00:PODS Liability: 100%(BOLA 12) Remarks: Insured driver was entering the roundabout. We are currently pending for video from 3rd party. Thanks.	[A] CHEW HSIAO TONG
10	16 Sep 2020 17:13	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2020/09/23. Mandate Remarks: Please let us have TP video.	[I] Priya
11	16 Sep 2020 17:13	Adj Mandate Set	Maintained:Please let us have TP video.	[I] Priya
12	18 Sep 2020 07:53	Adj Mandate Request	Cur.Req:0.00:PODS Liability: 100%(BOLA 12) Remarks: Insured driver was entering the roundabout. 3rd party video had been sent to you via email on 18/09/2020.	[A] CHEW HSIAO TONG
13	18 Sep 2020 10:25	Video Downloaded	Downloaded Video - Accident-TP	[I] Priya
14	21 Sep 2020 09:28	Video Downloaded	Downloaded Video - Accident-TP	[I] Bhargavi Purushothaman Dhanya
15	21 Sep 2020 10:03	Video Downloaded	Downloaded Video - Accident-TP	[I] Priya
16	21 Sep 2020 17:38	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2020/09/23. Mandate Remarks: We have requested the video footage from our insured. Kindly give us some time.	[I] Bhargavi Purushothaman Dhanya
17	21 Sep 2020 17:38	Adj Mandate Set	Maintained:We have requested the video footage from our insured. Kindly give us some time.	[I] Bhargavi Purushothaman Dhanya
18	07 Oct 2020 10:52	Adj Mandate Request	Cur.Req:0.00:PODS Liability: 100%(BOLA 12) Remarks: Kindly upload insured video(if any) in Merimen for our viewing.	[A] CHEW HSIAO TONG
19	07 Oct 2020 11:47	Video Downloaded	Downloaded Video - Accident-TP	[I] Bhargavi Purushothaman Dhanya
20	07 Oct 2020 11:47	Video Downloaded	Downloaded Video - Accident-TP	[I] Bhargavi Purushothaman Dhanya
21	07 Oct 2020 11:55	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2020/09/23. Mandate Remarks: Uploaded the Video of IV.	[I] Bhargavi Purushothaman Dhanya
22	07 Oct 2020 11:55	Adj Mandate Set	Maintained:Uploaded the Video of IV.	[I] Bhargavi Purushothaman Dhanya
23	07 Oct 2020 11:57	Video Downloaded	Downloaded Video - Accident-TP	[I] Priya
24	07 Oct 2020 11:58	Video Downloaded	Downloaded Video - Accident-TP	[I] Priya
25	07 Oct 2020 11:58	Video Downloaded	Downloaded Video - Accident-IV-FAF	[I] Priya
26	07 Oct 2020 11:59	Video Downloaded	Downloaded Video - Accident-IV-FAF	[I] Priya

AUDIT TRAIL				
No.	On	Audit	Remarks	By
27	08 Oct 2020 11:40	Video Downloaded	Downloaded Video - Accident-IV-FAF	[A] CHEW HSIAO TONG
28	08 Oct 2020 11:42	Adj Mandate Request	Cur.Req:0.00:PODS Liability: 100%(BOLA 12) Remarks: Insured driver was entering the roundabout w hile 3rd party was travelling in the roundabout.	[A] CHEW HSIAO TONG
29	08 Oct 2020 16:54	Video Downloaded	Downloaded Video - Accident-IV-FAF	[I] Priya
30	08 Oct 2020 16:55	Adj Mandate Set	Approved:0.00.	[I] Priya
31	16 Oct 2020 07:58	Label Added	(30653):Direct Settlement.	[A] CHEW HSIAO TONG
32	30 Oct 2020 15:59	Adj Rpt Initiated		[A] NUR SHAQILAH BTE ABDOL WAHAB
33	30 Oct 2020 15:59	Clm Dtl Modified	Insured Name: -> -. Insured ID: -> -. Claim Conclusion: -> 3.	[A] NUR SHAQILAH BTE ABDOL WAHAB
34	30 Oct 2020 15:59	Clm Dtl Modified	JPJ Reg. Date: -> 2016/11/10.	[A] NUR SHAQILAH BTE ABDOL WAHAB
35	30 Oct 2020 15:59	Clm Details Notified		[A] NUR SHAQILAH BTE ABDOL WAHAB
36	24 Nov 2020 10:30	Video Downloaded	Downloaded Video - Accident-IV-FAF	[I] Bhargavi Purushothaman Dhanya
37	24 Nov 2020 10:31	Video Downloaded	Downloaded Video - Accident-TP	[I] Bhargavi Purushothaman Dhanya
38	24 Nov 2020 10:32	Video Downloaded	Downloaded Video - Accident-TP	[I] Bhargavi Purushothaman Dhanya
39	24 Nov 2020 10:35	Video Downloaded	Downloaded Video - Accident-IV-FAF	[I] Bhargavi Purushothaman Dhanya
40	24 Nov 2020 10:35	Video Downloaded	Downloaded Video - Accident-TP	[I] Bhargavi Purushothaman Dhanya
41	24 Nov 2020 18:20	Video Downloaded	Downloaded Video - Accident-IV-FAF	[I] Bhargavi Purushothaman Dhanya
42	24 Nov 2020 18:21	Video Downloaded	Downloaded Video - Accident-TP	[I] Bhargavi Purushothaman Dhanya
43	02 Dec 2020 10:37	Video Downloaded	Downloaded Video - Accident-IV-FAF	[I] Bhargavi Purushothaman Dhanya
44	02 Dec 2020 10:37	Video Downloaded	Downloaded Video - Accident-TP	[I] Bhargavi Purushothaman Dhanya
45	02 Dec 2020 23:10	Video Downloaded	Downloaded Video - Accident-IV-FAF	[I] Sundari Nagarajan
46	02 Dec 2020 23:11	Video Downloaded	Downloaded Video - Accident-IV-FAF	[I] Sundari Nagarajan
47	02 Dec 2020 23:12	Video Downloaded	Downloaded Video - Accident-TP	[I] Sundari Nagarajan
48	22 Feb 2021 19:25	Video Downloaded	Downloaded Video - Accident-IV-FAF	[I] Bhargavi Purushothaman Dhanya
49	22 Feb 2021 19:26	Video Downloaded	Downloaded Video - Accident-TP	[I] Bhargavi Purushothaman Dhanya
50	21 May 2021 17:53	Adj Mandate Request	Cur.Req:20936.85:PODS Liability: 100% *Quantum: (a)CORw/GST: \$20,330.00 + (b)LOR(12days x \$49.95): \$599.40 + (c)LTA/GIA search fee: \$7.45 = Total: \$20,936.85 *Vehicle Model: Honda Vezel (1496cc) *12 recommendation repair days *For your approval	[A] CHEW HSIAO TONG
51	25 May 2021 15:36	Video Downloaded	Downloaded Video - Accident-IV-FAF	[I] Bhargavi Purushothaman Dhanya
52	25 May 2021 15:37	Video Downloaded	Downloaded Video - Accident-TP	[I] Bhargavi Purushothaman Dhanya
53	25 May 2021 18:15	Adj Mandate Set	Approved:20936.85.	[I] Mekavathanan Sarangapani

Date From  Date To  Audit Type 

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2585571	15 Sep 2020 08:21:02	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	India International Insurance Pte Ltd (HQ)	SLH5925P	SHD3134L	11.00
2589061	18 Sep 2020 09:47:55	Video Upload	Motor	India International Insurance Pte Ltd (HQ)	India International Insurance Pte Ltd (HQ)	SLH5925P	Bhargavi Purushothaman Dhanya	xx.xx
2604962	07 Oct 2020 11:54:17	Video Upload	Motor	India International Insurance Pte Ltd (HQ)	India International Insurance Pte Ltd (HQ)	SLH5925P	Bhargavi Purushothaman Dhanya	xx.xx
2624314	30 Oct 2020 15:59:23	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SLH5925P	SHD3134L	11.00

