Trans-Cab Services Pte Ltd
No. 2 Ang Mo Kio Street 63
Tel No.: 6287 6666 Fax No. 6287 7764
Co./GST Reg. No. 200303878K

Our Ref : AAD2009-052
Your Ref : SHA1406G (COMFORT)
Date : 23.September 2020

FIRST CAPITAL INSURANCE LIMITED

Dear Sir/Madam,

ACCIDENT INVOLVING SHD9231A AND SHA1406G (COMFORT) ON 10/09/20 11:45 AM ALONG 13 DEMPSEY HILL CARPARK DRIVEWAY

It appears that the above accident was caused by your insured's negligence. We, therefore seeking compensation from you for our financial loss as itemized below :-

1.	Cost of Repair (inclusive of 7% GST)	$	4,887.20
2.	Loss of Rental for 6 days @ $113.40 per day	$	680.40
3.	Loss of Income for _____ days @ $_____ per day	$	0.00
4.	LTA Search Fee	$	0.00
5.	Survey Fee	$	0.00
	Total	$	5,567.60

We enclose a copy of the following documents for your consideration :-

GIA report lodged by our driver
Certificate of Insurance
Original final repair bill
Rental rate and mileage records
Authorization To Act
LTA Search Fee

Kindly let us have the discharge voucher within the next 14 days, failing which we shall proceed to hand over the conduct of this matter to our solicitors without further reference to you.

Yours Faithfully
Trans-Cab Services Pte Ltd

Jasmine Tan
General Manager
Tel No. : 6603 1250 (DID)
Note : Please email any further correspondence to claims@transcab.com.sg (6603 1259)

Trans-Cab Services Pte Ltd
No. 2 Ang Mo Kio Street 63
Tel No.: 6287 6666 Fax No. 6287 7764
Co./GST Reg. No. 200303878K

Authorization To Act

We, Trans-cab Services Pte Ltd of Company Registration No. 200303878K hereby authorize Trans-cab Auto Services Pte Ltd to act on behalf to claim for all losses incurred for the accident involving SHD9231A and SHA1406G (COMFORT) along 13 DEMPSEY HILL CARPARK DRIVEWAY on 10/09/20 11:45 AM.

In addition, we also hereby authorize the above payment to be made in favour of Trans-cab Auto Services Pte Ltd upon settlement.

Dated this 23 (day) of September 2020

Yours Faithfully
Trans-Cab Services Pte Ltd

Jasmine Tan
General Manager

2009-052

MS First Capital Insurance Limited Co.Reg. No. 195000106C GST Reg. No. M2-0001676-9
6 Raffles Quay #21-00 Singapore 048580
Tel: (65) 6222 2311 Fax: (65) 6222 3547

Claims & Motor Underwriting Dept: 36 Robinson Road #16-01 City House Singapore 068877
Tel: (65) 6507 3848 Fax: (65) 6507 3849
www.msfirstcapital.com.sg

DISCHARGE RECEIPT

CLAIM REFERENCE	:	D20003676MFSH
ACCIDENT DATE	:	10/09/2020
ACCIDENT LOCATION	:	DEMPSEY HILL
INSURED	:	COMFORT TRANSPORTATION PTE LTD
INSURED DRIVER	:	LIM CHUAN HOCK
INSURED VEHICLE	:	SHA 1406G
INVOLVED PARTY	:	SHD 9231A
SETTLEMENT SUM	:	$ 5,400.00

I/We, the undernoted CLAIMANT being the person/entity entitled to receive the compensation in relation to the accident, hereby agree to accept the SETTLEMENT SUM as full and final settlement of all claims for damages, costs & disbursements arising out of the ACCIDENT, and I/WE also agree that the said settlement sum:

1. is paid without admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and/or its INSURED DRIVER in respect of the said loss and for damage whether now or hereafter to become manifest,

2. is accepted by me/us to the intent that the said MS First Capital Insurance Limited and /or its INSURED and/or its INSURED DRIVER be absolutely and finally discharged from all claims whatsoever which I/WE now or hereafter may have arising out of or connected with or traceable to the said accident.

I/WE acknowledge that this DISCHARGE RECEIPT is not to be construed as an admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and /or its INSURED DRIVER and it shall not be used as evidence in any claims or actions which may be made against them or any of them.

CLAIMANT : TRANS-CAB SERVICES PTE LTD Signature and Date : 20 NOV 2020

WITNESS : Amanda Tay Signature and Date : 20/11/20

Trans-Cab Auto Services Pte Ltd
No. 2 Ang Mo Kio Street 63 Singapore 569111
Tel: 6287 6666
Fax: 6287 7764
Co. Reg. No.: 201019626G
GST Reg. No.: 201019626G

Tax Invoice / Debit Note

TO:
MS FIRST CAPITAL INSURANCE LIMITED
36 Robinson Road
#16-01 City House
068877 Singapore

ATTENTION:

INVOICE NO. : INV2009-087
DATE : 15. September 2020
REFERENCE NO : AAD2009-052
TERMS :
DUE DATE : 15. September 2020
PAGE : 1

NO.	CODE	DESCRIPTION	QTY	UNIT PRICE	AMOUNT
1.	6050101	REPAIR-SHD9231A; DOA 10.09.20(PART-BY-PART-20)	1	4,887.20	4,887.20

Total SGD Excl. GST :	**4,567.48**
7% GST :	**319.72**
Total SGD Incl. GST :	**4,887.20**

****** FOUR THOUSAND EIGHT HUNDRED EIGHTY SEVEN AND TWENTY SGD ONLY ******

1) All cheques should be crossed and made payable to"Trans-Cab Auto Services Pte Ltd"
2) Please quote our Invoice Number during payment.
3) We reserve the right to charge interest @ 1.5% per month on overdue invoice.
4) Any dispute as to the accuracy, charges etc of this invoice must be communicated within 10 days from the date hereof failing which it shall be deemed to have been unconditionally accepted.

E. & O. E.

THIS IS A COMPUTER GENERATED INVOICE WHICH REQUIRES NO SIGNATURE

Trans-Cab Services Pte Ltd
No. 2 Ang Mo Kio Street 63
Tel No.: 6287 6666 Fax No. 6287 7764
Co./GST Reg. No. 200303878K

23 September, 2020

To Whom It May Concern

Dear Sir / Madam,

Accident on 10/09/20 11:45 AM at 13 DEMPSEY HILL CARPARK DRIVEWAY

1. We refer to the above-mentioned accident and wish to inform that Trans-Cab Services Pte Ltd is the registered owner of the taxi bearing vehicle registration no. SHD9231A. The taxi was hired to NG HIN WOO a registered hirer-operator of Trans-Cab Services Pte Ltd at the time of occurrence of the aforementioned accident at a rental rate $113.40 per day (inclusive of GST).

2. Please be advised that the Taxi is insured with AXA INSURANCE PTE LTD on a third party basis at the material time of the accident.

3. Please liaise with us directly for any settlement of claims in respect of the said accident.

Yours faithfully,

Jasmine Tan
General Manager

This is a computer generated print-out. No signature is required.

Trans-Cab Services Pte Ltd
No. 2 Ang Mo Kio Street 63
Tel No.: 6287 6666 Fax No. 6287 7764
Co./GST Reg. No. 200303878K

10-09-2020

Dear Sir/Madam,

Please be informed that the taxi was undergo accident repair in the workshop as follow:

Date In	Date Out	Vehicle No.		
Accident No.	AAD2009-052		**Accident Date**	10-09-2020
9/10/2020 16:20	9/15/2020 11:30	SHD9231A		

Yours Faithfully,
Trans-Cab Services Pte Ltd

Jasmine Tan
General Manager

Jia Le (LKK Auto)

From: Jia Le (LKK Auto)
Sent: Monday, 23 November 2020 5:23 PM
To: Lim Gan Koon (Chris)
Cc: Karen Tan; Admin A
Subject: RE: Our Ref : D20003676MFSH / FW: SEEK MANDATE QUANTUM [Express Settlement via LKK] // Our ref: CC3/FCI20009832/Kda3 [ACCIDENT INVOLVING SHA1406G AND SHD9231A ON 10/09/2020]

Dear Chris,

Please be informed that we have settled the claim at global sum of $5,400.00. Shall submit our report to you for closure.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,
Chan Jia Le | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Lim Gan Koon (Chris) [mailto:ChrisLim@msfirstcapital.com.sg]
Sent: Friday, 20 November 2020 12:18 PM
To: Jia Le (LKK Auto)
Cc: Karen Tan; Admin A
Subject: FW: Our Ref : D20003676MFSH / FW: SEEK MANDATE QUANTUM [Express Settlement via LKK] // Our ref: CC3/FCI20009832/Kda3 [ACCIDENT INVOLVING SHA1406G AND SHD9231A ON 10/09/2020]

Dear Jia Le,

Pls offer as per below :

COR - $4,887.20
LOR - $317.94 to $529.90 ($105.98 x 3 to 5 days)
TOTAL - $5,205.14 to $5,417.10

Regards

Chris Lim
Motor Claims Dept.

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Tel: 6507 3848 | DID : 6507 3853 | Fax No. : 6507 3849 |Email: ChrisLim@msfirstcapital.com.sg |Company Regn. No. 195000106C
A Member of MS&AD Insurance Group

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to http://www.msfirstcapital.com.sg for details of PDPA Personal Data Collection Statement.

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From: Jia Le (LKK Auto) <JiaLe@lkkauto.com>
Sent: Tuesday, 17 November 2020 4:47 pm
To: Lim Gan Koon (Chris) <ChrisLim@msfirstcapital.com.sg>
Cc: Karen Tan <karentan@msfirstcapital.com.sg>; Admin A <admin-a@lkkauto.com>
Subject: RE: SEEK MANDATE QUANTUM [Express Settlement via LKK] - D20003676MFSH // Our ref: CC3/FCI20009832/Kda3 [ACCIDENT INVOLVING SHA1406G AND SHD9231A ON 10/09/2020]

Claim No: D20003676MFSH
LKK Ref: CC3/FCI20009832/Kda3

Dear Sirs/Madam,

ACCIDENT INVOLVING SHA 1406G AND SHD 9231A ON 10/09/2020

We refer to the above matter.

We seek your approval to offer Third Party repairer "TRANS-CAB AUTO SERVICES PTE LTD." at $5,454.20(all-in).

The summary is as follows:-

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	$ 15,499.24	$ 4,887.20
2. Loss of Rental (6days x $113.40)	$ 680.40	$ 567.00 (5days x $113.40)
Total	$ 16,179.64	$ 5,454.20

Surveyor recommended 3 days for repair + 1Sun + 1PRS = 5 days.

Enclosed here with all the relevant documents for your perusal.

Kindly let us have your approval/instruction.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,
Chan Jia Le | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Chris Lim Gan Koon [mailto:ChrisLim@msfirstcapital.com.sg]
Sent: Thursday, 8 October 2020 10:16 AM
To: Jia Le (LKK Auto)
Cc: Karen Tan; Admin A

Subject: FW: PROPOSAL ON LIABILITY [Express Settlement via LKK] - D20003676MFSH // Our ref: CC3/FCI20009832/Kda3 [ACCIDENT INVOLVING SHA1406G AND SHD9231A ON 10/09/2020]

Dear Jia Le,

We refer to the above citied matter.

Liability is clear. Pls proceed with Express Settlement.

Chris Lim
Motor Claims Dept.

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From: Jia Le (LKK Auto) <JiaLe@lkkauto.com>
Sent: Thursday, 8 October 2020 9:09 am
To: Chris Lim Gan Koon <ChrisLim@msfirstcapital.com.sg>
Cc: Karen Tan <karentan@msfirstcapital.com.sg>; Admin A <admin-a@lkkauto.com>
Subject: PROPOSAL ON LIABILITY [Express Settlement via LKK] - D20003676MFSH // Our ref: CC3/FCI20009832/Kda3 [ACCIDENT INVOLVING SHA1406G AND SHD9231A ON 10/09/2020]

Dear Chris,

We refer to the above matter.

Liability: 100%

Remarks: Based on TP's video footage, liability down against insured driver.

Kindly let us have your approval on liability.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,
Chan Jia Le | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Chris Lim Gan Koon [mailto:ChrisLim@msfirstcapital.com.sg]
Sent: Wednesday, 7 October 2020 1:35 PM
To: Jia Le (LKK Auto)
Cc: Karen Tan; Admin A
Subject: Our Ref : D20003676MFSH / RE: EXPRESS SETTLEMENT VIA LKK - Accident Involving SHA1406G (OI : FCI - TBA) and SHD9231A (TP : LKK REF - CC3/FCI20009832/Kda3) on 10/09/2020

Dear Jia Le,

Attached herewith the GIA report of our insured.

Regards

Chris Lim
Motor Claims Dept.

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Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to http://www.msfirstcapital.com.sg for details of PDPA Personal Data Collection Statement.

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From: Jia Le (LKK Auto) <JiaLe@lkkauto.com>
Sent: Wednesday, 7 October 2020 1:16 pm
To: Motor Claims <MotorClaims@msfirstcapital.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; Chris Lim Gan Koon <ChrisLim@msfirstcapital.com.sg>; Karen Tan <karentan@msfirstcapital.com.sg>
Subject: RE: EXPRESS SETTLEMENT VIA LKK - Accident Involving SHA1406G (OI : FCI - TBA) and SHD9231A (TP : LKK REF - CC3/FCI20009832/Kda3) on 10/09/2020

Dear Sirs/Madam,

We refer to the above matter.

Kindly advice whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,
Chan Jia Le | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto)
Sent: Monday, 14 September 2020 5:56 PM
To: Motor Claims
Cc: Admin A; Jia Le (LKK Auto); CHRISLIM@MSFIRSTCAPITAL.COM.SG; Karen Tan
Subject: EXPRESS SETTLEMENT VIA LKK - Accident Involving SHA1406G (OI : FCI - TBA) and SHD9231A (TP : LKK REF - CC3/FCI20009832/Kda3) on 10/09/2020

Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle SHD 9231A at M/s Trans-cab Auto Services Pte Ltd on a WP basis and TP repairer proposed for express settlement.

Enclosed for your perusal is:

- TP estimated cost of repair
- TP GIA report
- Preliminary advice

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge Jia Le and she can be contacted at DID: 6749 5792.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted