

15/03/2021

BY POST

YOUR REF: D20003674MFSH
OUR REF: 5884FIRST

ATTN: MOTOR CLAIMS DEPT
MS FIRST CAPITAL INSURANCE LTD
36 ROBINSON ROAD
#16-01 CITY HOUSE
SINGAPORE 068877



Dear Sir/Mdm,

RE: ACCIDENT INVOLVING YOUR INSURED'S SHA9485A & OUR CLIENT'S VEHICLE GBH5884S ON 10/09/2020 ALONG JUNCTION OF BUKIT BATOK ROAD & WEST AVE 5

We are assisting our client, GOLDBELL CAR RENTAL PTE LTD, in his/her claim against your insured SHA9485A as it is due to the negligence of your insured SHA9485A, causing the damage of our client's vehicle GBH5884S.

The vehicle GBH5884S has been completed repairs to the satisfaction by M/S SNG AH TEE MOTOR & PANEL SERVICE PTE LTD.

Our letter of demand is as per proposed quantum stated below:-

COST OF REPAIR	\$5,457.00
LOSS OF USE(06 DAYS x \$100.00)	\$600.00
SEARCH FEE/GIA REPORT	\$7.45

TOTAL	\$6,064.45
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Hope to hear from you soon. Thank you.

Yours Faithfully,
JANICE CHANG
Sng Ah Tee Motor & Panel Service Pte Ltd

MS First Capital Insurance Limited

Claim No.: D20/3674/Eng/Am (444) Date: 25/3/2021
O-I-C : ERIC WOO
TEL: 6507 2043

☒ We are looking into your claim and will revert soon.
☐ We wish to re-inspect your / your client's vehicle.
Please give us 1 week notice on date/time/place.
Kindly quote our Claim No. in future correspondence.

YOUR REF : _____

ATTN: MOTOR CLAIMS DEPT
MS FIRST CAPITAL INSURANCE LIMITED
36 ROBINSON ROAD
#16-01 CITY HOUSE
SINGAPORE 068877

RE: THIRD PARTY CLAIM FOR ACCIDENT INVOLVED GBH5884S AND SHA9485A ON 10/09/2020
ALONG JUNCTION OF BUKIT BATOK WEST AVE 5 & BUKIT BATOK ROAD

LETTER OF AUTHORITY

Dear Sir / Madam,

I, **GOLDBELL CAR RENTAL PTE LTD** hereby authorize and appoint **SNG AH TEE MOTOR & PANEL SERVICE PTE LTD** of **BLK 3 PIONEER ROAD NORTH #01-18 SPORE 628457** to claim on my behalf of the above mentioned matter against **SHA9485A**. I further authorize SNG AH TEE MOTOR & PANEL SERVICE PTE LTD to release my personal information to the third party such as the third party's insurance to direct the payer to make the cheque in favour of M/s **SNG AH TEE MOTOR & PANEL SERVICE PTE LTD**. In case of unsuccessful claim of the third party, Sng Ah Tee Motor & Panel Service Pte Ltd has the right to bill me the necessary cost and disbursements. I/We also acknowledge that the repair of my vehicle will be done in lumpsum as per what the insurer's surveyor has recommended. I hereby authorize my driver **MUHAMMAD HARRIS BIN ZANI** to do necessary paperwork for the claim.

I further acknowledge that any settlement that the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Yours Faithfully,

X

Signature of Owner



AR102887

CA10010062



MS First Capital Insurance Limited Co.Reg. No. 195000106C GST Reg. No. M2-0001676-9
6 Raffles Quay #21-00 Singapore 048580
Tel: (65) 6222 2311 Fax: (65) 6222 3547

Claims & Motor Underwriting Dept: 36 Robinson Road #16-01 City House Singapore 068877
Tel: (65) 6507 3848 Fax: (65) 6507 3849
www.msfirstcapital.com.sg

DISCHARGE RECEIPT

CLAIM REFERENCE : D20003674MFSH
ACCIDENT DATE : 10/09/2020
ACCIDENT LOCATION : JUNCTION OF BUKIT BATOK RD & WEST AVE 5
INSURED : CITYCAB PTE LTD
INSURED DRIVER : NG TECK LENG
INSURED VEHICLE : SHA 9485A
INVOLVED PARTY : GBH 5884S
SETTLEMENT SUM : \$6,064.45

I/We, the undernoted CLAIMANT being the person/entity entitled to receive the compensation in relation to the accident, hereby agree to accept the SETTLEMENT SUM as full and final settlement of all claims for damages, costs & disbursements arising out of the ACCIDENT, and I/WE also agree that the said settlement sum:

1. is paid without admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and/or its INSURED DRIVER in respect of the said loss and for damage whether now or hereafter to become manifest,

2. is accepted by me/us to the intent that the said MS First Capital Insurance Limited and /or its INSURED and/or its INSURED DRIVER be absolutely and finally discharged from all claims whatsoever which I/WE now or hereafter may have arising out of or connected with or traceable to the said accident.

I/WE acknowledge that this DISCHARGE RECEIPT is not to be construed as an admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and /or its INSURED DRIVER and it shall not be used as evidence in any claims or actions which may be made against them or any of them.

CLAIMANT : GOLDBELL CAR RENTAL PTE. LTD

Signature and Date :



23/06/21

WITNESS :

Signature and Date :

23/06/21

SNG AH TEE MOTOR & PANEL SERVICE PTE LTD
BLK 3 PIONEER ROAD NORTH #01-16
SINGAPORE 628457
TEL: 6268 6183 FAX: 6268 1429

MS FIRST CAPITAL INSURANCE LTD

36 ROBINSON ROAD #16-01
CITY HOUSE SINGAPORE 068877

ATTENTION :

CONTACT : . FAX NO: 65073849

INVOICE. SO004829

DATE 12/03/2021
ACCIDENT DATE : 10/09/2020
VEHICLE NO : GBH5884S
CHASSIS/ENG.NO : JTFHT02P100243960
VEHICLE MODEL : TOYOTA HIACE
CLAIM NO : D20003674MFSH
POLICY NO : Surveyed by LKK
REMARK 5884FIRST TP AGST
SHA9485A

S/N.	QTY	UNIT	DESCRIPTION	PRICE	DISC %	DISC/MARKUP	TOTAL AMT
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** LIST PRICE **

SUB-TOTAL: 0.00

** WORK LABOUR **

TO KNOCK, WELD, REMOVE & FIX ABOVE PARTS	0.00	0.00
TO PUTTY & RESPRAY PAINTING ON AFFECTED AREA	0.00	0.00
TO CHECK WIRING	0.00	0.00
TO TOP UP AIRCON GAS	0.00	0.00
TOTAL AS PER AGREED LUMP SUM	5100.00	5,100.00
SUB-TOTAL		5,100.00

JANICE

PAGE: 1 of 1

SUB-TOTAL : S\$ 5,100.00
ADD 7% GST. S\$ 357.00
GRAND TOTAL : S\$ 5,457.00



Land Transport Authority

10 Sin Ming Drive

Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 11 Sep 2020 / 09:21:19

Receipt Date/Time : 11 Sep 2020 / 09:21:19

Tax Invoice/Receipt

Receipt No. : ITNET-00000-200911-000537

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SHA9485A				
As at 10 Sep 2020/12:00:00				
Insurance Co: MS FIRST CAPITAL INSURANCE LIMITED				
1	Insurance Enquiry - SHA9485A			
	Enquiry Fee	7.00	0.49	7.49
	20200911092013076372			
	Sub-Total	7.00	0.49	7.49
	Total Before Rounding	7.00	0.49	7.49
	Rounding Difference			0.04
	Total Amount Payable			7.45
Paid By				
	454750XXXXXX9296	eNETS Credit Card		7.45
	Total			7.45
	Cash Change			0.00
	Tendered Amount			7.45
	Excess Refundable Amount			0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Asher Sng (LKKAUTO)

From: Eric Woo <EricWoo@msfirstcapital.com.sg>
Sent: Monday, 17 May 2021 12:47 PM
To: Asher Sng (LKKAUTO)
Subject: RE: [MANDATE REQUEST] RE: OUR REF: D20003674MFSH // ACCIDENT INVOLVING SHA 9485A AND GBH 5884S ON 10/09/2020

Follow Up Flag: Follow up
Flag Status: Completed

Dear Asher,

You have our mandate to settle as follow:

Cost of Repair : \$5,457.00
Loss of Use : \$360 - \$600 (\$60 - \$100 x 6 days)
LTA fee : \$7.45
To offer : \$5,824.45 - \$6,064.45

Thank you.

Eric Woo
Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Email:
EricWoo@msfirstcapital.com.sg | Company Regn. No. 195000106C
A Member of **MS&AD Insurance Group**

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to <http://www.msfirstcapital.com.sg> for details of PDPA Personal Data Collection Statement.

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From: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>
Sent: Friday, 14 May 2021 12:37 pm
To: Eric Woo <EricWoo@msfirstcapital.com.sg>
Subject: [MANDATE REQUEST] RE: OUR REF: D20003674MFSH // ACCIDENT INVOLVING SHA 9485A AND GBH 5884S ON 10/09/2020

Your ref : **D20003674MFSH**
Our ref : CC4/FCI20009829/R1es3q2

Dear Sirs,

ACCIDENT INVOLVING SHA 9485A (OI) AND GBH 5884S (TP) ON 10/09/2020

We refer to the above matter.

We seek your approval to offer repairer " **SNG AH TEE MOTOR & PANEL SERVICE PTE LTD** " at **\$ 6,064.45 (all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repairs (w/GST)	\$ 10,435.83	\$ 5,457.00
2. Loss of Use (6days x \$100)	\$ 600.00	\$ 600.00 (6days x \$100)
3. LTA Search Fee	\$ 7.45	\$ 7.45
Total	\$ 11,043.28	\$ <u>6,064.45</u>

Surveyor recommended 6days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly let us have your approval / instruction.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Eric Woo <EricWoo@msfirstcapital.com.sg>

Sent: Wednesday, 5 May 2021 10:30 AM

To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: RE: OUR REF: D20003674MFSH // ACCIDENT INVOLVING SHA 9485A AND GBH 5884S ON 10/09/2020

Dear Asher,

We refer to our email below.

Please let us have your recommendation soonest.

Thank you.

Eric Woo

Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Email:

EricWoo@msfirstcapital.com.sg | Company Regn. No. 195000106C | TEL: 6507 3848

A Member of **MS&AD Insurance Group**

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From: Eric Woo

Sent: Thursday, April 22, 2021 10:11 AM

To: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>

Subject: RE: OUR REF: D20003674MFSH // ACCIDENT INVOLVING SHA 9485A AND GBH 5884S ON 10/09/2020

Dear Asher,

We are agreeable with Express Settlement.

Attached LOD for your necessary action.

Please let us have your recommendation soonest.

Thank you.

Eric Woo
Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Email:
EricWoo@msfirstcapital.com.sg | Company Regn. No. 195000106C | TEL: 6507 3848
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From: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>

Sent: Wednesday, March 17, 2021 3:59 PM

To: Merina Chia <MerinaChia@msfirstcapital.com.sg>

Subject: YOUR REF: D20003674MFSH // ACCIDENT INVOLVING SHA 9485A AND GBH 5884S ON 10/09/2020

YOUR REF: D20003674MFSH

LKK REF: CC4/FCI20009829/R1es3

Dear Sirs / Madam,

We refer to the above matter.

ACCIDENT INVOLVING SHA 9485A AND GBH 5884S ON 10/09/2020

We have inspected third party vehicle GBH 5884S at M/s SNG AH TEE MOTOR & PANEL SERVICE PTE LTD on a WP basis and TP repairer proposed for a EXPRESS SETTLEMENT.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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