



08 OCT 2020

Your Ref : D20002945MFSH
Our Ref : TP/11610/FBP6114H/SHA4619P

BY EMAIL & HAND

MS First Capital Insurance Ltd
36 ROBINSON ROAD
#16-01 CITY HOUSE
SINGAPORE 068877

ATTN: MOTOR CLAIMS DEPT

Dear Sir / Madam,

Accident Involving FBP6114H & SHA4619P on 23/07/2020

We refer to the above-mentioned matter.

As instructed by our client, we proceed to quantify our claim as itemized below:

1. Cost of Repair (Inc 7% GST)	\$1,023.99
2. Loss of Use (3 days x \$20)	\$ 60.00
3. LTA Vehicle Insurance Search Fee	\$ 7.45
TOTAL	<u>\$1,091.44</u>

We attached our Letter of Demand, Tax Invoice and LTA Search Invoice for your perusal.

Please acknowledge receipt.

If you require any further clarification, please do not hesitate to contact Mr Raymond at 6281 6520 ext. 220.

Thank you.

BAN HOCK HIN CO PTE LTD

.....
Raymond Tan
Manager/Insurance Dept
Tel : 6281 6520 ext. 220
Fax : 6284 2969
Email : raymond@bhh.com.sg



DISCHARGE RECEIPT

CLAIM REFERENCE : D20002945MFSH
ACCIDENT DATE : 23/07/2020
ACCIDENT LOCATION : JUNC OF WOODLANDS CENTRE ROAD AND WOODLANDS ST 13
INSURED : COMFORT TRANSPORTATION PTE LTD
INSURED DRIVER : DZULKEFLI BIN AHMAT
INSURED VEHICLE : SHA 4619P
INVOLVED PARTY : FBP 6114H
SETTLEMENT SUM : \$ 1,091.44

I/We, the undernoted CLAIMANT being the person/entity entitled to receive the compensation in relation to the accident, hereby agree to accept the SETTLEMENT SUM as full and final settlement of all claims for damages, costs & disbursements arising out of the ACCIDENT, and I/WE also agree that the said settlement sum:



1. is paid without admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and/or its INSURED DRIVER in respect of the said loss and for damage whether now or hereafter to become manifest,

2. is accepted by me/us to the intent that the said MS First Capital Insurance Limited and /or its INSURED and/or its INSURED DRIVER be absolutely and finally discharged from all claims whatsoever which I/WE now or hereafter may have arising out of or connected with or traceable to the said accident.

I/WE acknowledge that this DISCHARGE RECEIPT is not to be construed as an admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and /or its INSURED DRIVER and it shall not be used as evidence in any claims or actions which may be made against them or any of them.

CLAIMANT : BAN HOCK HIN COMPANY PTE LTD

Signature and Date :

WITNESS : Tan Chok Lee

Signature and Date :

 16/11/2020



BAN HOCK HIN
Co., Pte Ltd

Co.Reg.No: 197000288K

MOTORCYCLE ACCESSORIES | SERVICE CENTRE
MODIFICATIONS | SPRAY PAINTING AND BODY WORK | METAL
WORKS | LEASING & RENTALS | FLEET SALES | INSURANCE SALES

TAX INVOICE

GST Reg No. : M2-0010542-7

Customer :

MS FIRST CAPITAL INSURANCE LTD
36 ROBINSON ROAD
#16-01 CITY HOUSE
SINGAPORE 068877

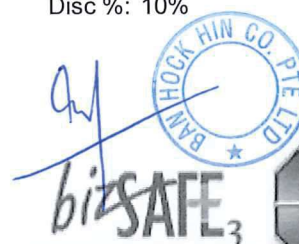
MOTOR CLAIMS DEPT

Invoice No. : **LECR20038543-I11610**
Invoice Date : 07/10/2020
Payment Due Date : 06/11/2020

CLAIM NO. : 11610
POLICY NO. : MC/00792689
VEHICLE NO. : FBP6114H
MAKE/MODEL : YAM / NMAX155 ABS

(Page 1 of 2)

S/N	Description	Action	Qty	Unit Price	Amount
1	BOARD FOOTREST LH	REPLACE	1	\$50.00	\$45.00
				Disc %: 10%	
2	BOX FILTER AIR OUTER FRONT	REPLACE	1	\$10.00	\$9.00
				Disc %: 10%	
3	COVER CLUTCH OUTER	REPLACE	1	\$27.00	\$24.30
				Disc %: 10%	
4	COVER CLUTCH OUTER DAMPER 1	REPLACE	1	\$12.00	\$10.80
				Disc %: 10%	
5	COVER CLUTCH OUTER DAMPER 2	REPLACE	1	\$7.00	\$6.30
				Disc %: 10%	
6	COVER CLUTCH OUTER DAMPER 3	REPLACE	1	\$7.00	\$6.30
				Disc %: 10%	
7	COVER CLUTCH OUTER DAMPER 4	REPLACE	1	\$12.00	\$10.80
				Disc %: 10%	
8	COVER LOWER RH (GREY)	REPLACE	1	\$28.00	\$25.20
				Disc %: 10%	
9	COVER SIDE LH (MATTE BLACK)	REPLACE	1	\$37.00	\$33.30
				Disc %: 10%	
10	COVER SIDE REAR LH (GREY)	REPLACE	1	\$38.00	\$34.20
				Disc %: 10%	
11	FOOTREST REAR LH	REPLACE	1	\$16.00	\$14.40
				Disc %: 10%	
12	FORK FRONT LH ASSY	REPLACE	1	\$350.00	\$315.00
				Disc %: 10%	
13	LAMP SIGNAL FRONT LH	REPLACE	1	\$34.00	\$30.60
				Disc %: 10%	
14	MIRROR LH	REPLACE	1	\$35.00	\$31.50
				Disc %: 10%	
15	MUDGUARD FRONT (GREY)	REPLACE	1	\$49.00	\$44.10
				Disc %: 10%	
16	RIVET	REPLACE	10	\$2.00	\$18.00
				Disc %: 10%	



S/N	Description	Action	Qty	Unit Price	Amount
17	STICKER (MCDONALD)COVER SIDE	REPLACE	1	\$17.00	\$15.30
				Disc %: 10%	
18	EMBLEM (YAMAHA) LOGO	REPLACE	1	\$10.00	\$9.00
				Disc %: 10%	
19	PANEL 1 (GREY) LH	REPLACE	1	\$21.00	\$18.90
				Disc %: 10%	
20	LABOUR	Supply/Install	1	\$220.00	\$220.00
21	TRANSPORT CHARGES		1	\$35.00	\$35.00
SUB TOTAL					\$957.00
GST @ 7 %					\$66.99
GRAND TOTAL (SGD)					\$1,023.99

Validity: 30 days

For & on Behalf of
BAN HOCK HIN CO PTE LTD



Printed by : RAYMOND

bizSAFE₃

Land Transport Authority
10 Sin Ming Drive
Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 11 Sep 2020 / 10:30:22

Receipt Date/Time : 11 Sep 2020 / 10:30:10

Tax Invoice/Receipt

Receipt No. : ITNET-00000-200911-000916

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SHA4619P As at 23 Jul 2020/17:30:00 Insurance Co: MS FIRST CAPITAL INSURANCE LIMITED				
1	Insurance Enquiry - SHA4619P Enquiry Fee 20200911102816304383	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Total Before Rounding		7.00	0.49	7.49
Rounding Difference				0.04
Total Amount Payable				7.45
Paid By				
k2egzkr0-- 7L499320X11466722		Credit Card		7.45
Total				7.45
Cash Change				0.00
Tendered Amount				7.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

[MANDATE GIVEN] Re: [LOD - EXPRESS SETTLEMENT via LKK] RE: SURVEYOR APPOINTED; OUR REF : D20002945MFSH ; YOUR REF: FBP6114H

Vic Alpeh S. Sanghilan <VicSanghilan@msfirstcapital.com.sg>

Fri 11/13/2020 2:32 PM

To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Cc: Jason Tea <JasonTea@msfirstcapital.com.sg>

Dear Asher,

We refer to your below email.

We agree to your recommendation to settle the matter @ **\$1,091.44 (all in)**.

Thank you.

Kind Regards,

Vic Sanghilan
Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877
| Tel: 6507 3848 | DID : 6507 3846 | Fax No. : 6507 3849 | Email: vicsanghilan@msfirstcapital.com.sg | Company Regn. No. 195000106C
A Member of MS&AD Insurance Group

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to <http://www.msfirstcapital.com.sg> for details of PDPA Personal Data Collection Statement.

Confidentiality Notice: This e-mail is confidential. It may also be legally privileged. If you are not the addressee or to whom it is intended, you may not copy, forward, disclose or use any part of it. If you have received this message in error, please delete the message and all copies from your system and notify the sender immediately by return e-mail.

From: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Sent: Tuesday, 10 November 2020 12:41 pm

To: Vic Alpeh S. Sanghilan <VicSanghilan@msfirstcapital.com.sg>

Cc: Jason Tea <JasonTea@msfirstcapital.com.sg>

Subject: Re: [MANDATE REQUEST] Re: [LOD - EXPRESS SETTLEMENT via LKK] RE: SURVEYOR APPOINTED; OUR REF : D20002945MFSH ; YOUR REF: FBP6114H

Hi Vic,

We refer to the email below.

There is no video footage or any PIR so far.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Vic Alpeh S. Sanghilan <VicSanghilan@msfirstcapital.com.sg>

Sent: Tuesday, November 10, 2020 12:09 PM

To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Cc: Jason Tea <JasonTea@msfirstcapital.com.sg>

Subject: RE: [MANDATE REQUEST] Re: [LOD - EXPRESS SETTLEMENT via LKK] RE: SURVEYOR APPOINTED; OUR REF : D20002945MFSH ; YOUR REF: FBP6114H

Dear Asher,

We refer to your below email.

Kindly request for any evidence e.g. Video footage and/or PIR from TP repairer if any.

Thank you.

Kind Regards,

Vic Sanghilan
Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877
 | Tel: 6507 3848 | DID : 6507 3846 | Fax No. : 6507 3849 | Email: vicsanghilan@msfirstcapital.com.sg | Company Regn. No. 195000106C
 A Member of **MS&AD** Insurance Group

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to <http://www.msfirstcapital.com.sg> for details of PDPA Personal Data Collection Statement.

Confidentiality Notice: This e-mail is confidential. It may also be legally privileged. If you are not the addressee or to whom it is intended, you may not copy, forward, disclose or use any part of it. If you have received this message in error, please delete the message and all copies from your system and notify the sender immediately by return e-mail.

From: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Sent: Friday, 6 November 2020 10:23 pm
To: Vic Alpeh S. Sanghilan <VicSanghilan@msfirstcapital.com.sg>
Cc: Jason Tea <JasonTea@msfirstcapital.com.sg>
Subject: [MANDATE REQUEST] Re: [LOD - EXPRESS SETTLEMENT via LKK] RE: SURVEYOR APPOINTED; OUR REF : D20002945MFSH ; YOUR REF: FBP6114H

Your ref : **D20002945MFSH**
 Our ref : CC4/FCI20009823/Ues3q2

Dear Sirs,

ACCIDENT INVOLVING SHA 4619P (OI) AND FBP 6114H (TP) ON 23/07/2020

We refer to the above matter.

The accident occurred when our insured make a right turn into the main road and hit third party vehicle.

Basing on the reports of the circumstance of the accident, we propose to settle third-party claim at 100% liability.

We seek your approval to offer repairer "BAN HOCK HIN CO.PTE LTD " at **\$ 1,091.44 (all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repairs (w/GST)	\$ 1,231.57	\$ 1,023.99
2. Loss of Use (3days x \$60)	\$ 60.00	\$ 60.00 (3days x \$60)
3. LTA Search Fee	\$ 7.45	\$ 7.45
Total	\$ 1,299.02	\$ 1,091.44

Surveyor recommended 3days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly let us have your approval / instruction.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Vic Alpeh S. Sanghilan <VicSanghilan@msfirstcapital.com.sg>
Sent: Thursday, October 22, 2020 9:01 AM
To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Jason Tea <JasonTea@msfirstcapital.com.sg>
Subject: [LOD - EXPRESS SETTLEMENT via LKK] RE: SURVEYOR APPOINTED; OUR REF : D20002945MFSH ; YOUR REF: FBP6114H

Dear Asher,

Please find attached copy of TP LOD for your necessary action.

Thank you.

Kind Regards,

Vic Sanghilan
 Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877
 | Tel: 6507 3848 | DID : 6507 3846 | Fax No. : 6507 3849 | Email: vicsanghilan@msfirstcapital.com.sg | Company Regn. No. 195000106C
 A Member of **MS&AD** Insurance Group

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to <http://www.msfirstcapital.com.sg> for details of PDPA Personal Data Collection Statement.

Confidentiality Notice: This e-mail is confidential. It may also be legally privileged. If you are not the addressee or to whom it is intended, you may not copy, forward, disclose or use any part of it. If you have received this message in error, please delete the message and all copies from your system and notify the sender immediately by return e-mail.

From: hasrianah@bhh.com.sg <hasrianah@bhh.com.sg>
Sent: Monday, 28 September 2020 2:54 pm
To: Vic Alpeh S. Sanghilan <vicsanghilan@msfirstcapital.com.sg>; 'Asher Sng (LKKAuto)' <AsherSng@lkkauto.com>
Cc: raymond@bhh.com.sg; Jason Tea <JasonTea@msfirstcapital.com.sg>; 'Admin A' <admin-a@lkkauto.com>
Subject: RE: SURVEYOR APPOINTED; OUR REF : D20002945MFSH ; YOUR REF: FBP6114H

Dear Vic Sanghilan

Noted with thanks.

Aside to Asher

Appreciate your advice on your insured liability.

Thank you.

Best Regards,
 Hasrianah

Insurance Department
Ban Hock Hin Co., Pte Ltd
 Tel: (65) 6281 6520 x 222 | Fax: (65) 6281 2830
 Visit us at <http://www.bhh.com.sg>
 Facebook: <http://www.facebook.com/bhhsg>



No. 6 Defu Lane 4, Singapore 539410

www.bhh.com.sg | [facebook.com/bhhsg](https://www.facebook.com/bhhsg)  

MOTORCYCLE ACCESSORIES | SERVICE CENTRE | MODIFICATIONS | SPRAY PAINTING AND BODY WORK | METAL WORKS | LEASING & RENTALS | FLEET SALES | INSURANCE SALES



From: Vic Alpeh S. Sanghilan <vicsanghilan@msfirstcapital.com.sg>
Sent: Monday, 28 September 2020 2:46 PM
To: hasrianah@bhh.com.sg; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Cc: raymond@bhh.com.sg; Jason Tea <JasonTea@msfirstcapital.com.sg>; Admin A <admin-a@lkkauto.com>
Subject: RE: SURVEYOR APPOINTED; OUR REF : D20002945MFSH ; YOUR REF: FBP6114H

Without Prejudice

Dear Hasrianah,

We refer to your below email.

Please be informed that this matter is handled by LKK on our behalf and they will get back to you for an update.

Thank you.

Dear Asher,

FYNA please. Kindly refer to my email dated 16/09/2020.

Thank you.

Kind Regards,

Vic Sanghilan
Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877
| Tel: 6507 3848 | DID : 6507 3846 | Fax No. : 6507 3849 | Email: vicsanghilan@msfirstcapital.com.sg | Company Regn. No. 195000106C
A Member of **MS&AD Insurance Group**

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to <http://www.msfirstcapital.com.sg> for details of PDPA Personal Data Collection Statement.

Confidentiality Notice: This e-mail is confidential. It may also be legally privileged. If you are not the addressee or to whom it is intended, you may not copy, forward, disclose or use any part of it. If you have received this message in error, please delete the message and all copies from your system and notify the sender immediately by return e-mail.

From: hasrianah@bhh.com.sg <hasrianah@bhh.com.sg>
Sent: Monday, 28 September 2020 11:43 am
To: Vic Alpeh S. Sanghilan <vicsanghilan@msfirstcapital.com.sg>
Cc: raymond@bhh.com.sg
Subject: RE: SURVEYOR APPOINTED; OUR REF : D20002945MFSH ; YOUR REF: FBP6114H

Dear Sanghilan

We refer to our email dated 16/09/2020.

Appreciate for you to advise on your insured liability.

Thank you.

Best Regards,
Hasrianah

Insurance Department
Ban Hock Hin Co., Pte Ltd
Tel: (65) 6281 6520 x 222 | Fax: (65) 6281 2830
Visit us at <http://www.bhh.com.sg>
Facebook: <http://www.facebook.com/bhhsq>



No. 6 Defu Lane 4, Singapore 539410

www.bhh.com.sg | [facebook.com/bhhsq](https://www.facebook.com/bhhsq)  

MOTORCYCLE ACCESSORIES | SERVICE CENTRE | MODIFICATIONS | SPRAY PAINTING AND BODY WORK | METAL WORKS | LEASING & RENTALS | FLEET SALES | INSURANCE SALES



From: hasrianah@bhh.com.sg <hasrianah@bhh.com.sg>
Sent: Wednesday, 16 September 2020 1:12 PM
To: 'VICSANGHILAN@MSFIRSTCAPITAL.COM.SG' <VICSANGHILAN@MSFIRSTCAPITAL.COM.SG>
Cc: 'raymond@bhh.com.sg' <raymond@bhh.com.sg>
Subject: RE: SURVEYOR APPOINTED; OUR REF : D20002945MFSH ; YOUR REF: FBP6114H

Dear Sanghilan

LKK surveyor had surveyed our client bike.

Appreciate for you to advise on your insured liability.

Thank you.

Best Regards,
Hasrianah

Insurance Department
Ban Hock Hin Co., Pte Ltd
Tel: (65) 6281 6520 x 222 | Fax: (65) 6281 2830
Visit us at <http://www.bhh.com.sg>
Facebook: <http://www.facebook.com/bhhsq>



No. 6 Defu Lane 4, Singapore 539410

www.bhh.com.sg | facebook.com/bhhsq



MOTORCYCLE ACCESSORIES | SERVICE CENTRE | MODIFICATIONS | SPRAY PAINTING AND BODY WORK | METAL WORKS | LEASING & RENTALS | FLEET SALES | INSURANCE SALES



From: Claim Workflow System <cwsmotorclaims@msfirstcapital.com.sg>

Sent: Saturday, 12 September 2020 5:26 PM

To: HASRIANAH@BHH.COM.SG

Cc: CWSMOTORCLAIMS@MSFIRSTCAPITAL.COM.SG; VICSANGHILAN@MSFIRSTCAPITAL.COM.SG

Subject: SURVEYOR APPOINTED; OUR REF : D20002945MFSH ; YOUR REF: FBP6114H

Dear Sir/Madam

PRI Request For **FBP6114H** Accident Involving **SHA4619P** On 23-07-2020 AT 17:30:00HRS.

Please find below details for your reference

- **Claim number** : D20002945MFSH
- **Insured vehicle number** : SHA4619P
- **Accident date** : 23-07-2020
- **Third-party vehicle number** : FBP6114H
- **Assignment type** : WITHOUT PREJUDICE
- **Surveyor** : LKK AUTO CONSULTANTS PTE LTD
- **Officer-in-Charge** : SANGHILAN VIC ALPEH SUMAGANG

PS: This is a system generated mail. Please do not reply to this mail.

Regards,
Admin Team
Claim Workflow System
Motor Claims Department
MS First Capital Insurance Limited
Tel : 6507 3848
Fax : 6507 3849