

Jia Le (LKK Auto)

From: Jia Le (LKK Auto)
Sent: Wednesday, 7 October 2020 2:39 PM
To: Chris Lim Gan Koon
Cc: Admin A; KARENTAN@MSFIRSTCAPITAL.COM.SG
Subject: RE: PRI REQUEST : EXPRESS SETTLEMENT - FC REF: SH8296T. (D20003697MFSH) & TP REF: SMV2288D. (SMV2288D) ACCIDENT ON 11-09-2020
Attachments: Fw: Our Ref : D20003697MFSH / Your Ref : SMV2288D / Accident involving SH8296T & SMV2288D on 11/09/20.

Dear Chris,

We notice that you have deny the liability on 24/09/2020. Therefore, we will submit our survey report.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jaslin Kok (LKK Auto)
Sent: Tuesday, 15 September 2020 11:35 AM
To: Chris Lim Gan Koon
Cc: Jia Le (LKK Auto); Admin A; KARENTAN@MSFIRSTCAPITAL.COM.SG
Subject: RE: PRI REQUEST : EXPRESS SETTLEMENT - FC REF: SH8296T. (D20003697MFSH) & TP REF: SMV2288D. (SMV2288D) ACCIDENT ON 11-09-2020

YOUR REF: D20003697MFSH
LKK REF: CC4/FCI20009821/R1da3

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SMV 2288D on a WP basis and TP repairer proposed for express settlement.

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary advice

Please take note that the case handler in-charge is Jia Le and she can be contacted at DID: 6749 5792

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Jaslin Kok | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Monday, 14 September 2020 2:57 PM

To: 'Claim Workflow System' <cwsmotorclaims@msfirstcapital.com.sg>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: PRI REQUEST : FC REF: SH8296T. (D20003697MFSH) & TP REF: SMV2288D. (SMV2288D) ACCIDENT ON 11-09-2020

Dear Sir/Madam,

Thank you for the assignment.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: PBSP <pml-pbsp@simedarby.com.sg>

Sent: Monday, 14 September, 2020 2:48 PM

To: assignments <assignments@lkkauto.com>

Subject: Fw: PRI REQUEST : FC REF: SH8296T. (D20003697MFSH) & TP REF: SMV2288D. (SMV2288D) ACCIDENT ON 11-09-2020

Dear Summer

FYI on the assignment.

Also, please advise the surveyor to inspect today as the vehicle is already in workshop.

Thank you.

Regards,

Caroline

C/o Performance Motors Limited - Body and Paint

303 Alexandra Road Singapore 159941

DID: 6319 0174 Fax: 6479 4601

From: Claim Workflow System <cwsmotorclaims@msfirstcapital.com.sg>

Sent: Monday, 14 September 2020 2:46 PM

To: PBSP <pml-pbsp@simedarby.com.sg>

Subject: PRI REQUEST : FC REF: SH8296T. (D20003697MFSH) & TP REF: SMV2288D. (SMV2288D) ACCIDENT ON 11-09-2020

[External Mail] This email originated from outside of the organisation; be careful with requests, attachments and links.

Dear Sir,

Thank you for informing us of your choice **LKK AUTO CONSULTANTS PTE LTD**, the surveyor will be appointed within 2 working days of your email.

Thanks and Regrds
MS First Capital Insurance Ltd
cwsmotorclaims@msfirstcapital.com.sg

Jia Le (LKK Auto)

From: PBSP <pml-pbsp@simedarby.com.sg>
Sent: Wednesday, 7 October 2020 2:25 PM
To: Jia Le (LKK Auto)
Subject: Fw: Our Ref : D20003697MFSH / Your Ref : SMV2288D / Accident involving SH8296T & SMV2288D on 11/09/20.

WP

Dear Jia Le

As requested, please see email below from your Principal.

Our client has reverted to OD claim to proceed with the repair first and will be submitting his uninsured losses claims in due course.

Thank you.

Regards,
Caroline
C/o Performance Motors Limited - Body and Paint
303 Alexandra Road Singapore 159941
DID: 6319 0174 Fax: 6479 4601

From: PBSP <pml-pbsp@simedarby.com.sg>
Sent: Thursday, 24 September 2020 10:06 AM
To: Han Kwan Yong <han.kwan.yong@simedarby.com.sg>
Subject: Fw: Our Ref : D20003697MFSH / Your Ref : SMV2288D / Accident involving SH8296T & SMV2288D on 11/09/20.

From: Chris Lim Gan Koon <ChrisLim@msfirstcapital.com.sg>
Sent: Thursday, 24 September 2020 10:04 AM
To: PBSP <pml-pbsp@simedarby.com.sg>
Cc: Karen Tan <karentan@msfirstcapital.com.sg>
Subject: RE: Our Ref : D20003697MFSH / Your Ref : SMV2288D / Accident involving SH8296T & SMV2288D on 11/09/20.

[External Mail] This email originated from outside of the organisation; be careful with requests, attachments and links.
Without Prejudice

Dear Sir/Mdm,

We refer to the above cited matter.

Base on the video footage, we are not able to admit liability.

Your client need to make sure that it was safe before commencing the reverse.

Our insured veh was going straight when your client's veh collided against with.

Regards

Chris Lim
Motor Claims Dept.

Personal Data Protection Act 2012 ("PDPA"):

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