

VISION AUTOWORK PTE. LTD.

8 KAKI BUKIT AVENUE 4, #08-09, PREMIER @ KAKI BUKIT, S'PORE 415875

Tel: 6341 6789 Fax: 6341 6778

Co. Reg. No. : 201500371E

Letter of Demand

Re : Accident involving my vehicle no. SLT 6737X and vehicle no. SMT 5952K on 13/09/2020 at 17:00 HRS PM/AM at/along Cross Junction of Bedok Reservoir Road and Kaki Bukit Avenue 1

We refer to the above matter.

Attached please find copies of the following for your kind perusal:

Vehicle Repair cost/ Excess	\$ 7918.00
Vehicle Rental Fee for <u>-</u> days @ \$ <u>-</u> per day	\$ -
Loss of use for <u>8</u> days @ \$ <u>120.00</u> per day	\$ 960.00
Police search fee/police report fee/LTA search fees	\$ 7.45
Others <u>3rd Party Report</u>	\$ 29.00
Total :	\$ 8914.45

Yours faithfully,

ABBY



ABBY

HP : 9856 4815

E-mail: visionautowork@gmail.com

VISION AUTOWORK PTE. LTD.
8 KAKI BUKIT AVENUE 4, #08-09, PREMIER @ KAKI BUKIT, S'PORE 415875
Tel: 6341 6789 Fax: 6341 6778
Co. Reg. No. : 201500371E

Authorisation To Act

I, SH Auto Rental and Leasing Pte. Ltd. ("the third party claimant") of
8, Kaki Bukit Avenue 4, #02-42, Premier@ Kaki Bukit, Singapore 415875
(address), owner of SLT 6737X (vehicle no.) hereby
authorise Vision Autowork Pte. Ltd.
("the workshop") to act for me with respect to my claim for repair
costs and/or rental and/or loss of use ("claim") for my vehicle
no. SLT 6737X that was damaged pursuant to the accident which
occurred on 13/09/2020 (date) at/along Cross Junction of Bedok
Reservoir Road and Kaki Bukit Avenue 1 (location) involving
vehicle no/s SMT 5952 K
("the accident").

I further hereby authorise the workshop to settle my above mentioned claim in a
manner that they deem it fit and the workshop is further authorised to receive payment
further to settlement of my claim with payment cheque/s being made in favour of the
workshop.

I further authorise the workshop to execute and/or sign any documents/discharge
vouchers/agreements regarding my/our claim/case for my/our convenience.

I further acknowledge that any settlement the workshop may reach on my behalf is on
a without prejudice and without admission of liability basis in so far as any other
claim (s) whatsoever by me and/or the driver/owner/insurers of the other vehicle/s
arising from the aforesaid accident concerned.

Dated this 14 day of 09 (month) 20 20 (year)



Signed by "the third party claimant"



Signed by "the workshop"

VISION AUTOWORK PTE. LTD.

8 KAKI BUKIT AVENUE 4, #08-09, PREMIER @ KAKI BUKIT, S'PORE 415875

Tel: 6341 6789 Fax: 6341 6778

Co. Reg. No. : 201500371E

Letter of Authorisation & Indemnity

Accident involving motor vehicles no. SLT 6737X and SMT 5952K on 13/09/2020

at/along Cross Junction of Bedok Reservoir Road and Kaki Bukit Avenue 1

1. I/We, the Owner of motor vehicle no. SLT 6737X hereby instruct and authorise Vision Autowork Pte. Ltd. ("the workshop") to appoint an independent surveyor on my/our behalf to inspect my/our motor vehicle and to commence repairs immediately to the said motor vehicle in accordance with the report of the independent surveyor. Pending the outcome of my/our claim against the third party, I/we forthwith pay you the sum of \$ _____ being refundable deposit of the repair to my/our said vehicle.
2. You are further authorised to appoint solicitors on my/our behalf and to instruct the solicitors fully as if the appointment is made and instructions are given by me/us with respect to the conduct of my/our claim against the third party driver and/or his insurers including if necessary, to commence legal proceedings in Court in my/our name against the third party.
3. You have my/our full authorisation/approval/consent hereby to instruct my/our solicitors to negotiate a settlement with the third party and/or his insurers on such terms as you deem it fit.
4. My/Our solicitors shall also accept this as my/our irrevocable authority to pay the compensation monies from my/our third party claim directly to you after deducting their costs on a Solicitor and Client basis.
5. Upon resolving my/our claim, you are also hereby authorised to agree with my/our solicitors on the amount of their professional costs and disbursements incurred in thereby acting for me/us and to receive and make payment of the balance of the settlement sum on my/our behalf directly into your account.
6. I/We undertake and agree to fully co-operate with you and my/our solicitors to recover my claim successfully and also hereby consent and authorise you to instruct my/our solicitors to commence legal proceedings and to take all necessary steps to recover the claim from the negligent party where necessary.
7. I/we also hereby instruct and authorise you to deduct directly from the claim monies received from the third party all outstanding balances that are still owing to you, namely the balance of repair costs and rental of substitute vehicles.
8. In the event that I/we am/are required to attend at my/our solicitor's office for purposes of giving my/our further instructions on the accident matter, to sign court documents and to attend Court hearings in connection with my/our claim, I/we shall render my/our full co-operation to my/our solicitors.
9. In the event that my/our claim against the third party and/or his insurers is not successful at any stage of the recovery of my/our claim procedure including court proceedings, if any, and/or cannot be proceeded with and/or if any Judgement or settlement is not honoured or satisfied by the third party and/or the third party and/or his insurers make an offer to pay less than the amount claimed by you for whatever reasons, I/we agree and undertake to pay the full amount of your repair bill and survey fees and any other expenses reasonably incurred and to also indemnify you in respect of my/our solicitor's costs and disbursements thereby incurred on my/our behalf or to pay you the difference in amount, as the case may be.
10. I/we shall keep you informed of any correspondences and/or summons that I may receive due to this action agreeing to pay or receive any monies due to this claim.

Dated this 14 day of 09 2020

Signature of vehicle owner AC

Name - SH Auto Rental and Leasing Pte. Ltd.

IC/UEN No : 201438489 C
(Company stamp, if applicable)

Address : 8, Kaki Bukit Avenue 4,

02 - 42, Premier @ Kaki Bukit S (415875)

Tel : 6344 1918

Witnessed by :

Abby



"My execution of this Discharge
Voucher is only for my claim
for property damage and not
prejudicial to any other claims"

AUTHORIZATION TO ACT
(AIG Asia Pacific - Express Third Party Claim)

I, SH Auto Rental and Leasing Pte. Ltd. ("the third party claimant")
of 8 Kaki Bukit Avenue 4, #02-42, Premier @ Kaki Bukit, S (415875) (address),
owner of SLT 6737X (vehicle no.) hereby authorize
Vision Autowork Pte. Ltd.

("the workshop") to act for me with respect to my claim for
repair costs and/or rental and/or loss of use ("claim") for my
vehicle no. SLT 6737X that was damaged pursuant to the
accident which occurred on 13/09/2020 (date) along Cross Junction
of Bedok Reservoir Road and Kaki Bukit Avenue 1 (location)
involving vehicle no/s SMT 5952K
("the accident").

I further authorize the workshop to settle my above mentioned
claim in a manner that they deem fit and the workshop is further
authorized to receive payment further to settlement of my claim
with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach
on my behalf is on a without prejudice and without admission of
liability basis insofar as the driver/owner/insurers of the other
vehicle/s is concerned.

Dated this 14 day of 09 (month) 20 20 (year)

AC

Signed by "the third party claimant"

R



Signed by "the workshop"
(with chop)



my execution of this Discharge
Voucher is only for my claim
for property damage and not
prejudicial to any other claims”

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

“We/I, VISION AUTOWORK PTE LTD (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$7,918.00 (Repair Cost), S\$480.00 (Loss of Use/Rental), S\$ 36.45 (Disbursement) for vehicle no. SLT 6737X that was damaged pursuant to the accident which occurred on 13/09/2020 (date) along BEDOK RESERVOIR ROAD / KAKI BUKIT AVENUE 1 (location) involving vehicle no/s SMT 5952K. This is pursuant to the inspection conducted on 16/09/2020 (date) at “the workshop”

We/I confirm that we/I are/am authorized by the owner SH AUTO RENTAL AND LEASING PTE LTD (“the third party claimant”) of vehicle no. SLT 6737X make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SLT 6737X (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 06 (day) of 01 (month) 2021 (year)



Signed by appointed surveyor



Signed by “the workshop” (with chop)

VISION AUTOWORK PTE.LTD.

8 Kaki Bukit Ave 4,
#08-09 Premier @ Kaki Bukit,
Singapore 415875

Tel : 6341 6789

Fax : 6341 6778

ROC / GST REG NO.: 201500371E

Email : visionautowork@gmail.com

TAX INVOICE

INVOICE No **TI V17287**

Date : 12.11.20

Vehicle Number : **SLT6737X**

Bill To:

AIG ASIA PACIFIC INSURANCE PTE LTD

78 SHENTON WAY
#07-12 AIG BUILDING
SINGAPORE 079120

	DESCRIPTION	AMOUNT
	Carry out lump sum repair on accident vehicle corresponding to supply of spare parts, labour and spray painting charges	\$ 7,400.00
Sub Total		\$ 7,400.00
Add GST 7%		\$ 518.00
Total Amount		\$ 7,918.00

PAYMENT BY CHEQUE SHOULD BE CROSSED AND MADE PAYABLE TO
' **VISION AUTOWORK PTE.LTD.** '

PLEASE INDICATE THE INVOICE NO. ON THE REVERSE SIDE.

Issued By :



Co's stamp & Authorised Signature

> Back to OneMotoring



Land Transport Authority
10 Sin Ming Drive
Singapore 575701
GST Registration No. . M4-0006529-2

Print Date/Time : 14 Sep 2020 / 10:55:55

Receipt Date/Time : 14 Sep 2020 / 10:55:55

Tax Invoice/Receipt

Receipt No. . ITNET-00000-200914-001080

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SMT5952K				
As at 13 Sep 2020/17:00:00				
Insurance Co: AIG ASIA PACIFIC INSURANCE PTE. LTD.				
1	Insurance Enquiry - SMT5952K Enquiry Fee 20200914105442834073	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Total Before Rounding		7.00	0.49	7.49
Rounding Difference				0.04
Total Amount Payable				7.45
Paid By				
526471XXXXXX1359		eNETS Credit Card		7.45
Total				7.45
Cash Change				0.00
Tendered Amount				7.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580

Phone: +65 6224 0010 Fax: +65 6224 0030

Operating Hours: Monday to Friday 9am to 5pm

GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-20-110278

Date of Request: 15/09/2020

Your Ref No:

PURCHASE BY EMAIL

VISION AUTOWORK PTE LTD
8 KAKI BUKIT AVE 4., #08-09 PREMIER @ KAKI BUKIT
SINGAPORE 415875

Dear Sir/Madam,

Your Vehicle No: SLT6737X

Date of Accident: 13/09/2020

Place of Accident: BEDOK RESERVOIR RD

Involving Vehicle No: SMT5952K

DESCRIPTION	AMOUNT (S\$)
E-File Search Fee (Public)	14.02
GST Amount	0.98
Total Amount Due (GST Inclusive)	15.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☐ GIRO ☒ Cash ☐ Cheque



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-20-110280

Date of Request: 15/09/2020

Your Ref No: PURCHASE BY EMAIL

VISION AUTOWORK PTE LTD
8 KAKI BUKIT AVE 4,, #08-09 PREMIER @ KAKI BUKIT
SINGAPORE 415875

Dear Sir/Madam,

Date of Accident: 13/09/2020

Vehicle No: SLT6737X

Place of Accident: BEDOK RESERVOIR ROAD / KAKI BUKIT AVENUE 1

Involving Vehicle No: SMT5952K

With reference to your application for the accident report, we have attached the following accident reports as requested:

DOCUMENTS	ACCIDENT LOCATION	PER DOC (S\$)	QTY	AMOUNT (S\$)
SMT5952K	BEDOK RESERVOIR ROAD / KAKI BUKIT AVENUE 1	14.00	1	13.08
GST Amount				0.92
Total Amount Due (GST Inclusive)				14.00

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☐ GIRO ☒ Cash ☐ Cheque



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC4/AIG20009820/Ads3

14 OCTOBER 2020

DAIMLER SOUTH EAST ASIA PTE LTD

1 GATEWAY DRIVE
#15-01 WESTGATE TOWER
SINGAPORE 608531

Dear Sir/Madam,

**ACCIDENT INVOLVING SMT 5952K & SLT 6737X ALONG/AT JUNCTION OF
BEDOK RESERVOIR ROAD & KAKI BUKIT ROAD 4 ON 13/09/2020**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SLT 6737X against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour as your vehicle was travelling straight on lane meant for right turn only. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

CHAN JIA LE
Case Handler
DID: 6749 5792
FAX: 6741 4108
Email: JiaLe@lkkauto.com

c.c. *AIG Asia Pacific Insurance Pte Ltd*
(Motor Claims Dept)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	14 Sep 2020 16:06	Clm Dtl Modified	Claimant's Name: -> SH AUTO RENTAL AND LEASING PTE.	[A] Lee Su Li
2	14 Sep 2020 16:06	Clm Veh Model Changed	(204880) TOYOTA SIENTA 1.5 X CVT (A).	[A] Lee Su Li
3	14 Sep 2020 16:06	Clm Created	Reg No: SLT6737X. Acct Date: 2020/09/13. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (S G). Workshop: Vision Autowork Pte Ltd (HQ)	[A] Lee Su Li
4	14 Sep 2020 16:06	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] Lee Su Li
5	14 Sep 2020 16:06	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2020/09/23	[A] Lee Su Li
6	14 Sep 2020 16:06	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] Lee Su Li
7	14 Sep 2020 16:06	Clm Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[I] Merimen Administrator
8	14 Sep 2020 16:06	Label Added	(19):Fastlane.	[A] Lee Su Li
9	14 Sep 2020 16:06	Adj Adjuster Assigned	[None] -> ACCUSER4	[A] Lee Su Li
10	17 Sep 2020 14:41	Adj Adjuster Assigned	ACCUSER4 -> ADRIAN LING	[A] Lee Su Li
11	01 Dec 2020 10:23	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
12	01 Dec 2020 10:23	Clm Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
13	01 Dec 2020 10:23	Clm Dtl Modified	JPJ Reg. Date: -> 2017/11/07.	[A] JOANNE LEE KHANG MIN
14	01 Dec 2020 10:23	Clm Details Notified		[A] JOANNE LEE KHANG MIN
15	24 Dec 2020 11:44	Adj Mandate Request	Cur.Req:8434.45:Liab:100%(OI TRAVEL STRAIGHT ON LANE FOR RIGHT TURN ONLY)*Quantum: (a)CORw/GST: \$7,918+(b)LOU (8 days x \$60.00):\$480+(c)LTA/GIA search fee:\$36.45=Total:\$8,434.45*Vehicle Model: Toyota Sienta Hybrid 1.5 *Recommend 8 repair days	[A] Jaslin Kok Chin Yi
16	30 Dec 2020 13:09	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2020/09/23. Mandate Remarks: Mandate approved. subject to all documents in order. Double check that Insured driver is valid.	[I] Goh, Jeremy-CX
17	30 Dec 2020 13:09	Adj Mandate Set	Approved:8434.45:Mandate approved. subject to all documents in order. Double check that Insured driver is valid.	[I] Goh, Jeremy-CX

Date From   Date To   Audit Type 

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2586565	15 Sep 2020 17:19:58	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SLT6737X	SMT5952K	11.00
2650655	01 Dec 2020 10:23:00	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SLT6737X	SMT5952K	11.00