

Jaslin Kok (LKK Auto)

From: Admin-D (LKKAuto)
Sent: Monday, 14 September 2020 2:56 PM
To: Admin A
Subject: FW: VERY URGENT SURVEY/PRI D20003694MFSH PRI-SMT7358M and SHD4369U along Belilious Rd on 09.09.2020

Hi,

Kindly assist.

Talk to : Allan

Veh : In

Sur : Adrian

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jason Tea <JasonTea@msfirstcapital.com.sg>

Sent: Monday, 14 September, 2020 2:51 PM

To: ASSIGNMENTS@LKKAUTO.COM

Cc: Vic Alpeh S. Sanghila <vicsanghila@msfirstcapital.com.sg>; Teo Swee Keong

<TeoSweeKeong@msfirstcapital.com.sg>; Aini Binte <Aini@msfirstcapital.com.sg>; Sachin Jadhav

/EXT/IT/ICICILOMBARD/KMRG <sachin.jadhav@ext.icicilombard.com>; Mehul Kumar /EXT/IT/ICICILOMBARD/PRBD

<mehul.kumar@ext.icicilombard.com>; Jim Soon <JimSoon@msfirstcapital.com.sg>

Subject: RE: VERY URGENT SURVEY/PRI D20003694MFSH PRI-SMT7358M and SHD4369U along Belilious Rd on 09.09.2020

Dear LKK,

Urgent

Please attend to this survey/PRI.

CAS Garage Pte. Ltd.

Addr: 1 Kaki Bukit Ave 6, #02-22

Autobay. Singapore (417883)

Once arranged, please contact Allan Goh at 8782 7171 during the inspection.

We are having some system problem, please attend first.

Regards
Jason Tea
Motor Claims

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to <http://www.msfirstcapital.com.sg> for details of PDPA Personal Data Collection Statement.

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As a response to the COVID19 outbreak, we are observing staggered working hours and some of us are on **Work From Home arrangement**.

However, our office is open and we are actively working to support our clients and partners. We have access to e-mails and will work to respond in a timely manner.

We appreciate your understanding on this matter.

Our Motor Claim email address is:
motorclaims@msfirstcapital.com.sg

Thank you and have a nice day.

From: ILPROCESSCENTRE //ICICILOMBARD/HYD <ilprocesscentre@icicilombard.com>
Sent: Monday, 14 September 2020 2:47 pm
To: Jason Tea <JasonTea@msfirstcapital.com.sg>
Cc: Vic Alpeh S. Sanghilan <vicsanghilan@msfirstcapital.com.sg>; Teo Swee Keong <TeoSweeKeong@msfirstcapital.com.sg>; Aini Binte <Aini@msfirstcapital.com.sg>; Sachin Jadhav /EXT/IT/ICICILOMBARD/KMRG <sachin.jadhav@ext.icicilombard.com>; Mehul Kumar /EXT/IT/ICICILOMBARD/PRBD <mehul.kumar@ext.icicilombard.com>; Jim Soon <JimSoon@msfirstcapital.com.sg>
Subject: Re: VERY URGENT D20003694MFSH PRI-SMT7358M and SHD4369U along Belilious Rd on 09.09.2020

Dear Jason,

TP has selected LKK ,due to IT issue case is not moving to approval stage.

Regards,
Harsha

From: Jason Tea <JasonTea@msfirstcapital.com.sg>
Sent: 14 September 2020 12:15
To: Jim Soon <JimSoon@msfirstcapital.com.sg>
Cc: Vic Alpeh S. Sanghilan <vicsanghilan@msfirstcapital.com.sg>; Teo Swee Keong <TeoSweeKeong@msfirstcapital.com.sg>; Aini Binte <Aini@msfirstcapital.com.sg>; ILPROCESSCENTRE //ICICILOMBARD/HYD <ilprocesscentre@icicilombard.com>; Sachin Jadhav /EXT/IT/ICICILOMBARD/KMRG <sachin.jadhav@ext.icicilombard.com>; Mehul Kumar /EXT/IT/ICICILOMBARD/PRBD <mehul.kumar@ext.icicilombard.com>
Subject: RE: VERY URGENT D20003694MFSH PRI-SMT7358M and SHD4369U along Belilious Rd on 09.09.2020

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Dear Jim,

Please send list of surveyors to WS first, its too late to wait for IL to rectify the problem.

We do it manually first then wait and just inform IL which surveyor survey.

Regards
Jason Tea
Motor Claims

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We appreciate your understanding on this matter.

Our Motor Claim email address is:
motorclaims@msfirstcapital.com.sg

Thank you and have a nice day.

From: ILPROCESSCENTRE //ICICILOMBARD/HYD <ilprocesscentre@icicilombard.com>

Sent: Monday, 14 September 2020 2:40 pm

To: Sachin Jadhav /EXT/IT/ICICILOMBARD/KMRG <sachin.jadhav@ext.icicilombard.com>; Mehul Kumar /EXT/IT/ICICILOMBARD/PRBD <mehul.kumar@ext.icicilombard.com>

Cc: Vic Alpeh S. Sanghilan <vicsanghilan@msfirstcapital.com.sg>; Teo Swee Keong <TeoSweeKeong@msfirstcapital.com.sg>; Aini Binte <Aini@msfirstcapital.com.sg>; Jim Soon <JimSoon@msfirstcapital.com.sg>; Jason Tea <JasonTea@msfirstcapital.com.sg>

Subject: Re: VERY URGENT D20003694MFSH PRI-SMT7358M and SHD4369U along Belilious Rd on 09.09.2020

Dear Sachin,

We are unable to verify the case in CWS. Please find the error screenshot below and kindly do the needful.

Oops!

An Error Occurred. [Click here](#) to redirect to dashboard

Error Message : The ViewData item that has the key "PageType" must be of type 'IEnumerable<SelectListItem>' but the current type is 'System.Collections.Generic.List<SelectListItem>'.

Harsha

From: Jason Tea <JasonTea@msfirstcapital.com.sg>
Sent: 14 September 2020 11:56
To: ILPROCESSCENTRE //ICICILOMBARD/HYD <ilprocesscentre@icicilombard.com>
Cc: Vic Alpeh S. Sanghilaan <vicsanghilaan@msfirstcapital.com.sg>; Teo Swee Keong <TeoSweeKeong@msfirstcapital.com.sg>; Aini Binte <Aini@msfirstcapital.com.sg>; Jim Soon <JimSoon@msfirstcapital.com.sg>
Subject: VERY URGENT D20003694MFSH PRI-SMT7358M and SHD4369U along Belilious Rd on 09.09.2020

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Dear IL,

Please expediate Survey assignment for my approval as it is very urgent

Regards
Jason Tea
Motor Claims

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We appreciate your understanding on this matter.

Our Motor Claim email address is:
motorclaims@msfirstcapital.com.sg

Thank you and have a nice day.

From: Jim Soon <JimSoon@msfirstcapital.com.sg>
Sent: Monday, 14 September 2020 10:52 am
To: IL Process Centre <ilprocesscentre@icicilombard.com>
Cc: Vic Alpeh S. Sanghilaan <vicsanghilaan@msfirstcapital.com.sg>; Jason Tea <JasonTea@msfirstcapital.com.sg>; Teo Swee Keong <TeoSweeKeong@msfirstcapital.com.sg>; Aini Binte <Aini@msfirstcapital.com.sg>
Subject: FW: D20003694MFSH URGENT PRI-SMT7358M and SHD4369U along Belilious Rd on 09.09.2020
Importance: High

Dear IL

D20003694MFSH, New survey request for your handling.

Thank You

Jim Soon
Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Tel: 6507 3848 | DID : 6507 3852 | Fax No. : 6507 3849 | Email: JimSoon@msfirstcapital.com.sg | Company Regn. No. 195000106C
A Member of MS&AD Insurance Group

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As a response to the COVID 19 outbreak, we are observing staggered working hours and some of us are on Work From Home arrangement. However, we are actively working to support our clients and business partners. We have access to emails and will work to respond in a timely manner.

We appreciate your kind understanding. Stay safe.

From: Jason Tea <JasonTea@msfirstcapital.com.sg>

Sent: Saturday, 12 September 2020 8:19 pm

To: Vic Alpeh S. Sanghila <vicsanghila@msfirstcapital.com.sg>; Jim Soon <JimSoon@msfirstcapital.com.sg>

Subject: D20003694MFSH URGENT PRI-SMT7358M and SHD4369U along Belilious Rd on 09.09.2020

Importance: High

Dear Vic,

Next time got NR case please call me, as too many emails I cannot reply in time, luckily still in time to register.

Dear Jim,

Please arrange survey urgently and send NR letter to comfort if not sent.

Regards
Jason Tea
Motor Claims

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We appreciate your understanding on this matter.

Our Motor Claim email address is:
motorclaims@msfirstcapital.com.sg

Thank you and have a nice day.

From: Jason Tea
Sent: Saturday, 12 September 2020 8:13 pm
To: Vic Alpeh S. Sanghilan <vicsanghilan@msfirstcapital.com.sg>; Jim Soon <JimSoon@msfirstcapital.com.sg>
Subject: URGENT PRI-SMT7358M and SHD4369U along Belilious Rd on 09.09.2020
Importance: High

Dear Vic,

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Dear Jim,

Please arrange survey urgently and send NR letter to comfort if not sent.

Regards
Jason Tea
Motor Claims

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We appreciate your understanding on this matter.

Our Motor Claim email address is:
motorclaims@msfirstcapital.com.sg

Thank you and have a nice day.

From: Vic Alpeh S. Sanghilan <vicsanghilan@msfirstcapital.com.sg>
Sent: Thursday, 10 September 2020 2:25 pm
To: Jason Tea <JasonTea@msfirstcapital.com.sg>
Subject: [FOR REGISTRATION - OI NR] FW: PRI-SMT7358M and SHD4369U along Belilious Rd on 09.09.2020

Dear Jason,


For Registration/OI-NR - Please assist to register claim for PRI.

IV : SHD4369U
TP: SMT7358M
DOA : 09/09/2020
LOCATION: BELILIOS RD TURNING LEFT INTO SERANGOON RD (KITCHENER ROAD)

Thank you.

Kind Regards,

Vic Sanghilan
Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877
| Tel: 6507 3848 | DID : 6507 3846 | Fax No. : 6507 3849 | Email: vicsanghilan@msfirstcapital.com.sg | Company Regn.
No. 195000106C
A Member of  **Insurance Group**

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From: Jim Soon <JimSoon@msfirstcapital.com.sg>
Sent: Thursday, 10 September 2020 12:15 pm
To: Vic Alpeh S. Sanghilan <vicsanghilan@msfirstcapital.com.sg>
Subject: FW: PRI-SMT7358M and SHD4369U along Belilious Rd on 09.09.2020

Dear OIC ,

Kindly register claim for PRI.

IV had not reported in Merimen.

Thank You

Jim Soon
Motor Claim Department

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We appreciate your kind understanding. Stay safe.

From: ILPROCESSCENTRE //ICICILOMBARD/HYD <ilprocesscentre@icicilombard.com>
Sent: Thursday, September 10, 2020 11:21 AM
To: Motor Claims <MotorClaims@msfirstcapital.com.sg>
Subject: Fw: PRI-SMT7358M and SHD4369U along Belilious Rd on 09.09.2020

From: Nicole Chong <nicole@casgarage.sg>
Sent: 09 September 2020 15:59
To: CWS Motor Claims <cwsmotorclaims@msfirstcapital.com.sg>
Subject: PRI-SMT7358M and SHD4369U along Belilious Rd on 09.09.2020

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Dear Sir/Madam,

Kindly arrange to survey our client's vehicle.

Do let us know when is the available date and time for inspection of the vehicle at:

CAS Garage Pte. Ltd.

Addr: 1 Kaki Bukit Ave 6, #02-22
Autobay. Singapore (417883)

Once arranged, please contact Allan Goh at 8782 7171 during the inspection.

Thank you and have a nice day! Hope to hear from you soon

Regards,
Nicole Chong
Admin and Finance Officer
CAS Garage Pte. Ltd.
Addr: 1 Kaki Bukit Ave 6, #02-22
Autobay. Singapore (417883)
Hp: 9791 6119
Office: 6484 2220
UEN: 201828067M

--

WITHOUT PREJUDICE

Regards,
Nicole Chong
Admin and Finance Officer
CAS Garage Pte. Ltd.
Addr: 1 Kaki Bukit Ave 6, #02-22
Autobay. Singapore (417883)
Hp: 9791 6119
Office: 6484 2220
UEN: 201828067M

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