

NEW HOCK TECK MOTOR PTE LTD

Our Ref : NPI2010 – 0127 / SV80C
Your Ref : SKD7868R
Date : 09th October 2020

1 Kaki Bukit Avenue 6
Blk C #01-43 Autobay@KB
Singapore 417883

QBE Insurance (International) Limited
1 Raffles Quay
#29-10 South Tower
Singapore 048583

WITHOUT PREJUDICE

Dear Sirs,

RE: ACCIDENT INVOLVING SV80C & SKD7868R AT THE WATERSIDE CONDOMINIUM OF TG RHU ROAD ON 12.09.2020 @ 08:58HRS

We are instructed by **TAN NOI LUI** to claim damages and losses against you in connection with the above captioned road traffic accident which our client's vehicle **SV80C** was damaged by vehicle **SKD7868R** driven by your insured at the material time.

We are instructed that the said accident was caused by your insured's negligent driving and/or management of the vehicle. As a result of the accident, our client's vehicle was damaged and our client has been put to loss and expenses, particulars of which are as follows:

1) Repair Costs	\$	4,815.00
2) Loss of Use for 03 days (Grab)	\$	450.00
3) LTA Search Fees	\$	2.00
	\$	<u>5,267.00</u>

A copy each of the following supporting document is enclosed:

- 1) Final Repair Bill
- 2) LTA Receipt
- 3) Warrant to Act

Please let us have your cheque for the sum **\$ 5,267.00** made payable to us, **NEW HOCK TECK MOTOR PTE LTD** in the next 14 days.

Yours faithfully,



NEW HOCK TECK MOTOR PTE LTD

LETTER OF AUTHORISATION

New Hock Teck Motor Pte Ltd

Kaki Bukit Avenue 6

Blk 1 #01-43

Singapore 417883

Dear Sir,

Accident on 12.09.2022 @ 0858hrs
Involving Vehicles SV80C x SKD786BR
Along The WaterSide Condominium of Tg Rhu Road

I/We, the registered owner/driver of vehicle registration no: SV80C
have involved in the above accident.

I/We hereby authorize **New Hock Teck Motor Pte Ltd** to commence repairs of the said vehicle forthwith.


I/We agree to assign the whole proceeds of my/our comprehensive/third party claim to you and our solicitor, _____, to act on my/our behalf in respect of the above matter. And if applicable, my/our solicitors shall accept this as my/our irrevocable authority to pay the amount as deemed compensated direct to you after deduction of their costs on a Solicitor and client basis.

I/We undertake to co-operate fully with you and our solicitors to ensure that claim is successful.

I/We also authorize you to sign all discharge vouchers/indemnity forms and all necessary papers in relation with the above claim in my/our absence.

Your kind co-operation in this matter will be much appreciated.

Yours truly,



Owner's Signature
(Company's stamp if applicable)

Name: Tan Noi Lui
NRIC No.: S01073936
Date: 12.09.2022

WITHOUT PREJUDICE to:

(a) Insurance Subrogated Claim and/or

(b) Any Personal Injury Claims

[Note: This Notice supersedes any inconsistencies found in this Discharge Voucher]

DISCHARGE VOUCHER

**Without Prejudice
Save As to Costs**

Your Reference : NPI2010-0127/SV80C
Our Reference : VC013955

I/We, **TAN NOI LUI** do hereby acknowledge the sum of Singapore Dollars: **FIVE THOUSAND ONE HUNDRED AND SEVENTY SEVEN ONLY (\$\$5,177.00)** being full discharge and satisfaction of all claims against QBE Insurance (Singapore) Pte Ltd and their Insured, '**CHEONG WAI KENG**', over damage to my/our vehicle **SV 80C** from an accident involving **SKD 7868R** at/along **THE WATERSIDE CONDO OF TANJONG RHU RD**, which occurred on **12/09/2020** at about **09:00hours**.

Further, I/we hereby acknowledge and accept that the above said sum paid to me is 'strictly on a without admission of liability basis' and I/we hereby discharge and release the said QBE Insurance (Singapore) Pte Ltd and their Insured '**CHEONG WAI KENG**', from all claims, demands or action of damages as a result of the said accident.

Also, I/we hereby agree to indemnify and keep indemnified the said QBE Insurance (Singapore) Pte Ltd against all and any claims whatsoever made or to be made by any person or persons on my/our behalf in respect of the said accident.

Dated this (day) 04 of (month) 11 (year) 2020


Signature

Tan Noi Lui
Claimant's Name

S01073736
FIN/NRIC No.

8 Jalan Elok

Singapore 229049

Address

Company stamp if applicable


Witness's Signature

Sukyi Chong
Witness's Name

FIN/NRIC No.

Address

Address

新 福 德 車 廠
NEW HOCK TECK MOTOR PTE LTD
1 Kaki Bukit Ave 6, Blk C #01-43
Autobay@Kaki Bukit Singapore 417883
Tel: 6747 9241 Fax: 6741 7276
Email: admin@nhmotor.com
UEN: 201718370K

Please return to:
General Claims Department
QBE Insurance (Singapore) Pte Ltd
1 Raffles Quay
#29-10 South Tower
Singapore 048583
Fax: 6534 5356



新福德車廠私人有限公司

NEW HOCK TECK MOTOR PTE. LTD.

1 Kaki Bukit Ave 6, Blk C #01-43 Autobay@Kaki Bukit, Singapore 417883

Email: admin@nhtmotor.com Website: www.nhtmotor.com

Tel: 6747 9241 Fax: 6741 7276

UEN: 201718370K GST Reg No.: 201718370K

TAX INVOICE

QBE Insurance (International) Limited

1 Raffles Quay
#29-10 South Tower
Singapore 048583

Client: TAN NOI LUI

Invoice No : NPL2010-0127

Date : 9-Oct-20

Date of Accident : 12-Sep-20

Vehicle No. : SV80C

Model Type : TOYOTA HARRIER

Descriptions	Amount
Lump Sum Repair Cost	4,500.00
GST 7%	504.00
Total	4,815.00

SIN DOLLARS: FOUR THOUSAND EIGHT HUNDRED AND FIFTEEN ONLY





GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE
6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-20-109264
Date of Request: 12/09/2020

Your Ref No: Online Purchase

Chew Motor Pte Ltd
No 1 Kaki Bukit Ave 6, #01-11/41
Autobay@Kaki Bukit
Singapore 417883

Dear Sir/Madam,

Enquiry Date 12/09/2020
Enquiry By Chong Siok Ling
TP Vehicle No. SKD7868R
Accident Date 12/09/2020

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SKD7868R	QBE Insurance (Singapore) Pte Ltd	09/01/2020-08/01/2021	62246633

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

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**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

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TAX INVOICE

Our Ref No: GR-20-109264
Date of Request: 12/09/2020

Your Ref No: Online Purchase

Chew Motor Pte Ltd
No 1 Kaki Bukit Ave 6, #01-11/41
Autobay@Kaki Bukit
Singapore 417883

Dear Sir/Madam,

Enquiry Date 12/09/2020
Enquiry By Chong Siok Ling
IP Vehicle No. SKD7868R
Accident Date 12/09/2020

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

GIRO Cash Cheque



Our Ref: CC6/QBE20009795/Ads3

08 OCTOBER 2020

CHEONG WAI KENG
34 JALAN SAYANG
SINGAPORE 1441

Dear Sir/Madam,

ACCIDENT INVOLVING SKD 7868R AND SV 80C ON 12/09/2020

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, QBE INSURANCE (SINGAPORE) PTE LTD to deal with the third party claim against your policy.

We have received a claim from SV 80C against your motor insurance policy.

Based on the accident report and accident scenario, liability is not in your favour. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

CHAN JIA LE
Case Handler
DID: 6749 5792
FAX: 6741 4108
Email: jjale@lkkauto.com

c.c. *QBE Insurance (Singapore) Pte Ltd*
(Motor Claims Dept)

Jia Le (LKK Auto)

From: Jenny Toh <jenny.toh@qbe.com>
Sent: Wednesday, 4 November 2020 11:44 AM
To: Jia Le (LKK Auto)
Cc: claims-singapore
Subject: VC013955 Direct Settlement - Accident Involving SKD 7868R (OI : QBE - TBA) AND SV 80C (TP : LKK REF - CC6/QBE20009795/Ads3) on 12/09/2020
Attachments: LKKInspection.pdf; LKKAdjustment1.pdf; SURVEY PHOTO.pdf; RESURVEY PHOTO.pdf; LOD.pdf

Dear Jia Le

Please proceed as per advise.

Thank you.

Jenny Toh

Senior Assistant

Claims | Asia

1 Raffles Quay, #29-10 South Tower, Singapore 048583

+65 64771225

[Website](#) [LinkedIn](#) [Twitter](#)



Winner of Insurance Asia Awards 2020 – Digital General Insurance Initiative of the Year, Singapore
Insurance Business Asia List – Top Insurance Workplaces 2020, Asia

From: Jia Le (LKK Auto) <JiaLe@lkkauto.com>
Sent: Wednesday, 4 November 2020 11:30 am
To: Jenny Toh <jenny.toh@qbe.com>
Cc: claims-singapore <claims-singapore@qbe.com>
Subject: RE: Direct Settlement - Accident Involving SKD 7868R (OI : QBE - TBA) AND SV 80C (TP : LKK REF - CC6/QBE20009795/Ads3) on 12/09/2020

This email was sent from someone outside of QBE. Be cautious opening links and attachments. Use the 'Report Phishing' button if suspicious.

QBE Ref: **TBA**

LKK Ref: CC6/QBE20009795/Ads3

Dear Sirs/Madam,

ACCIDENT INVOLVING SKD 7868R(OI) AND SV 80C(TP) ON 12/09/2020

We refer to the above matter.

Insured collided onto third party vehicle while reversing. Liability is not in our driver's favour.

We did clarify with insured the nature of the accident and he is aware that NCD (if any) would be affected.

We seek your approval to offer to Third Party repairer, "NEW HOCK TECK MOTOR PTE LTD" is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 12,696.09	\$ 4,815.00
2. Loss of Use (3days x \$150)	\$ 450.00	\$ 360.00 (3days x \$120)
3. GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 13,148.09	\$ 5,177.00

**3days recommendation for repair

For your approval please.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jenny Toh [<mailto:jenny.toh@qbe.com>]

Sent: Wednesday, 30 September 2020 11:44 AM

To: Jia Le (LKK Auto)

Cc: claims-singapore

Subject: RE: Direct Settlement - Accident Involving SKD 7868R (OI : QBE - TBA) AND SV 80C (TP : LKK REF - CC6/QBE20009795/ds3) on 12/09/2020

Dear Jia le

Please find attached as per request.

regards

Jenny Toh

Senior Assistant

Claims | Asia

1 Raffles Quay, #29-10 South Tower, Singapore 048583

+65 64771225

[Website](#) [LinkedIn](#) [Twitter](#)



Winner of Insurance Asia Awards 2020 – Digital General Insurance Initiative of the Year, Singapore
Insurance Business Asia List – Top Insurance Workplaces 2020, Asia

From: Jia Le (LKK Auto) <JiaLe@lkkauto.com>
Sent: Wednesday, 30 September 2020 10:11 am
To: claims-singapore <claims-singapore@qbe.com>
Cc: Admin A <admin-a@lkkauto.com>; Andrew Lim <andrew.lim@qbe.com>; Jenny Toh <jenny.toh@qbe.com>
Subject: RE: Direct Settlement - Accident Involving SKD 7868R (OI : QBE - TBA) AND SV 80C (TP : LKK REF - CC6/QBE20009795/ds3) on 12/09/2020

This email was sent from someone outside of QBE. Be cautious opening links and attachments. Use the 'Report Phishing' button if suspicious.

Dear Sirs/Madam,

Kindly let us have a copy of GIA report if insured reported.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Su Li (LKK Auto)
Sent: Monday, 14 September 2020 1:51 PM
To: 'claims-singapore'
Cc: Admin A; Jia Le (LKK Auto); Andrew Lim; Jenny Toh
Subject: Direct Settlement - Accident Involving SKD 7868R (OI : QBE - TBA) AND SV 80C (TP : LKK REF - CC6/QBE20009795/ds3) on 12/09/2020

Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle SV 80C at M/s NEW HOCK TECK MOTOR PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- **TP GIA report**

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Jia Le.

To check availability of the case handler, you may contact the undersigned.

** Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

Phone: 6841 1467 Email: SuLi@lkkauto.com Fax : 6271 8802

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Branch : Blk 1007, Bukit Merah Lane 3, #01-11 | S(159721)

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