

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted

From: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis) <LeeGek@smrt.com.sg>

Sent: Tuesday, 20 October, 2020 2:46 PM

To: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: LOD Re: Accident on 9/9/2020 involving SHB 5931A & GBC 8339G (AIG's insured) Our Ref: TAX/09/20/2025/lg

Dear All,

We quantify our claim as follows:-

Cost of Repair	\$2,081.44
Loss of Rental	\$787.25 (6.75 days x \$116.63)
Loss of Income	\$472.50 (6.75 days x **\$70.00)
LTA Search Fee	\$7.00
Total	\$3,348.19

We enclose the following documents:

- 1) Repair invoice
- 2) Proof of rental rate
- 3) GIA report
- 4) Accident vehicle laid-up report
- 5) LTA search
- 6) Hirer's letter of authorisation
- 7) Hirer's current & past 2 years Notice of Assessment

Please let us have your offer soon. Thanks.

** based on average of 3 years.

Regards

Tan Lee Gek (DID: 6556 3548)

Claims Department

SMRT Automotive Services Pte Ltd



AUTHORIZATION TO ACT
(AIG Asia Pacific - Express Third Party Claim)

I, **SMRT TAXIS PTE LTD** (the third party claimant") of **60 WOODLANDS INDUSTRIAL PARK E4 (S)757705** (address), owner of **SHB 5931A** (vehicle no.) hereby authorize **SMRT AUTOMOTIVE SERVICES PTE LTD** ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no **SHB 5931A** that was damaged pursuant to the accident which occurred on **09/09/2020** (date) along **CHOA CHU KANG AVE 4** (location) involving vehicle no/s **GBC 8339G** ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of **SMRT TAXIS PTE LTD.**

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 15 (day) of April (month) ²⁰²¹~~2019~~ (year)



Signed by "the third party claimant"
(with chop if applicable)



Signed by "the workshop"
(with chop)

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, **SMRT Automotive Services Pte Ltd** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S2,920.00** (Global Sum) for vehicle no **SHB 5931A** that was damaged pursuant to the accident which occurred on **09/09/2020** (date) along **CHOA CHU KANG AVE 4** (location) involving vehicle no/s **GBC 8339G**.

This is pursuant to the inspection conducted on **11/09/2020** (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **SMRT TAXIS PTE LTD** ("the third party claimant") of vehicle no **SHB 5931A** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SHB 5931A** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 15 (day) of April (month) **2021** (year)



OSP

Signed by appointed surveyor



Signed by "the workshop" (with chop)

*** This Discharge Voucher applies only to the claimant's claim or his property damage and will not affect his personal injuries claim and/or uninsured losses claim in a later date. Further, the settlement terms herein should not be used as an evidence to prejudice to the claimant's personal injuries claim and/or other uninsured losses claim arising of the subject matter in this action.

SMRT Automotive Services Pte Ltd
2 Tanjong Katong Road, Tower 3, Paya
Lebar Quarter, #08-01, Singapore 437161
Tel: 65 69083530 Fax: 65 69083592

Tax Invoice

GST Reg No. : MR-8500001-7
CRN : 199004280Z
Invoice No. : IV201000151
Date : 12.10.2020
Vehicle No. : SHB5931A
Your Ref No. : TAX/09/20/2025
Our Ref No. : 24108113
Terms : 30 Days



Customer Code: 3000063

SMRT TAXIS PTE LTD

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4
SINGAPORE 757705

Description	Qty	Unit Cost	Add %	(Discount) Amount	Amount
Parts					
COVER, RR BUMPER ASSY	1.00	\$ 485.60	(25.00)	\$ 121.40	\$ 364.20
PAD, RR BUMPER, RH & LH , 1	2.00	\$ 4.00	(25.00)	\$ 2.00	\$ 6.00
PAD, RR BUMPER, RH & LH , 2	2.00	\$ 4.00	(25.00)	\$ 2.00	\$ 6.00
PAD, RR BUMPER, RH & LH , 3	2.00	\$ 11.00	(25.00)	\$ 5.50	\$ 16.50
SEAL, RR BUMPER ARM, RH & LH	2.00	\$ 11.30	(25.00)	\$ 5.65	\$ 16.95
RETAINER, RR BUMPER, LH	0.00	\$ 132.60	0.00	\$ 0.00	\$ 0.00
RETAINER, RR BUMPER, RH	0.00	\$ 132.60	0.00	\$ 0.00	\$ 0.00
GUARD, RR BUMPER, LOWER	1.00	\$ 374.50	(25.00)	\$ 93.62	\$ 280.88
RETAINER, OUTSIDE , RH & LH	0.00	\$ 3.90	0.00	\$ 0.00	\$ 0.00
COVER, GUARD RR BUMPER LOWER	1.00	\$ 22.00	(25.00)	\$ 5.50	\$ 16.50
PAD, RR BUMPER, CTR	3.00	\$ 11.00	(25.00)	\$ 8.25	\$ 24.75
REAR BUMPER REFLECTOR ASSY, REFLEX, RH	0.00	\$ 39.00	0.00	\$ 0.00	\$ 0.00
REAR BUMPER REFLECTOR ASSY, REFLEX, LH	0.00	\$ 39.00	0.00	\$ 0.00	\$ 0.00
REAR BUMPER REINFORCEMENT	0.00	\$ 332.70	0.00	\$ 0.00	\$ 0.00
END PANEL SUB-ASSY, BODY LOWER BACK	0.00	\$ 651.00	0.00	\$ 0.00	\$ 0.00
END PANEL , COVER, DECK TRIM, REAR	0.00	\$ 126.70	0.00	\$ 0.00	\$ 0.00
END PANEL , COVER, DECK TRIM	0.00	\$ 48.50	0.00	\$ 0.00	\$ 0.00
SERVICE HOLE					
SEALANT SIKAFLEX	0.00	\$ 37.00	0.00	\$ 0.00	\$ 0.00
SPARE TYRE PANEL , PAN, REAR FLOOR	0.00	\$ 583.40	0.00	\$ 0.00	\$ 0.00
BOARD, REAR FLOOR, NO.1	0.00	\$ 519.00	0.00	\$ 0.00	\$ 0.00
BOX, DECK FLOOR, LH	0.00	\$ 313.00	0.00	\$ 0.00	\$ 0.00
BOX, DECK FLOOR, RH	0.00	\$ 313.60	0.00	\$ 0.00	\$ 0.00

Payment Instructions

By Cheque: Crossed and made payable to "SMRT Automotive Services Pte Ltd" with invoice no. indicated on the reverse side. No receipt will be issued unless requested.

By Bank Transfer:

Account Name : SMRT Automotive Services Pte Ltd
Bank Name : DBS Bank Ltd - SGD
Bank Account No.: 018-008617-4
Swift Code : DBSSSGSG

Koo Yew Chung

Koo Yew Chung (Oct 12, 2020 11:22 GMT+8)

Authorised Signature
for SMRT Automotive Services Pte Ltd



SMRT Automotive Services Pte Ltd
2 Tanjong Katong Road, Tower 3, Paya
Lebar Quarter, #08-01, Singapore 437161
Tel: 65 69083530 Fax: 65 69083592

Tax Invoice

GST Reg No. : MR-8500001-7
CRN : 199004280Z
Invoice No. : IV201000151
Date : 12.10.2020
Vehicle No. : SHB5931A
Your Ref No. : TAX/09/20/2025
Our Ref No. : 24108113
Terms : 30 Days

Customer Code: 3000063

SMRT TAXIS PTE LTD

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4
SINGAPORE 757705

Description	Qty	Unit Cost	Add %	/ (Discount) Amount	Amount
COVER, REAR FLOOR UNDER , RH	0.00	\$ 175.10	0.00	\$ 0.00	\$ 0.00
COVER, REAR FLOOR UNDER , LH	0.00	\$ 241.90	0.00	\$ 0.00	\$ 0.00
COVER, REAR FLOOR UNDER CENTER	0.00	\$ 229.90	0.00	\$ 0.00	\$ 0.00
ANTENNA, ELECTRICAL KEY	0.00	\$ 72.00	0.00	\$ 0.00	\$ 0.00
PIXEL STICKER	2.00	\$ 60.00	0.00	\$ 0.00	\$ 120.00
TAIL GATE BACK DOOR OUTSIDE GARNISH SUB-ASSY	1.00	\$ 913.60	(100.00)	\$ 913.60	\$ 0.00
EMBLEM SUB-ASSY REAR	1.00	\$ 47.90	(25.00)	\$ 11.97	\$ 35.93
NAME PLATE (HYBRID) , LUGGAGE COMPARTMENT DOOR	1.00	\$ 54.60	(25.00)	\$ 13.65	\$ 40.95
NAME PLATE (PRIUS) , LUGGAGE COMPARTMENT DOOR	1.00	\$ 54.60	(25.00)	\$ 13.65	\$ 40.95
SMRT LOGO	1.00	\$ 7.80	0.00	\$ 0.00	\$ 7.80
STICKER DECAL 6555 8888	1.00	\$ 21.60	0.00	\$ 0.00	\$ 21.60
STICKER AUTO TAILGATE PLEASE DO NOT PULL (TAILGATE LOWER GLASS)	0.00	\$ 15.00	0.00	\$ 0.00	\$ 0.00
TAIL GATE PANEL SUBASSY, BACK DOOR	0.00	\$1147.80	0.00	\$ 0.00	\$ 0.00
AUTO TAILGATE SYSTEM	0.00	\$2520.00	0.00	\$ 0.00	\$ 0.00
TAIL GATE WEATHERSTRIP, BACK DOOR	0.00	\$ 372.30	0.00	\$ 0.00	\$ 0.00
TAIL GATE BACK DOOR HINGE ASSY, LH	0.00	\$ 61.00	0.00	\$ 0.00	\$ 0.00
TAIL GATE BACK DOOR HINGE ASSY, RH	0.00	\$ 61.00	0.00	\$ 0.00	\$ 0.00
TAIL GATE LOCK ASSY, BACK DOOR	0.00	\$ 467.00	0.00	\$ 0.00	\$ 0.00
TAIL GATE LOCK COVER , BACK DOOR	0.00	\$ 30.20	0.00	\$ 0.00	\$ 0.00
SPOILER SUB-ASSY, REAR	1.00	\$1575.40	(100.00)	\$1575.40	\$ 0.00
LAMP SET, STOP CENTER	0.00	\$ 192.30	0.00	\$ 0.00	\$ 0.00
REVERSE SENSOR, REAR BUMPER	0.00	\$ 180.00	0.00	\$ 0.00	\$ 0.00
NUMBER PLATE	0.00	\$ 35.00	0.00	\$ 0.00	\$ 0.00

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Koo Yew Chung
Koo Yew Chung (Oct 12, 2020 12:22 GMT+8)

Authorised Signature
for SMRT Automotive Services Pte Ltd



SMRT Automotive Services Pte Ltd
2 Tanjong Katong Road, Tower 3, Paya
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Date : 12.10.2020
Vehicle No. : SHB5931A
Your Ref No. : TAX/09/20/2025
Our Ref No. : 24108113
Terms : 30 Days

Customer Code: 3000063

SMRT TAXIS PTE LTD

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4
SINGAPORE 757705

Description	Qty	Unit Cost	Add %	/ (Discount) Amount	Amount
NUMBER PLATE FRAME	0.00	\$ 25.00	0.00	\$ 0.00	\$ 0.00
WIRE, LUGGAGE ROOM	0.00	\$ 170.70	0.00	\$ 0.00	\$ 0.00
REVERSE CAMERA (FOR TAILGATE)	0.00	\$ 230.30	0.00	\$ 0.00	\$ 0.00
LAMP ASSY, REAR, RH	0.00	\$ 293.60	0.00	\$ 0.00	\$ 0.00
LAMP ASSY, REAR, LH	0.00	\$ 293.60	0.00	\$ 0.00	\$ 0.00
COVER, REAR FLOOR UNDER CENTER	1.00	\$ 229.90	(25.00)	\$ 57.47	\$ 172.43
MEMBER SUB-ASSY, RAIL ROOT SIDE REAR RH	0.00	\$ 288.50	0.00	\$ 0.00	\$ 0.00
MEMBER SUB-ASSY, RAIL ROOT SIDE REAR LH	1.00	\$ 288.50	(100.00)	\$ 288.50	\$ 0.00
Sub-Total					\$ 1171.44

Labour

TO REPAIR REAR PORTION RH	1.00	\$ 400.00	0.00	\$ 0.00	\$ 400.00
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Others

TO RESPRAY REAR BUMPER	1.00	\$ 200.00	0.00	\$ 0.00	\$ 200.00
TO RESPRAY BUMPER BEAM	0.00	\$ 180.00	0.00	\$ 0.00	\$ 0.00
TO RESPRAY TAIL GATE	0.00	\$ 378.00	0.00	\$ 0.00	\$ 0.00
TO RESPRAY TAILGATE OUTSIDE GARNISH	1.00	\$ 100.00	0.00	\$ 0.00	\$ 100.00
TO RESPRAY REAR SPOILER	1.00	\$ 80.00	0.00	\$ 0.00	\$ 80.00
TO RESPRAY REAR PANEL	0.00	\$ 180.00	0.00	\$ 0.00	\$ 0.00
TO RESPRAY REAR SPARE TYRE PANEL	0.00	\$ 180.00	0.00	\$ 0.00	\$ 0.00
TO RESPRAY LH RAIL ROOF SIDE	1.00	\$ 80.00	0.00	\$ 0.00	\$ 80.00
TO RESPRAY RH RAIL ROOF SIDE	0.00	\$ 180.00	0.00	\$ 0.00	\$ 0.00
TO CHECK WIRING AND SYSTEM FUNCTION	1.00	\$ 20.00	0.00	\$ 0.00	\$ 20.00
TO TEST AND REFIX REVERSE SENSOR	1.00	\$ 30.00	0.00	\$ 0.00	\$ 30.00

Payment Instructions

By Cheque: Crossed and made payable to "SMRT Automotive Services Pte Ltd" with invoice no. indicated on the reverse side. No receipt will be issued unless requested.

By Bank Transfer:

Account Name : SMRT Automotive Services Pte Ltd
Bank Name : DBS Bank Ltd - SGD
Bank Account No.: 018-008617-4
Swift Code : DBSSSGSG

Koo Yew Chung
Koo Yew Chung (Oct 12, 2020 11:22 AM+8)

Authorised Signature
for SMRT Automotive Services Pte Ltd



SMRT Automotive Services Pte Ltd
2 Tanjong Katong Road, Tower 3, Paya
Lebar Quarter, #08-01, Singapore 437161
Tel: 65 69083530 Fax: 65 69083592

Tax Invoice

GST Reg No. : MR-8500001-7
CRN : 199004280Z
Invoice No. : IV201000151
Date : 12.10.2020
Vehicle No. : SHB5931A
Your Ref No. : TAX/09/20/2025
Our Ref No. : 24108113
Terms : 30 Days

Customer Code: 3000063

SMRT TAXIS PTE LTD

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4
SINGAPORE 757705

Description	Qty	Unit Cost	Add %	/ (Discount) Amount		Amount
SYSTEM						
TO REMOVE AND INSTALL LUGGAGE COMPARTMENT TRIM TO FACILITATE REPAIR.	0.00	\$ 120.00	0.00	\$ 0.00	\$	0.00
TO INSPECT RR LIGHTING, MECHANISMS & WATER TEST RR LIGHTING FOR LEAKAGE	0.00	\$ 120.00	0.00	\$ 0.00	\$	0.00
TO REMOVE AND REFIT WIRE HARDESS	0.00	\$ 200.00	0.00	\$ 0.00	\$	0.00
TO REMOVE AND REFIX AUTO TAILGATE SYSTEM	0.00	\$ 120.00	0.00	\$ 0.00	\$	0.00
TO REPLACE SUNDRY PARTS	0.00	\$ 100.00	0.00	\$ 0.00	\$	0.00
TO WASH AND VACUUM	0.00	\$ 60.00	0.00	\$ 0.00	\$	0.00
GRAND TOTAL						\$ 2,081.44

Remark :

Make/Model :
Accident Date : 09.09.2020

Payment Instructions

By Cheque: Crossed and made payable to "SMRT Automotive
Services Pte Ltd" with invoice no. indicated on the reverse
side. No receipt will be issued unless requested.

By Bank Transfer:

Account Name : SMRT Automotive Services Pte Ltd
Bank Name : DBS Bank Ltd - SGD
Bank Account No.: 018-008617-4
Swift Code : DBSSSGSG

Koo Yew Chung
Koo Yew Chung (Oct 12, 2020 11:22 GMT+8)

Authorised Signature
for SMRT Automotive Services Pte Ltd



SMRT Taxis Pte Ltd

MEMORANDUM

To: Claims Dept

Our Ref: TAX/09/20/2025

From: SMRT Taxis Pte Ltd

Date: 22/9/2020

**ACCIDENT ON 09/09/2020 INVOLVING SHB 5931A & GBC 8339G ALONG
CHOA CHU KANG AVE 4**

This is to confirm that the daily rental rate for SHB 5931A is \$116.63 per day.

Please proceed to recover any rental loss from the third party as a result of the above accident.

Thank you.

Yours sincerely
SMRT TAXIS PTE LTD



for Manager



Laid Up Report

Accident Start Date : 09/09/2020

Date Generated : 21/09/2020

Accident End Date : 21/09/2020

User Name : LeoGek

Case Reference Number	Vehicle Registration Number	Company Type	Vehicle Make	Vehicle Model	Job Card Number	Date and Time (Accident Repair)	Date and Time (Repair Completed)
TAX/09/20/2025	SHB5931A	SMRT Taxis Pte Ltd	TOYOTA	PRIUS4FL	24108113	10/09/2020 10:19 AM	17/09/2020 8:58 AM

Enquire Transaction History

Transaction History Details

Log Date/Time:	11 Sep 2020 / 08:41:32	Transaction Amount:	\$7.49
Asset Type:	Vehicle	Channel:	External Agency
Asset ID:	GBC8339G	Business Transaction Reference No.:	20200911084132744066
Transaction Type:	18.32 Insurance Enquiry (GIRO Payment)		
User ID:	ESASBAHO - BALQISH BINTE ABDUL HALIL		

Search Date / Time: 09 Sep 2020 17:35:00
Insurance Company: AIG ASIA PACIFIC INSURANCE PTE. LTD.
Information displayed is correct as at the log date and time.

Enquire Related Logs

OK

Jasper Chua (LKK Auto)

From: Jasper Chua (LKK Auto)
Sent: Friday, 16 October 2020 5:18 PM
To: THMC84G@SINGNET.COM.SG
Subject: ACCIDENT INVOLVING SHB 5931A AND GBC 8339G ON 09/09/2020

Our Ref: CC3/AIG20009790/Qba3

16 October 2020

TONG HUAT MACHINERY CO PTE LTD

Dear Sir/Madam,

ACCIDENT INVOLVING SHB 5931A AND GBC 8339G ON 09/09/2020

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Best Regards,

Jasper Chua | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jasperchua@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

View Received Message

This mail is associated with :

***SHB5931A (5335932460SG)**
[GBC8339G]
TP
SMRT TAXIS PTE LTD
Sep 9 2020 12:00AM
[TONG HUAT MACHINERY CO PTE LTD]
SMRT Automotive Services Pte Ltd

ReplyReply AllMark as UnreadPrint MessageDelete MessageForward

From AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG_SG_EXPRESS), sent on 12/04/2021 14:32 PM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$2921.59) - SHB5931A - Claim Handler: MdNoor, Norsiah

Approved:2921.59.

DOCUMENTS SUMMARY

There are no documents.