

## Denise Tay (LKKAuto)

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**From:** Denise Tay (LKKAuto)  
**Sent:** Wednesday, 16 September 2020 11:15 AM  
**To:** 'Chris Lim Gan Koon'  
**Subject:** RE: Invoice of Vehicle FZ 9051K  
**Attachments:** LKKAdjustment1a[1].pdf; LKKInspection[3].pdf

Dear Chris,

Enclosed survey report. We have also upload a copy in CWS.

Best Regards,

**Denise Tay** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6741-3062 | email: [sur@lkkauto.com](mailto:sur@lkkauto.com) | fax: 6271-8802

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Chris Lim Gan Koon <ChrisLim@msfirstcapital.com.sg>  
**Sent:** Wednesday, 16 September 2020 11:10 AM  
**To:** Denise Tay (LKKAuto) <denisetay@lkkauto.com>  
**Subject:** FW: Invoice of Vehicle FZ 9051K

Dear Denise,

Kindly forward me the paper survey report.

Thank You.

Chris Lim  
Motor Claims Dept.

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to <http://www.msfirstcapital.com.sg> for details of PDPA Personal Data Collection Statement.

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**From:** Chris Lim Gan Koon  
**Sent:** Tuesday, 15 September 2020 4:48 pm  
**To:** Denise Tay (LKKAuto) <[denisetay@lkkauto.com](mailto:denisetay@lkkauto.com)>  
**Subject:** RE: Invoice of Vehicle FZ 9051K

Dear Denise,

Noted with thanks.

Will arrange for the payment.

Regards

Chris Lim  
Motor Claims Dept.

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**From:** Denise Tay (LKKAuto) <[denisetay@lkkauto.com](mailto:denisetay@lkkauto.com)>  
**Sent:** Tuesday, 15 September 2020 4:40 pm  
**To:** Chris Lim Gan Koon <[ChrisLim@msfirstcapital.com.sg](mailto:ChrisLim@msfirstcapital.com.sg)>  
**Cc:** Reports (LKKAuto) <[report@lkkauto.com](mailto:report@lkkauto.com)>  
**Subject:** FW: Invoice of Vehicle FZ 9051K

Dear Chris,

This is a paper survey. We were instructed by Serene Ler

Best Regards,

**Denise Tay** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6741-3062 | email: [sur@lkkauto.com](mailto:sur@lkkauto.com) | fax: 6271-8802

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**From:** Chris Lim Gan Koon [<mailto:ChrisLim@msfirstcapital.com.sg>]  
**Sent:** Tuesday, 15 September 2020 4:17 PM  
**To:** Joanne Lee (LKK Auto)  
**Subject:** FW: Invoice of Vehicle FZ 9051K

Dear Shaqilah,

Just to check with you.

This invoice is for PRI or?

My system show one invoice paid on last year July, \$160.50 .

Regards  
Chris Lim  
Motor Claims Dept.

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**From:** Jim Soon <[JimSoon@msfirstcapital.com.sg](mailto:JimSoon@msfirstcapital.com.sg)>  
**Sent:** Tuesday, 15 September 2020 3:48 pm  
**To:** Chris Lim Gan Koon <[ChrisLim@msfirstcapital.com.sg](mailto:ChrisLim@msfirstcapital.com.sg)>  
**Subject:** FW: Invoice of Vehicle FZ 9051K

Dear Chris,

D19001888MFSH, for your perusal.

Thank You

Jim Soon  
Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Tel: 6507 3848 | DID : 6507 3852 | Fax No. : 6507 3849 | Email: [JimSoon@msfirstcapital.com.sg](mailto:JimSoon@msfirstcapital.com.sg) | Company Regn. No. 195000106C

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*As a response to the COVID19 outbreak, we are observing staggered working hours and some of us are on Work From Home arrangement. However, we are actively working to support our clients and partners. We have access to e-mails and will work to respond in a timely manner.*

*We appreciate your kind understanding. Stay safe.*

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**From:** Shaqilah (LKK Auto) <[report@lkkauto.com](mailto:report@lkkauto.com)>  
**Sent:** Tuesday, September 15, 2020 3:08 PM  
**To:** Motor\_Claims <[Motor\\_Claims@msfirstcapital.com.sg](mailto:Motor_Claims@msfirstcapital.com.sg)>  
**Cc:** [sur@lkkauto.com](mailto:sur@lkkauto.com); [hueyyon@lkkauto.com](mailto:hueyyon@lkkauto.com)  
**Subject:** Invoice of Vehicle FZ 9051K

Dear Sir / Madam,

Enclose Invoice of FZ 9051K.

Thank you.

*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Best Regards,

**Shaqilah** | Reports

**LKK Auto Consultants Pte.Ltd.**

Phone: 6256-3561 Ext.111 Fax: 6741-4108 email: [report@lkkauto.com](mailto:report@lkkauto.com)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #01-25 Singapore 408933