

FASTECH AUTO PTE LTD

1 Kaki Bukit Ave 6 #01-48 Autobay
Singapore 417883

Tel No: 67465405 / 67465376 Fax No: 67458520

Tax Reg No: 200006262D

Date : 06.10.2020

MS First Capital Insurance Limited
36 Robinson Road
#16-01 City House
Singapore 068877

Attn: Motor Claim Department

Dear Sir/Madam,

ACCIDENT INVOLVING VEHICLES : SKS 1502G / SHD 3448G AND OTHER ON 13.09.2020

We are the authorized repair workshop for the owner of motor vehicle no: **SKS 1502G**, which was involved in the captioned accident with your insured vehicle no: **SHD 3448G**. The vehicle owner has requested and authorized us to assist him in presenting his/her claim against the party responsible for the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving, we are submitting these claims for your consideration on behalf of the owner/claimant.

1) Cost of Repair (inclusive of GST)	\$ 8,560.00
2) Loss of Rental	\$ 400.00
	<u>\$ 8,960.00</u>

We enclosed herewith the following documents to support the claims:

- | | |
|------------------------------------|-----------------------------------|
| a) Final Repair Invoice | b) Car Rental Invoice / Agreement |
| c) Letter of Authorisation, etc... | d) GIA Report |
| e) I/C & Driving Licence | f) Insurance Certificate |
| g) Vehicle Registration Log Card | |

Kindly look into the matter and let us hear from you on the settlement of our customer's claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/claimant.

Thank you.

Yours faithfully,

Jason Tang (jason@fastechauto.com.sg)
For Fastech Auto Pte Ltd

DATE : 13.09.2020

TO : Ms First Capital Insurance Ltd

RE : ACCIDENT INVOLVING VEHICLE NO. SKS 1502 G / SHD 3448 G
And Other

ALONG Junction of Eunos Link Towards ECP

ON 13.09.2020

I/We, Lim Lee Pheng

of (NRIC No./ROC No.) S 7234816 H

of Blk 169C Punggol Field # 07-671 Singapore 823169

owner of vehicle no. SKS 1502 G in consideration of M/s FASTECH AUTO

PTE LTD repairing my/our vehicle SKS 1502 G at my/our instruction and hereby

authorise M/s FASTECH AUTO PTE LTD to demand claim settlement whatever

amount settled/payable by the Insurance Company and/or third party or to commence legal proceedings, if necessary, under my name, for the cost of repairs, car rental and/or loss of use,

etc. and to their appointing solicitor to act for me/us in respect of the said accident/claim and all claimed and/or settled shall belong to them absolutely.

I/We further agree and undertake to indemnify them against the above-mentioned claim cost which may arisen therewith.

Signature of Owner :



Name of Owner :

LIM LEE PHENG

*** This Discharge Voucher applies only to the claimant's claim for his property damage and will not affect his personal injuries claim and/or uninsured losses claim in a later date. Further, the settlement terms herein should not be used as an evidence to prejudice to the claimant's personal injuries claim and/or other uninsured losses claim arising of the subject matter in this action.

DISCHARGE RECEIPT

CLAIM REFERENCE : D20003727MFSH
ACCIDENT DATE : 13/09/2020
ACCIDENT LOCATION : JUNCTION OF EUNOS LINK TOWARDS ECP
INSURED : COMFORT TRANSPORTATION PTE LTD
INSURED DRIVER : TERNG HOCK CHYE
INSURED VEHICLE : SHD 3448G
INVOLVED PARTY : SKS 1502G
SETTLEMENT SUM : \$8,960.00

I/We, the undernoted CLAIMANT being the person/entity entitled to receive the compensation in relation to the accident, hereby agree to accept the SETTLEMENT SUM as full and final settlement of all claims for damages, costs & disbursements arising out of the ACCIDENT, and I/WE also agree that the said settlement sum:


1. is paid without admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and/or its INSURED DRIVER in respect of the said loss and for damage whether now or hereafter to become manifest,

2. is accepted by me/us to the intent that the said MS First Capital Insurance Limited and /or its INSURED and/or its INSURED DRIVER be absolutely and finally discharged from all claims whatsoever which I/WE now or hereafter may have arising out of or connected with or traceable to the said accident.

I/WE acknowledge that this DISCHARGE RECEIPT is not to be construed as an admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and /or its INSURED DRIVER and it shall not be used as evidence in any claims or actions which may be made against them or any of them.

CLAIMANT : LIM LEE PHENG


Signature and Date :

 18/05/21

WITNESS :

 Goh Chee Beng

Signature and Date :

 18/05/2021

TAX INVOICE

FASTECH AUTO PTE LTD

1 Kaki Bukit Ave 6 #01-48 Autobay

Singapore 417883

Tel No: 67452063 / 67467158 Fax No: 67458520

Tax Reg No: 200006262D

MS First Capital Insurance Limited
36 Robinson Road
#16-01 City House
Singapore 068877

Attn : Motor Claim Department

Tax Invoice : 21973

Date : 06.10.2020
Vehicle No : SKS 1502G
Make/Model : HONDA VEZEL
Chassis/Eng# :
Accident Date : 13.09.2020
Claim No :
Reference : 0920 -21973
Policy No :

	Amount
To proceed on lump sum repair	S\$ 8000.00

E. & O. E.

Total : S\$	8000.00
GST @ 7% : S\$	560.00
Amount Due : S\$	8560.00


for FASTECH AUTO PTE LTD

All Invoices are subjected to GST

DYNAMIC CAR RENTAL

1 Kaki Bukit Ave 6 #01-46 Autobay

Singapore 417883

Tel No: 6741 7244 / 6746 5405 Fax No: 6745 8520 / 6746 5786

Co. Reg No: 52928467K

To: LIM LEE PHENG

Invoice : DCR-2020-09-24

Date : 17.09.2020

Agreement No : 21408

Payment Terms : LOD

DESCRIPTION

AMOUNT

Rental charges for vehicle : SLH 7631Z (0920-21973) \$ 400.00

Rental Period from 13.09.2020 to 17.09.2020 .

E. & O. E.

Total \$ 400.00

LINA PANG

for Dynamic Car Rental

Dynamic Car Rental

1 KAKI BUKIT AVENUE 6, #01-46/48/50 AUTOBAY, SINGAPORE 417883.

TEL: (+65) 6741 7244, 6746 5405 FAX: (+65) 6745 8520, 6746 5786

Co. Reg. No. 52928467K

RENTAL TERMS AND CONDITIONS

No. 21408

Name Lim Lee Pheng (S7234816H)			REG. No.		MAKE MODEL:								
ADDRESS			SLH 7631 Z		DIESEL		PETROL		E	1/4	1/2	3/4	F
			KM IN		DATE & TIME IN 17.09.2020 @ 12.45pm								
			KM OUT		DATE & TIME OUT 13.09.2020 @ 9.20am								
			KM DRIVEN		TIME USED								
NAMED DRIVER Lim Chin Tiong													
DRIVING LICENCE NO S7134226C	DATE OF EXPIRY	PLACE OF ISSUE			HOURS		@SS						
PASSPORT NO	DATE OF ISSUE	PLACE OF ISSUE			4 DAYS		@SS 100.00		\$ 400.00				
ADD NAMED DRIVER					WEEKS		@SS						
DRIVING LICENCE NO			DATE OF EXPIRY		PLACE OF ISSUE		MONTHS		@SS				
PASSPORT NO			DATE OF ISSUE		PLACE OF ISSUE								
IMPORTANT NOTES: This vehicle is licenced to carry 04 passengers only. No refund will be given for vehicle returns early. No refund will be given for period left in vehicle. Hirer is liable to pay first \$4000 under section I & II in any accident plus loss of earnings while damaged vehicle is under repair. Hirer is liable to pay all parking fee and traffic summonses. Vehicle return during office hour only. No Service on Public Holiday and Sunday. EXCESS: *Sec I - Used in S'pore Only :SGD2000 *Sec II - Used in S'pore Only :SGD2000 *Sec I - Used Outside S'pore Only :SGD4000 *Sec II - Used Outside S'pore Only :SGD4000 W/screen Excess In S'pore: SGD100 W/screen Excess Outside S'pore: SGD200 ADDITIONAL CONDITIONS: * Geographical areas: Singapore & West Malaysia. * Driver must be: a) 18 years old and above; b) holding a valid relevant class of driving license. * Additional Own Damage Excess of S\$1,000 is applicable for any named/unnamed drivers who: a) age 22 to 23 years old; b) age 66 to 70 years old; c) with driving experience of 1 year to less than 2 years in Singapore on the relevant classes of driving license. * Additional All Claims excess of S\$2,000 is applicable for any named/unnamed drivers who: a) is 18 years old to 21 years old and/or b) is 71 years old and above and/or c) with driving experience of less than 1 year on the relevant classes of driving license. * Upon returning the replacement vehicle, you must ensure that all expensive and important items to be removed away from this replacement vehicle. We/I will not be responsible for any reporting of such losses. * Hirer is liable to pay first \$4000 under section I & II in any accident plus loss of earning while damage vehicle is under repair. Hirer is responsible for Additional \$4,000.00 Excess to the THIRD PARTY DAMAGE / INJURY claims.			BY INITIALLING, RENTER AGREES TO PAY ADD FEE FOR COLLISION DAMAGES WAIVER (C.D.W.)		SUB-TOTAL								
					TOTAL RENTAL		\$ 400.00.						
					DELIVERY FEE								
					COLLECTION FEE								
			X PER DAY \$ PER WEEK \$ PER MONTH \$										
			BY INITIALLING, RENTER AGREES TO PAY ADD FEE FOR PERSONAL ACCIDENT INSURANCE (P.A.I.) X PER DAY \$ PER WEEK \$ PER MONTH \$										
			PREPAYMENT		TOTAL CHARGE								
			CHECK		DEPOSIT								
			CASH										
			RECEIPT NO.		NETT CHARGE								
			AMOUNT DUE / REFUND										
I HAVE READ THE TERMS AND CONDITIONS ON BOTH SIDES OF THIS RENTAL AGREEMENT AND AGREE THEREOF.													
SIGNED BY THE PARTIES HERETO ON THE DAY OF													
X			DYNAMIC CAR RENTAL										
X			RENTER'S/DRIVER'S SIGNATURE										

Asher Sng (LKKAUTO)

From: Vic Alpeh S. Sanghilan <VicSanghilan@msfirstcapital.com.sg>
Sent: Monday, 26 April 2021 9:24 AM
To: Asher Sng (LKKAUTO)
Cc: Admin A
Subject: [MANDATE GIVEN] RE: EXPRESS SETTLEMENT - ACC INV SHD3448G AND SKS1502G ON 13/09/2020 *** LKK REF: CC6/FCI20009787/Uea3 MSFCIL: D20003727MFSH

Dear Asher,

We refer to your below email.

We agree to your recommendation to settle the matter @ **\$8,960.00 (all in).**

Thank you.

Kind Regards,

Vic Sanghilan
Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877
| Tel: 6507 3848 | DID : 6507 3846 | Fax No. : 6507 3849 | Email: vicsanghilan@msfirstcapital.com.sg | Company Regn. No. 195000106C

A Member of  Insurance Group

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to <http://www.msfirstcapital.com.sg> for details of PDPA Personal Data Collection Statement.

Confidentiality Notice: This e-mail is confidential. It may also be legally privileged. If you are not the addressee or to whom it is intended, you may not copy, forward, disclose or use any part of it. If you have received this message in error, please delete the message and all copies from your system and notify the sender immediately by return e-mail.

From: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>
Sent: Tuesday, 13 April 2021 4:03 pm
To: Vic Alpeh S. Sanghilan <VicSanghilan@msfirstcapital.com.sg>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: [MANDATE REQUEST] RE: EXPRESS SETTLEMENT - ACC INV SHD3448G AND SKS1502G ON 13/09/2020 *** LKK REF: CC6/FCI20009787/Uea3 MSFCIL: D20003727MFSH

Hi Vic,

Our surveyor recommended as follow:

Market Value	\$44,000
LTA Rebate	\$33,875
Nett Value	\$10,125

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Vic Alpeh S. Sanghilan <VicSanghilan@msfirstcapital.com.sg>

Sent: Tuesday, 13 April 2021 3:07 PM

To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: [MANDATE REQUEST] RE: EXPRESS SETTLEMENT - ACC INV SHD3448G AND SKS1502G ON 13/09/2020

*** LKK REF: CC6/FCI20009787/Uea3 MSFCIL: D20003727MFSH

Dear Asher,

Please advise on the TP vehicle ERV.

Thank you.

Kind Regards,

Vic Sanghilan

Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877

| Tel: 6507 3848 | DID : 6507 3846 | Fax No. : 6507 3849 | Email: vicsanghilan@msfirstcapital.com.sg | Company Regn. No. 195000106C

A Member of **MS&AD** Insurance Group

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to <http://www.msfirstcapital.com.sg> for details of PDPA Personal Data Collection Statement.

Confidentiality Notice: This e-mail is confidential. It may also be legally privileged. If you are not the addressee or to whom it is intended, you may not copy, forward, disclose or use any part of it. If you have received this message in error, please delete the message and all copies from your system and notify the sender immediately by return e-mail.

From: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Sent: Monday, 12 April 2021 12:34 pm

To: Vic Alpeh S. Sanghilan <VicSanghilan@msfirstcapital.com.sg>

Cc: Admin A <admin-a@lkkauto.com>

Subject: [MANDATE REQUEST] RE: EXPRESS SETTLEMENT - ACC INV SHD3448G AND SKS1502G ON 13/09/2020 ***
LKK REF: CC6/FCI20009787/Uea3 MSFCIL: D20003727MFSH

Your ref : **D20003727MFSH**

Our ref : CC6/FCI20009787/Uea3q2

Dear Sirs,

ACCIDENT INVOLVING SHD 3448G (OI) AND SKS 1502G (TP) ON 13/09/2020

We refer to the above matter.

The said chain collision involved 3 vehicles whereby our insured lost control and hit both vehicle.

In accordance to the MCF guideline for chain collision, we have to settle the front vehicle's claim at 100%.

We seek your approval to offer repairer " **FASTECH AUTO PTE LTD**" at **\$ 8,960.00 (all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repairs (w/GST)	\$ 20,079.51	\$ 8,560.00
2. Loss of Rental (4days x \$100)	\$ 400.00	\$ 400.00 (4days x \$100)
Total	\$ 20,479.51	<u>\$ 8,960.00</u>

Surveyor recommended 5days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly let us have your approval / instruction.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Rachel Wu <RachelWu@msfirstcapital.com.sg>

Sent: Monday, 30 November 2020 10:46 AM

To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: FW: EXPRESS SETTLEMENT - ACC INV SHD3448G AND SKS1502G ON 13/09/2020 *** LKK REF: CC6/FCI20009787/Uea3 MSFCIL: D20003727MFSH

Dear Asher,

Please proceed with express settlement.

Thank you

Best Regards

Rachel Wu

Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Tel: 6507 3848 | DID : 6507 3862
| Fax No. : 6507 3849 |Email: rachelwu@msfirstcapital.com.sg |Company Regn. No. 195000106C
A Member of **MS&AD** Insurance Group

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to <http://www.msfirstcapital.com.sg> for details of PDPA Personal Data Collection Statement.

Confidentiality Notice: This e-mail is confidential. It may also be legally privileged. If you are not the addressee or to whom it is intended, you may not copy, forward, disclose or use any part of it. If you have received this message in error, please delete the message and all copies from your system and notify the sender immediately by return e-mail.

From: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Sent: Thursday, November 26, 2020 4:30 PM

To: Rachel Wu <RachelWu@msfirstcapital.com.sg>

Cc: Admin A <admin-a@lkkauto.com>

Subject: Re: EXPRESS SETTLEMENT - ACC INV SHD3448G AND SKS1502G ON 13/09/2020 *** LKK REF: CC6/FCI20009787/Uea3 MSFCIL: D20003727MFSH

Hi Rachel,

-
We refer to the above matter.

Liability: 100%

Remark: B:28(j) 3VEH CC OID LOST CONTROL AND HIT BOTH VEH

Kindly let us have your approval on liability.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Rachel Wu <RachelWu@msfirstcapital.com.sg>

Sent: Monday, September 21, 2020 11:05 AM

To: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Cc: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: EXPRESS SETTLEMENT - ACC INV SHD3448G AND SKS1502G ON 13/09/2020 *** LKK REF: CC6/FCI20009787/Uea3 MSFCIL: D20003727MFSH

Dear Sir/Mdm,

Attached OI GIA report for your attention.

Kindly send us your preliminary advice for express settlement approval.

Our ref: D20003727MFSH

Thank you

Best Regards

Rachel Wu
Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Tel: 6507 3848 | DID : 6507 3862
| Fax No. : 6507 3849 | Email: rachelwu@msfirstcapital.com.sg | Company Regn. No. 195000106C
A Member of **MS&AD** Insurance Group

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to <http://www.msfirstcapital.com.sg> for details of PDPA Personal Data Collection Statement.

Confidentiality Notice: This e-mail is confidential. It may also be legally privileged. If you are not the addressee or to whom it is intended, you may not copy, forward, disclose or use any part of it. If you have received this message in error, please delete the message and all copies from your system and notify the sender immediately by return e-mail.

From: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Sent: Friday, September 18, 2020 2:48 PM

To: Motor Claims <MotorClaims@msfirstcapital.com.sg>

Cc: Rachel Wu <RachelWu@msfirstcapital.com.sg>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: EXPRESS SETTLEMENT - ACC INV SHD3448G AND SKS1502G ON 13/09/2020 *** LKK REF: CC6/FCI20009787/Uea3

Dear Sir / Madam,

We refer to the above matter.

Enclosed for your perusal is:

- TP GIA report
- Accident Scene Photo

Please be informed that estimated cost of repair and preliminary advice is not ready yet.

We will get back to you on preliminary advice in due course.

Kindly let us have a copy of your insured's GIA report and claim ref for our necessary action.

Please take note that the case handler in-charge is Asher and she can be contacted at DID: 6841 6051.

To check availability of the case handler, you may contact the undersigned.

****Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

Jaslin Kok | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Monday, 14 September 2020 12:04 PM
To: Motor Claims <MotorClaims@msfirstcapital.com.sg>
Cc: RACHELWU@MSFIRSTCAPITAL.COM.SG; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: EXPRESS SETTLEMENT - ACC INV SHD3448G AND SKS1502G ON 13/09/2020 *** LKK REF: CC6/FCI20009787/Uea3

Dear Sir / Madam,

We refer to the above matter.

We have received a new assignment from M/s Fastech Auto Pte Ltd and TP repairer proposed for express settlement.

We will submit TP supporting docs once ready.

Kindly let us have a copy of your insured's GIA report and claim ref for our necessary action.

Please take note that the case handler in-charge is Asher and she can be contacted at DID: 6841 6051.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted