☆ SE

SERVICE REQUESTS

**MESSAGES** 

CLAIMS



| General & Workshop Details | Vehicle & Driver Details     | Vehicle Condition | Taxes & Ratio | Parts & Labour          | Miscellaneous | Summary                 |
|----------------------------|------------------------------|-------------------|---------------|-------------------------|---------------|-------------------------|
| General Details            |                              |                   | Work          | shop Details            |               |                         |
| Involving                  | Total F                      | Rebate Amount     | 36135         |                         |               |                         |
| Date of Loss               | ate of Loss 3 September 2020 |                   |               | oss Amount              | \$21,865.00   |                         |
| Time of Loss               | me of Loss 17.45             |                   | Assign        | Assigned Workshop       |               | ONSULTANTS PTE LTD (OD) |
| Loss Description           | SKW451E (INSD) - FIRE        |                   | Days o        | Days of work completion |               |                         |
| Comment                    |                              |                   |               |                         |               |                         |

**MESSAGES** 

CLAIMS



| General & Workshop I  | Details Vehicle &     | Driver Details Ve | ehicle Condition | Taxes & Ratio | Parts & La  | abour M   | 1iscellaneous Summary | /                          |
|-----------------------|-----------------------|-------------------|------------------|---------------|-------------|-----------|-----------------------|----------------------------|
| Vehicle & Driver De   | tails                 |                   |                  |               |             |           |                       |                            |
| Vehicle Registration# | SKW451E               |                   |                  | Purch         | ase Date    |           | dd/mm/yyyy            |                            |
| Registration State    | SINGAPO               | RE                |                  | Regist        | ration Date | *         | 15/10/2015            |                            |
| Mileage               |                       |                   |                  | Age o         | f Vehicle   |           | 4                     |                            |
| CATEGORY              | POLICY<br>INFORMATION | ASSESSMENT INF    | FORMATION        | Drive         | er Details  |           |                       |                            |
| Manufacturing         | 2015                  | 2015              |                  | CA            | TEGORY      | FNOL INF  | FORMATION             | POST SURVEY<br>INFORMATION |
| Year                  |                       |                   |                  | — Dri         | iver Name   | NATARA    | AJAN SELVAKUMAR       |                            |
| Make                  | HONDA                 | HONDA             |                  |               |             |           |                       |                            |
| Model                 | VEZEL 1.5             | VEZEL 1.5X A      |                  | Da            | te of Birth | 7 July 19 | 978                   | dd/mm/yyy 🋗                |
|                       |                       | VLLLE IISKA       | `                | Ag            | e           | 42        |                       |                            |
| <del>-</del>          |                       |                   |                  |               |             |           |                       |                            |

| Iype<br>CATEGORY | POLICY<br>INFORMATION | ASSESSMENT INFORMATION | <b>CATEGORY</b>               | ENREUNFORMATION  |           |
|------------------|-----------------------|------------------------|-------------------------------|--|-----------|
|                  |                       |                        |                               |  |           |
| Type of Paint    |                       |                        | Education<br>Qualification    | Other  | •         |
| Chassis No       | RU11101828            | RU11101828             | Driving<br>Experience         | 5  |           |
| Engine No        | L15B4021831           | L15B4021831            | Driver<br>License #           |  |           |
| Engine Capacity  |                       | 1496                   | License Type                  |  | •         |
| Sum Insured      | 0                     | 0                      | License Issue<br>Date         |  | dd/mm/yy) |
| Market Value     | 0                     | 58000                  | License<br>Expiration<br>Date |  | dd/mm/yy) |
|                  |                       |                        | Address                       | BLK 509 WOODLANDS DRIVE 14,<br>#10-07, 730509, Singapore |           |
|                  |                       |                        | Address type                  | Residential  | ~         |

| CATEGORY            | FNOL INFORMATION    | POST SURVEY |
|---------------------|---------------------|-------------|
| G. I. ZOOK          | THOU I'M OILL WITCH | INFORMATION |
| Gender              | Male                | •           |
|                     |                     |             |
| Marital<br>status   | Married             | •           |
| Identification<br># | S7865862B           |             |
|                     |                     |             |

MESSAGES

CLAIMS



| General & Workshop Details                 | Vehicle & Driver Details | Vehicle Condition | Taxes & Ratio                          | Parts & Labour      | Miscellaneous<br>- | Summary |   |  |  |
|--|--------------------------|-------------------|--|---------------------|--------------------|---------|---|--|--|
| Detailed Assessment                        |                          |                   | Condition of Vehicle at time of survey |                     |                    |         |   |  |  |
| Inspection Date *                          | 15/09/2020               | <b>ش</b>          | Gener                                  | al condition        | Poor               | Poor    |   |  |  |
| Total Loss                                 | Yes No                   |                   | Steerii                                | ng (Serviceable)    | Yes                |         |   |  |  |
| Towing Charges                             | 0                        |                   | Footb                                  | rake (Serviceable)  | Yes                | No      |   |  |  |
| Voluntary Excess                           | 0                        |                   | Handb                                  | orake (Serviceable) | Yes                | No      |   |  |  |
| Compulsory Excess                          | 1000                     |                   |  |                     |                    |         |   |  |  |
| Young/Inexperienced/Un named Driver Excess | 0                        |                   | Engine                                 | e Modification      | Yes                | No      |   |  |  |
| Other Excess                               |                          |                   | Pre-ac                                 | cident condition    | Poor               |         | • |  |  |
|  |                          |                   | Tyre Cond                              | lition              |                    |         |   |  |  |
| Age of Tyres                               |                          |                   | Spare                                  | wheel               |                    |         |   |  |  |

| Front Tyre Size  | 215/60R16   | Rear Tyre Size  | 215/60R16   |
|------------------|-------------|-----------------|-------------|
| Front left side  | MICHELIN7mm | Rear left side  | YOKOHAMA7mm |
| Front right side | MICHELIN7mm | Rear right side | YOKOHAMA7mm |

**MESSAGES** 

CLAIMS



| General & Workshop Details     | Vehicle & Driver Details | Vehicle Condition | Taxes & Ratio | Parts & Labour | Miscellaneous | Summary<br> |  |
|--------------------------------|--------------------------|-------------------|---------------|----------------|---------------|-------------|--|
| Tax Eligibility & Additional E | Deduction for Parts      |                   |               |                |               |             |  |
| Depr./Bttr%                    |                          |                   | Salvag        | e%             |               |             |  |
| Discount%                      |                          |                   | Settle        | ment%          | 100           |             |  |
| Paint Labour/Material Ratio    |                          |                   |               |                |               |             |  |
| Paint Labour Ratio             | 20                       |                   | Paint I       | Material Ratio | 80            |             |  |
| Cash Loss                      |                          | Yes               | No            |                |               |             |  |
| Part Supplied by AXA           |                          | Yes               | No            |                |               |             |  |

MESSAGES

CLAIMS

| Genera | ıl & Worksh | hop Details | Vehicle & Driver D | etails Vehicle Condition                 | Taxes & Ratio | Parts & Labour           | Miscellaneous .          | Summary                |                 |               |              |                     |                    |                   |        |
|--------|-------------|-------------|--------------------|--|---------------|--------------------------|--------------------------|------------------------|-----------------|---------------|--------------|---------------------|--------------------|-------------------|--------|
| Parts  |             |             |                    |  |               |                          |                          |                        |                 |               |              |                     |                    |                   |        |
| Add    | Approve     | Deny        | Submit All         |  |               |                          |                          |                        |                 |               |              |                     |                    |                   |        |
| _      | EDIT        | SR<br>NO    | QUAN<br>TITY MATER | IAL PART NAME                            | CONDITION     | LIST PRICE<br>(WORKSHOP) | LIST PRICE<br>(SURVEYOR) | SUPPLEMENTARY<br>PARTS | DEPR./<br>BTTR% | DISC<br>OUNT% | SALV<br>AGE% | ESTIMATED<br>AMOUNT | ADJUSTED<br>AMOUNT | ACTION<br>(PARTS) | REMOVE |
|        | Ø           | 0           | 1                  | HEATER<br>BLOWER<br>MOTOR (WCP)<br>(10%) | Damaged       | 0                        | 302.5                    | No                     |                 |               |              |                     | 302.5              | Reviewing         | ŵ      |
|        | P           | 0           | 1                  | HEATER<br>BLOWER (WCP)<br>(10%)          | Damaged       | 0                        | 401.5                    | No                     |                 |               |              |                     | 401.5              | Reviewing         | ŵ      |
|        | P           | 0           | 1                  | BLOWER<br>MOTOR (WCP)<br>(10%)           | Necessary     | 0                        | 462                      | No                     |                 |               |              |                     | 462                | Reviewing         | ŵ      |
|        | Ø           | 0           | 1                  | POLLEN FILTER<br>(WCP) (10%)             | Damaged       | 0                        | 82.5                     | No                     |                 |               |              |                     | 82.5               | Reviewing         | ŵ      |
|        | Ø           | 0           | 1                  | L/UPP A-PILLAR<br>TRIM (WCP)<br>(10%)    | Damaged       | 0                        | 71.5                     | No                     |                 |               |              |                     | 71.5               | Reviewing         | ŵ      |
|        | Ø           | 0           | 1                  | BBC UNIT<br>(WCP) (10%)                  | Damaged       | 0                        | 1215.5                   | No                     |                 |               |              |                     | 1215.5             | Reviewing         | ŵ      |
|        | Ø           | 0           | 1                  | HARNESS, L<br>CABIN WIRE<br>(WCP) (10%)  | Damaged       | 0                        | 990                      | No                     |                 |               |              |                     | 990                | Reviewing         | ŵ      |
|        |             |             |                    |  |               |                          |                          |                        |                 |               |              |                     |                    |                   |        |

|        | EDIT         | SR<br>NO | QUAN<br>TITY MATERIAL               | PART NAME                                | CONDITION   | LIST PRICE<br>(WORKSHOP) | LIST PRICE<br>(SURVEYOR) | SUPPLEMENTARY<br>PARTS | DEPR./<br>BTTR%          | DISC<br>OUNT% | SALV<br>AGE%           | ESTIMATED<br>AMOUNT | ADJUSTED<br>AMOUNT | ACTION<br>(PARTS) | REMOVE |
|--------|--------------|----------|-------------------------------------|--|-------------|--------------------------|--------------------------|------------------------|--------------------------|---------------|------------------------|---------------------|--------------------|-------------------|--------|
|        | D            | 0        | 1                                   | HARNESS INSTR<br>WIRE (WCP)<br>(10%)     | Damaged     | 0                        | 1402.5                   | No                     |                          |               |                        |                     | 1402.5             | Reviewing         | ŵ      |
|        | Ø            | 0        | 1                                   | LWR<br>WINDSCREEN<br>(WCP) (10%)         | Serviceable | 0                        | 0                        | No                     |                          |               |                        |                     | 0                  | Deny              | ŵ      |
|        | ø            | 0        | 1                                   | INSULATOR,<br>DASHBOARD<br>(WCP) (10%)   | Damaged     | 0                        | 902                      | No                     |                          |               |                        |                     | 902                | Reviewing         | ŵ      |
|        | 0            | 0        | 1                                   | PANEL COMP,<br>INSTRUMEN<br>(WCP) (10%)  | Damaged     | 0                        | 786.5                    | No                     |                          |               |                        |                     | 786.5              | Reviewing         | ı      |
|        | ø            | 0        | 1                                   | CARPET ASSY,<br>FLOOR (WCP)<br>(10%)     | Damaged     | 0                        | 2574                     | No                     |                          |               |                        |                     | 2574               | Reviewing         | ŵ      |
|        | 0            | 0        | 1                                   | WINDSCREEN<br>(WCP) (10%)                | Serviceable | 0                        | 0                        | No                     |                          |               |                        |                     | 0                  | Deny              | ŵ      |
|        | ø            | 0        | 1                                   | FRT SCREEN<br>MNTG KIT<br>(WCP) (10%)    | Serviceable | 0                        | 0                        | No                     |                          |               |                        |                     | 0                  | Deny              | m      |
|        | 0            | 0        | 1                                   | L/WINDSCREEN<br>MLDG (WCP)<br>(10%)      | Serviceable | 0                        | 0                        | No                     |                          |               |                        |                     | 0                  | Deny              | ů      |
|        | 0            | 0        | 1                                   | LWR FRT<br>SCREEN SEAL<br>(WCP) (10%)    | Serviceable | 0                        | 0                        | No                     |                          |               |                        |                     | 0                  | Deny              | ŵ      |
|        | Ø            | 0        | 1                                   | UPP<br>WINDSCREEN<br>MLDG (WCP)<br>(10%) | Serviceable | 0                        | 0                        | No                     |                          |               |                        |                     | 0                  | Deny              | ŵ      |
| Labour |              |          |                                     |  |             |                          |                          |                        |                          |               |                        |                     |                    |                   |        |
| Add    | Approve EDIT | SR<br>NO | Submit All  REPAIR/REPLACE (LABOUR) | PART NAME                                |             | ESTIMATE LABOUR          | ADJUSTED<br>AMOUNT       |                        | ESTIMATE PAINT<br>AMOUNT |               | DJUSTED PAINT<br>MOUNT |                     | TION<br>BOUR)      | COMMENT           | REMOVE |

| EDIT | SR<br>NO | REPAIR/REPLACE<br>(LABOUR) | PART NAME                            | ESTIMATE LABOUR<br>AMOUNT | ADJUSTED LABOUR<br>AMOUNT | ESTIMATE PAINT<br>AMOUNT | ADJUSTED PAINT<br>AMOUNT | ACTION<br>(LABOUR) | COMMENT | REMOVE |
|------|----------|----------------------------|--------------------------------------|---------------------------|---------------------------|--------------------------|--------------------------|--------------------|---------|--------|
| Ď    | 0        |                            | DISMANTLE, R & REFIT<br>SEAT         | 0                         | 100                       | 0                        | 0                        | Reviewing          |         | ŵ      |
| Ø    | 0        |                            | DISMANTLE, R & REFIT<br>HARNESS      | 0                         | 300                       | 0                        | 0                        | Reviewing          |         | â      |
| Ø    | 0        |                            | IN-CAR CLEANING                      | 0                         | 200                       | 0                        | 0                        | Reviewing          |         | ш      |
| Ø    | 0        |                            | CHECK WIRING                         | 0                         | 100                       | 0                        | 0                        | Reviewing          |         | ŵ      |
| Ø    | 0        |                            | 316.0 WU X 45.00 SGD/H               | 0                         | 1017                      | 0                        | 0                        | Reviewing          |         | ŵ      |
| Ø    | 0        |                            | LABOUR COST 19.0 WU X<br>45.00 SGD/H | 0                         | 85.5                      | 0                        | 0                        | Reviewing          |         | 1111   |
| Ø    | 0        |                            | MATERIAL COST                        | 0                         | 42                        | 0                        | 0                        | Reviewing          |         | ŵ      |
| Ø    | 0        |                            | TOWING FEE                           | 0                         | 60                        | 0                        | 0                        | Reviewing          |         | ŵ      |

**MESSAGES** 

CLAIMS



| Genera | I & Worksho | p Details | Vehicle & Driver Do            | etails Vehic | le Condition        | Taxes & Ratio      | Parts & Labour | Miscellaneous | Summary |
|--------|-------------|-----------|--------------------------------|--------------|---------------------|--------------------|----------------|---------------|---------|
| Add    | Approve     | Deny      | Submit All                     | ·            |                     |                    |                |               |         |
|        | EDIT        | SR<br>NO  | NAME                           | ACTION       | ESTIMATED<br>AMOUNT | ADJUSTED<br>AMOUNT | COMMENT        | REMOVE        |         |
|        | Ø.          | 0         | DAYS OF<br>REPAIR : 21<br>DAYS | Reviewing    |                     | 0                  |                | ŵ             |         |
|        | Ď           | 0         | SILICON<br>WINDSCREEN          | Reviewing    |                     | 60                 | NECESSARY      | ŵ             |         |
|        | Ø           | 0         | AIR CON<br>COOLANT             | Reviewing    |                     | 50                 | NECESSARY      | ш             |         |

**MESSAGES** 

CLAIMS



# **Assessment Details**

| General & Workshop Details | Vehicle & Driver Details | Vehicle Condition | Taxes & Ratio | Parts & Labour  | Miscellaneous | Summary |
|----------------------------|--------------------------|-------------------|---------------|-----------------|---------------|---------|
| Estimated Claim Amount     | \$0.00                   |                   | Adjust        | ed Claim Amount | \$10,205.00   |         |
| CATEGORY                   | ESTIMATE                 | ADJUSTED          |               |                 |               |         |
| Spare Parts                | \$0.00                   | \$9,190.50        |               |                 |               |         |
| Labour                     | \$0.00                   | \$1,904.50        |               |                 |               |         |
| Miscellaneous              | \$0.00                   | \$110.00          |               |                 |               |         |
| Excess                     |                          | -\$1,000.00       | )             |                 |               |         |

Submit for Review