

Denise Tay (LKKAuto)

From: workshop@hinlung.com.sg
Sent: Wednesday, 13 January 2021 11:29 AM
To: Denise Tay (LKKAuto)
Subject: Re : SKW 451E , DOA : 03/09/2020 - Finalization

Dear Denise,

We agree the finalisation at \$11,205.00 before 7% GST.

Thanks and regards,
Anna
Hin Lung Workshop
Tel: 6858 3000 Fax: 6476 0075
Address: Blk 1008 Bukit Merah Lane 3 #01-20 Singapore 159722

From: Denise Tay (LKKAuto) [mailto:denisetay@lkkauto.com]
Sent: Wednesday, 13 January 2021 11:04 am
To: workshop@hinlung.com.sg
Subject: RE: Re : SKW 451E , DOA : 03/09/2020 - Finalization

Dear Anna,

Spoken to naz, in car cleaning at \$200

Total will be at \$11,205.00

Please check and let me know if u agree.

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: workshop@hinlung.com.sg <workshop@hinlung.com.sg>
Sent: Thursday, 7 January 2021 12:44 PM
To: Denise Tay (LKKAuto) <denisetay@lkkauto.com>
Subject: Re : SKW 451E , DOA : 03/09/2020 - Finalization

Dear Denise,

Refer to the tele-conversation this morning, please check with Naz about the in-car cleaning and advise us accordingly.

Thanks and regards,

Anna

Hin Lung Workshop

Tel: 6858 3000 Fax: 6476 0075

Address: Blk 1008 Bukit Merah Lane 3 #01-20 Singapore 159722

From: Denise Tay (LKKAuto) [<mailto:denisetay@lkkauto.com>]
Sent: Wednesday, 6 January 2021 5:18 pm
To: Naz (LKKAuto) <Naz@lkkauto.com>; workshop@hinlung.com.sg
Cc: SUR <sur@lkkauto.com>
Subject: RE: Re : SKW 451E , DOA : 03/09/2020 - Finalization

Dear Anna,

Please see adjust audatex, if you are agreeable , \$11,005.00

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Naz (LKKAuto) <Naz@lkkauto.com>
Sent: Monday, 28 December 2020 12:08 PM
To: workshop@hinlung.com.sg
Cc: Denise Tay (LKKAuto) <denisetay@lkkauto.com>; SUR <sur@lkkauto.com>
Subject: Fw: Re : SKW 451E , DOA : 03/09/2020 - Finalization

Dear Ms Anna,

Please ignore the previous email. We received another estimate. Please call me back asap as I need to reconfirm a few items.

Thank you.

Best Regards,

Naz | Technical Investigator

LKK Auto Consultants

Phone: 6841-2157 | Email: Naz@lkkauto.com | Fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Naz (LKKAuto) <Naz@lkkauto.com>
Sent: Monday, 28 December 2020 11:53 AM
To: workshop@hinlung.com.sg <workshop@hinlung.com.sg>

Cc: Denise Tay (LKKAUTO) <denisetay@lkkauto.com>; SUR <sur@lkkauto.com>

Subject: Re : SKW 451E , DOA : 03/09/2020 - Finalization

Dear Ms Anna ,

Apologies for the late reply. Attached herewith is the amended marked estimate. We will proceed to finalize if you are agreeable with the amended **Part By Part COR of \$14,051.24 / 21 REPAIR DAYS;**

Thank you.

Best Regards,

Naz | Technical Investigator

LKK Auto Consultants

Phone: 6841-2157 | Email: Naz@lkkauto.com | Fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: workshop@hinlung.com.sg <workshop@hinlung.com.sg>

Sent: Tuesday, 22 December 2020 2:47 PM

To: Naz (LKKAUTO) <Naz@lkkauto.com>; Denise Tay (LKKAUTO) <denisetay@lkkauto.com>

Subject: Re : SKW451E , DOA : 03/09/2020 - Finalisation

Dear Naz / Denise,

Have you completed the finalisation? Please advise.

Thanks and regards,

Anna

Hin Lung Workshop

Tel: 6858 3000 Fax: 6476 0075

Address: Blk 1008 Bukit Merah Lane 3 #01-20 Singapore 159722

From: workshop@hinlung.com.sg [<mailto:workshop@hinlung.com.sg>]

Sent: Monday, 30 November 2020 4:04 pm

To: 'Denise Tay (LKKAUTO)' <denisetay@lkkauto.com>

Cc: 'naz@lkkauto.com' <naz@lkkauto.com>

Subject: Re : SKW451E , DOA : 03/09/2020 - Finalisation

Dear Denise,

We refer to above subject and attached final documents for your reference.

Please finalise.

Thanks and regards,

Anna

Hin Lung Workshop

Tel: 6858 3000 Fax: 6476 0075

Address: Blk 1008 Bukit Merah Lane 3 #01-20 Singapore 159722

From: Denise Tay (LKKAuto) [<mailto:denisetay@lkkauto.com>]

Sent: Monday, 30 November 2020 8:16 am

To: workshop@hinlung.com.sg

Subject: Re: Re : SKW451E , DOA : 03/09/2020 - Finalisation

Dear Anna,

Yes please provide part invoice.

Thanks and regards,

Denise

Case handler

LKK Auto Consultants Pte Ltd

Tel: ☎ 62563561 Fax: 📠 6256 4315

Email: ✉ sur@lkkauto.com

From: workshop@hinlung.com.sg <workshop@hinlung.com.sg>

Sent: Saturday, 28 November 2020 10:15 AM

To: Denise Tay (LKKAuto) <denisetay@lkkauto.com>

Subject: Re : SKW451E , DOA : 03/09/2020 - Finalisation

Dear Denise,

I am preparing the finalisation documents. Do you need the tax invoices for the parts?

Thanks and regards,

Anna

Hin Lung Workshop

Tel: 6858 3000 Fax: 6476 0075

Address: Blk 1008 Bukit Merah Lane 3 #01-20 Singapore 159722

From: Denise Tay (LKKAuto) [<mailto:denisetay@lkkauto.com>]
Sent: Thursday, 8 October 2020 4:32 pm
To: workshop@hinlung.com.sg; SUR <sur@lkkauto.com>
Subject: RE: Re : SKW451E , DOA : 03/09/2020 - TP Survey & Liability

Dear Anna,

We have just received a message from AXA, there will be no excess for this case.

AXA has informed insured as well.

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6741-3062 | email: sur@lkkauto.com | fax: 6271-8802

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Denise Tay (LKKAuto) <denisetay@lkkauto.com>
Sent: Tuesday, 6 October 2020 4:17 PM
To: workshop@hinlung.com.sg; SUR <sur@lkkauto.com>
Subject: RE: Re : SKW451E , DOA : 03/09/2020 - TP Survey & Liability

Dear Anna,

Dear Sir,

As instructed by our client, please proceed to repair the insured vehicle **SKW 451E (Excess \$1000/-). Part by Part basic.**

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Denise Tay (LKKAuto) <denisetay@lkkauto.com>
Sent: Monday, 28 September 2020 3:27 PM
To: workshop@hinlung.com.sg; SUR <sur@lkkauto.com>
Subject: RE: Re : SKW451E , DOA : 03/09/2020 - TP Survey & Liability

Dear Anna,

As spoken, According to AXA they need to review on the SCDR Fire Report before giving any authorization, application has been made but have yet to receive.

Will give chaser to both and keep you update

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6741-3062 | email: sur@lkkauto.com | fax: 6271-8802

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: workshop@hinlung.com.sg <workshop@hinlung.com.sg>
Sent: Monday, 28 September 2020 1:48 PM
To: SUR <sur@lkkauto.com>
Subject: Re : SKW451E , DOA : 03/09/2020 - TP Survey & Liability
Importance: High

Hi Dennis,

We refer to the above subject and survey has already been done by your surveyor, Naz on 15/09/2020.

Please let us know whether have your company completed the investigation and AXA approval on the Parts by Parts Repairs as soon as possible as our client is waiting for our reply urgently.

Thanks and regards,

Anna

Hin Lung Workshop

Tel: 6858 3000 Fax: 6476 0075

Address: Blk 1008 Bukit Merah Lane 3 #01-20 Singapore 159722

From: workshop@hinlung.com.sg [<mailto:workshop@hinlung.com.sg>]
Sent: Friday, 11 September 2020 4:08 pm
To: 'motor.survey@axa.com.sg' <motor.survey@axa.com.sg>
Subject: Re : SKW451E , DOA : 03/09/2020 - OD Claim, Appointment for Survey.

Dear Sirs,

We refer to the above subject and kindly take note that the vehicle is already in our workshop (warded) on 04/09/2020.

Please arrange for survey and for your information, we have already submitted Estimate repair through Audatex System on 11/09/2020.

Thank you and please let us hear from you.

Regards,

Anna

Hin Lung Workshop

Tel: 6858 3000 Fax: 6476 0075

Address: Blk 1008 Bukit Merah Lane 3 #01-20 Singapore 159722