FW: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SJS308U AND SLB634T ON 09/09/2020

From: Teo, Ericweihong

To: admin-a@lkkauto.com, assignments@lkkauto.com

Cc: Hor, Yinrul, Abu Kassim, Noor Mariesa, Subramaniam, Divyashni

Sent: Monday, 14 September, 2020 11:23:35 AM

Hi LKK,

Kindly assist on attached PRI.

Thank you.

Kind regards,

Eric Teo Wei Hong

AIG

Claim Adjuster II,

Singapore- Auto Express & FNOL

Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.

Tel 8001206556 | Ext: 1002213

Ericweihong.Teo@aig.com | www.aig.com

Advance Leave Notification:21/09/2020 -25/09/2020

From: Teo, Ericweihong

Sent: Monday, September 14, 2020 11:23 AM

To: executive@johnlawchambers.com

Cc: christina@1ap.com.sg; admin@johnlawchambers.com; Lim, Kok-Chong < Kok-Chong.Lim@aig.com>; Abu Kassim, Noor Mariesa < NoorMariesa.AbuKassim@aig.com>; Hor, Yinrul < Yinrul.Hor@aig.com>; Subramaniam, Divyashni < Divyashni.Subramaniam@aig.com> Subject: aigencrypt PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SJS308U AND SLB634T ON 09/09/2020

Without Prejudice

Your Reference: JLC.1409.2020.PD(G) Our Reference: 2395738217SG003

Dear Sir/Madam,

We refer to your email below. We disagree with the list of your nominated surveyors.

Pursuant to Appendix C of Pre-Action Protocol for NIMA cases, citation 2.9. We will proceed to appoint our appointed surveyor for the pre-repair inspection.

Thank you.

Kind regards,

Eric Teo Wei Hong

AIG

Claim Adjuster II,

Singapore- Auto Express & FNOL

Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.

Tel 8001206556 | Ext: 1002213

Ericweihong.Teo@aig.com | www.aig.com

Advance Leave Notification: 21/09/2020 -25/09/2020

From: executive@johnlawchambers.com <executive@johnlawchambers.com>

Sent: Monday, September 14, 2020 11:18 AM

To: Teo, Ericweihong < <u>Ericweihong.Teo@aig.com</u>>

Cc: christina@1ap.com.sg; admin@johnlawchambers.com; Lim, Kok-Chong Kok-Chong.Lim@aig.com; Abu Kassim, Noor Mariesa

<NoorMariesa.AbuKassim@aig.com>; Hor, Yinrul <\frac{\text{Yinrul.Hor@aig.com}}{\text{Pinrul.Hor@aig.com}}; Subramaniam, Divyashni</p>

<<u>Divyashni.Subramaniam@aig.com</u>>;<u>executive@johnlawchambers.com</u>

Subject: RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SJS308U AND SLB634T ON 09/09/2020

WITHOUT PREJUDICE

Dear Sir/Madam,

We have our client's instructions to reject your proposal on your Single Joint Expert.

We propose to use the motor surveyor(s) named in the list below to conduct the joint pre-repair survey as a Single Joint Expert:

UNITED APPRAISAL MANAGEMENT PTE LTD

Kindly let us hear from you within 2 working days as per the new NIMA protocol failing which we will proceed with the necessary. Thank you.

With Regards, GANESH.V

JOHN LAW CHAMBERS LLC

151 Chin Swee Road #10-07 Manhattan House Singapore 169876. TEL: 65926983 / 65926984

DID: 88201591 FAX: 65926985

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From: Teo, Ericweihong **Sent:** Mon, 14 Sep 2020 03:12:45 +0000 To: executive@johnlawchambers.com

Cc: 1ST AUTO PRO, admin@iohnlawchambers.com, Lim, Kok-Chong, Abu Kassim, Noor Mariesa, Hor, Yinrul, Subramaniam, Divyashni Subject: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SJS308U AND SLB634T ON 09/09/2020

Without Prejudice

Your Reference: JLC.1409.2020.PD(G) Our Reference: 2395738217SG003

Dear Sir/Madam,

We refer to your Notice of Accident of even date.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert:

Name of Surveyor	Company Name
Lawrence Ng Chun Kee	Priority Services
Jeffrey Ong Leng Kiat	Priority Services
Jimmy Lee	Priority Services
EC Looi	Automobile Inspection Services Pte Ltd
Pang Kiah Keen (Frankie)	Formteam Adjusters Pte Ltd
Ng You Han	Formteam Adjusters Pte Ltd
Soon HanXin (Gary)	Formteam Adjusters Pte Ltd
Chow Bo Xiong	Formteam Adjusters Pte Ltd
Chua Soo Teck (Benjamin)	Formteam Adjusters Pte Ltd
Kalvin Ang	LKK Auto Consultants Pte Ltd
Xing Guo Qiang	LKK Auto Consultants Pte Ltd
Marcus Chua	LKK Auto Consultants Pte Ltd
Mohamad Taufikh	LKK Auto Consultants Pte Ltd
Adrian Ling	LKK Auto Consultants Pte Ltd
Mohammed Rasul	LKK Auto Consultants Pte Ltd
Kenneth Kong	LKK Auto Consultants Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Thank you.

Kind regards,

Eric Teo Wei Hong

Claim Adjuster II,

Singapore- Auto Express & FNOL

Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.

Tel 8001206556 | Ext: 1002213

Ericweihong.Teo@aig.com | www.aig.com

Advance Leave Notification:21/09/2020 -25/09/2020

From: Ganesh < executive@johnlawchambers.com > Sent: Monday, September 14, 2020 10:44 AM

To: AIG SGP, Claims-Survey < AIGSGP ClaimsSurvey@aig.com >

Cc: 1ST AUTO PRO com.sg; admin@johnlawchambers.com
Subject: [EXTERNAL] RE: PRI - SLB634T OUR REF: JLC.1409.2020.PD(G) YOUR REF: TO BE ADVISED

This message is from an external sender; be cautious with links and attachments.

WITHOUT PREJUDICE

Dear Sir/Madam,

We refer to our email dated 10.09.2020.

Kindly let us have your reply by 6 pm on 14.09.2020, failing which we will commence repairs without further reference to you.

All of our clients' rights are expressly reserved.

Thank you.

With Regards,

GANESH.V JOHN LAW CHAMBERS LLC

151 Chin Swee Road #10-07 Manhattan House Singapore 169876.

TEL: 65926983 / 65926984

DID: 88201591 FAX: 65926985

Our areas of practice include: Personal Injury & Workmen Compensation Claims • Divorce & Family Law • Civil Litigation • Corporate Law • Debt Claims • Wills and Probate • Powers of Attorney • Lasting Powers of Attorney • Criminal Law • Conveyancing

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From: Ganesh < executive@johnlawchambers.com >

Sent: Thursday, 10 September 2020 5:18 pm

To: 'AIGSGP_ClaimsSurvey@aig.com' < AIGSGP_ClaimsSurvey@aig.com>

Cc: IST AUTO PRO christina@1ap.com.sg; 'admin@johnlawchambers.com' admin@johnlawchambers.com>
Subject: PRI - SLB634T OUR REF: JLC.1409.2020.PD(G) YOUR REF: TO BE ADVISED

Our Ref: JLC.1409.2020.PD(G)

Yr Ref: To Be Advised OUR VEH: SLB634T YR VFH: SJS308U

DOA:09.09.2020

LOC: ALONG UPPER PAYA LEBAR ROAD

10.09.2020

AIG ASIA PACIFIC INSURANCE PTE. LTD

BY EMAIL

78 SHENTON WAY #07-16 SINGAPORE 079120

ACCIDENT INVOLVING MOTOR VEHICLES SLB634T AND SJS308U ALONG UPPER PAYA LEBAR ROAD ON 09.09.2020.

Dear Sir/Madam

We act for the owner of the vehicle no. SLB634T.

We are instructed to claim damages against you in connection with the above accident.

Pursuant to NIMA protocol, we hereby give you notice to conduct a pre-repair inspection of our client's motor vehicle at the under-stated workshop:-

Christina Tan

Business Development Manager 1st Auto Pro Pte Ltd 8 Kaki Bukit Avenue 4 Premier @ Kaki Bukit #01-51 & 52 Singapore 415875. DID: 9188 3197

TAKE NOTICE that you are required to respond to us within 2 working days (excluding Saturday, Sunday, and Public Holiday) of receipt of this notice as to whether you wish to carry out or waive a pre-repair inspection. If we do not hear from you in this regard by the stipulated time, we shall construe your silence as a waiver of the requirement for a pre-repair inspection and our client's repairers shall proceed to repair our client's vehicle.

Please contact us at 6592 6983 or email us at executive@iohnlawchambers.com /admin@iohnlawchambers.com for future correspondences.

Thank you.

With Regards,

GANESH.V JOHN LAW CHAMBERS LLC 151 Chin Swee Road #10-07 Manhattan House Singapore 169876.

TEL: 65926983 / 65926984

DID: 88201591 FAX: 65926985

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