

## Summer Lee (LKK Auto)

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**From:** Adeline Chng <adeline.chng@sg.cntaiping.com>  
**Sent:** Friday, 11 September, 2020 2:19 PM  
**To:** assignments@lkkauto.com  
**Cc:** Claims Dept of CTI; Suhaimi  
**Subject:** RE: OUR REF: SNM20D203318/C02/SKT4995S/CHNGPW & YOUR REF: SMQ6258R - TO CONDUCT PRS ON SMQ6258R  
**Attachments:** OUR REF: SNM20D203318/C02/SKT4995S/CHNGPW & YOUR REF: SMQ6258R -TO CONDUCT... (734 KB)

Dear LKK

Please refer to below email and liaise with third party workshop.

### **NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you.

**Adeline Chng**

Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6155 | F: (65) 6225 5879

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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**From:** Suhaimi <suhaimi@firstautoworks.com.sg>  
**Sent:** Friday, 11 September 2020 2:07 PM  
**To:** Adeline Chng <adeline.chng@sg.cntaiping.com>  
**Cc:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Subject:** Re: OUR REF: SNM20D203318/C02/SKT4995S/CHNGPW & YOUR REF: SMQ6258R -TO CONDUCT PRS ON SMQ6258R

Hi,

We would like to appoint Adrian from LKK as the single joint expert for this accident case.

Thanks & Regards

Suhaimi Ong  
Service Executive  
1st Autoworks Pte Ltd  
23 Kaki Bukit Ave 4,  
#04-01 (South Wing)  
S'pore 415933  
Tel : 6844 1985  
Fax : 6844 5185

On 2020-09-11 14:04, Adeline Chng wrote:

**Without Prejudice**

Our reference: **SNM20D203318C02/SKT4995S/Chngpw**

Your reference: SMQ6258R

Dear Sirs

**ACCIDENT INVOLVING SKT4995S & SMQ6258R ON 09/09/2020**

We refer to your email of 11/09/2020.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
  
1. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)

3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

1. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
1. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
1. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Adeline Chng at 63896155 and email us at [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

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**Thank you.**

**Adeline Chng**

Executive

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Sent:** Friday, 11 September 2020 12:45 PM  
**To:** Adeline Chng <[adeline.chng@sg.cntaiping.com](mailto:adeline.chng@sg.cntaiping.com)>; Suhaimi <[suhaimi@firstautoworks.com.sg](mailto:suhaimi@firstautoworks.com.sg)>  
**Subject:** OUR REF: SNM20D203318/C02/SKT4995S/CHNGPW & YOUR REF: SMQ6258R -TO CONDUCT PRS ON SMQ6258R

Dear Adeline,

Please conduct PRS for **SMQ6228R soonest possible.**

Note: officer in charge – Adeline Chng – 6389 6155

**\*\*\* Kindly quote our reference number when replying.**

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Thank you & Best regards.

**Angie Foo**

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | M: (65) 62247175 | F: (65) 6222 1033

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**From:** Suhaimi <[suhaimi@firstautoworks.com.sg](mailto:suhaimi@firstautoworks.com.sg)>

**Sent:** Friday, September 11, 2020 9:56 AM

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** Accident vehicle between our insured SMQ6258R and your insured SKT4995S on 09/09/2020

Dear Sir

We are instructed by New Den Hwa to notify you of a road traffic accident on 09/09/2020 at about 1735 at Bartley Road/Balestier Road involving our client's/customer's vehicle registration number SMQ6258R and vehicle registration number SKT4995S driven by you at the material time. A copy of the Singapore accident statement/traffic police report filed is enclosed.

As a result of the accident, our client's/customer's vehicle has been damaged. Before our client/we proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you or your insurer would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client/we shall proceed to repair the vehicle without further reference to you.

We look forward in having a direct settlement and request that one of the following named survey companies **be appointed as the single joint expert** as finalization/processing of the claims after finalization are done promptly.

1)

2)

3)

Thanks & Regards

Suhaimi Ong

Service Executive

1st Autoworks Pte Ltd

23 Kaki Bukit Ave 4,

#04-01 (South Wing)

S'pore 415933

Tel : 6844 1985

Fax : 6844 5185