

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Monday, 8 March 2021 11:43 AM
To: Goh, Jeremy
Subject: RE: [Pending Mandate Request] - AIG Ref: 1342674426SG // LKK Ref: CC3/AIG20009738/Qpa3 [ACCIDENT INVOLVING SKF2517B(OI) AND SHC4655Z(TP) ON 08/09/2020]

Hi Jeremy,

We have re-uploaded a copy of third party video in Merimen for your review.

We have also managed to speak to our driver Ms Yuli on this matter. According to her, she did not realise on the traffic light condition as she was checking on the direction whether she can make a right turn or not. Unfortunately collision happened. There is no video footage from our driver.

We are of the view that liability is not in our driver and we shall proceed to settle the matter at best.

Kindly let us have your mandate in Merimen after review the matter. Thanks.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Goh, Jeremy <Jeremy.Goh@aig.com>
Sent: Tuesday, 9 February 2021 9:33 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: RE: [Pending Mandate Request] - AIG Ref: 1342674426SG // LKK Ref: CC3/AIG20009738/Qpa3 [ACCIDENT INVOLVING SKF2517B(OI) AND SHC4655Z(TP) ON 08/09/2020]

Dear Hsiao Tong,

I will hold on the mandate.

I am looking at the case. Is it possible to get a longer footage of the video showing SHC 4655 Z leaving the green light and being impacted to the side by SKF 2517 B.

Also as I was watching the video, there was about 2-3 seconds and another car in front of SHC 4655 Z.

If SKF 2517 B was indeed trying to cross the red traffic light by speeding past it. The impact against SHC 4655 Z should be more severe.

Do you have the video of SKF 2517 B?

Can we confirm the account stated in the report by SKF 2517 B.

Is there evidence of insured driver drinking?

Was there a faulty traffic light signaling that led to the accident happening?

Why did insured driver speed past the traffic light despite knowing that the lights should have been red for a while.

Perhaps Insured driver was engaging in reckless driving behavior?

Seek your kind assistance on this matter.

Should we raise an investigation on this case?

Regards

Jeremy Goh

Complex Claims Examiner – Auto Property Damage Claims

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If you have received this message outside of your usual work hours, I do not expect that you will read, respond to or action it until appropriate for you.

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Tuesday, February 9, 2021 4:30 PM

To: Goh, Jeremy <Jeremy.Goh@aig.com>

Subject: [EXTERNAL] [Pending Mandate Request] - AIG Ref: 1342674426SG // LKK Ref: CC3/AIG20009738/Qpa3
[ACCIDENT INVOLVING SKF2517B(OI) AND SHC4655Z(TP) ON 08/09/2020]

This message is from an external sender; be cautious with links and attachments.

Hi Jeremy,

We refer to the above matter.

Kindly let us have you mandate as third party repairer (SMRT) is chasing.

Thanks.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

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